

Kim M. Thompson

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AREA OF RESEARCH INTEREST AND EXPERTISE

- Digital inclusion and public policy with international perspective
- Social, cultural, intellectual, physical, and international issues related to information access
- Conceptualization of information poverty
- Underserved and disadvantaged populations
- Qualitative and theoretical research methods

EDUCATION

PhD Library and Information Studies, Florida State University, 2006

MS Library and Information Studies, Florida State University, 2000

BA English, Brigham Young University, 1995

ACADEMIC POSITIONS

- 2018 to present** *Associate Professor, School of Library and Information Science, University of South Carolina*
Course responsibilities for: Public Library Systems; Introduction to Library and Information Studies; Problems in Library and Information Agency Administration
- 2016-2018** *Senior Lecturer, School of Information Studies, Charles Sturt University*
Course responsibilities for: Introduction to the Information Professions; Foundations in Information Studies; Information Services Around the World; Collections; Introduction to Research; Research in Practice; Digital Preservation; Information Society; Community Outreach
- 2009-2015** *Lecturer, School of Information Studies, Charles Sturt University*
Course responsibilities for: Information Services Around the World; Community Outreach; Information Society; Introduction to Research; Research in Practice; Collections; Web Usability
- 2006-2009** *Assistant Professor, School of Information Science & Learning Technologies, University of Missouri*
Courses designed and taught: Doctoral Seminar, Complexities of the Information Society; Collection Development; Information Ethics; Management of Information Agencies; Leading in Library Environments; International & Comparative Librarianship; Planning & Evaluation of Information Services
- 2005** *Teaching Assistant, School of Information Studies, Florida State University*
Courses assisted: Introduction to Information Services; Assessing Information Needs; Information Organization
- Summer 2005** *Instructor, Library and Information Science, College of St. Catherine*
Courses designed and taught: Usability & Accessibility Evaluation

- 2004** *Visiting Instructor, Library and Information Science, St. Catherine University*
Courses designed and taught: Introduction to Library and Information Science;
Management of Information Agencies
- Instructor, School of Information Studies, Florida State University*
Course taught: Usability Evaluation
- 2001-2002** *Teaching Assistant, School of Information Studies, Florida State University*
Courses assisted: Usability Evaluation; Web Design & Management
- 1998-1999** *Adjunct Faculty, Preparatory English, Santa Fe Community College, Florida*
- 1995-1997** *Instructor, English, Peace Corps, North Sichuan Medical College, Sichuan, China*

PROFESSIONAL POSITIONS

- 2000-2001** *Library Director, Florida State University-Panama Campus, Republic of Panama*
- 1990-1992, 1994-1995** *Audio/Visual Technician, J. Reuben Clark Law School, Brigham Young University*

RESEARCH POSITIONS AND FELLOWSHIPS

- 2018 to present** *Adjunct Associate Professor, Charles Sturt University School of Information Studies*
- 2013 to present** *Affiliate Researcher, University of Maryland Information Policy and Access Center*
- 2017 to 2018** *Associate Researcher, Charles Sturt University Research Institute for Land, Water and Society*
- 2016** *Member Researcher, Charles Sturt University Research Institute for Professional Practice, Learning and Education (RIPPLE) Learning -- Information & Technology strand*
- 2008-2009** *Faculty Researcher, University of Missouri School of Information Science and Learning Technologies Information Experience Laboratory.*
- 2002-2004** *EBSCO Fellow and Research Associate, Information Use Management and Policy Institute, Florida State University.*

RESEARCH GRANTS—EXTERNAL AND CONTRACT FUNDING

Women in STEM and Entrepreneurship Program 2018 Awarded \$250,000 AUD for three-year project entitled “Girls in Cyber Security Advancing (GiCSA) Program,” addressing the need to equally involve women in cyber security professions through training of high school girls (with Associate Professor Tanveer Zia).

AgriHub Incubator 2017-2018 Awarded \$25,000 AUD for project entitled “Assessing Information Needs of Regional SME Startups,” determining the information needs of participants in small business and technology training provided through the Riverina AgriHub Incubator. This funding was part of a \$300,000 NSW Boost Program Award received by Charles Sturt University, 2017-2018 (with Professor Lisa Given).

RESEARCH GRANTS—UNIVERSITY COMPETITIVE FUNDING

Charles Sturt University Faculty of Education Research Workload Enhancement Scheme 2016 Awarded teaching relief for 10% of workload (172 hours) for academic staff with strong or emerging research track records to work on *Gender and the Digital Workplace* grant. Equivalent of approximately \$16,000 AUD

Charles Sturt University Faculty of Education Grant Development Scheme 2016 Awarded \$8000 AUD for grant development activities for CRC-P grant entitled *Gender and the Digital Workplace*, collaborating with RIPPLE (Prof Lisa Given), CSIRO and Consulting & Implementation Services.

Charles Sturt University Special Studies Program Award 2016 Awarded 13 weeks research leave for grant writing and \$4200 AUD travel funding for research related to women and technology in Australia and Chile.

Charles Sturt University Faculty of Education Grant Development Scheme 2015 Awarded \$5000 AUD for research assistance for writing and submitting grant applications related to women and ICT research project.

Charles Sturt University Research Program Area Grant 2013 Awarded \$1000 AUD for research support.

Charles Sturt University Special Studies Program Award Awarded 26 weeks research leave and \$4200 AUD travel funding for research project entitled *Digital Literacy, Digital Inclusion, and Public Policy* at the Information Policy and Access Center, University of Maryland, March 2013–October 2013.

Charles Sturt University Research Program Area Grant 2012 Awarded \$1500 AUD for research support. With Dr. Zhixian Yi.

Charles Sturt University Faculty of Education Research Program Funding Awarded \$62,000 AUD to develop the Information Practice research program in the School of Information Studies. With Professor Lisa Given and Drs Annemaree Lloyd, Mary Anne Kennan, Asim Qayyum, and Ms Suzanne Lipu. Duration of award: January 2012-June 2013.

Charles Sturt University School of Information Studies Research Fellowship Awarded \$40,000 AUD to support research through teaching relief. Duration of fellowship: November 2011-February 2012.

Charles Sturt University Faculty of Education New Staff Establishment Grant Award of \$5000 AUD to support new faculty to establish and continue their research career. Duration of grant: April 12, 2011-April 13, 2012.

Charles Sturt University Faculty of Education Research Funding 2011 Awarded \$3300 AUD to support research related to evaluating National Library of Australia Community Heritage Grant allocation. With Dr. Sigrid McCausland.

Charles Sturt University Faculty of Education Research Funding 2011 Awarded \$3300 AUD to support research related to information literacy and information practices of Settlers in the Riverina region of Australia. With Drs. Annemaree Lloyd, Mary Anne Kennan, and Asim Qayyum.

PROFESSIONAL GRANTS AWARDED

The Japan Foundation: Library Support Program, Awarded ¥300,000 (\$2510.46 USD) worth of Japanese texts in English to support Florida State University-Panama's Asian Studies courses. May 25, 2001. With Dr. Lelia Lombardo.

PROFESSIONAL AND ACADEMIC CONSULTANCIES—FUNDED

Universidad Pedagógica Nacional Francisco Morazán 2016, Tegucigalpa, Honduras Created and presented a three-week learning module entitled “Sociedad de la información y gestión del conocimiento”/“The information society and knowledge management”, focusing on theories of the information society, knowledge and society, information professionals, and information ethics. This course was presented virtually using a Moodle platform. Value of award \$1500USD.

