## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2457 | The show er in the bathroom to the right is stopped up. | Pacer Commons (928) | 0.5 | \$7.65 | \$7.50 | \$0.00 | \$15.15 |
| 2458 | $\mathrm{A} / \mathrm{c}$ is not w orking in the w hole dorm room. | Pacer Commons (928) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |
| 2460 | Toilet is clogged up. Itried to turn the w ater off to the toilet, so I could flush with a gallon of w ater. How ever, $w$ hile Iw as trying to turn the w ater valve off, w ater started to come out of the valve as if there $w$ as built up pressure behind it. Only thing in the toilet is some tissue that $w$ as used to $w$ ipe up w ater fromvalve. | Pacer Commons (928) | 0.5 | \$7.65 | \$5.00 | \$0.00 | \$12.65 |
| 2461 | SMOKE DETECTOR <br> Keeps going off for no reason. | Pacer Commons (928) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |
| 2473 | The tub is not draining out. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2474 | Refrigerator is not w orking. | Pacer Commons (928) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |
| 2487 | The bed is just w ay too high up, I w ould like it low ered either 3 or 4 notches. Thank you. I w ill be my room until about 4ish. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2488 | AC is not w orking | Pacer Commons (928) | 3 | \$52.38 | \$10.00 | \$0.00 | \$62.38 |
| 2489 | cut mailbox keys for room 305 Core 4407AF from Taylor | Pacer Commons (928) | 0.5 | \$7.65 | \$1.00 | \$0.00 | \$8.65 |
| 2507 | Ants are all over left desk area near the $w$ indow. They seem to be coming from the window. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2509 | Toilet is not flushing!! and The drain in the show er is slow!! | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2511 | A small portion of the carpet in the hall $w$ ay Next to the refrigerator is damp. | Pacer Commons (928) | 2.5 | \$38.23 | \$6.50 | \$0.00 | \$44.73 |
| 2518 | Hi. The kitchen faucet is leaking $w$ ater at its base at all times. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2538 | The elevator is not w orking. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2539 | The elevator is not w orking. | Pacer Commons (928) | 2 | \$38.52 | \$0.00 | \$0.00 | \$38.52 |
| 2540 | Smoke Head in the B room had a dying battery. Darryl w as called on Saturday 7/9/16 and Darryl and Jeff changed the battery and smoke head in 422B. | Pacer Commons (928) | 2 | \$52.38 | \$90.00 | \$0.00 | \$142.38 |
| 2544 | smoke detector started going off yesterday afternoon | Pacer Commons (928) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |
| 2548 | Drain in show er is clogged up | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2558 | I took out my bottom dresser draw er to begin packing and it will not slide back inside. the draw er is located under my bed. | Pacer Commons (928) | 0.5 | \$6.00 | \$40.00 | \$0.00 | \$46.00 |
| 2560 | In suite b there is flooding on the right side of | Pacer Commons (928) | 2.5 | \$38.23 | \$65.00 | \$0.00 | \$103.23 | the room, and there is a hole that leaks occasionally in the ceiling above the TV. both areas are starting to smell moldy and is also starting to have $w$ ater damage. This has happened tw ice thus far so ithink there is a bigger problem at hand. Time Available: noon to late.


| 2565 | Name Tiffany Morgan <br> eMail morgant167@gmail.com <br> Facility Pacer_Commons <br> Apartment 214 <br> Room Bathroom <br> Problem ELECTRICAL <br> Maintenance Needed The light sw itch has split in half in Bathroom C/D. | Pacer Commons (928) | 0.5 | \$6.00 | \$2.00 | \$0.00 | \$8.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2569 | paint spots on w all | Pacer Commons (928) | 0.5 | \$0.00 | \$12.50 | \$0.00 | \$12.50 |
| 2572 | please check the AC in this office it is not cold | Pacer Commons (928) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2573 | The air is not w orking in this suite, | Pacer Commons (928) | 3 | \$52.38 | \$40.00 | \$0.00 | \$92.38 |
| 2575 | The EXIT sign in front of the 3rd floor w omens bathroom $w$ as hit and is now hanging. | Pacer Commons (928) | 2 | \$30.58 | \$20.00 | \$0.00 | \$50.58 |
| 2584 | both mens and ladies restrooms on the 4th floor are clogged | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2593 | The toilet in my bathroom has a slow leak around the plunger that releases $w$ ater into the toilet bow l. It constantly needs to refill and keeps me up at night. Itook off the back lid and tried to adjust the seal but Ithink it just needs to be replaced. Thank you. | Pacer Commons (928) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 2600 | There is $w$ ater damage in the room and it leaked last night on the resident's bed!!!!! | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2601 | replaced battery in smoke head, resident said that this battery had been replaced 2 times and $w$ hen i plugged in smoke head it did not spark like usual. this tells me it may not be getting pow er and running just off the battery. | Pacer Commons (928) | 1 | \$17.46 | \$50.00 | \$0.00 | \$67.46 |
| 2618 | The elevators are not w orking. They w ork from certain floors and the right one comes up, but the door never opens. | Pacer Commons (928) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 2630 | The w ater in the show er is going dow n slow ly. The $w$ ater is also going dow $n$ slow ly in the w ashbasin. In both places the w ater takes too long to go down. | Pacer Commons (928) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 2633 | Move furnature back into lobby area as soon as baseboards are installed and carpet completed. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2636 | Bath tub is not draining. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2637 | emergency light out across from 308 3rd floor hallw ay. | Pacer Commons (928) | 0.5 | \$7.65 | \$21.99 | \$0.00 | \$29.64 |
| 2656 | Name <br> Jaleisa Williams <br> eMail <br> jaleisa.w illiams4 | Pacer Commons (928) | 0.5 | \$7.65 | \$20.00 | \$0.00 | \$27.65 |

Facility
Pacer_Commo
ns
Apartment 218
Room Bathroom
Problem
OTHER
Maintenance Needed When Imoved
into this dorm I discovered that the tub has a huge rusted spot in it. Our drain is also a little clogged leaving a big rusty puddle in the tub anytime someone show ers

| 2657 | Name eMail | Jasmine Bush | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | du | Jbush@usca.e |  |  |  |  |  |  |
|  | Facility |  |  |  |  |  |  |  |
|  |  | Pacer_Commo |  |  |  |  |  |  |
|  | ns |  |  |  |  |  |  |  |
|  | Apartment | 301 |  |  |  |  |  |  |
|  | Room | Bathroom |  |  |  |  |  |  |
|  | Problem | PLUMBING |  |  |  |  |  |  |
|  | Maintenance Needed | The toilet on an |  |  |  |  |  |  |
|  | unspecified side is clogged. |  |  |  |  |  |  |  |

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| WOID | Description |  | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2658 | Name eMail mytu.tuskegee.edu | Monique mtaylor2211@ | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
|  | Facility | Pacer_Commo |  |  |  |  |  |  |
|  | ns |  |  |  |  |  |  |  |
|  | Apartment | 306 |  |  |  |  |  |  |
|  | Room | Bathroom |  |  |  |  |  |  |
|  | Problem | PLUMBING |  |  |  |  |  |  |
|  | Maintenance Needed flushing | Toilet is not |  |  |  |  |  |  |
| 2677 | eMail |  | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
|  |  | ROGERSEE@ |  |  |  |  |  |  |
|  | usca.edu |  |  |  |  |  |  |  |
|  | Facility |  |  |  |  |  |  |  |
|  |  | Pacer_Commo |  |  |  |  |  |  |
|  | ns |  |  |  |  |  |  |  |
|  | Apartment | 110 |  |  |  |  |  |  |
|  | Room | Bedroom_A |  |  |  |  |  |  |
|  | Problem |  |  |  |  |  |  |  |
|  |  | BED ADJUST |  |  |  |  |  |  |
|  | MENT |  |  |  |  |  |  |  |
|  | Maintenance Needed | Bed low ered |  |  |  |  |  |  |
| 2680 | Name eMail |  | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
|  | du | npeak@claflin.e |  |  |  |  |  |  |

Facility
Pacer_Commo
ns
Apartment
321 A
Room
Kitchen
Problem
APPLIANCE
Maintenance Needed Stove handle
screw came out and I can't put it back in. The
handle is hanging.

| 2681 | Student reported oven broke | Pacer Commons (928) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 8.73$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 2682 | kitchen faucet dripping | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |
| 2685 | Please clean carpet in office | Pacer Commons (928) | 0.5 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 2691 | Name <br> Sw eatman <br> eMail | Pana | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |

eMail
dsw eatm@g.cle
mson.edu
Facility
Pacer_Commo
ns
Apartment
410
Room
Bathroom
Problem
PLUMBING
Maintenance Needed Bathtub is
clogged and barely drains. Just needed to be
cleared. It is the bathroom on the A-B side of the apartment.

| 2693 | Put all furniture back in place from the carpet <br> being replaced | Pacer Commons (928) | 2 | $\$ 25.00$ | $\$ 0.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |$\$ 225.00$

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2828 | Jessie return her ZZ8 grand master key and I | Pacer Commons (928) | 3 | \$45.87 | \$0.00 | \$0.00 | \$45.87 |
|  | hung up it in the key. Inotice never where no other grand masters in the key box. I have |  |  |  |  |  |  |
|  | being meaning to ask you or Cheryle have you |  |  |  |  |  |  |
|  | all been updating the grand master sheet in the key control log spreadsheet in the Key |  |  |  |  |  |  |
|  | Codes flooder on the K drive. When Ilook the grand master spreadsheet today there w ere a |  |  |  |  |  |  |
|  | lot of names of Housing staff and UPD on it |  |  |  |  |  |  |
|  | that no longer with us. Below is a copy of what on the k drive as of today. We do only have |  |  |  |  |  |  |
|  | 29 grand master key? |  |  |  |  |  |  |

Thanks,
Deri

| Code | Key |
| :--- | :--- |
| $\#$ | Last |
| Name | First |
| Name | Check-out |
| Date | Department |
| ZZ | 1 |
| Wills | Deri |
| $3 / 19 / 2012$ | Housing |
| ZZ | 2 |

Housing
ZZ
Crosby
2/22/2013
ZZ
Clark
12/10/2012
ZZ
Nevils
7/25/2015
ZZ
Ehmke
12/20/2011
ZZ
Flow ers
10/16/2015
ZZ

