ANA LISSETTE SEGOVIA PHILIP (CV)

PERSONAL INFORMATION

E-mail

Phone number / Mobile

Alternate e-mail /

Linked-In

Nationality

Birthdate

Areas of interest

Lissette.Segovia@grad.moore.sc.edu (+1 803 2623988)/ (+52) 222 6610433

asegovia@itesm.mx / https://www.linkedin.com/in/lizsegoviaphilip/

Mexican

October 6th 1980

Research and teaching: talent management, family business, international business.

Consulting: organizational environment, service quality, leadership, organizational learning, knowledge management, family business.

EMPLOYMENT

- Sector / Industry
- Position
- · Main activities / responsabilities

- Sector / Industry
- Position
- · Main activities / responsabilities

Instituto Tecnológico y de Estudios Superiores de Monterrey (ITESM) – (Monterrey Institute of Technology and Higher Education) - Professional School, Business Division / Management and Leadership Department (Vía Atlixcáyotl 2301, Puebla, México) Tel 3032000 www.pue.itesm.mx
Education

Professor / Associate / Full time professor / Research (2008 - CURRENTLY)

- Coordination of the Tourism Concentration (Semester i format) and other academic projects related to the TEC21 education model (i weeks i), course design (synchronous-flexible learning).
- Development and delivery of courses (organizational behavior, talent attraction and retention, managerial skills, social competences, organizational learning, family business, business succession, strategic planning, consulting, leadership, etc.)

Instituto Tecnológico y de Estudios Superiores de Monterrey (ITESM) – (Monterrey Institute of Technology and Higher Education) INSTITUTIONAL EFFECTIVENESS DEPARTMENT Monterrey Institute of Technology and Higher Education (ITESM) (Vía Atlixcáyotl 2301, Puebla, México) Tel 3032000

www.pue.itesm.mx

Education

Consultant / Adviser (August 2010 - August 2012)

Development and delivery of training courses in communities (change management, teamwork, leadership, etc.)

Instituto Tecnológico y de Estudios Superiores de Monterrey (ITESM) – (Monterrey Institute of Technology and Higher Education) INSTITUTIONAL **EFFECTIVENESS DEPARTMENT Monterrey Institute of Technology and Higher** Education (ITESM) SOCIAL INCUBATOR (Vía Atlixcáyotl 2301, Puebla, México) Tel 3032000

www.pue.itesm.mx

Education

Consultant / Advisor (August 2010 - August 2012)

Business plan advisor, monitoring of pre-incubation and incubation processes for micro and small businesses.

Instituto Tecnológico y de Estudios Superiores de Monterrey (ITESM) – (Monterrey Institute of Technology and Higher Education) - Professional School, Social Science Division / Law Department (Vía Atlixcáyotl 2301, Puebla, México) Tel 3032000 www.pue.itesm.mx

Education

Career Counselor (Law) (2008-2009)

- Development and delivery of courses (Introduction to law, law theory, etc.)
- Tracking of regular / conditioned students
- Counseling and tutoring
- Recruitment (new income) and student retention
- Internationalization (exchanges abroad)
- Development of curriculum and work in academia and collegiate groups (national and local)
- Course programming
- Parent attention
- Attention to alumni / employability indicators

Human Factor Coaches SC (febrero 2006 – diciembre 2008) (Calle 17 No. 51 Puebla, Puebla, México) Tel.2302258

www.humanfactorcoaches.com

Consulting and training (February 2006 - December 2008)

Academic Director

- Development and delivery of courses.
- Hiring of personnel, development of strategic plans, and public relations.
- Consulting in legal areas, human resources and organizational development.

Poder Judicial de la Federación- Segundo Tribunal Colegiado en Materia Penal del Sexto Circuito (Judicial Power of the Federation - Second Collegiate Court in Criminal Matters of the Sixth Circuit) (June 2006 – February 2008)

(Palacio de Justicia Federal, San Andrés Cholula, Puebla, México) Tel. 303 7200 ext.1821

www.cjf.gob.mx

Legal (Tribunal)

Administrative Officer / SPS Executive Secretary (June 2006 – February 2008)

- Administrative officer in the area of judicial sentencing projects.
- Development of judicial sentencing projects.

- Sector / Industry
- Position
- Main activities / responsabilities
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- Position
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- Position
- Main activities / responsabilities

Colegio Libre de Estudios Universitarios (Corporativo) (Free College of University Studies (Corporate)) (Autumn 2007)

(Camino Real a San Andrés Cholula 4406 "A", Col. Emiliano Zapata, Puebla, México) Tels.(222) 2989098 (222) 2856213 (222) 2856240

www.cleu.com.mx

Education

Professor (autumn 2007)

Master lecturer (Master's Degree in Business Management - Business Leadership)

IEXE (agosto 2005 – enero 2006)

(39 Pte. #307 Puebla, Puebla, México) Tel. 2370029

www.iexe.org

Executive traininig

Advisor and teacher (August 2005 - January 2006)

- Consultancy regarding human resources, training, legal matters, among others.
- Development and delivery of courses in administration, talent management, legal framework, leadership and strategic direction in organizations such as the Institute of Public Administration of Tabasco and the University of the Valley of Mexico.