ABIDH Programa de Diplomado 2013/Honduran Library Association Diploma Program 2013, Tegucigalpa, Honduras Created and presented two-day workshop related to information literacy for academic, school, public, and special librarians enrolled in the 2013 diploma program provided by the Honduran Library Association, Asociación de Bibliotecarios y Documentalistas de Honduras (ABIDH). 12-13 July 2013. Funding for air travel, ground transport, meals and accommodation provided by the ABIDH and the US Embassy. Value of award \$1500USD.

US Fulbright Scholar 2010 Awarded by the US Congress to act as a consultant for curriculum development of a graduate-level Library and Information Science (LIS) degree at the National Pedagogical University Francisco Morazán in Tegucigalpa, Honduras, and to support national and international efforts to improve information access through LIS education, training, and workshops. Duration of grant: January through October, 2010. Value of award: \$37,235USD.

Missouri State Library Skills Institute 2009, Columbia, MO Provided week-long advanced reference workshop for public and special (prison) librarians from throughout Missouri. Amount funded: \$1500USD.

Fontbonne University Library Usability Analysis Expert review of library website usability with Information Experience Laboratory. June 23 through July 31, 2008. With Borchuluun Yadamsuren, Ngoc Vo, Jiazhen Wang, & Xin Wang. Amount funded: \$3840USD.

Missouri State University Library Usability Analysis Expert review of library website usability with Information Experience Laboratory. March 14 through June 30, 2008. With Jiazhen Wang, Xin Wang, Said Amer Al Ghenaim, & Yanyan Huang. Amount funded: \$3840USD.

April 2002 and May 2003 *Consultant Team, FAVA/CA, Belize* Florida Association of Volunteers Agency in the Caribbean (FAVA/CA). With Dr. Maria Chavez-Hernandez. Year 1: Conducted library needs assessment at St. John's College and High School campuses in Belize City, Belize. Provided guidance for a five-year plan for library improvement and librarian training. Year 2: Follow-up visit to St. John's College libraries and conducted online reference training workshops for Belizean academic librarians and national librarians. Consulted with the Belize Department of Education regarding future collaboration in library training. Volunteer organisation contributed approximately \$3000USD for airfare, housing, meals, and incidentals.

July 2000 *Internship, FAVA/CA, Nicaragua*—One month full-time internship creating and presenting web development seminars (in Spanish) for the non-profit Sustainable Development Network in Managua, Nicaragua. Volunteer organisation contributed approximately \$3000USD for airfare, housing, meals, and incidentals.

Summer 1997 *Cross-cultural Training Coordinator, Peace Corps, China*—Trained in-coming Peace Corps Volunteers in cross-cultural adaptation to China; organized cross-cultural activities, lectures, and workshops. Worked with training staff regarding Volunteer's language classes and Teaching English as a Foreign Language (TEFL) training. Supervised teaching assistants and performed monthly Volunteer assessments. Funded by US Peace Corps, value approximately \$3000USD.

PROFESSIONAL CONSULTANCIES—VOLUNTEER

April 2010 Consultant, DOWAL Technical K-12 Bilingual School, Tegucigalpa, Honduras—Invited to provide training in information ethics, organization of information, and space-related usability input for private school library. No funding attached.

AWARDS AND DISTINCTIONS—RESEARCH PUBLICATIONS

Outstanding Paper for 2013, *Journal of Documentation* for Lloyd, A., Kennan, M. A., **Thompson, K. M.**, & Qayyum, A. (2013). Connecting with new information landscapes: Information practices of refugees. *Journal of Documentation*, 69(1), 121-144. Paper selected by the journal's Editorial Team.

Best Conference Paper Award, Association for Library and Information Science Education for **Thompson, K. M.** & Adkins, D. A. (2012). Addressing information resource issues through LIS education in Honduras. *Journal of Education in Library and Information Science*, 53(4), 254-266. Paper selected by the ALISE Board of Directors.

Reference and User Services Association Reference Service Press Award 2011 The award recognizes the most outstanding article published in Reference and User Services Quarterly during the preceding two-volume year. Awarded for Adkins, D. A., Bossaller, J., & **Thompson, K. M.** (2009). Describing vernacular literacy practices to enhance understanding of community information needs: A case study with practical implications. *Reference and User Services Quarterly*, 49(1), 67-71. Awarded \$2500 USD.

AWARDS AND DISTINCTIONS—TEACHING

Faculty of Arts and Education Teaching Citation for Outstanding Contributions to Student Learning 2018 This Faculty level award rewards excellence in teaching demonstrated through contributions to the quality of student learning. This award specifically acknowledged my work in development of curricula, resources and services that reflect a command of the field, including; developing and presenting coherent and imaginative resources for student learning; implementing research-led approaches to learning and teaching; demonstrating up-to-date knowledge of the field of study in the design of the curriculum and the creation of resources for learning; communicating clear objectives and expectations for student learning; providing support to those involved in the development of curricula and resources; and contributing professional expertise to enhance curriculum and learning resources. Included \$1000 AUD award.

School of Information Studies Teaching Hall of Fame 2018 Recognized by Head of School for distinction in student evaluation response rates and scores and feedback for INF111 Introduction to the Information Professions (201830).

School of Information Studies Teaching Hall of Fame 2017 Recognized by Head of School for distinction in student evaluation scores and feedback on the postgraduate course INF435 Collections (201760) and both the undergraduate and postgraduate courses INF210 Collections and INF435 Collections (291790).

2015 WISE (Web-based Information Studies Education) Excellence in Online Education Teaching Award This international award highlights outstanding WISE instructors and recognizes them for their dedication to quality online education.

Outstanding Subject Delivery Award 2014 This award recognizes Charles Sturt University School of Information Studies lecturers with consistently high level of engagement with students, particularly through the use of multimedia, and as reflected in excellent student evaluations throughout the teaching year. Included \$2000 AUD award.

School of Information Studies Teaching Hall of Fame 2014 Recognized by Head of School for distinction in student evaluation scores for the teaching of the mixed postgraduate/undergraduate course INF452 Information Services around the World (201460).

School of Information Studies Teaching Hall of Fame 2013 Recognized by Head of School for distinction in student evaluation scores for teaching the postgraduate course INF447 Research in Practice (201390).

School of Information Studies Teaching Hall of Fame 2011 Recognized by Head of School for distinction in student evaluation scores for teaching the undergraduate course INF332 Community Outreach (201160)

High Flyer Teaching Award 2007-2008 Recognized by University of Missouri College of Education for excellence in teaching. To qualify, performance in the classroom must be rated by students at a superior level.

BOOKS AUTHORED

1. **Thompson, K. M.**, Jaeger, P. T., Taylor, N. G., Subramaniam, M., & Bertot, J. C. (2014). *Digital literacy and digital inclusion: Information policy and the public library*. Lanham, MD: Rowman & Littlefield.

CHAPTERS IN BOOKS (REFEREED)

1. Kennan, M. A., Carroll, M., & **Thompson, K. M.** (2018). Letting go, holding on or re-envisioning? Challenges and opportunities for LIS Education in Australia. In J. Purcell, L. C. Sarin, P. T. Jaeger, & J. C. Bertot (Eds.), *Re-envisioning the MLIS: Perspectives on the future of library and information science education* (pp. 161-176). Bingley, UK: Emerald.
2. Kennan, M. A. & **Thompson, K. M.** (2018). Research writing and dissemination (revised). In K. Williamson & G. Johanson (Eds.), *Research methods: Information, systems and context* (2nd ed.) (pp. 517-534). London: Routledge.
3. McCausland, S. & **Thompson, K. M.** (2014). The Community Heritage Grants program in Australia: Report of a survey. In S. K. Hastings (Ed.). *Annual review of cultural heritage informatics 2012-2013* (pp. 169-178). Lanham, MD: AltaMira Press.
4. Kennan, M. A. & **Thompson, K. M.** (2013). Research writing and dissemination. In K. Williamson & G. Johanson (Eds.), *Research methods: Information, systems and contexts* (pp. 476-489). Prahran, VIC: Tilde.