ZZ
Rebbecca
7/2/2016
ZZ
Messer
10/16/2015
ZZ
Cumbee
1/12/2016
ZZ
Rufus
8/14/2014
ZZ
Daugherty
5/18/2015
ZZ
Price
2/4/2010
Z7
2/9/2017 B/FARAR9 PM
6/17/2013
ZZ
Chavis
2/11/2010
2/19/2015
3
Jeffery
Housing
4
Michelle
Housing
5
Bre
Housing
6
Cheryle
Housing
7
Jeffery
Housing
8
Housing
9
Spigel
Housing
10
Darryl
Housing
11
John
Operation
12
Taylor
Housing
13
Michael
UPD
14
Elijah
UPD
15
Cherita
Page 7 of 91
UPD
16
Scott
ZZ
UPD
acrox - 17

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2829 | Name Teresa Baiao <br> eMail tbaiao@usca.e <br> du  | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
|  | Facility <br> Pacer_Commo |  |  |  |  |  |  |
|  | ns  <br> Apartment 409 <br> Room Bathroom <br> Problem OTHER <br> Maintenance Needed The $w$ ater in the <br> w ashbasin is going dow n slowly.  |  |  |  |  |  |  |
| 2851 | bedroom A draw er on deskin front of window is loose | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2886 | bathroom B light plate cover is broke | Pacer Commons (928) | 0.5 | \$6.00 | \$3.00 | \$0.00 | \$9.00 |
| 2887 | kitchen sink $w$ ant drain been plunged doesnt help | Pacer Commons (928) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 2888 | Please cut tw o mailbox keys for apartment 209. <br> The core is as follow s; 4800AF | Pacer Commons (928) | 0.5 | \$7.65 | \$6.00 | \$0.00 | \$13.65 |
|  | Thank you. |  |  |  |  |  |  |
| 2889 | Name Jasmine Bush <br> eMail Jbush@usca.e | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |

Facility
Pacer_Commo

| Facility |  |
| :--- | :--- |
|  | Pacer_Commo |
| ns |  |
| Apartment | 400 |
| Room | Bathroom |
| Problem | PLUMBING |
| Maintenance Needed | The tub/show er |

on the $A B$ side is leaking from the bottom on
the outside $w$ hen the $w$ ater is running in the show er.

|  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Nhow er. |  | Jasmine Bush | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| eMail | Jbush@usca.e |  |  |  |  |  |  |
| du |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |

Facility
Pacer_Commo
ns
Apartment 400
Room
Problem
Bathroom
HARDWARE
Maintenance Needed The light in the
bathroom on the AB side has become very
dim.

| 2891 | Bathroom A sink is leaking and show er Rod <br> will not stay up. | Pacer Commons (928) | 1 | $\$ 12.50$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 12.50$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 2893 | bathroom D needs light bulb changed in ceiling <br> bathroom C/D around the vent is rusty and <br> black tried cleaning made it w orse | Pacer Commons (928) | 0.5 | $\$ 6.00$ | $\$ 14.00$ | $\$ 0.00$ | $\$ 20.00$ |
| 2894 | sprinkler has you come in front door is not in <br> ceiling is starting to fall dow $n$ and in kitchen <br> bathroom A/B needs to be caulked | Pacer Commons (928) | 1 | $\$ 12.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 12.00$ |
| kitchen sink spray hose is broken | Pacer Commons (928) | 2 | $\$ 25.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 25.00$ |  |

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| 2899 | The bedroom B has sugar ants near the window. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2900 | The boards in the bathroom on the floor of the tub is dark in color and looks suspicious. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2915 | Room 419 A smoke head is a sold red, it is not blanking. | Pacer Commons (928) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |
| 2918 | The celing w as leaking and the floor is wet. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2926 | bathroom A/B light needs to be replaceed | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2928 | has mold in both bathrooms on the ceiling | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2929 | light as soon as you walk in is out | Pacer Commons (928) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |


|  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| kitchen fridge door is missing one railing <br> livingroom vent in w all has screw loose and is <br> hanging out |  |  |  |  |  |  |
| 2930 | bedroom B mirror is cracked at bottom left | Pacer Commons (928) | 1 | $\$ 15.29$ | $\$ 20.67$ | $\$ 0.00$ |



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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2969 | Replace light bulb in hallw ay | Pacer Commons (928) | 0.5 | \$6.50 | \$10.00 | \$0.00 | \$16.50 |
| 2970 | light sw itch cover in bathroom and by sink are broken | Pacer Commons (928) | 0.5 | \$6.50 | \$4.00 | \$0.00 | \$10.50 |
| 2971 | Door lock w on't turn all the w ay | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2972 | Light bulb in betw een bathroms needs to be replaced | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2973 | The light in the bathroom is out and needs to be replaced. | Pacer Commons (928) | 0.5 | \$6.50 | \$5.00 | \$0.00 | \$11.50 |
| 2974 | The bed needs to be low ered at least 3 levels. | Pacer Commons (928) | 1 | \$12.50 | \$0.00 | \$0.00 | \$12.50 |
| 2975 | The light in the bedroom doesn't w ork | Pacer Commons (928) | 1.5 | \$22.94 | \$0.00 | \$0.00 | \$22.94 |
| 2977 | The window in the living room does not open | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 2979 | The cable jack in the living room is broken | Pacer Commons (928) | 0.5 | \$6.00 | \$1.00 | \$0.00 | \$7.00 |
| 2980 | Cable jack in bedroom A is broken | Pacer Commons (928) | 0.5 | \$6.00 | \$1.00 | \$0.00 | \$7.00 |
| 2981 | There is no w ay to indicate which room is A or B | Pacer Commons (928) | 0.5 | \$7.65 | \$5.00 | \$0.00 | \$12.65 |
| 2982 | The drain in the tub is broken | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2983 | Cable jack is broken | Pacer Commons (928) | 0.5 | \$7.65 | \$6.00 | \$0.00 | \$13.65 |
| 2984 | The w indow w ill not open | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 2985 | Hot w ater w ill not come out | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 2986 | Cable jack is broken | Pacer Commons (928) | 0.5 | \$6.00 | \$1.00 | \$0.00 | \$7.00 |
| 2987 | Hallw ay has a large leak from ceiling. Seems to be leaking from light onto wires. Light shade has fallen due to leak. | Pacer Commons (928) | 2 | \$31.26 | \$0.00 | \$0.00 | \$31.26 |
| 3016 | bedroom A bed board is cracked | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3017 | bathroom c/d tub needs to be caulked | Pacer Commons (928) | 1 | \$12.00 | \$6.95 | \$0.00 | \$18.95 |
| 3020 | I w ould like my bed lifted before move in day | Pacer Commons (928) | 1 | \$13.65 | \$0.00 | \$0.00 | \$13.65 |
| 3021 | The w indow doesn't lock, and there's an issue w ith the blinds. | Pacer Commons (928) | 1.5 | \$22.94 | \$25.81 | \$0.00 | \$48.75 |
| 3022 | The tub is stained | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3023 | The w indow w on't lock | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3024 | The w alls have a pink stain | Pacer Commons (928) | 1 | \$12.00 | \$0.00 | \$0.00 | \$12.00 |
| 3025 | The door's lock is a little hard to operate. | Pacer Commons (928) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 3026 | The lock is a little hard to use, and I accidentally duplicated 216A's w ork order. Sorry!!! | Pacer Commons (928) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 3027 | The cable jack is a little bent | Pacer Commons (928) | 0.5 | \$7.65 | \$5.00 | \$0.00 | \$12.65 |
| 3028 | The show er knob fell off and there's rust at the bottom of the tub. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3032 | There is a missing plastic part in the freezer | Pacer Commons (928) | 0.5 | \$7.65 | \$5.00 | \$0.00 | \$12.65 |
| 3033 | Missing shelves in bedroom closet | Pacer Commons (928) | 1 | \$13.65 | \$6.00 | \$0.00 | \$19.65 |
| 3034 | Door knob is loose | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3035 | The middle hallw ay light is out | Pacer Commons (928) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
| 3043 | bathroom B the toilet w ill not fill up without turning the water on and off and both sinks need new stoppers | Pacer Commons (928) | 1.5 | \$22.94 | \$7.78 | \$0.00 | \$30.72 |
| 3044 | The room is very warm. We have students moving into the space today. The room w as checked earlier this w eek and it w as fine. Thanks Hope | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3045 | I just put a request in for 111 it's supposed to be 411 Ido apologies | Pacer Commons (928) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location
$\left.\begin{array}{lllllll}\text { WOID } & \text { Description } & \text { Location } & \begin{array}{c}\text { Labor } \\ \text { Hours }\end{array} & \begin{array}{c}\text { Labor } \\ \text { Cost }\end{array} & \begin{array}{r}\text { Purchase } \\ \text { Cost }\end{array} & \begin{array}{c}\text { Inventory } \\ \text { Cost }\end{array} \\ \hline 3046 & \begin{array}{l}\text { The A/C is not w orking in the 412. There are } \\ \text { two residents moving in today please check. } \\ \text { Hope }\end{array} & \text { Pacer Commons (928) } & 0.5 & \$ 9.63 & \$ 0.00 & \$ 0.00 \\ \text { Costs }\end{array}\right\}$

AC21(2)
AC22(1,2)
AC23(1,2)
AC24(1,2)

| 3061 | the tub is not draining properly. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3062 | the bottom of the tub needs to be painted. | Pacer Commons (928) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 3063 | the corner of the w all is breaking apart. | Pacer Commons (928) | 4 | \$61.16 | \$35.50 | \$0.00 | \$96.66 |
| 3079 | The shelf in the closet is loose. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3080 | Fire system keeps giving off trouble. At this time: 6:02 the panel read UDACT trouble | Pacer Commons (928) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 3081 | There is mold in the bathroom above the mirror | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3082 | I need my bed height adjusted to the highest height. | Pacer Commons (928) | 1 | \$12.50 | \$0.00 | \$0.00 | \$12.50 |
| 3093 | i need my bed lifted. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3109 | The bath tub is rusted/needs bath mat | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3113 | touch up paint throughout all the rooms, the residents have moved in and we can not paint the entire room | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3114 | I need my bed adjust to the highest height. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3115 | Please change the bags and check the vacuum cleaners in the Pacer Commons Office | Pacer Commons (928) | 5 | \$76.45 | \$16.50 | \$0.00 | \$92.95 |
| 3116 | Toilet was clogged in bathroom B , we plunged toilet how ever we just want to double check everything is back to normal. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3117 | The sink is clogged in bathroom B, just w anted to get this problem fixed. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3118 | The ceiling in bathroom B is leaking. | Pacer Commons (928) | 0.75 | \$13.10 | \$0.00 | \$0.00 | \$13.10 |
| 3123 | Hey Ineed my bed lift ASAP before tomorrow if possible. Please and thank you I have a lot of stuff I need to put underneath it the second to top notch is fine please | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3124 | The show er drain is clogged. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3138 | Replace battery in smoke alarm | Pacer Commons (928) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |
| 3142 | I w ould like to raise my bed higher to the top notch. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3143 | The knob on the show er does not turn all the way, and it takes a long time for the hot water to heat up. When the hot water does heat up, it is very hot and I can't turn it to any other temperature. | Pacer Commons (928) | 1.5 | \$22.94 | \$0.00 | \$0.00 | \$22.94 |
| 3144 | The toilet seat is loose, and every time I sit on it, it slides. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3147 | Lights in supply closet need to be replaced | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3148 | The air conditioning system is broken. | Pacer Commons (928) | 8 | \$139.68 | \$669.99 | \$0.00 | \$809.67 |
| 3149 | The cable jack box is cracked. | Pacer Commons (928) | 1.25 | \$19.11 | \$2.75 | \$0.00 | \$21.86 |
| 3150 | The base boards in the storage close, and a the base boards in the bedroom have w ater stains. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3161 | Light is out in bedroom | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3164 | The bathtub is steadily leaking water even $w$ hen it's turned all the $w$ ay off | Pacer Commons (928) | 1.5 | \$22.94 | \$39.05 | \$0.00 | \$61.99 |
| 3171 | Light bulb is out in room 418D. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3172 | In room 201 B as you enter on the right side | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | beside the closet in the low er corner, there is a

