UNIVERSITY OF SOUTH CAROLINA

AMENDMENT 1 TO SOLICITATION

DATE: January 16, 2019

TO: ALL VENDORS

FROM: Juaquana Brookins, Procurement Officer

SUBJECT: USC-IFB-3421-JB

DESCRIPTION: Provide Virtual Machines and Support for USC Darla Moore School of Business

This Amendment No.1 modifies the solicitation only in the manner and to the extent as stated herein.

Revised Scope of Work

OFFERORS SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT 1 IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

_____   _____
 Authorized Signature   Name of Offeror

_____
 Date

1.   The contractor must provide pricing as a flat fee per desktop (Windows). This fee must include all costs associated with maintaining the virtual system, which include cost of setup, running the virtual machine, maintenance, etc.

2.   The flat fee must include the cost of cloud storage and setup (Microsoft Azure, VMware, AWS).

3.   Any associated costs for increased seat fees (exceeding the specified 60 included in the flat rate) should be a set rate per seat.

4.   The contractor must provide initially 60 hosted units with flexibility to support up to 700 or more hosted units to meet student/class demands.

5.   The contractor must provide a hosted solution on a Windows Platform.

6.   The contractor must provide a system that is created from a single template (Microsoft).

7.   The Contractor must provide vendor administration that provides provisioning, monitoring, and managing the virtual desktops from the perspective of   deployment   and   end   user engagement.

8.   The contractor must provide 8/5 hour technical support and email support on weekends.

9.   The contractor must provide a system that can integrate into our current security domain (active directory) for user management or a separate security   connection.

10.   The contractor must provide a system that has the ability to access desktops and applications from any device (PC, Mac, iOS, Android, Thin Client and HTML5 browser).

11.   No on premise Infrastructure footprint requirements.