CHAPTERS IN BOOKS (INVITED)

5. **Thompson, K. M.** (2011). Providing services for the underserved in public libraries through an understanding of information poverty and access. In J. C. Bertot, P. T. Jaeger, & C. R. McClure (Eds.). *Public libraries and the Internet: Roles, perspectives, and implications* (pp. 131-144). Westport, CT: Libraries Unlimited.
6. Jaeger, P. T., **Thompson, K. M.**, & McClure, C. R. (2005). Social measurement in information management. In K. Kempf-Leonard, (Ed.). *Encyclopedia of social measurement* (pp. 277-282). San Diego: Academic Press.
7. **Thompson, K. M.**, McClure, C. R., & Jaeger, P. T. (2003). Evaluating federal websites: Improving e-government for the people. In J. F. George, (Ed.). *Computers in society: Privacy, ethics & the Internet*, (pp. 400-412). Upper Saddle River, NJ: Prentice-Hall.

JOURNAL ARTICLES (REFEREED)

8. **Thompson, K. M.**, Qayyum, A., & Muir, R. (in progress). Disability in Australian LIS Job Ads. *Journal of the Australian Library and Information Association*.
9. **Thompson, K. M.**, Garrison, K., Santelices, C., Arellano, P., & Reyes, D. (under review). "Library Science" literature in Web of Science: What a decade tells us about the field. *The Journal of Library and Information Science*.
10. Paul, A. & **Thompson, K. M.** (under review). Women in digital India: An in-depth analysis of the e-government preparedness of middle-class Indian women. *First Monday*.
11. Al-Saggaf, Y. & **Thompson, K. M.** (2018). ICT women professionals' perceptions of workplace ethical problems: A quantitative survey. *Journal of Information Ethics*, 27(1), 59-73.
12. **Thompson, K. M.** & Paul, A. (2016). "I am not sure how much it will be helpful for me": Factors for digital inclusion among middle- and upper-class women in India. *The Library Quarterly*, 86(1), 93-106.
13. Yi, Z. & **Thompson, K. M.** (2015). A case study in collaboration in the building of China's library and information infrastructure. *Information & Culture*, 50(1), 51-69.
http://muse.jhu.edu/login?auth=0&type=summary&url=/journals/libraries_and_culture/v050/50.1.yi.pdf
14. Qayyum, A., **Thompson, K. M.**, Kennan, M. A. & Lloyd, A. (2014). The provision and sharing of information between service providers and settling refugees. *Information Research*, 19(2).
http://www.informationr.net/ir/19-2/paper616.html#.U5-pu_mSx8E
15. Lloyd, A., Kennan, M. A., **Thompson, K. M.**, & Qayyum, A. (2013). Connecting with new information landscapes: Information practices of refugees. *Journal of Documentation*, 69(1), 121-144.
16. Jaeger, P. T., Bertot, J. C., **Thompson, K. M.**, Katz, S. M. & DeCoster, E. J. (2012). The intersection of public policy and public access: Digital divides, digital literacy, digital inclusion, and public libraries. *Public Library Quarterly*, 31(1), 1-20.
17. Jaeger, P. T., **Thompson, K. M.**, & Lazar, J. (2012). The internet and the evolution of library research: The perspective of one longitudinal study. *The Library Quarterly*, 82(1), 75-86.
18. **Thompson, K. M.** & Afzal, W. (2011). A look at information access through physical, intellectual, and socio-cultural lenses. *OMNES: The Journal of Multicultural Society*, 2(2), 22-42.
<http://www.omnesjournal.org/upload/public/pdf/13/1.pdf>
19. Kennan, M. A., Lloyd, A., Qayyum, A. M., & **Thompson, K. M.** (2011). Settling in: The relationship between information and social inclusion. *Australian Academic and Research Libraries*, 42(3), 191-210.
20. Afzal, W. & **Thompson, K. M.** (2011). Contributions of cognitive science to information science: An analytical synopsis. *Emporia State Research Studies*, 47(1), 18-23.
21. Bossaller, J., Adkins, D. A., & **Thompson, K. M.** (2010). Critical theory, libraries, and culture. *Progressive Librarian*, 34-35, 25-38.
http://www.progressivelibrariansguild.org/PL_Jnl/pdf/PL34_35_fallwinter2010.pdf
22. Adkins, D. A., Bossaller, J., & **Thompson, K. M.** (2009). Describing vernacular literacy practices to enhance understanding of community information needs: A case study with practical implications. *Reference and User Services Quarterly*, 49(1), 67-71.

23. **Thompson, K. M.** (2009). Remembering Elfreda Chatman: A champion of theory development in library and information science education. *Journal of Education for Library and Information Science*, 50(2), 119-126.
24. Burnett, G., Jaeger, P. T., & **Thompson, K. M.** (2008). Normative behavior and information: The social aspects of information access. *Library & Information Science Research*, 30(1), 56-66.
25. **Thompson, K. M.** (2008). The US information infrastructure and libraries: A case study in democracy. *Library Review*, 57(2), 96-106.
26. **Thompson, K. M.** (2007). Furthering understanding of information literacy through the social study of information poverty. *The Canadian Journal of Information and Library Science*, 30(1), 87-115.
27. Jaeger, P. T. & **Thompson, K. M.** (2004). Social information behavior and the democratic process: Information poverty, normative behavior, and electronic government in the United States. *Library & Information Science Research*, 26(1), 92-107.
28. Jaeger, P. T. & **Thompson, K. M.** (2003). E-government around the world: Lessons, challenges and future directions. *Government Information Quarterly*, 20(4), 389-394.

CONFERENCE PROCEEDINGS (REFEREED)

29. Paul, A., **Thompson, K. M.**, & Heinstrom, J. (2015). After access: An inquiry into ICT use factors for Indian women. *Proceedings of the 78th ASIS&T Annual Meeting: Information Science with Impact: Research in and for the Community*, 52(1), Article 35.
30. **Thompson, K. M.** & Adkins, D. A. (2012). Addressing information resource issues through LIS education in Honduras. *Journal for Education in Library and Information Science*, 53(4), 254-266.
31. **Thompson, K. M.** & Wang, J. Z. (2009). Usuarios y uso de las bibliotecas digitales: Cómo el análisis de usabilidad puede ayudar a crear una relación "casi perfecta." *XVII Coloquio de Investigación Bibliotecológica y de la Información del Centro Universitario de Investigaciones Bibliotecológicas*, pp. 307-326. Mexico City, Mexico: Universidad Nacional Autónoma de Mexico.