black substance around the w all. Please clean and remove.
Hope

| 3173 | Please raise bed on left side to the 6th hole | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3174 | The bed needs to be lifted to the 8th notch, and the frame is loose. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3175 | Need bed raised and show er head fixed | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3176 | please put soap in 2nd floor w omen's bathroom. | Pacer Commons (928) | 1.5 | \$22.94 | \$0.00 | \$0.00 | \$22.94 |
| 3179 | The show er rod is loose and is falling dow n | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3180 | Is it possible that the bed could get put up higher. Maybe up as high as possible | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3181 | Could the bed be raised to the very top please | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3182 | The w ater in the show er does not get hot. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3183 | Closet railings need to be fixed | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3184 | The light in 305 D needs to be replaced | Pacer Commons (928) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |
| 3185 | Show er in 412 Bathroom C/D show er rod down | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3186 | Please raise both beds to the top notch. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3187 | The light does not w ork in my bedroom. | Pacer Commons (928) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 3189 | Please replace mailbox key for 111: <br> key code: 4924af | Pacer Commons (928) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 3190 | My bed is too high. I w ant my bed low ered. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3191 | Lift bed up higher | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3192 | Tub is plugged | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3193 | Tub is barely draining | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3194 | Closet doors need to be fix | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3219 | Bed low ered | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3228 | Please put the bed on the third hole dow n from the top in Room 416 B. It is the bed on the right side. <br> thank <br> Hope | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3229 | Oven door handle is loose and piece of it is broken off | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3231 | light sw itch cover by bathroom and sink | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3252 | The kitchen sink leaks a little w hen turned on. Thank you!! | Pacer Commons (928) | 1.5 | \$22.94 | \$1.00 | \$0.00 | \$23.94 |
| 3269 | Front window on the right side of the Commons lobby has a damaged screen. | Pacer Commons (928) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 3280 | Please replace the AC cover on the AC unit. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3281 | Please fix the light in the hallw ay on the right. There w as a leak in the ceiling and there are not light bulbs in the light | Pacer Commons (928) | 1 | \$15.29 | \$11.20 | \$0.00 | \$26.49 |
| 3282 | Please Paint over the w ater stain in the hallw ay over the light on the the right side. | Pacer Commons (928) | 2 | \$25.65 | \$0.00 | \$0.00 | \$25.65 |
| 3283 | Please clean the black spot under the light switch. In Bedroom C | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3293 | Residents ceiling light does not work in 311B (this maybe a second request) | Pacer Commons (928) | 0.5 | \$6.50 | \$8.00 | \$0.00 | \$14.50 |
| 3294 | Rise bed three notches. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3295 | The Screen fell out of the window. The screen is in the Pacer Commons office room 200 Please replace. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3296 | The show er in bathroom AB w ill not turn on | Pacer Commons (928) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 3297 | In bathroom $C D$ the show er w ater w ill not get hot. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3300 | There's $w$ ater damage on the ceiling around the sprinkler. Thank you!! | Pacer Commons (928) | 0.5 | \$7.65 | \$17.25 | \$0.00 | \$24.90 |
| 3307 | Toilet is clogged and there is a flood of water by the show er and around the toilet | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3309 | light out over stove | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3310 | dresser draw s are jammed una ble to open bottomdraw er | Pacer Commons (928) | 0.5 | \$7.65 | \$30.00 | \$0.00 | \$37.65 |
| 3312 | Puddle in the tub/tub w ill not drain | Pacer Commons (928) | 0.5 | \$7.65 | \$1.00 | \$0.00 | \$8.65 |
| 3314 | The little, silver circular plate is out of the w all. Thank you!! | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3315 | There's a problem w ith the refrigerator it isn't getting cold how it w as suppose to but the freezer is w orking fine. I've turned the temperature meter all the way up and been w aited since Sunday night for it to get cooler. But there was still no change in temperature up to now. | Pacer Commons (928) | 2 | \$34.92 | \$600.00 | \$0.00 | \$634.92 |
| 3317 | The channels on the TV are very fuzzy. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3325 | There is a crack in the window/caulk area and it is allow ing ants to come in. <br> this part is done Resident in bedroom 313 D w ants her bed to be low ered 2 notches. | Pacer Commons (928) | 1 | \$15.23 | \$0.00 | \$0.00 | \$15.23 |
| 3326 | Resident w ants her bed to be low ered 1 notch. Thank you. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3328 | The toilet in bathroom B overflow ed and the $w$ ater made its $w$ ay to the kitchen. We turned off the $w$ ater how ever there $w$ as a lot of damage done to the carpet in the hallw ay as w ell as bedrooms C and D. We wet-vacuumed and mopped up as much water as we could. We instructed the residents to use bathroom A until the plumbing problem $w$ as fixed. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3329 | The bed on the right hand side of bedroom B needs to low ered to the third notch. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3330 | The exit sign above elevator on 2nd floor is hanging | Pacer Commons (928) | 1.25 | \$19.11 | \$0.00 | \$0.00 | \$19.11 |
| 3333 | Our $\mathrm{A} / \mathrm{C}$ unit is on, but it is not dropping the temperature in our suite. | Pacer Commons (928) | 1 | \$17.46 | \$9.99 | \$0.00 | \$27.45 |
| 3335 | The dresser draw ers to the immediate right when entering room A are off the tracks and difficult to close. | Pacer Commons (928) | 0.5 | \$6.50 | \$20.00 | \$0.00 | \$26.50 |
| 3337 | Oven has hard yellow substance all over it including the electrical wires | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3339 | Bed lofted up one notch. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3340 | The light in the linen closet next to Suite D is burnt out. <br> Will you please replace it. <br> Thank you <br> Casey Campbell | Pacer Commons (928) | 0.5 | \$6.50 | \$1.81 | \$0.00 | \$8.31 |
| 3345 | There is no cold air blow ing and the air is on. | Pacer Commons (928) | 1 | \$17.46 | \$9.99 | \$0.00 | \$27.45 |
| 3347 | Bathroom tub doesn't drain at all. Existing problem reported to housing staff before move -in. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3348 | Please try to clean the white stains in front of bedroom C. I vacuumed but it did not come up. Thanks Hope | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3349 | Please clean the w all under the AC Vent in the hallw ay across from bedroom C. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3355 | The mailbox key (code 4916AF) does not w ork in the mailbox. Itried it also. The key is the correct code. Please check Thanks Hope | Pacer Commons (928) | 1 | \$15.29 | \$0.89 | \$0.00 | \$16.18 |
| 3357 | The toilet is constantly running after we use the bathroom and the tow el holder fell off the w all. | Pacer Commons (928) | 1 | \$15.29 | \$2.50 | \$0.00 | \$17.79 |
| 3358 | I need my bed lifted. High enough to put dresser draw ers under neath. 8th or 9th notch. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3359 | There is $w$ ater leaking from the ceiling vent in our bathroom, and we don't know where it is coming from. It is a slow leak but our bathroom floor already has a fair amount of $w$ ater on the floor. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3362 | This resident w ould like her bed raised one more notch. Thank you. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3363 | the closet door is off track. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3365 | Resident w ould like bed lofted to the second to the top. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3372 | The toilet is clogged and cannot be be unclogged with a regular plunger. It overflow ed once already | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3375 | Bed needs to be raised tw o notches higher | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3376 | Light in hallw ay does not w ork. Light cover is off AC Vent is off and not sure AC w orks | Pacer Commons (928) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |
| 3382 | Light in bedroom A is out. Needs knew bulbs | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3385 | None of the sockets, lights, or any thing electrical is working in the room. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3387 | The show er i draining very slow ly. Probably a clogged drain | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3388 | Sorry about the duplicate request. The room number is 412 not 402 . The show er is slow to drain, probably because of a clog. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3393 | Toilet is still clogged | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3402 | Please low er the bed so my short self can get in it easier. It's the one on the right side of the room | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3404 | The toilet on the CD side of the suite is broken and will not flush | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3405 | One of the toilets in the suites is not w orking | Pacer Commons (928) | 0.5 | \$7.65 | \$1.79 | \$0.00 | \$9.44 |
| 3406 | Please paint over the water stains on the w all under the AC unit. <br> Thank You <br> Hope | Pacer Commons (928) | 2 | \$25.65 | \$0.00 | \$0.00 | \$25.65 |
| 3410 | Request for bed to be lifted to the 8th-9th notch in order for dressers to fit under. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3417 | I need to get my bed lifted | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3418 | The show er rod won't stay up. The glue from the bottom of the road is unattaching. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3419 | The emergency light is out near room 322, and the 3rd floor staircase | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3420 | The a/c seems to not be w orking in front of 309 | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3421 | The a/c doesn't seem to not be w orking near 409 | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3422 | Emergency light out near 4C and the 4th floor staircase | Pacer Commons (928) | 0.5 | \$6.00 | \$21.99 | \$0.00 | \$27.99 |
| 3423 | The fire alarm w ent off once due to nothing, then once again due to steam from the show er. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3427 | Low er the bed on the right side dow n to the third hole from the top in Room 416 B (This is a second request) <br> Thanks <br> Hope | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3428 | In the ceiling light in 416 A Bre and I replace the bulb on the left side. We tried to replace the bulb on the right side, but when we sw itched the light on it did not w ork. We tried a different bulb and it still didn't work. Please check the right side. The bulb on the right side should be a new bulb. | Pacer Commons (928) | 0.5 | \$6.00 | \$33.00 | \$0.00 | \$39.00 |
| 3438 | Smoke detector in room 219A has a battery dying. Smoke detector is flashing rapidly and it keeps setting off the fire panel. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3441 | toilet w on't flush. | Pacer Commons (928) | 1.5 | \$22.94 | \$8.08 | \$0.00 | \$31.02 |
| 3446 | smoke head rapidly blinking in room 213D | Pacer Commons (928) | 2 | \$34.92 | \$250.00 | \$0.00 | \$284.92 |
| 3447 | The sink isn't draining properly. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3449 | Tow el rack is broke. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3450 | The bathtub isn't draining like it should. It fills up w hile I take a show er. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3455 | Resident w ould like his bed raised high enough to w here three draw er dresser w ill fit underneath. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3456 | Room light out. Needs light bulb changed. | Pacer Commons (928) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |
| 3459 | Air not venting right | Pacer Commons (928) | 1.5 | \$26.19 | \$30.00 | \$0.00 | \$56.19 |
| 3463 | A bathroom is clogged and will not flush. B bathroom is clogged and the water is turned off because an attempt to flush after unclogging makes the $w$ ater rise instead of flush. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3464 | The knob to turn the water on in the tub keeps coming off. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3465 | TV jack is smashed into the w all | Pacer Commons (928) | 0.5 | \$8.73 | \$4.99 | \$0.00 | \$13.72 |
| 3468 | Low er bed dow n tw o notches | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3469 | the toilet does not fully flush on the first flush and the water in the toilet seems to run for an extended period of time. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3470 | the sink is draining slow and w ill back up into both sinks. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3492 | There is only one bulb that works in the bedroom | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3493 | The bathroom sink w ill not drain properly. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3495 | Light w ent out Saturday, has not come back on | Pacer Commons (928) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 3496 | The closet mirror door is off the track/doesn't slide correctly | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3497 | smoke detector is dangling from the ceiling | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3522 | The lounge for 4A needs a sign Thanks Hope | Pacer Commons (928) | 0.5 | \$7.65 | \$21.40 | \$0.00 | \$29.05 |
| 3526 | I need a new key for my room and main door. My key is bent! | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3533 | The show er drain for bathroom $\mathrm{A} / \mathrm{B}$ w ill not drain at all. Idon't know what is in that drain and I don't w ant to find out. It's been like this since we moved in and just gotten w orse. I just took a bath and a show er at the same time. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3534 | One light bulb over the sink is blow out. | Pacer Commons (928) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 3539 | C/D ceiling above sink area needs painting oven stained area | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3540 | A/B's ceiling needs to be painted | Pacer Commons (928) | 0.5 | \$7.65 | \$25.00 | \$0.00 | \$32.65 |
| 3558 | Please re cut the bedroom key for 415D Code AD24 (1). The original key is bent and in my office. <br> Thanks | Pacer Commons (928) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 3560 | Ice maker not producing ice | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3564 | They need a new show er rod, the one that is up there is bent and wobbles a lot. | Pacer Commons (928) | 1 | \$13.65 | \$10.00 | \$0.00 | \$23.65 |
| 3565 | Drain is clogged in bathroom AB show er | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3576 | remove w elcome banner and give to office | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3577 | The silver, circular plate on the $w$ all left of the door when you come into the room is off the w all. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3580 | Spray for bugs | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3593 | There is a foul odor in the elevator and is w orse in the laundry room | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3594 | The A/C does not w ork. | Pacer Commons (928) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 3609 | Tv doesn't turn on. There is only a ticking sound. | Pacer Commons (928) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 3610 | Room needs to be sprayed | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3611 | the light in fridge needs to be fixed, it is hanging dow n | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3612 | Light above sink needs to be replaced | Pacer Commons (928) | 0.5 | \$6.00 | \$4.00 | \$0.00 | \$10.00 |
| 3613 | Lights are very dull | Pacer Commons (928) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 3624 | the tow el rack on the $w$ all by the show er is loosen | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3631 | One of the lights outside is out, the one on the crossings side. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3634 | Residents reported small bugs in sofa; believed to possibly bed bugs. Resident caught one bug in container | Pacer Commons (928) | 4 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3635 | bathroom A show er w ont drain ! puddle forms while taking show er and drains out slowly! | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3636 | The w ater level in the A bathroom's toilet is low and not staying up even after multiple flushes. I'm not sure if it's clogged. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3641 | The tow el rack above our toilet broke off. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3642 | Light inside of the oven does not come on. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3643 | Need chalking around tub. | Pacer Commons (928) | 1 | \$12.00 | \$6.95 | \$0.00 | \$18.95 |
| 3647 | The w hole suite needs to be sprayed for bugs. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3648 | Students have reported that the elevator on the right ( $w$ hen facing the elevators) is not w orking and will not open. | Pacer Commons (928) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 3670 | Our room is noticeably humid. Idon't know how else to elaborate on this... My bed sheets feel like they've been sw eat on (ew) the whole apartment is just humid. | Pacer Commons (928) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |
| 3679 | Air handler drip pan is overflow ing. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3680 | I need my bed raised, to the highest notch | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3684 | Overflow ing and shooting out of back of toliet | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3685 | the third set of steps coming up from the first | Pacer Commons (928) | 0.5 | \$6.50 | \$50.00 | \$0.00 | \$56.50 |

