Hospital Orientation Pre-hire Test

**Lesson 1: Chester Regional Medical Center**

1. Chester Regional Medical Center’s mission is to provide compassionate, high quality health care services to our patients and their families, physicians, and this community in a cost effective and safe manner.
	1. True
	2. False
2. Performance improvement is the ongoing study of functions and processes to achieve desired outcomes and to better meet the needs of users of the services.
	1. True
	2. False

**Lesson 2: Safety and Security**

1. Fire safety is everyone responsibility – if you have to use a fire extinguisher – remember that PASS (Pull the pin – Aim the nozzle – Squeeze the handle – Sweep at the base of the fire) will help you in this situation.
	1. True
	2. False
2. If there is an interruption of electrical power, remember to make sure that all patient life support equipment is plugged into the red outlets found in all patient care areas.
	1. True
	2. False
3. Always wearing your ID badge is part of the process for maintaining a safe environment.
	1. True
	2. False
4. It is okay to use medical equipment in the hospital that has not been tested.
	1. True
	2. False

**Lesson 3: Emergency Codes and Violence in the Workplace**

1. If a CODE ORANGE is called overhead while you are at you should try to remain calm, seek shelter and await further instructions.
	1. True
	2. False
2. In the event that a violent act happens while you are working, the proper code to call would be a CODE WHITE.
	1. True
	2. False

**Lesson 4: Respecting Each Other**

1. Diversity is the difference or differences that make each person unique.
	1. True
	2. False
2. Harassment covers a wide range of behaviors of an offensive nature and can interfere with a person’s work performance.
	1. True
	2. False
3. In cases of sexual harassment the victim as well as the harasser may be a woman or a man. The victim does not have to be of the opposite sex.
	1. True
	2. False
4. Patients that understand and participate in their treatment achieve better results.
	1. True
	2. False
5. Age specific care are skills that you will use to give care that meets each patient’s unique needs.
	1. True
	2. False

**Lesson 5: Workplace Hazards**

1. Chester Regional Medical Center utilizes an online format of SDS (Safety Data Sheets) – it is available to all staff, at all times.
	1. True
	2. False
2. Back safety is important for every employee at Chester Regional Medical Center.
	1. True
	2. False
3. A yellow star on the door of a patient room or a patient wearing yellow socks and yellow blanket, help us keep them safe.
	1. True
	2. False

**Lesson 6: Quality Management**

1. The Core Measure indicators are reported to CMS and Joint Commission who compile a report and publish the scores for the public to review and use while making healthcare choices.
	1. True
	2. False
2. HCAHPS focuses attention on delivering patient-centered care and understanding patient perceptions.
	1. True
	2. False
3. We are scored on our communication about medicine.
	1. True
	2. False

**Lesson 7: Infection Prevention and Employee Health**

1. The focus of infection prevention is to prevent the spread of infection from patients to healthcare workers and from healthcare workers to patients.
	1. True
	2. False
2. Artificial nails are permitted as long as they are clear in color.
	1. True
	2. False
3. A sharp is anything that has the ability to puncture or lacerate.
	1. True
	2. False
4. It is okay to pile the linen on the floor in a patient’s room.
	1. True
	2. False
5. CRMC offers annual influenza vaccination, free of charge, to all employees.
	1. True
	2. False
6. Infection prevention and employee health work together to protect the patients and employees of Chester Regional Medical Center.
	1. True
	2. False