JOURNAL ARTICLES (NON-REFEREED)

32. Muir, R., **Thompson, K. M.**, & Qayyum, A. (2018, July/August). Differently abled staff welcomed by library recruiters. *InCite: Magazine of the Australian Library and Information Association*, 39(7/8), 22-23.
33. **Thompson, K. M.** (2016). Multiple layers of digital inclusion. *Online Currents*, 30, 38-40.
34. **Thompson, K. M.**, Jaeger, P. T., Taylor, N. G., Subramaniam, M., & Bertot, J. C. (2014). The policy gap. *Library Journal*, 139(14), 36-37.
35. **Thompson, K. M.** (2014). Modernizing social inclusion: A look at John Carlo Bertot's contribution. *The Library Quarterly*, 84(4), 460-466. (special edition)
36. **Thompson, K. M.** (2011). La importancia de la teoría en el ámbito de la biblioteconomía./The importance of theory in the field of library science. *Revista Académica: Investigación y Postgrado*, 2(1), 49-62.

UNPUBLISHED REPORTS AND EXTENSION PUBLICATIONS

37. **Thompson, K. M.** & McGregor, J. (2018). *Assessing information needs of regional SME startups*. Internal Charles Sturt University AgriTech Incubator Hub report: unpublished.
38. McCausland, S. & **Thompson, K. M.** (2012). *Evaluation of Community Heritage Grant outcomes in New South Wales*. Internal National Library of Australia report: unpublished.
39. Yadamsuren, B., Vo, N., Wang, J., Wang, X., & **Thompson, K. M.** (2008). *Fontbonne University library website expert review*. Internal Fontbonne University report: unpublished.
40. Wang, J., Wang, X., Al Ghenaim, S. A., Huang, Y., & **Thompson, K. M.** (2008). *Usability review report*. Internal Missouri State University Library report: unpublished.
41. Bertot, J. C., McClure, C. R., **Thompson, K. M.**, & Jaeger, P. T. (2003). Analysis of public library e-rate data: 1999-2002. Internal American Library Association report: unpublished.
42. Bertot, J. C., McClure, C. R., **Thompson, K. M.**, Jaeger, P. T., & Langa, L. A. (2003). Florida electronic library: Pilot project functionality assessment. Internal Florida Division of Library Services report: unpublished. Used as the foundation for the publication:
<http://www.emeraldinsight.com/doi/abs/10.1108/14678040610654828?fullSc=1&journalCode=pmm> .

BOOK REVIEWS

43. **Thompson, K. M.** (2014). A normative theory of the information society. By A. Duff. *The Library Quarterly*, 84(2), 238-240.
44. **Thompson, K. M.** (2009). Digital citizenship: The Internet, society, and participation. By K. Mossberger, C. J. Tolbert, & R. S. McNeal. *The Library Quarterly*, 80(1), 117-119.
45. **Thompson, K. M.** (2004). Virtual inequality: Beyond the digital divide. By K. Mossberger, C. J. Tolbert, & M. Stansbury. *The Library Quarterly*, 74(2), 217-220.
46. **Thompson, K. M.** (2004). Looking for information: A survey of research on information seeking, needs, & behavior. By D. O. Case. *The Library Quarterly*, 74(1), 89-90.

OTHER PUBLICATIONS

47. **Thompson, K. M.** (2006). *Multidisciplinary approaches to information poverty and their implications for information access* (Doctoral dissertation). Florida State University, Tallahassee, FL.

KEYNOTE AND PLENARY PRESENTATIONS

1. **Thompson, K. M.** (October 26, 2017). A theoretical model for digital inclusion: Policy and practice. Keynote address for the opening session of the Symposium on Theories of Information Disparity in Tianjin, People's Republic of China.
2. **Thompson, K. M.** (July 22, 2015). *Un marco teórico para la inclusión digital en Honduras/A theoretical framework for digital inclusión in Honduras* (in Spanish). Keynote address for the Asociación de

Bibliotecarios y Documentalistas de Honduras, X Jornadas/10th Annual ABIDH Conference in Tegucigalpa, Honduras. US Embassy funded \$1000 for travel and accommodation.

3. **Thompson, K. M.** (November 12, 2013). *El concepto y la teoría de la pobreza de la información: Pasado, presente y futuro / The concept and the theory of information poverty: Past, present, and future* (in Spanish). Plenary panel presentation with Dr Paul T Jaeger for the International Conference on Pro-Development Empowerment with Government Transparency in Mexico City, Mexico. Archived video and audio of the presentation (the first half is presented in Spanish, the second half and Q&A in English) is available at <http://www.juridicas.unam.mx/vjv/> . Virtual participation because of scheduling conflict.
4. **Thompson, K. M.** (July 15, 2013). *El recurso más importante de la biblioteca: Cómo los profesionales de la información apoyen la inclusión social e intelectual/The most important information resource: How information professionals support social and intellectual inclusion* (in Spanish). Keynote address for the Honduran Library Association (ABIDH) Servicios Actuales en Bibliotecas Actuales/Up-to-date Services in Up-to-Date Libraries Conference, July 15, 2013, Centro Cultural Español, Tegucigalpa, Honduras. US Embassy funded \$1500 for travel and accommodation.
5. **Thompson, K. M.** (October 6, 2011). *Determinants of information access: An examination of the role of culture*. Plenary presentation for SIMS International Conference: Use and Issues of ICT in Multicultural Society, Seoul, Republic of Korea. With Waseem Afzal. SIMS Conference funded \$1500 for travel and accommodation.
6. **Thompson, K. M.** (October 7, 2010). *Lo que necesitan saber los docentes y los padres en cuanto a la importancia de la lectura/What parents and teachers need to know about reading* (in Spanish). Plenary session, "Getting More Books to Children" Library Conference 2010, Managua, Nicaragua.
7. **Thompson, K. M.** (August 25, 2010). *Ética de bibliotecología y derechos del autor/Library ethics and intellectual property* (in Spanish). Keynote session, Asociación de Bibliotecarios y Documentalistas de Honduras Jornadas 2010/5th Annual ABIDH Conference in Tegucigalpa, Honduras.
8. **Thompson, K. M.** & Wang, J. (October 3, 2008). *Usuarios y el uso de las bibliotecas digitales: Cómo el análisis de usabilidad puede ayudar a crear una relación "casi perfecta"/Users of digital libraries: How usability analysis can help create an "almost perfect" relationship* (in Spanish). Plenary session, XVII Coloquio de Investigación Bibliotecológica y de la Información del Centro Universitario de Investigaciones Bibliotecológicas, Mexico City, Mexico.
9. **Thompson, K. M.** (July 14, 2008). *Cosas a saber de los usuarios de bibliotecas/Things we should know about library users* (in Spanish). Keynote session, Asociación de Bibliotecarios y Documentalistas de Honduras Jornadas 2008/3rd Annual ABIDH Conference in Tegucigalpa, Honduras.

REFEREED RESEARCH CONFERENCE PRESENTATIONS

10. Paul, A. & Thompson, K. M. (October 26, 2018). *ICT self-regulation and insights for businesses: An international comparative study of Indian and Chilean women*. Conference on Society and Management: Indian Culture Vis-à-vis Western Culture, Indian Institute of Management-Kozhikode, 26-27 October 2018.
11. Kennan, M. A., Kanj, H., & **Thompson, K. M.** (March 22, 2017). *Library and information services for immigrant caregivers*. iConference 2017: Effect, Expand, Evolve: Global Collaboration across the Information Community, Wuhan, China, 22-25 March 2017.