sticking out. resident brought it to my attention
because they tripped. needs new step tread
installed, we have it in the shop. remove old
and glue new one in

| 3687 | A/C isn't w orking again | Pacer Commons (928) | 2 | $\$ 34.92$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 34.92$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3696 | clogged toilet | Pacer Commons (928) | 0.5 | $\$ 6.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 6.00$ |
| 3701 | Toilet is running | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |
| 3703 | Please raise bed to the top notch in bedroom <br> 409A | Pacer Commons (928) | 0.5 | $\$ 6.50$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 6.50$ |
| 3705 | A channel has been frozen on her TV (should <br> be in room after 3pm) | Pacer Commons (928) | 0.5 | $\$ 9.63$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 9.63$ |
| 3709 | The A/C is out | Pacer Commons (928) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 17.46$ |
| 3712 | Please cut a replacement key for AC31 1. The <br> original one is bent. <br> The bent key is in my office. <br> Thanks <br> Hope | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.89$ | $\$ 0.00$ | $\$ 8.54$ |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3713 | Just making sure you guys didn't forget.... Tks | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3715 | Our toilet is not w orking | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3719 | Toilets(BOTH) do not flush at first attempt multiple flushes required | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3720 | can not get lce from fridge but ice is being made (we have a side by side refrigerator and freezer) | Pacer Commons (928) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 3728 | The Bath Tub drain is clogged and will not let the w ater leave the bath tub. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3729 | Grandmother of one of the students using bathroom bedroom A/B called concern that | Pacer Commons (928) | 6 | \$104.02 | \$0.00 | \$0.00 | \$104.02 |


|  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3731 | Water leaks from the vent in the kitchen from <br> the ceiling. | Pacer Commons (928) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |
| 3740 | Light bulb is out. | Pacer Commons (928) | 0.5 | $\$ 6.50$ | $\$ 8.00$ | $\$ 0.00$ |
| 3744 | Toliet and sink is getting clogged up | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| 3749 | The toilet is backed up. The w ater will raise up <br> to the top, then w ill stay for about 40 minutes <br> before going dow n. | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| 3751 | Sink is leaking and there is mold | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.50$ |  |
| 3755 | The toilet does not seem to be w orking | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 2.15$ | $\$ 0.00$ |


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| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
| not flush correctly. It also runs all the time. |  |  |  |  |  |  |
| 3761 | Toilet w ill not flush, again. | Pacer Commons (928) | 0.5 | $\$ 6.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 3762 | its hot and muggy even w hen the temperature <br> is on 60. | Pacer Commons (928) | 6 | $\$ 104.76$ | $\$ 800.00$ | $\$ 0.00$ |
| 3767 | The toilet in the men's room on the first floor | Pacer Commons (928) | 0.5 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |


|  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3771 | One of the burners on the stove is messed up <br> and not w orking | Pacer Commons (928) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |
| 3772 | Bedroom light does not w ork | Pacer Commons (928) | 0.5 | $\$ 6.50$ | $\$ 8.00$ | $\$ 0.00$ |
| 3776 | The card sw ipe on the back door of commons <br> is not w orking. | Pacer Commons (928) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |
| 3777 | Our show er w on't drain and w e have no cold | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |


|  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| bathroom sinks, kitchen sink and our show er. |  |  |  |  |  |  |
| The bulb for the room blew . Can you put in a <br> new bulb? Thank you. | Pacer Commons (928) | 0.5 | $\$ 6.50$ | $\$ 4.00$ | $\$ 0.00$ | $\$ 10.50$ |
| 3787 | I just checked the Fire Panel and it has a lot of | Pacer Commons (928) | 1 | $\$ 19.26$ | $\$ 0.00$ | $\$ 0.00$ |


| 3790 | The sw ipe entrance door on the left side is not w orking properly. It's opening really slow, $w$ hen students $s w$ ipe it w ill not open and register as door already open, when it's not and $w$ hen you push the handicapped button it doesn't open. Hope | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3791 | The smoke detector in room $D$ is beeping loudly. We checked and the light is not flashing quickly, bu it's still making a loud beeping noise every 30 seconds. | Pacer Commons (928) | 0.5 | \$8.73 | \$5.00 | \$0.00 | \$13.73 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3793 | The ceiling is leaking by the door in the left hand side corner as you enter the room it's dripping | Pacer Commons (928) | 4 | \$61.16 | \$0.00 | \$0.00 | \$61.16 |
| 3794 | toilet overflow ed leaving w ater spots throughout room and hallw ays. also there is an odor. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3795 | The ceiling is leaking in the middle of the room coming from a crack in the ceiling and wetting the residents bed. Please check | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3798 | The light bulb w ent out. | Pacer Commons (928) | 0.5 | \$6.50 | \$8.00 | \$0.00 | \$14.50 |
| 3800 | clogged toilet | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3801 | The toilet overflow ed. We can't get the toilet to flush back dow n. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3802 | w ould like filters to be changed by request of doctor-sinus infection | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3803 | no otion to edit in last request but also vents cleans/vaccumed as w ell | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3804 | Please replace the battery in the smoke detector in room 307. It keeps setting the fire alarm off. | Pacer Commons (928) | 2 | \$34.92 | \$1.49 | \$0.00 | \$36.41 |
| 3805 | The toilet overflow s every time it is flushed. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3807 | Bathroom light is out. Also, the roof was leaking, so that may have caused an electrical problem. | Pacer Commons (928) | 0.5 | \$8.73 | \$1.99 | \$0.00 | \$10.72 |
| 3809 | light bulb replacement in bathroom AND vanity. | Pacer Commons (928) | 0.5 | \$7.65 | \$12.50 | \$0.00 | \$20.15 |
| 3810 | light bulb replacement in bedroom | Pacer Commons (928) | 0.5 | \$6.50 | \$4.00 | \$0.00 | \$10.50 |
| 3811 | spiders and roaches killed in the living room and bathroom. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3812 | Hi . | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

It's be good to have the carpet in my doorw ay shampooed/cleaned. I got sick and didn't make it to the bathroom in time. I cleaned up the mess but, ya know, Idon't w ant the carpet smell.

