


Collaborative Networks for Student Success

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Office of Transfer Services
University of Central Florida

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University of Central Florida


- ⌘ 42,000 students enrolled, 35,000 undergraduates
- ⌘ 6,000 transfer students each year
- ⌘ 25% of Florida's community college transfers
- ⌘ 6 feeder schools: 77% of transfers
- ⌘ Transfer Services Office responds to 23,000 constituent requests a year
- ⌘ More than 60,000 Transfer Services Web site hits/year



Office of Transfer Services

Mission

- ⌘ Provide an optimal transfer experience by offering information, referrals, and services in preparation for transition to the university
- ⌘ Enhance student preparation, transition, and progress to degree through collaboration and partnerships



Office of Transfer Services

Purpose

- ⌘ Prepare transfers for successful academic experience
- ⌘ Promote a successful transition and progress toward graduation, through collaboration and partnerships
- ⌘ Assist students in making transition

Office of Transfer Services



Vision



Assistant Vice President
Director

Assistant Director

Office Manager

Student Assistants

Webmaster

Transfer Advisors

Peer Advisors

Organizational Chart

Office of Transfer Services



Services for Transfers

- ⌘ Transfer Advising Staff: Asst. Director, two advisors, peer mentors
- ⌘ Pre-admission advising, workshops, and publications
- ⌘ Web site and Instant Messenger
- ⌘ Student Hotline
- ⌘ E-mail advising and assistance
- ⌘ Advising appointments and referrals

Office of Transfer Services



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Transfer Services Contacts
2002-2003

- ⌘ 23,457 student, counselor, faculty/staff, and parent contacts
- ⌘ 60,391 Web site hits
- ⌘ 12,080 telephone calls from students, counselors, faculty/staff
- ⌘ 8,495 e-mails from students and counselors
- ⌘ 2,679 student advising appointments and walk-ins

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What We Do

- ⌘ Collaborate with internal and external constituencies
- ⌘ Disseminate information
- ⌘ Advocate needs/concerns of transfer students
- ⌘ Support other offices on campus

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Partnerships - External

- ⌘ Assistant Vice President is university articulation officer
- ⌘ Community college relations: facilitate between UCF and community colleges
- ⌘ Community colleges: information for faculty, staff, administrators

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Collaborating with Community College Partners

- ⌘ Annual counselor workshop: UCF updates
- ⌘ Visits to campuses, advising staff updates
- ⌘ Faculty-to-faculty workshops, by discipline
- ⌘ Co-advising workshops (GradTrack)

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Faculty Roundtables at UCF

- ⌘ Participants: UCF and community college faculty
- ⌘ Discussion topics
 - ☑ Changes in majors
 - ☑ Academic preparation
 - ☑ Expectations for student performance

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UCF at Valencia Community College

- ⌘ GradTrack participants
 - ☑ UCF faculty, professional advising staff
 - ☑ VCC advisors
- ⌘ GradTrack activities
 - ☑ Faculty exchanges
 - ☑ Student transition presentations
 - ☑ Academic advising

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Collaborating With Community Colleges

- ⌘ Articulation agreements: with departments at community colleges
- ⌘ Articulation workshop: state updates
- ⌘ Publications: Transfer Counseling Manual
- ⌘ Electronic contacts: Knight Watch online, monthly e-mail updates, Web site

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Partnerships - Internal

- ⌘ Undergraduate Admissions: outreach: SUS tour, Knight Quest transfer guide
- ⌘ Orientation: Transfer Success Program, academic advising
- ⌘ UCF colleges/departments: transition advising, referrals, registration assistance
- ⌘ Career Resource Center: advising and assisting undeclared transfers

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Collaborating with UCF Partners at Orientation

- ⌘ Orientation Center: Student Success presentation
- ⌘ Career Resource Center: undeclared advising program
- ⌘ Academic colleges/departments: General Education Program advising for pre-majors

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UNIVERSITY OF MISSISSIPPI

Student Success Presentation

- ⌘ Helping students to transition
- ⌘ General transfer information
- ⌘ Review of policies, procedures
- ⌘ Introduction to catalog, major, degree audit

UNIVERSITY OF MISSISSIPPI




UNIVERSITY OF MISSISSIPPI

Collaborative Advising

- ⌘ Requires information exchanges
- ⌘ Enhances relationships among faculty and staff
- ⌘ Allows curriculum & program updates
- ⌘ Promotes pre-admission advising - better prepared transfer students

UNIVERSITY OF MISSISSIPPI




UNIVERSITY OF MISSISSIPPI

Outcomes of Collaboration

- ⌘ Stronger institutional relationships and contacts
- ⌘ Students informed about the transfer process
- ⌘ Students academically prepared for transfer
- ⌘ Improved retention/graduation rates

UNIVERSITY OF MISSISSIPPI



UNIVERSITY OF CENTRAL FLORIDA

Institutional Collaboration

- ⌘ Enhances professional relationships
- ⌘ Encourages information exchanges
- ⌘ Promotes seamless transition for transferring students

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UNIVERSITY OF CENTRAL FLORIDA

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