12. **Thompson, K. M.** & Paul, A. (January 18, 2017). *Technology tamers: The influence of women in ICT adoption, use and enjoyment*. Association of Library and Information Science Education (ALISE) 2017 Conference, Atlanta, GA, 17-20 January 2017.
13. **Thompson, K. M.** & Given, L. M. (January 18, 2017). *STEMing information studies: Exploring educational opportunities to enhance gender equity*. Association of Library and Information Science Education (ALISE) 2017 Conference, Atlanta, GA, 17-20 January 2017.
14. Paul, A., **Thompson, K. M.**, & Heinstrom, J. (December 15, 2015). *Exploring barriers to ICT use by middle class Indian women*. Second Regional International Telecommunications Society Conference, New Delhi, India, 13-15 December 2015.
15. Paul, A., **Thompson, K. M.**, & Heinstrom, J. (November 6, 2015). *After access: An inquiry into ICT use factors for Indian women*. ASIS&T 2015, St. Louis, MO, 6-10 November 2015.
16. **Thompson, K. M.**, Kennan, M. A., Lloyd, A., & Qayyum, A. (July 6, 2015). *Refugee information practices: Designing appropriate library services*. EBLIP8 Conference, Brisbane, Queensland, 6-8 July 2015.
17. Qayyum, A., **Thompson, K. M.**, Kennan, M. A., & Lloyd, A. (June 27, 2013). *Information as refuge: Informing refugee support service planning and policies*. Information: Interactions and Impact (i3) Conference, Aberdeen, UK, 25-28 June 2013.
18. McCausland, S. & **Thompson, K. M.** (September 27, 2012). *Assessing the impact of Community Heritage Grants in regional New South Wales*. Museums Australia Conference, Adelaide, South Australia, 24-27 September 2012.
19. **Thompson, K. M.** & Lloyd, A. (August 7, 2012). *The small world lives of Australian refugees: How social networks affect information access*. MyLanguage Conference, Brisbane, Queensland, 6-9 August 2012.
20. Qayyum, A., Lloyd, A., Kennan, M. A., & **Thompson, K. M.** (June 25, 2012). *Settling the settlers: information landscapes of service providers*. RAILS8 Conference Adelaide, South Australia.
21. **Thompson, K. M.** & Adkins, D. A. (January 18, 2012). *How many librarians does it take?: A Honduran case study in LIS education efforts*. Association of Library and Information Science Education (ALISE) 2012 Conference, Dallas, TX.
22. Bossaller, J., **Thompson, K. M.**, & Adkins, D. A. (April 7, 2008). *Change and integration in Kansas City as evidenced by public literacy*. Cambio de Colores 2008 Conference, Latinos in Missouri: Uniendo Culturas, Columbia, MO.
23. **Thompson, K. M.** (January 9, 2008). *Community engagement and theoretical knowledge: Teaching students to link theory to practice*. Association for Library and Information Science Education (ALISE), Philadelphia, PA.
24. **Thompson, K. M.** (October 12, 2007). *Who are you calling information poor?: Technology have-nots, cultures of poverty, and small world lives*. Library Research Seminar IV, London, Ontario.
25. **Thompson, K. M.**, Adkins, D. A., & Raber, D. (October 4, 2007). *Envision libraries serving the information-poor*. Missouri Library Association (MLA) Conference 2007, Springfield, MO.
26. Erdelez, S. & **Thompson, K. M.** (October 3, 2007). *Envision the user's experience: Website usability analysis for libraries on a shoestring*. MLA Conference 2007, Springfield, MO.

REFEREED POSTERS

27. **Thompson, K. M.** (January 17, 2006). *The framing of an information society*. ALISE 2006 Doctoral Poster Session.
28. **Thompson, K. M.** (January 7, 2004). *Lack of access or lack of interest? The information behaviors of the information poor*. ALISE 2004 Doctoral Poster Session.

INVITED RESEARCH PRESENTATIONS

29. **Thompson, K. M.** (November 30, 2017). *Digital inclusion: Women and new information and communication technologies*. Presented for students and staff at Zhejiang University, Hangzhou, People's Republic of China.
30. **Thompson, K. M.** (May 22, 2017). *From information poverty to digital inclusion: Policy, practice, theory, & research*. Presented for the Australian Library Week 2017 session hosted by Charles Sturt University School of Information Studies.
31. **Thompson, K. M.** (May 19, 2017). *Women and digital technologies: Comparative analysis of Australia, Chile and India*. Presented for the School of Information Studies Research Seminar Series 2017, Charles Sturt University.
32. **Thompson, K. M.** (February 25, 2015). *Digital inclusion factors among middle-class women in Kerala India*. Presented for the School of Information Studies Research Seminar Series 2015, Charles Sturt University.
33. **Thompson, K. M.** (April 2, 2014). *Digital inclusion: Public policy, public libraries, and the individual*. Presented for the School of Information Studies Research Seminar Series 2014, Charles Sturt University.
34. **Thompson, K. M.** (July 13, 2011). *What's so bad about information poverty?: Information access issues in a democratic society*. Research and Professional Learning Seminar Series, Faculty of Education, Charles Sturt University.
35. **Thompson, K. M.** (April 14, 2011). *The ins and outs of information poverty*. Research presentation to the Swedish School of Library and Information Science at Borås University.

REFEREED EDUCATIONAL AND PROFESSIONAL PRESENTATIONS AND WORKSHOPS

1. **Thompson, K. M.**, Garrison, K., Lymn, J. (December 6, 2017). Online peer collaboration and assessment examples from the School of Information Studies. Charles Sturt University Faculty of Arts and Education Learning and Teaching Symposium, 5-7 December 2017, Albury, NSW, Australia.
2. **Thompson, K. M.** & Ridolfo, H. (December 6, 2017). Difficult dialogues: Tips for managing student-centered disruptions and discipline issues in the online learning environment. Charles Sturt University Faculty of Arts and Education Learning and Teaching Symposium, 5-7 December 2017, Albury, NSW, Australia.

3. **Thompson, K. M.** & Kennan, M. A. (September 27, 2011). *Befriending that little voice in your head: Dissertation and research writing strategies*. Faculty of Education Doctoral Student and Supervisor Forum, Charles Sturt University.
4. Kennan, M. A. & **Thompson, K. M.** (September 26, 2011). *Submitting—What next?* Faculty of Education Doctoral Student and Supervisor Forum, Charles Sturt University.
5. **Thompson, K. M.**, Chen, H. L., & Erdelez, S. (October 2, 2008). *Three low-cost usability evaluation methods for library website redesign*. Missouri Library Association Conference 2008.
6. **Thompson, K. M.**, Erdelez, S., & Paul, A. (June 4, 2008). *Three usability analysis methods for library websites*. MOBIUS Conference 2008, Lake of the Ozarks, Missouri.
7. **Thompson, K. M.** & Hunter, D. (June 4, 2008). *Exploring how people look for information*. MOBIUS Conference 2008, Lake of the Ozarks, Missouri.
8. **Thompson, K. M.** (April 17, 2008). *Website usability-lite for special libraries*. Special Libraries Association, St. Louis Chapter, St. Louis, Missouri.