Thanks,

| 3838 | Toilet is running on and off all day. | Pacer Commons (928) | 0.5 | \$7.65 | \$7.96 | \$0.00 | \$15.61 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3842 | Room light bulb needs replacing | Pacer Commons (928) | 0.5 | \$7.65 | \$5.96 | \$0.00 | \$13.61 |
| 3844 | A maintenance worker came to plung our toilet because it didn't have w ater to flush and now it continuously makes a loud noise which doesn't stop. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3850 | Both Toilets in bathroom A and B are clogged | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3859 | The portable air coniditioning tube would not stay in the $w$ indow so the hot air $w$ as blow ing back into residents room. Resident just took it out and closed $w$ indow. | Pacer Commons (928) | 2 | \$34.55 | \$0.00 | \$0.00 | \$34.55 |
| 3867 | The air condition is broke please fix it, it's really hot and muggy. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3868 | The AC doesn't seemed to be w orking. It is very hot in the room. | Pacer Commons (928) | 0.75 | \$13.10 | \$0.00 | \$0.00 | \$13.10 |
| 3869 | w ater keeps running | Pacer Commons (928) | 0.5 | \$7.65 | \$1.87 | \$0.00 | \$9.52 |
| 3874 | AC w ill not blow cold air | Pacer Commons (928) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3877 | Sink still isn't draining properly | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3882 | Apologies that this request is under miscellaneous. We are having a problem w ith our show er draining properly when on. (This has been since we moved in, and we have noticed that it hasn't let up.) When taking a show er, the $w$ ater w ill pool as if w e're running a bath, and once the show er is off, it takes several minuets for the show er drain. This causes difficult to properly clean the show er as well. <br> Thank you in advance. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3884 | Emergency Light is out. The location is to the right of room 307. | Pacer Commons (928) | 0.5 | \$6.50 | \$5.00 | \$0.00 | \$11.50 |
| 3885 | Emergency Light is out next to room 417. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3886 | Bathroom A sink takes aw hile to drain. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3887 | Bathroom door sticks and makes loud noises when opening and closing. Takes a lot of force to actually shut. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3890 | Dropped multicolored belly ring dow n drain | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3898 | the laundry people need a 110 v 15 or 20 Amp outlet installed at the end of the big box behind the $w$ ashers. there is an $x$ on the $w$ all $w$ here they want it. | Pacer Commons (928) | 5 | \$110.65 | \$20.00 | \$0.00 | \$130.65 |
| 3903 | The bathroom faucet is leaky (on both sides, I believe) | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3906 | Our Air Condition is not w orking. It has been burning up in our Suite all day yesterday and last night. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3915 | Kitchen Sink Clogged | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3919 | The toilet in bathroom B has overflow ed. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3925 | Please replace the light bulb on the 4th floor | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |


| 3927 | Our air isn't turning on and when it trys to come on, it sputters and acts like it doesn't w ant to come on | Pacer Commons (928) | 1.5 | \$26.19 | \$22.00 | \$0.00 | \$48.19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3928 | Install new FDC signs (on order) above every | Pacer Commons (928) | 2 | \$30.58 | \$0.00 | \$0.00 | \$30.58 |

> hose connection box (w e put metal plates on them) install these on the wall as high as possible to avoid damage to them. there are 8 total, 2 on each floor.

|  | total, 2 on each floor. |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3929 | install or repair electrical cover in room M102 <br> per fire inspection | Pacer Commons (928) | 1 | $\$ 17.46$ | $\$ 4.00$ | $\$ 0.00$ | $\$ 21.46$ |
| 3930 | there are several celing tiles that need to be <br> replaced because of cuts from old CSD <br> equipment being removed throughout the <br> commons building and 1 that i know of in the <br> crossings building. please replace these | Pacer Commons (928) | 1 | $\$ 17.46$ | $\$ 20.00$ | $\$ 0.00$ | $\$ 37.46$ |
|  |  |  |  |  |  |  |  |
| 3943 | Need a fill valve w ater keeps running | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 6.07$ | $\$ 0.00$ | $\$ 13.72$ |
| 3944 | Our air conditioning unit is not w orking | Pacer Commons (928) | 1.5 | $\$ 26.19$ | $\$ 33.00$ | $\$ 0.00$ | $\$ 59.19$ |


