AMENDMENT NO. 1 TO SOLICITATION

TO: ALL VENDORS

FROM: Charles Johnson, Procurement Manager

SUBJECT: SOLICITATION NUMBER: USC-FPB-3087-CJ

DESCRIPTION: Provide Professional Services to Assist the University Technology Services (UTS) in the Next Phase of its Oracle Identity Management Project

DATE: February 21, 2017

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This Amendment No. 1 modifies the Fixed Price Bid only in the manner and to the extent as stated herein.

Vendor Questions and Answers

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BIDDER SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT NO. 1 IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

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 Authorized Signature   Name of Offeror

_____

 Date

THE FOLLOWING QUESTIONS WERE RECEIVED FROM VENDOR A:

Environment understanding from Section III. Scope of Work / Specifications:
QUESTION # 1: General Scope: pg. 16, Bid Contents: pg. 17 and VIII Bidding Schedule pg. 39
a. It seems you are only looking for hourly rates for IAM resource types based on
the following statement:
"Professional services to assist in scope of work above shall be based on
an established statement of work unique to the specific project,
implementation plan, and contractor's hourly rates." (pg. 16)
Please confirm only hourly rates are required for this response.

ANSWER: Yes, offerors are to submit hourly rates following the guidelines outlined in Section IV. Information for Offerors to Submit and Section VIII. Bidding Schedule/Price-Business Proposal.

i. When will project-based estimation occur? (e.g. OIM upgrade to 11gR2)

ANSWER: Refer to Section III. Scope of Work / Specifications, page 16. Professional services to assist in scope of work shall be based on an established statement of work unique to the specific project, implementation plan and contractor's hourly rates. Project estimation occurs at the time a project scope is established.

Question # 2: Current Environment: pg. 15
a. Users: 15,000 employees, 45,0000 active students, 9 campus locations
i. Are there other other affiliations that the system handles (e.g. Alumni,
vendor, etc.)? Please provide other user types and quantities.

ANSWER: Identities in our current system include many types of "affiliates" such as contractors, alumni, visitors, etc. There's more than 600,000 unique identities in the system.

b. Which Identity functions are you currently using beside User Provisioning:
i. Identity Data Synchronization including password
ii. Self-service Password Reset
iii. Self-service Registration
iv. Self-service Access Requests / Catalog
v. Role-Management
vi. Access Certification
vii. Delegated Administration
viii. Auditing and Reporting

ANSWER: The following functions from the above list are in production at this point. i. Identity Data Synchronization including password ii. Self-service Password Reset

c. Can you provide any architectural details on the current deployment?

ANSWER: Information regarding the scope and basic architecture required for response have been included in Section III. Scope of Work / Specifications.

d. Which connectors are you currently using (e.g. LDAP, Active Directory, Flat File, RACF, etc.)?

ANSWER: Connectors being used are customized. Standard Oracle connectors are not used.

e. Please indicate quantity and if resource is Authoritative, Managed Target or both.
i. E.g. Banner, RACF, etc.

ANSWER: Information regarding the scope and basic architecture required for response have been included in Section III. Scope of Work / Specifications.

Question # 3: New work: pg.15 - 16
a. What versions / modules of PeopleSoft do you plan on integrating?

ANSWER: We utilize version 9.2 of PeopleSoft.

b. Please indicate quantity and if resource is Authoritative, Managed Target or both.
i. E.g. Multiple AD Domains, # of Forest(s) / Domain(s)?
ii. E.g. Exchange (# of mailbox servers)?
iii. E.g. Custom target DBs - are these MSSQL, Oracle, other?
iv. E.g. Instantiate and provision multiple Sun LDAP installations?

ANSWER: Information regarding the scope and basic architecture required for response have been included in Section III. Scope of Work / Specifications.

c. Please provide more detail on the technical requirements for this task "Assist with assessment of Mainframe provisioning C60"

ANSWER: Information regarding the scope and basic architecture required for response have been included in Section III. Scope of Work / Specifications.

d. Please provide more detail on the technical requirements for this task "Assessment & configuration of aging rules in OIM"
ANSWER: Information regarding the scope and basic architecture required for response have been included in Section III. Scope of Work / Specifications.

Question # 3 DELIVERY / PERFORMANCE LOCATION: pg. 14
a. Is the requirement for all Professional Services personnel to be 100% on-site for the duration of the project?

ANSWER: No, there is no requirement for all Professional Services personnel to be 100% on site for the maximum term of the contract.