INVITED EDUCATIONAL AND PROFESSIONAL PRESENTATIONS AND WORKSHOPS

9. Lymn, J., **Thompson, K. M.**, & Carroll, M. (2018). School of Information Studies Myanmar Program. Arranged and edited learning materials book for Myanmar outreach educational program. Week-long educational workshop in digital collections and digital archiving for the University of Yangon library staff and library science students. Funded by Charles Sturt University and the Australian National University.
10. **Thompson, K. M.** (September 29, 2017). *Plotting your research trajectory: Three year research planning workshop*. Session for research staff and HDR students attending the School of Information Studies Research Retreat, Charles Sturt University.
11. **Thompson, K. M.** (November 10, 2016). *Plataformas y practicas en la educacion a distancia/Distance and distributed education platforms and practices* (in Spanish). Presentation for educational designers and deans of the Faculty of Arts, Universidad de Playa Ancha, Valparaiso Chile.
12. **Thompson, K. M.** (July 23, 2015). *La práctica de bibliotecología y servicios de información basada en la evidencia/ Evidence-based library and information practice* (in Spanish). Full-day workshop for information professionals as part of the Asociación de Bibliotecarios y Documentalistas de Honduras, X Jornadas/10th Annual ABIDH Conference in Tegucigalpa, Honduras.
13. **Thompson, K. M.** (February 2, 2015). *Creating YouTube vodcasts in Interact2*. School of Information Studies Sharing of Practice in Learning and Teaching Series, Charles Sturt University.
14. Kennan, M. A. & **Thompson, K. M.** (July 30, 2014). *Tips and insights on publishing and the publication process*. School of Information Studies Research Seminar Series, Charles Sturt University.
15. **Thompson, K. M.** (June 17, 2011). *Nuevos habilidades y conocimientos para el bibliotecario exitoso del siglo XXII/ New skills and knowledge for the successful librarian of the 21st century* (in Spanish). Invited by the United States Information Service division of the US Embassy of Mexico to present a telecast for information professionals. More than 290 librarians and information professionals across

the whole of Latin America. Available online at: <http://www.usembassy-mexico.gov/bbf/bfbibconsulta.htm>

16. **Thompson, K. M.** (June 8, 2011). *LIS education in Central America: Lessons learned*. Presented in School of Information Studies Research Seminar Series, Charles Sturt University.
17. **Thompson, K. M.** (October 9, 2010). *La biblioteca en la vida del usuario/The library in the life of the user* (in Spanish). Presentation to Information Management student body, National Autonomous University of Nicaragua, Managua, Nicaragua.
18. **Thompson, K. M.** (October 8, 2010). *Mejorando acceso para nuevos usuarios de bibliotecas/Improving access to new library users* (in Spanish). 2-hour workshop, State-employed librarians of Nicaragua, Banco Central de Nicaragua, Managua, Nicaragua.
19. **Thompson, K. M.** (October 7, 2010). *Choque cultural en su biblioteca/Library culture shock* (in Spanish). Workshop, "Getting More Books to Children" Library Conference 2010, Managua, Nicaragua.
20. **Thompson, K. M.** (October 4, 2010). *Evaluando el acceso a la información en los archivos y centros de documentación/Evaluating information access in archives and document centers* (in Spanish). 4-hour workshop for Judicial Archivists and Documentalists of Honduras, Tegucigalpa, Honduras.
21. **Thompson, K. M.** (October 1, 2010). *Evaluando la alfabetización de la información en el ámbito escolar/Evaluating information literacy in the school library setting* (in Spanish). Presentation for school library seminar series sponsored by Price Charities, Tegucigalpa, Honduras.
22. **Thompson, K. M.** (August 26, 2010). *Acceso a la información en Honduras/Information access in Honduras* (in Spanish). All-day workshop, Asociación de Bibliotecarios y Documentalistas de Honduras V Jornadas 2010, Tegucigalpa, Honduras.
23. **Thompson, K. M.** (June 22, 2010). *Fundamentos de gerencia de bibliotecas: Planificación y evaluación/Management basics: Planning and evaluation* (in Spanish). All-day workshop for volunteers in community libraries and bookmobiles participating in *Compartir*, a state-funded organisation providing resources and training for volunteer librarians throughout Tegucigalpa, Honduras and in nearby villages.
24. **Thompson, K. M.** (April 16, 2010). *Impacto de la lectura y bibliotecas por el mundo: Donde estamos, que tenemos y donde queremos llegar/Reading and libraries throughout the world: Where we are, what we have, and where we want to be* (in Spanish). Presentation for school library seminar series sponsored by Price Charities and the National Pedagogical University Francisco Morazán.
25. **Thompson, K. M.** (April 9, 2010). *Servicios éticos en bibliotecas académicas/Ethical service in academic libraries* (in Spanish). Two-hour workshop for National Pedagogical University Francisco Morazán Central Library staff, Tegucigalpa, Honduras.
26. **Thompson, K. M.** (March 4, 2010). *Mejorando sus servicios de referencia/Improving reference services* (in Spanish). Four-hour workshop for members of the Association of Librarians and Documentalists of Honduras (ABIDH), included evaluation of reference collection and ethics of reference service, Tegucigalpa, Honduras.
27. **Thompson, K. M.** (February 16-17, 2010). *Acceso a la información y la evaluación en la biblioteca universitaria/Access to information and evaluation in academic libraries* (in Spanish). Two-days of four-hour workshops for academic librarians from the National Pedagogical University Francisco Morazán-San Pedro Sula campus, the National Autonomous University of Honduras-San Pedro Sula campus, the public librarians of the Cultural Center San Pedrano, and the special librarian of the Museum of Anthropology and Culture, San Pedro Sula, Honduras.

28. **Thompson, K. M.** (February 5, 2010). *Descubrir las necesidades de información de los usuarios/Helping users communicate their information needs* (in Spanish). Two-hour workshop for National Pedagogical University Francisco Morazán Central Library staff, Tegucigalpa, Honduras.
29. **Thompson, K. M.** (February 1, 2010). *Conociendo a nuestros usuarios: Sirviendo a los usuarios de las bibliotecas académicas/Getting to know our users: Serving academic library users* (in Spanish). Two-hour workshop for National Pedagogical University Francisco Morazán library staff, Tegucigalpa, Honduras.
30. **Thompson, K. M.** (March 27, 2009). *Library services and information access*. Educational presentation for Library Science students at the University of Pecs, Hungary.
31. **Thompson, K. M.** (July 16, 2008). *Diseño y evaluación de servicios bibliotecarios/Design and evaluation of library services* (in Spanish). Workshop, Asociación de Bibliotecarios y Documentalistas de Honduras Jornadas 2008, Tegucigalpa, Honduras.
32. **Thompson, K. M.** (February 23, 2007). *What to do with your MLS*. Panel Presentation, Daniel Boone Regional Library Staff Day, Columbia, Missouri.
33. Burnett, G., Jaeger, P. T., & **Thompson, K. M.** (October 14, 2005). *Conducting scholarly research and writing in information studies*. Presented to Florida State University College of Information graduate students, Tallahassee, Florida.
34. **Thompson, K. M.** (October 5, 2004). *Basics of online instruction*. Presented to the St. Catherine University Online Instruction Committee, St. Paul, Minnesota.
35. Jaeger, P. T., Burnett, G., & **Thompson, K. M.** (February 4, 2004). *Doctoral research writing*. Workshop presented to Florida State University College of Information graduate students, Tallahassee, Florida.
36. Bonnici, L. J. & **Thompson, K. M.** (July 20, 2001). *Buscar, evaluar, seleccionar: Usando información por Internet/Searching, evaluating, and selecting: Using Internet information* (in Spanish). Two 3-hour trainings of university librarians on using the Internet for academic research. Simon Bolivar Library, University of Panama, Panama City, Panama.
37. **Thompson, K. M.** (November 24, 2000). *Introduction to HTML*. Hands-on HTML workshop for FSU-Panama Faculty/Staff, Panama City, Panama.
38. **Thompson, K. M.** (October 20, 2000). *Como hacer una página Web/How to make a Web page* (in Spanish). 8-hour workshop on designing web pages using HTML. Streamlined for general public and small businesses, Panama City, Panama.
39. Chavez-Hernandez, M. & **Thompson, K. M.** (August 18-19, 2000). *Aproveche al máximo los recursos del Internet/Making the most of Internet resources* (in Spanish). Two 8-hour workshops on using Internet to meet information needs Geared toward information professionals, Panama City, Panama.