|  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| in bathroom 222 B top screw has fell off. |  |  |  |  |  |  |
| 3945 | The air conditioning isn't w orking. | Pacer Commons (928) | 0 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 3946 | Tw isting the handle to open the door does not <br> open the door. | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 5.00$ | $\$ 0.00$ |
| 3947 | The emergency light is out near room 417. | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| $2 / 9 / 2017$ | $3: 50: 30 ~ P M ~$ |  |  |  | $\$ 7.65$ |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3948 | Need a new lightbulb | Pacer Commons (928) | 0.5 | $\$ 6.50$ | $\$ 2.90$ | $\$ 0.00$ |
| 3949 | Keeps going off for some unknow n reason. | Pacer Commons (928) | 0.5 | $\$ 9.63$ | $\$ 0.00$ | $\$ 0.00$ |
| 3950 | The air feels like it's not on in the room but is <br> flow ing w ell in the dorm room hallw ay. |  |  |  |  |  |
| 3953 | Pacer Commons (928) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |  |
| Bathtub |  |  |  |  |  |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4049 | Smoke detector is almost dead. | Pacer Commons (928) | 0.05 | \$0.87 | \$7.50 | \$0.00 | \$8.37 |
| 4050 | The sink faucet is leaking. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4051 | Smoke detectors are dying. | Pacer Commons (928) | 0.5 | \$8.73 | \$5.00 | \$0.00 | \$13.73 |
| 4060 | The door doesn't open when sw iped; You have to push on it several times for it to open, and sometimes that doesn't w ork | Pacer Commons (928) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 4061 | The fire panel had the the follow ing message: Circuit NO. 1200 Open Circuit It's dated September 10th and it's a trouble Thanks Hope | Pacer Commons (928) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 4071 | Tub w ill not drain | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4083 | The fire alarm in the bedroom $w$ as flashing pretty quickly, like the battery was dying. | Pacer Commons (928) | 0.5 | \$8.73 | \$10.00 | \$0.00 | \$18.73 |
| 4084 | The toilet would gurgle on occasion, for no reason (seemingly). I'm not sure if this is a fixable issue. | Pacer Commons (928) | 0.5 | \$7.65 | \$8.08 | \$0.00 | \$15.73 |
| 4085 | I w ould like to have my bed low ered by 2-3 notches. Thank you! | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4089 | air conditioning is not w orking | Pacer Commons (928) | 5.5 | \$96.03 | \$75.00 | \$0.00 | \$171.03 |
| 4092 | air conditioning w ent out again | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4096 | The air conditioning is not w orking. | Pacer Commons (928) | 3 | \$52.38 | \$0.00 | \$0.00 | \$52.38 |
| 4097 | Our smoke detector has fallen off the ceiling. It might have fallen off because of the people that live above us are very rough and wild. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4102 | The fire alarm is going off constantly, and remains constantly red. | Pacer Commons (928) | 1 | \$16.13 | \$10.00 | \$0.00 | \$26.13 |
| 4105 | Our light sw itch in the bathroom has been cracked since we got here and last night w hen I turned on the light, half of it completely fell off. I put the half that fell on the back top of the toilet. | Pacer Commons (928) | 0.5 | \$6.50 | \$2.00 | \$0.00 | \$8.50 |
| 4107 | The freezer is over freezing and the refrigerator isn't getting as much of the cold breeze fromthe freezer. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4109 | the bathroom for bathtub for 314 a\&b is clogged up and water doesn't flow through freely please we need immediate assistance | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4110 | The air doesn't seem to be w orking in the apartment. The apartment is muggy and very w arm. We checked and it w as on Auto and cool Thanks | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4112 | I put in a w ork order to have our light sw itch cover replaced because it fell off last night and I received an email around 11:30am today saying it had been complete, but our light sw itch cover is still broken for the bathroom on the $A / B$ side. | Pacer Commons (928) | 0.5 | \$6.50 | \$2.00 | \$0.00 | \$8.50 |
| 4113 | The Tub w ill not drain properly | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4114 | non-draining Tub in apartment 106 | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4115 | When you pull the lever to change from low er faucet to show er, the w ater still runs from the bottom faucet along with the show er | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4116 | The door doesn't open or close properly, we think the lock or door is sticking a bit. Thank You | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4118 | the toilet is making a running noise in the $B$ Bathroom | Pacer Commons (928) | 0.5 | \$7.65 | \$1.79 | \$0.00 | \$9.44 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4119 | Please clean the inside door seal to bedroom C. There is a brow nish black stain on the door seal | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4126 | Card reader on the back entrance to the Commons is not working. | Pacer Commons (928) | 0.5 | \$12.50 | \$0.00 | \$0.00 | \$12.50 |
| 4127 | The emergency lights near 107 and 422 are out, | Pacer Commons (928) | 0.5 | \$6.00 | \$18.00 | \$0.00 | \$24.00 |
| 4128 | The air conditioner is running but isn't actually cold. | Pacer Commons (928) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
| 4133 | The AC does not appear to be working properly. No matter what is done to the thermostat, the room stays about 80 degrees. The AC comes on but does not appear to be outputting cold air. | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4136 | Toilet has been clogged 3 times in one w eek, but $w$ ent dow $n$ by itself the first tw o times...it has not gone dow n the third time yet.... It normally flushes slow ly, so we have to hold the handle dow n , but it did not w ork. The toilet also makes strange flushing noises several times every few minutes after flushing. Thanks for your help! | Pacer Commons (928) | 0.5 | \$7.65 | \$8.08 | \$0.00 | \$15.73 |
| 4139 | The letter C fell off the door. It is on top of kitchen counter | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4140 | Smoke detector is not w orking/blinking | Pacer Commons (928) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |
| 4141 | smoke detector not w orking/blinking | Pacer Commons (928) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |
| 4142 | the Light bulb above the stove is burnt out as w ell as the light in the hallw ay for rooms A and B | Pacer Commons (928) | 0.5 | \$6.00 | \$13.00 | \$0.00 | \$19.00 |
| 4146 | bathroom tub and sink is clogged. w ater goes dow $n$ slow 1 y. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4169 | Air is not w orking | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4178 | Toilet is stopped up/ not flushing | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4179 | My bed post closer to the ball is broken and keeps making noise every time I roll over in bed. Please help! | Pacer Commons (928) | 0.5 | \$6.00 | \$50.00 | \$0.00 | \$56.00 |
| 4180 | the doors going out in front of mens bathroom w ant shut people are able to open it ( not card sw ipe door) | Pacer Commons (928) | 4.5 | \$94.52 | \$200.00 | \$0.00 | \$294.52 |
| 4182 | bath faucet is leaking hot w ater fairly bad. | Pacer Commons (928) | 0.5 | \$7.65 | \$40.00 | \$0.00 | \$47.65 |
| 4183 | Air is still broken from last w eek. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4188 | room $B$ toilet has been fixed and now toilet $A$ out of now here is now doing the same thing... "gurgles" | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4191 | Our AC does not seem to be w orking properly. We have all noticed that it gets very warm in the apartment throughout the day. Maybe we need new filters or something is w rong with the thermostat itself? We have tried low ering the thermostat, and that seems to help some, but not consistently, and we are aw are that we aren't supposed to change it... Don't w ant to break any rules but it gets kind of hot at points in the day in the apartment! | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4198 | Please mop the floor on the third floor on the high side especially in front of 318 and 319. The floor is slippery. The RM mopped up and wiped the floor with tow els, but the floor is still slippery. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4199 | The AC is not w orking, and the residents w ould like a portable until the AC is fixed. I will contact the person in the A room and inform them they w ill need to move their bed from in front of the Window. the other three rooms have their beds on the w all and the window is easily accessible. the AC has been broken since Friday. They stated they have put in a w ork order previously | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4208 | The right w indow pane completely comes off when the residents try to lift the $w$ indow open | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4209 | We have ants. We found them on the w alls and around the trash can. We took out the trash and w ashed the trash cans and sprayed the area. <br> Treat all bedrooms and main areas | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4212 | Water slow ly leaking from bottom of toilet on the right side. | Pacer Commons (928) | 1 | \$12.00 | \$0.00 | \$0.00 | \$12.00 |
| 4214 | A/C not cooling on 3rd floor low end side | Pacer Commons (928) | 1.5 | \$26.19 | \$25.00 | \$0.00 | \$51.19 |
| 4215 | The Eevator is not w orking it is stuck on the 3rd floor | Pacer Commons (928) | 2 | \$38.52 | \$0.00 | \$0.00 | \$38.52 |
| 4229 | The back closet slide is off track and I can't get it back on track. Thank you!! | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4231 | The fire alarm system had a trouble and said UDAT trouble. It flashed and beeped for about a minute then reset itself. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4232 | Alarm Company called to report a Telecom 1 \& 2 trouble and System trouble. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4236 | Bed cracked w hile moving it to clean | Pacer Commons (928) | 0.5 | \$6.00 | \$100.00 | \$0.00 | \$106.00 |
| 4240 | The air conditioning broke | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4243 | The flush nozzle won't push dow $n$ properly and flush the toilet. Also, when both show ers are running at the same time the pipes make a loud sound and spits water out in intervals. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4253 | Show er knob keeps falling off Toilet is still leaking at water valve, grow ing mold (cleaned it but it comes back) | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4255 | Bathroom toilet is not flushing properly. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4260 | Ceiling light in guest bedroom is out | Pacer Commons (928) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |
| 4261 | Stove hood light is out. | Pacer Commons (928) | 0.5 | \$6.00 | \$1.12 | \$0.00 | \$7.12 |
| 4264 | Our refrigerator is not getting cold our food isn't staying cold how it w as suppose too and that our freezer isn't freezing the right way. Like when the air is blow ing it keeps the food cold but when the air stops the food slow ly unthaw s. May just need a another refrigerator. | Pacer Commons (928) | 1 | \$17.46 | \$595.00 | \$0.00 | \$612.46 |
| 4265 | Problem w ith the show er drainage | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4269 | Can I have my bed lifted to the highest notch. Thank you. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4270 | install hand dryers in both bathrooms Mens and Ladies on the 3rd floor of the commons just like the 1st and 2nd floor is done | Pacer Commons (928) | 6 | \$91.74 | \$0.00 | \$0.00 | \$91.74 |
| 4271 | install hand dryers in both bathrooms on the 4th floor, just like on the 1st and 2nd floors are done | Pacer Commons (928) | 6 | \$91.74 | \$0.00 | \$0.00 | \$91.74 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4273 | bedroom A has spotted more bedbugs in the suite. this problem $w$ as taken care of tw o w eeks ago when you all came to spray and new furniture $w$ as placed in the suite, how ever the bugs are back once again. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4274 | We w ould like to have our suite sprayed for bugs due to the pest control problem in 206 being in close proximity. We don't suspect bed bugs are in our suite how ever we have killed tw o spiders in the past w eek and a half. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4277 | The AC unit has stopped w orking | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4278 | The AC Is not cooling | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4318 | Bed bug type insect in cracks of $w$ all by bed. Don't know what it is, but they seem to be getting worse. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4319 | The right rear entrance card sw ipe does not w ork when trying to sw ipe into the building | Pacer Commons (928) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 4321 | Light in room w ill not turn on | Pacer Commons (928) | 0.5 | \$7.65 | \$11.20 | \$0.00 | \$18.85 |
| 4327 | I live in 422 A Pacer Commons and for the third time in tw o months our toilet is messing up again. The water level w ill get very low in the bow I and when you flush it to fix it the w ater level will rise all the way to the brim w ithout overflow ing. The past tw o times it has been repaired a part w as replaced and then the next time it $w$ as plunged. <br> It seems like it might be something deeper in the pipes. <br> **Deri plunged Monday after 5:00. Please go double check it. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4328 | I live in 422 A Pacer Commons and for the third time in two months our toilet is messing up again. The water level w ill get very low in the bow I and when you flush it to fix it the w ater level will rise all the way to the brim w ithout overflow ing. The past tw o times it has been repaired a part w as replaced and then the next time it $w$ as plunged. <br> It seems like it might be something deeper in the pipes. <br> **Deri plunged it on Monday after 5:00. <br> Please double check it. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4338 | The toilet of bathroom A overflow s when you flush it. | Pacer Commons (928) | 1 | \$13.65 | \$0.00 | \$0.00 | \$13.65 |
| 4340 | The fire alarm detector in room 104 A is going dead. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4341 | Disregard the previous w ork order about the smoke alarm dying in 104 A . It is actually 104 B, but Deri is on his w ay to take care of it. | Pacer Commons (928) | 1 | \$17.46 | \$10.00 | \$0.00 | \$27.46 |
| 4344 | Hello! <br> The toilet in Bathroom C/D flushes ,but the w ater overflow s to the top. The w ater also takes a long time to go dow n. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4345 | My suite mate said she has some bugs called carpet beatles in her room and pet control w as suppose to come to her room. Ijust want them to come to my room and put something dow n just to be on the safe side so Idon't get them. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4348 | When you enter the room, the left side bathroom, the show er is clogged and doesn't drain | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4350 | Alarm company has called tw ice about alarm in this room. No visible problems found upon inspection. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4351 | Batteries in Room D smoke detector needs to be changed. | Pacer Commons (928) | 1 | \$17.46 | \$25.00 | \$0.00 | \$42.46 |
| 4357 | Smoke detectors in room C and B w ere dying. Deri came out to fixed the issue. Found out that smoke detector in room A w ires w ere loose. HE resolved the issues. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4366 | smoke detector beeping 4th floor mens bathroom | Pacer Commons (928) | 0.5 | \$7.65 | \$2.50 | \$0.00 | \$10.15 |
| 4373 | The smoke detectors are still going off in room 314. | Pacer Commons (928) | 1 | \$15.29 | \$25.00 | \$0.00 | \$40.29 |
| 4374 | Received tw o calls from alarm company about a smoke alarm in this room. Desk staff checked the room and does not see any smoke. Check the heads in the apartment. | Pacer Commons (928) | 1 | \$15.29 | \$25.00 | \$0.00 | \$40.29 |
| 4377 | The fire alarm in the men's bathroom on the 4th floor is beeping. | Pacer Commons (928) | 0.5 | \$7.65 | \$5.00 | \$0.00 | \$12.65 |
| 4381 | The card reader on the back door is not w orking sometimes for residents | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4396 | Please replace lock for 201A. Key lost was AB53 (2) | Pacer Commons (928) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4405 | Fire Alarm keeps going off for Room 314 and there is no smoke or anything to set it off | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4406 | The alarm w ill not shut off in 314 . The smoke detector in 314D is a solid RED. The building w as placed on silence by the AD | Pacer Commons (928) | 1 | \$15.29 | \$25.00 | \$0.00 | \$40.29 |
| 4407 | The tub is filled with water and it is slow going down. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4409 | The toilet is still not w orking properly. It overflows to the top and flushes slow ly. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4418 | The lights in my room have been damaged for a month now . | Pacer Commons (928) | 0.5 | \$6.00 | \$12.50 | \$0.00 | \$18.50 |
| 4438 | The light directly in the middle of both bathrooms is out | Pacer Commons (928) | 1 | \$12.00 | \$8.00 | \$0.00 | \$20.00 |
| 4440 | The toilet is leaking out w ater | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4443 | toilet is overflow ing/ plunger broken | Pacer Commons (928) | 0.5 | \$7.65 | \$6.29 | \$0.00 | \$13.94 |
| 4448 | The main overhead lightbulb w ent out. | Pacer Commons (928) | 1 | \$13.65 | \$2.00 | \$0.00 | \$15.65 |
| 4450 | The bathtub is not wanting to drain properly. I think the drain is partly clogged. If you could unclog it that would help us. And this is the bathroom on the left hand side, closest to the kitchen. Thank you. | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4453 | The kitchen sinks in 208 is clogged | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4460 | The air conditioning w ill not w ork | Pacer Commons (928) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
| 4463 | Toilet in bathroom A looks like it could possibly overflow when being flushed. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4464 | The kitchen sink drain is leaking and is causing black mold under the sink. | Pacer Commons (928) | 1 | \$15.29 | \$10.00 | \$0.00 | \$25.29 |
| 4465 | Bed lift | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4471 | Washer number 7 is taking money and not applying it. out of order | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4475 | Please clean up the brow n liquid on the floor in the w omen's bathroom It looks like it's coming from or came from the trashcan on the wall Thanks Hope | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location
$\left.\begin{array}{lllllll}\text { WOID } & \text { Description } & \text { Location } & \begin{array}{c}\text { Labor } \\ \text { Hours }\end{array} & \begin{array}{c}\text { Labor } \\ \text { Cost }\end{array} & \begin{array}{r}\text { Purchase } \\ \text { Cost }\end{array} & \begin{array}{c}\text { Inventory } \\ \text { Cost }\end{array} \\ \hline 4476 & \begin{array}{l}\text { The portables for room A and B are in the } \\ \text { living room and in the bedroom for room C and } \\ \text { D. }\end{array} & \text { Pacer Commons (928) } & 1 & \$ 17.46 & \$ 0.00 & \$ 0.00 \\ \text { Costs }\end{array}\right\}$
he sign holder is in office 200 C (the w all is
marked with tape)
Thank You
Hope