Fundación Universidad de las Américas Puebla (University of the Americas Puebla Foundation) (August 2003-March 2004) (Ex Hacienda Santa Catarina Mártir, Cholula, Puebla. 72820. México) Tel. 2292061

www.udlap.mx

Law firm

Lawyer (professional internship) (August 2003-March 2004)

Legal advice, processing for trials, preparation of reports and drafting of contracts. (Commercial, Civil, Criminal, Family, Administrative)

PUBLICATIONS

Main activities / responsabilities

Title of the publication (article)

Editorial

Sector / Industry

Sector / Industry

Sector / Industry

Position

· Main activities / responsabilities

· Main activities / responsabilities

Position

Position

Date

Title of the publication (article)

Editorial

• Date

Title of the publication (e-book)

- Editorial
- Date

"Latin American Network of Innovation and Entrepreneurship: strengthening the links between institutions for the development of entrepreneurial activity based on innovation."

Latin American Innovation and Entrepreneurship Network.

2014

"Impact of organizational culture on the balance between personal and professional life: the mexican case."

Vislumbra (Divulgation Magazine of Tecnológico de Monterrey)
http://www.pue.itesm.mx/comunicacion/publicaciones/Julio_Diciembre_2013.pdf#page=43

December 2013

"Sucesión directiva y patrimonial" (Family business succession)

Digital Editorial for Tecnológico de Monterrey

2011

AWARDS

Title of the award

Award-winning work

Date

Premio Rómulo Garza a la Investigación 2012 (Rómulo Garza Award for Research 2012, ebook category)

"Sucesión directiva y patrimonial" (Family business succession) Digital Editorial forTecnológico de Monterrey 2011

January 2013

HONORS

Recognition title

Date

Recognition title

• Honor-winning work

Date

Recognition title

Honor-winning work

Date

Academic Excellence Recognition

May 15th, 2018

Honorable Mention for Research

"Knowledge management during CEO succession in the family business within the state of Puebla" (Thesis)

April 28, 2015

Honorable Mention

"Historical-juridical evolution of the protection institutions of indigenous law in the state of Puebla."

June 2004

PAPERS / CONFERENCES

Title of the presentation

Event / Place

Date

"Competencies-based hybrid training focused on the professionals of the tourism sector "

June 2018.

Title of the presentation

Event / Place

Date

"Knowledge management during CEO succession in the family business within the state of Puebla"

II Forum of organizational psychology and human development. Strategies for the development and psychological well-being of human talent. UPAEP. 2015

EDUCATION

- Main subjects or occupational skills treated
- Title of qualification awarded

Darla Moore School of Business / University of South Carolina (August 2018-) https://sc.edu/study/colleges_schools/moore/index.php

Management / International Business

PhD in Business Administration emphasis on International Business

EGADE Instituto Tecnológico y de Estudios Superiores de Monterrey (August 2018-) https://egade.tec.mx

Management / International Business

PhD in Business Administration emphasis on International Business

- Main subjects or occupational skills treated
- Title of qualification awarded

Main subjects or occupational skills treated

Title of qualification awarded

Universidad Popular Autónoma del Estado de Puebla (Popular Autonomous University of the State of Puebla) (UPAEP) (August 2012-April 2015)

http://www.upaep.mx

Development of organizational culture, management by competencies, leadership, organizational environment.

Master's Degree in Work and Organizational Psychology

Thesis: "Knowledge management during CEO succession in the family business within the state of Puebla" Honorable Mention for Research.

• Main subjects or occupational skills treated

• Title of qualification awarded

Escuela de negocios San Pablo-CEU (Business School San Pablo-CEU) (October 2004-June 2005)

www.en.ceu.es

Strategy, talent management, competency management, change management, international trade law, business legal advice, strategic management.

MBA specialization in Strategic Leadership

Thesis: "Open regionalism between Mexico and the European Union: challenges and opportunities."

• Main subjects or occupational skills treated

• Title of qualification awarded

Fundación Universidad de las Américas Puebla (University of the Americas Puebla Foundation) (august 1999-june 2004)

www.udlap.mx

Law: international, civil, commercial, criminal, administrative, labor, social security.

Bachelor of Law specializing in International Law

Thesis: "Historical-juridical evolution of the protection institutions of indigenous law in the state of Puebla." Honorable Mention

Centro de Comercio Internacional (International Trade Center). París, France (U.N., WTO) (july 2003)

http://www.intracen.org/index.htm

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Main subjects or occupational skills treated

• Title of qualification awarded

International arbitration and legal advice of international companies.

Seminar on international arbitration and international business law.

LANGUAGES

MOTHER TONGUE SPANISH

SECOND – THIRD LANGUAGES	ENGLISH (TOEFL 657)	FRENCH
Reading	Advanced	Advanced
Writing	Advanced	Advanced
Oral expression	Advanced	Advanced

COMPETENCIES & SKILLS

- Work in multicultural environments & multidisciplinary teams
- Team development
- ➤ SPSS/R

Curriculum vitae: SEGOVIA PHILIP, Ana Lissette