MEDIA EXPOSURE

1. **25 July 2018** Interviewed and quoted in the Charles Sturt University media news: Information Studies: See Can It Make a Difference In Your Community <https://www.careerfaqs.com.au/news/news-and-views/make-a-difference-in-your-community-with-information-studies>

2. **30 October 2017** Mentioned as a keynote speaker in the Nankai University News coverage of the Theories of Information Disparity in Society Symposium. <http://news.nankai.edu.cn/zhxw/system/2017/10/29/000352784.shtml>
3. **24 July 2015** Interviewed for UTV Newscast in Tegucigalpa, Honduras regarding the X Jornadas de Bibliotecología de Honduras Conference. https://www.youtube.com/watch?v=xPP90L_HDXU
4. **22 July 2015** Interviewed for Universidad Pedagógica Nacional Francisco Morazán to create vodcast about research in the field for the Master's in Library and Information Science program. <https://www.youtube.com/watch?v=IG5E9DzNsTg>
5. **20 September 2010** Interviewed by Radio Nacional de Honduras to promote the 5th Jornadas de Bibliotecología de Honduras Conference.
6. **15 September 2003** Media coverage for Bertot, J. C., McClure, C. R., **Thompson, K. M.**, & Jaeger, P. T. (2003). Analysis of public library e-rate data: 1999-2002. Internal American Library Association report: unpublished. <http://lj.libraryjournal.com/2003/09/ljarchives/libraries-get-4-of-e-rate-funds-2/>

EDITORIAL ACTIVITIES AND REVIEWING

2018 to Present	Manuscript Reviewer, <i>Journal of Librarianship and Information Science</i>
2017 to Present	Manuscript Reviewer, <i>Journal of Communication</i>
2016 to Present	Editorial Board, <i>Collection Building</i>
2015 to Present	Editorial Board, <i>International Journal of Information, Diversity, & Inclusion</i>
2008 to Present	Editorial Board, <i>The Library Quarterly</i>
2006 to Present	Manuscript Reviewer, <i>Journal of the American Society for Information Science and Technology (JASIST)</i>
	Manuscript Reviewer, <i>Government Information Quarterly</i>
2017	Manuscript Reviewer, <i>Modern Languages Open</i>
2016	Manuscript Reviewer, <i>Computers and Education Review</i>
	Manuscript Reviewer, <i>International Studies in Educational Administration</i>
	Manuscript Reviewer, <i>European Journal for Research on the Education and Learning of Adults</i>
2012 to 2016	Manuscript Reviewer, <i>Australian Academic & Research Libraries (AARL)</i>
2014	Book Proposal Reviewer, <i>Routledge Educational and Behavioral Sciences Book Series</i>
	Book Proposal Reviewer, <i>Chandos/Elsevier Engineering and Science Book Series</i>
2010	Manuscript Reviewer, <i>OMNES: The Journal of Multicultural Society</i>

Manuscript Reviewer, *Journal of Education for Library and Information Science*
(JELIS)

2004 to 2008

Book Reviewer, *The Library Quarterly*

COURSE AND CURRICULUM DEVELOPMENT

2017 Based on 2016 accreditation reviewer input, co-developed and revised undergraduate/postgraduate core courses, "Collections," to reflect a wider galleries, libraries, archives, museums, records (GLAMR) scope, with Dr Jessie Lymn for the School of Information Studies, Charles Sturt University.

2015 Designed and developed joint undergraduate/postgraduate offering of "Information Services around the World," an elective that introduces students to variations in information services around the world and applying theory related to information access and provision of service to international populations. For the School of Information Studies, Charles Sturt University.

2012 Co-developed new undergraduate course entitled "Introduction to Research," providing students with foundations vocabulary, concepts and methods used in evidence-based practice, with Dr. Mary Anne Kennan for the School of Information Studies, Charles Sturt University.

2012 Co-developed new postgraduate course entitled "Research in Practice," introducing students to research fundamentals of evidence-based practice, with Dr. Mary Anne Kennan, Dr. Annemaree Lloyd, and Dr. Paul Scifleet, for the School of Information Studies, Charles Sturt University.

2012 Co-developed and completely revised undergraduate/postgraduate core courses entitled "Collections," focusing on collection management and development, with Dr. Bob Pymm for the School of Information Studies, Charles Sturt University.

2011 Designed and developed new undergraduate/postgraduate courses for internationalization of the curriculum, "Information Services around the World" for the School of Information Studies, Charles Sturt University.

2010 Co-developed postgraduate curriculum for Masters of Library and Information Science proposal with Dr. Nitida Carranza and Judith Avilez for the Universidad Pedagógica Nacional Francisco Morazán, Tegucigalpa, Honduras.

2009 Co-developed new undergraduate/postgraduate course, "Web Usability," introducing core concepts and methods related to user testing and accessibility of websites, with Dr. Asim Qayyum for the School of Information Studies, Charles Sturt University.

2009 Co-developed new undergraduate/postgraduate course, "Community Outreach," introducing students to policy and practical considerations related to service to diverse populations and outreach within the local community, with Suzanne Lipu for the School of Information Studies, Charles Sturt University.

2009 Co-developed extensive revisions for undergraduate/postgraduate course, "The Information Society," creating learning units and multi-media modules to introduce students to concepts, theories, and policy related to the role of the information professional within the networked economy, with Jake Wallis for the School of Information Studies, Charles Sturt University.

2008 Developed new doctoral seminar, Complexities of the Information Society, School of Information Science & Learning Technologies, the University of Missouri.

POSTGRADUATE STUDENT ADVISING

Doctoral level

Mary Coe, Information Studies, Charles Sturt University, PhD, "A sense-making approach to active e-book indexes", expected completion December 2021.

Rebecca Muir, Information Studies, Charles Sturt University, PhD, "But what to change?: Moving forward in library service provision for people with an invisible disability", expected completion December 2021.

Sarah Polkinghorne, Swinburne University, PhD, "Food and information: Embodied practices in everyday life", expected completion Dec 2021.

Heather Hill, Library and Information Science, University of Missouri, PhD, "Outsourcing the Public Library: A Critical Discourse Analysis", completed 2009.

Master's level

Tania Matute, Maestría en Bibliotecología, Universidad Pedagógica Nacional Francisco Morazán, Masters Thesis, "Análisis de las Competencias Informacionales de los Estudiantes de Tercer y Cuarto Año Académico del Centro Universitario Regional de San Pedro Sula (CURSPS) de la Universidad Pedagógica Nacional Francisco Morazán (UPNFM)", expected completion July 2018.

Mary Coe, Information Studies, Charles Sturt University, Master's Research Strand Project, "What Do Readers Expect from Book Indexes and How Do They Use Them? An Exploratory User Study", completed 2015.

Matthew Kelly, Information Studies, Charles Sturt University, Master's Research Strand Project, "A Study of the Representation of Practice in Public Library Collection Policies Utilising Qualitative Content Analysis", completed 2013.