| 4507 | The air is not w orking. It is hot in the room | Pacer Commons (928) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 17.46$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 4510 | The handle on the stove came loose. | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |
| 4513 | Found a roach in the kitchen. | Pacer Commons (928) | 0.5 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 4515 | Hello, can I get the light replaced over the | Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 11.70$ | $\$ 0.00$ | $\$ 19.35$ |

stove top? Can I also get a light for the
highw ay of C and D room. Someone had to
repaint the ceiling and Ithink forgot to put a
light in.

| 4517 | toilet beside A and B rooms is leaking | Pacer Commons (928) | 0.5 | \$7.65 | \$8.08 | \$0.00 | \$15.73 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4520 | The lamp is not w orking, I think it should be changed | Pacer Commons (928) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 4521 | The freezer w on't shut anymore. We've begun to remove the excess frozen food but it w ill still need to be repaired. We're really sorry! | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4541 | The kitchen sink is leaking into the cabinet underneath the sink whenever it is turned on. We just noticed it this morning, but it looks like it might have been leaking for a while. There's not a lot of water, just a good bit of mold. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.25 | \$0.00 | \$7.90 |
| 4542 | The tub in the far bathroom w ith the ow Is on the show er curtain is draining very slow ly and is most likely clogged. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| Thank you. You guys are aw esome! |  |  |  |  |  |  |  |
| 4548 | The plunger in the sink is stuck closed. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4549 | Toilet w ont flush, Show er isn't draining | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4552 | Roof is leaking | Pacer Commons (928) | 2 | \$30.58 | \$27.50 | \$0.00 | \$58.08 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4555 | There is a light in the loop that is out. There is tape around the pole | Pacer Commons (928) | 1 | \$17.46 | \$9.99 | \$0.00 | \$27.45 |
| 4559 | Kitchen sink leaking and has mold buildup | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4561 | Please replace all light fixtures. | Pacer Commons (928) | 2 | \$30.58 | \$61.68 | \$0.00 | \$92.26 |
| 4563 | Room C/D show er is clog. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4564 | The card reader in the back is not w orking. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4570 | I think that the tub's drainer is clogged. The w ater is going out very slow ly. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4573 | Roommate asked me to put in a w ork order for a bed lift. She on the side $w$ here the tv is. | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4574 | need new lightbulbs (or something) room D | Pacer Commons (928) | 0.5 | \$6.00 | \$4.60 | \$0.00 | \$10.60 |
| 4585 | Please replace the light in the ceiling by the door <br> Thanks <br> Hope | Pacer Commons (928) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4587 | The sw ipe on the back door of the Commons that opens the door opposite the stairs does not w ork. Hope | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4597 | The sw ipe machine in the rear right entrance is gone | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4602 | The smoke detector in 208 is chirping | Pacer Commons (928) | 0.5 | \$7.65 | \$8.00 | \$0.00 | \$15.65 |
| 4603 | The main entrance to apartment 406 has inappropriate gesture on their door (male genital). I put on gloves to try to remove it but it w asn't coming off w ith just w ater and a w et rag and I didn't w ant to put any chemicals on door that could potentially cause further damage. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4604 | emergency light near room 417 is out. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4606 | The battery in the fire alarm in bedroom A appears to be dying and keeps setting off the whole building. | Pacer Commons (928) | 0.5 | \$7.65 | \$6.00 | \$0.00 | \$13.65 |
| 4627 | Suite mates received air conditioning units in rooms. Iw as not here to get one. Can one be placed in my room as w ell | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4646 | I have a leakage in my room and Idid a work order last w eek. All the maintenance did w as bring a carpet dryer. I need this problem fixed or I need another room ASAP. This can cause mold and my room to rink. Plus, it can cause me to get sick. Like I said before I need this done ASAP. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4648 | Show er floor is covered in black substance that looks concerning and does not come off. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4652 | The light bulb in the bathroom has blow n . | Pacer Commons (928) | 1 | \$17.46 | \$5.60 | \$0.00 | \$23.06 |
| 4682 | Toilet is clogged and over flow ed last night in bathroom B | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4683 | Clogged/ overflow ing toilet | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4692 | Please fix the elevator button panel betw een the elevators. It looks pushed in and missing a screw. | Pacer Commons (928) | 0.5 | \$7.65 | \$6.00 | \$0.00 | \$13.65 |
| 4693 | Room needs spraying | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4696 | Please put a plastic file holder on the w all beside 200B. This is a second request because the first one was broken. We have a new one and it's not broken. Thanks Hope | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4698 | Student dropped food on floor in the lobby in front of the door. Left spots on floor and bits of food are still there. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4701 | Laundry room box needs to be redone/painted | Pacer Commons (928) | 1.5 | \$18.00 | \$0.00 | \$0.00 | \$18.00 |
| 4703 | I'm sitting in my room 412A (front of commons) and somebody's air unit, Idon't know if it's ours or what, is really loud and it sounds like it's struggling. It's like a pulsing humming, very loud. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4704 | A/C unit in room 207 is leaking dow $n$ too room 105B | Pacer Commons (928) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
| 4709 | The drain spout as you going into the card access back door is bent. | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4711 | The smoke head $w$ as dying in the hallw ay of 307. Deri came in and replaced it but it still needs to be checked due to another incident w ith it w eeks ago. | Pacer Commons (928) | 1 | \$17.46 | \$11.10 | \$0.00 | \$28.56 |
| 4712 | The air conditioning is blow ing but is not cool | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4713 | The air is not cool in this area | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4721 | Their television is very fuzzy and may be due to the cable jack. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4722 | The smoke head is rapidly blinking and will probably go off in the nearby future. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4723 | The $w$ and on the indow isn't w orking very well. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4724 | Their smoke head's light $w$ as flashing very quickly and will most likely go off soon. | Pacer Commons (928) | 0.5 | \$8.73 | \$5.50 | \$0.00 | \$14.23 |
| 4725 | This is a duplicate work order for the cable jack in 216 A | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4736 | Please rehang one of the Banner | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4737 | smoke detector batteries need to be changed soon. light on smoke detector is blinking more than usual; could be dying. | Pacer Commons (928) | 1 | \$17.46 | \$16.50 | \$0.00 | \$33.96 |
| 4738 | Please rehang a banner along the back sidew ak | Pacer Commons (928) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4739 | The light outside of the shop is not w orking | Pacer Commons (928) | 0.5 | \$8.73 | \$9.99 | \$0.00 | \$18.72 |
| 4740 | Please move the freezer from Pacer Crossings' basement to the Pacer Commons shop. | Pacer Commons (928) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 4744 | The $w$ ater in the $w$ ashstand is taking too long to go dow n. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4745 | The tow el rack that is in the back of the bathroom door is not well fixed. It is kind of shaking... | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4748 | There is a water leak in the shop, above the double sink too the left. | Pacer Commons (928) | 4 | \$61.16 | \$0.00 | \$0.00 | \$61.16 |
| 4755 | The bed on the right is broken the top piece wood frame has split completely, the wood is split in half. The bed on the left side is also damaged similar but has not split yet Hope | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4757 | Both bulbs on the right side of the sink in the bathroom are out. | Pacer Commons (928) | 0.5 | \$7.65 | \$3.22 | \$0.00 | \$10.87 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost | Total <br> Costs |
| :--- | :--- | :--- | :---: | ---: | ---: | ---: | ---: |
| 4759 | Hello, | Pacer Commons (928) | 0 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |

My bed, the frame (w ooden part) is broken. It collapsed. When I moved in the wood had cracks in it, though I had no idea it w ould snap and break. The other bed also has cracks but I guess mine w ere w orse because, alas, her bed still stands. Anyw ay, the bed is broken and Ithink it needs a new frame, because the wood is broken and may be irreparable. Im fine sleepig on the couch till it's fixed, so take your time of course.