INTERNATIONAL ACADEMIC SERVICE AND LEADERSHIP

- 2014 to Present** Member of the Advisory Board for the Masters of Library and Information Science, Universidad Nacional Pedagógica Francisco Morazán, Tegucigalpa, Honduras
- 2010** Directive board member *pro tem* of the Honduras Library and Documentation Association (Asociación de Bibliotecarios y Documentalistas de Honduras, ABIDH)
- Committee member *pro tem*, Library System Evaluation Committee for Consejo Superior Universitario Centroamericano (CSUCA) accreditation. Universidad Nacional Pedagógica Francisco Morazán, Tegucigalpa, Honduras

PROFESSIONAL SERVICE AND LEADERSHIP

- 2016** Co-convener International Library Education SIG, Association for Library and Information Science Education (ALISE)
- 2008-2010** Membership Committee, Association for Library and Information Science Education (ALISE)
- 2004** Technology Assessment Committee Member, College of St. Catherine

Departmental Assessment Committee Member, College of St. Catherine

2001 Academic Library Representative, Junta Directiva de Sistemas de Bibliotecología e Información de Panamá (Panama's national directive board of information and library systems)

INSTITUTIONAL SERVICE AND LEADERSHIP

2017 to 2018 School of Information Studies Higher Degree by Research Coordinator (with Mary Anne Kennan), Charles Sturt University

School of Information Studies Learning and Teaching Committee Chair, Charles Sturt University

Faculty Curriculum Learning and Teaching Committee Member, Faculty of Arts and Education, Charles Sturt University

2014 to 2018 Faculty Board Member, Faculty of Arts and Education, Charles Sturt University

Community of Practice Workgroup, School of Information Studies, Charles Sturt University

2014 to 2018 Librarianship Specialisation Coordinator, School of Information Studies, Charles Sturt University

2009 to 2018 School Board, School of Information Studies, Charles Sturt University

2017 School of Information Studies Learning and Teaching Seminar Series Coordinator, Charles Sturt University

2013 to 2016 Charles Sturt University Academic Senate, Faculty of Education representative

2012 to 2017 School of Information Studies Research Seminar Series Coordinator, Charles Sturt University

2009 to 2017 Research Management Committee, School of Information Studies, Charles Sturt University

2015 School of Information Studies 40th Anniversary Committee, Charles Sturt University

Research "Lift" Subcommittee, Research Management Committee, School of Information Studies, Charles Sturt University

2014 Workloads Subcommittee, Research Management Committee, School of Information Studies, Charles Sturt University

2011 Curriculum Learning & Teaching Committee, School of Information Studies, Charles Sturt University

2008-2009 PhD Screening Committee, School of Information Science & Learning Technologies (SISLT), University of Missouri

2004-2006 Master's Comprehensive Examination Committee, SISLT, University of Missouri

2003-2004	Research and Development Committee, Florida State University
2001-2004	Student Representative, Doctoral Program Team, Florida State University
2002-2003	President, Doctoral Research Society, Florida State University
2001	Florida State University-Panama Bookstore Board of Directors Florida State University-Panama Science Web Site Committee Florida State University-Panama Accreditation Committee Florida State University-Panama Computer Education Committee
1999-2000	Student Representative, Master's and Specialist Program Team, Florida State University

PROFESSIONAL DEVELOPMENT

Faculty of Arts & Education/Faculty of Business, Justice & Behavioural Sciences Grant Development Program, 2 August to 15 November 2017

16-week program focusing on identifying and framing a fundable project, EOIs, writing a competitive proposal, budget planning, collaborative structures.

Leadership Development for Women, Charles Sturt University, 1 May to 30 November 2017

Participated in leadership development workshops and engaged with a mentor to learn about "mindful leadership" in the field of higher education.

Association of Library and Information Science Education workshop, Atlanta, GA, 17 January 2017

Half-day workshop focused on design-focused assessment and teaching in library science education. Participated in discussion and planning based on desirability, feasibility, and viability model for course design.

Faculty of Arts and Education Faculty Research Forum, Charles Sturt University-Bathurst, 23-25 August 2016

Participated in research development sessions related to mentoring and HDR supervision, research grant writing, and partnering with industry for alternative funding for research.

Indigenous Research Summit, Charles Sturt University-Wagga Wagga, 3-4 December 2015

The Summit brought together researchers from various disciplines to consider opportunities for collaborative, interdisciplinary, cross-School and cross-Faculty research with a focus on building partnerships with Indigenous communities, and respect for different knowledge sources, ways of doing, and ways of being.

CSUEd 2015, Charles Sturt University-Albury, 19-20 November 2015

Participated in seminars introducing the latest in educational technology and training provided by Charles Sturt University.

Faculty of Education Research Development Workshop, Charles Sturt University-Bathurst, 15-16 October 2015

Two-day intensive research development workshop focusing on the commercialisation of research and seeking funding from foundations and corporations.

Australian Indigenous Cultural Competency Program, Charles Sturt University, 13-14 April 2015

Two-day, eight-module training program with a focus on knowledge and understanding of Indigenous cultures histories and contemporary realities as a basis for strengthening the university as a culturally competent organisation.

Learning Technology Forum, Charles Sturt University-Wagga Wagga, 10 April 2015

Presentations and discussions about online learning and student collaboration, hosted by ulmagine! at CSU

Nvivo training, Charles Sturt University, 11 and 14 March 2015

Two-day introductory training to using Nvivo for qualitative data analysis.

Future Research Leaders Program, Charles Sturt University, 2012 through 2014

An 8 module program focused on research strategy and planning, research governance and compliance, intellectual property and commercialisation, project management, risk management, grant administration, leading and managing people, and project closeout.

CSUEd 2013, Charles Sturt University-Bathurst, 19-21 November 2013

Participated in sessions geared toward demonstrating best practices in teaching as well as online teaching and learning.

Foundations of University Learning and Teaching, Charles Sturt University, 1 July through 11 November, 2011

Orientation and information about best practices in higher education.

Introduction to Research Grant Writing Workshop, Charles Sturt University-Wagga, 14 September 2011

Hands-on workshop about research grant writing presented by Dr. Cathy Drinkwater of the University of Melbourne Cancer Research Centre.

Induction for Research and Higher Degree Student Supervision, Charles Sturt University-Wagga, 13 July 2011

Orientation and information about best practices in Higher Degree and Research supervision.

Difficult Dialogue Faculty Fellow 2009, University of Missouri

Funded by Ford Foundation, Difficult Dialogue Initiative grants and presented at the University of Missouri, this fellowship involved participating in eight three-hour sessions developing skills to address controversial issues in the classroom.

Tips & Tricks to Make Grant Proposals Shine, University of Missouri, 13 February 2009

One-day hands on workshop in grant proposal writing and presentation.

Wakonse Conference on College Teaching, 22-27 May 2008

Week-long retreat related to best practices in tertiary education.

New Faculty Teaching Scholars, University of Missouri, August 2007 through May 2008

Monthly teaching and scholarship discussions and three in-depth sessions:

- NFTS Course Design Retreat, 19-21 May 2008
- NFTS Teaching Renewal Conference, 21-22 February 2008
- NFTS Academic Portfolio Retreat, 27-29 September 2007

Colleague Circles, University of Missouri, 24 October 2006 through 19 April 2007

Participated in monthly sessions to develop skills related to new faculty transitioning, teaching, and scholarship.

Proposal Planning & Writing Workshop, University of Missouri, 12 November 2006

One-day hands-on workshop in grant proposal writing.

ADDITIONAL AREAS OF INTEREST AND EXPERTISE

Comfortable presenting, teaching, researching, and publishing in Spanish

Basic understanding of French, interested in learning more

LIS networks and collaborations in Australia, Chile, China, Honduras, India, Mexico, and the United States