Thank you for your time.

| 4760 | my light in my room w on't w ork. They came at the beginning of the year, but I think they put in a bad one to begin with. So now it's not w orking all together. | Pacer Commons (928) | 0.5 | \$7.65 | \$3.82 | \$0.00 | \$11.47 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4761 | Just $w$ anted to make sure to change lights in bedroom 418D | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4763 | The light in room $C$ and the light in the hall way in front of C and D are both out. | Pacer Commons (928) | 1 | \$15.29 | \$15.02 | \$0.00 | \$30.31 |
| 4767 | The ice maker in the freezer leaks causing a huge block of ice and we cant shut the freezer door w ith the ice tray in it anymore. | Pacer Commons (928) | 1.5 | \$22.94 | \$0.00 | \$0.00 | \$22.94 |
| 4786 | Air conditioning w on't w ork | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4792 | Light bulb out in 309 C and tw o light bulbs out in the living room. Please change | Pacer Commons (928) | 0.5 | \$7.65 | \$11.46 | \$0.00 | \$19.11 |
| 4804 | elevator 1 is not working | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4805 | Elevator 1 is dow n | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4810 | toilet is backed up again | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4811 | The light over the stove is out. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.50 | \$0.00 | \$8.15 |
| 4812 | The overhead light on the stove is blow $n$. Residents would like a new bulb installed. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.50 | \$0.00 | \$8.15 |
| 4821 | The bathtub tap runs in the second bathroom | Pacer Commons (928) | 0.5 | \$7.65 | \$24.00 | \$0.00 | \$31.65 |
| 4824 | Pipe Leakage | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4832 | Light Bulb is out | Pacer Commons (928) | 0.5 | \$7.65 | \$3.82 | \$0.00 | \$11.47 |
| 4842 | My dresser draw er w on't go back into the dressr | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4844 | Resident Lost Key coded AC 89(1) for <br> Apartment 101 <br> Bedroom A AC 89 <br> Bedroom B AC 90 <br> Thanks <br> Hope | Pacer Commons (928) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4846 | Please Record 217 A the lost key (AC 97 [3]) <br> Bedroom A (AC 97) <br> Bedroom B (AC 98) | Pacer Commons (928) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4858 | The eyes (burners) are getting old and smokes every time it comes on. | Pacer Commons (928) | 0.5 | \$7.65 | \$31.96 | \$0.00 | \$39.61 |
| 4859 | Bathroom rod is falling off. Hole where the show er head is located | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4860 | The bathtub is not draining after being used. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost | Total <br> Costs |
| :--- | :--- | :--- | :--- | ---: | ---: | ---: | ---: |
| 4862 | Hi, | Pacer Commons (928) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 8.73$ |

I believe our toilet is clogged a little bit. It's not overflow ing but the $w$ ater doesn't come back up as much as it used to and it takes a long time (after flushing) for it to go back dow n. Our bathroom is the one to the left of the counter.

| 4867 | The stove top light is out. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.50 | \$0.00 | \$8.15 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4877 | The vacuum cleaner is releasing a strange smell and may need the bag to be checked. | Pacer Commons (928) | 0.45 | \$6.88 | \$6.50 | \$0.00 | \$13.38 |
| 4890 | The emergency light is out. | Pacer Commons (928) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 4895 | toilet is clogged | Pacer Commons (928) | 0.45 | \$6.88 | \$0.00 | \$0.00 | \$6.88 |
| 4897 | Light bulb above stove needs to be replaced | Pacer Commons (928) | 0.5 | \$7.65 | \$0.50 | \$0.00 | \$8.15 |
| 4898 | light bulb in bathroom needs to be replace.. not the one over the sink but the next one. | Pacer Commons (928) | 0.5 | \$7.65 | \$11.20 | \$0.00 | \$18.85 |
| 4899 | Tub and sinks need unclogging. BAD.. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4903 | The bathtub is slow to drain. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4906 | Bathroomoverflooded. w ater is everyw here | Pacer Commons (928) | 0.45 | \$6.88 | \$0.00 | \$0.00 | \$6.88 |
| 4911 | A screw on the vent door came loose. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4912 | Thermostat batteries need to be replaced | Pacer Commons (928) | 0.5 | \$8.73 | \$3.98 | \$0.00 | \$12.71 |
| 4916 | The show er for room 410 A is not draining w ater | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4921 | Kitchen sink fills up fast and takes a w hile to drain, possibly clogged. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4963 | 310 is missing a number plate on their mailbox. | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 4965 | Tw o residents got on the left side elevator | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

( $w$ hen you face it) on the fourth floor. The elevator door would not close. The residents pressed the button for the door to close and $w$ hen it did, the elevator did not move. They thought they w ere stuck, but they w ere able to open the door and get out.

| 4972 | the toilet is broken. it doesn't flush | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4973 | Toilet is broken and w on't flush! | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4975 | Laundry Room Card machine is not accepting Carolina cards, only cash | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4983 | Clogged Sink | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4984 | Ceiling lightbulb in Commons 103 C bedroom has blow nout. | Pacer Commons (928) | 0.5 | \$8.73 | \$5.00 | \$0.00 | \$13.73 |
| 4990 | Bathroom tub holds w ater, when taking a show er the $w$ ater w ill fill past your ankles. The bathroom to the far right. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4999 | The front cover on the oven door fell apart. There are tw o bolts that hold the handle of the oven and they keep coming out. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5004 | Toilet is clogged | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5021 | Toilet is broken and w ater does not go dow n in the tub | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5054 | The fire alarm keeps beeping in bedroom B | Pacer Commons (928) | 1 | \$17.46 | \$5.99 | \$0.00 | \$23.45 |
| 5056 | The bath is Clogged. The water does not go down. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5064 | Fire alarm batteries need to be changed in the w hole room except room B | Pacer Commons (928) | 0.5 | \$7.65 | \$4.00 | \$0.00 | \$11.65 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5076 | The smoke head in 320 B is dying. | Pacer Commons (928) | 0.5 | \$7.65 | \$6.00 | \$0.00 | \$13.65 |
| 5082 | The w omen's restroom on the 4th floor toilet is clogged. It did not overflow, but it is out of order. We locked the door so no one will use it. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5083 | The suite door will not unlock w ith room key, or with master key. | Pacer Commons (928) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |
| 5084 | Squeaky hinges on room A door. VERY ANNOYING! If someone could please fix this it w ould be highly appreciated (: | Pacer Commons (928) | 0.5 | \$7.65 | \$2.50 | \$0.00 | \$10.15 |
| 5086 | The show er has been slow to drain from the time we moved in, but now it w ill not drain at all. There has been w ater in there from yesterday. Also our show er curtain rod keeps falling and we have no way to keep it up. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5095 | Toilet is about to overflow. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5098 | The lights in my bedroom w ent out. | Pacer Commons (928) | 0.5 | \$7.65 | \$3.22 | \$0.00 | \$10.87 |
| 5099 | The AC in Room 314 is not w orking. There | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |

residents would like for a portable to be placed
in the living room, since they spend a lot of
time in the living room.
Thanks

|  | Hope |
| :--- | :--- |
| 5100 | The kitchen sink w ill not drain on either side |
| 5103 | A trail of dried liquid is leading from the door of <br> 220 to the elevators on the second floor. |
| 5113 | Vacuum number tw o sounds as if it has <br> something stuck in it. |
| 5116 | Their toilet w as flooding, I instructed them to <br> turn it off and w ill look into w hat happened but <br> it w ill still need to be looked at. |


| Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Pacer Commons (928) | 0.5 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |
| Pacer Commons (928) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |


| 5117 | Lights are not turning on in the living room | Pacer Commons (928) | 5 | \$87.30 | \$22.00 | \$0.00 | \$109.30 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5119 | The air isn't blow ing | Pacer Commons (928) | 2.5 | \$43.65 | \$0.00 | \$0.00 | \$43.65 |
| 5122 | The elevator on the right is making a w eird sound. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5125 | The handle is loose on the office door going into 200 C <br> Thanks Hope | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5126 | We had a clog in our toilet and the w ater ran over the seat. The bathroom is by the doors 310 A and B | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5131 | The light is flickering | Pacer Commons (928) | 0.5 | \$7.65 | \$3.82 | \$0.00 | \$11.47 |
| 5135 | The show er doesn't drain out very quickly. It fills up with water ankle deep and stays that w ay until the show er is turned off. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5136 | Heat in 311 seems not to w ork | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5138 | The toilet is coming off of the floor/caulking is almost gone | Pacer Commons (928) | 0.5 | \$7.65 | \$5.00 | \$0.00 | \$12.65 |
| 5139 | Bathroom AB the toilet is leaking w ater | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5140 | Living room light w ont turn on | Pacer Commons (928) | 0.5 | \$8.73 | \$5.50 | \$0.00 | \$14.23 |
| 5141 | Leak under kitchen sink | Pacer Commons (928) | 0.45 | \$6.88 | \$0.00 | \$0.00 | \$6.88 |
| 5142 | The bathroom light has blow n out. | Pacer Commons (928) | 0.5 | \$7.65 | \$191.00 | \$0.00 | \$198.65 |
| 5170 | The show er drain is very backed up, so w ater | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location
$\left.\begin{array}{lllllll}\text { WOID } & \text { Lescription } & \begin{array}{c}\text { Labor } \\ \text { Hours }\end{array} & \begin{array}{c}\text { Labor } \\ \text { Cost }\end{array} & \begin{array}{c}\text { Purchase } \\ \text { Cost }\end{array} & \begin{array}{c}\text { Inventory } \\ \text { Cost }\end{array} \\ \hline 5176 & \begin{array}{l}\text { Total } \\ \text { Costs }\end{array} \\ \hline \text { the closet door light is flickering. }\end{array}\right)$

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5284 | Freezer ice dispenser is still not w orking. I tried again receiving the email that it had been fixed to put lce in a cup freezer door opened agained along with a grinding noise and no ice | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5304 | Toilet for 215 C \& D is backed up. Water w ill rise to the top then over 30 mins w ill go dow $n$. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5308 | On the $A B$ side of the suite the fire alarm is dying. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5309 | The smoke detector is hanging off the base | Pacer Commons (928) | 0.5 | \$8.73 | \$3.98 | \$0.00 | \$12.71 |
| 5310 | The tub and the sink is clogged | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5312 | The alarm is beeping again | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5314 | Smoke detector batteries need to be changed. Resident reports that it has happened three times this semester. Jeff came out on Thanksgiving day. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5326 | The toilet is leaking from the top | Pacer Commons (928) | 0.5 | \$7.65 | \$2.00 | \$0.00 | \$9.65 |
| 5328 | We need a new light bulb | Pacer Commons (928) | 0.5 | \$7.65 | \$1.50 | \$0.00 | \$9.15 |
| 5330 | Tub is clogged I believe w ith hair | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5331 | The light above the oven is not w orking. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.50 | \$0.00 | \$8.15 |
| 5348 | The w ater w ill not go dow n in the tub! | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5362 | Please clean the egg up on the fourth floor in front of the Lounge 4B going up the hall from 406 tow ard 401 <br> Thank You | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5363 | Please mop milk up on the third floor walking from 322 tow ards the elevators. I picked up the bottle but didn't realize it had a hole and milk spilled out. Iemptied the bottle in the bathroom sink and threw the bottle out. Thank You | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5366 | The toilet in bathroom B w ont flush | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5369 | Hello, the lighting over our sink is not w orking. It's the bathroom to the right as you w alk into the dorm. Thank you! | Pacer Commons (928) | 0.5 | \$7.65 | \$3.82 | \$0.00 | \$11.47 |
| 5377 | 2-B lights out 4-B lights out 4-C lights out | Pacer Commons (928) | 1 | \$15.29 | \$4,516.40 | \$0.00 | \$4,531.69 |
| 5378 | elevator 1 is not working | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5379 | there is a little flood in the bathroom and we don't know where the water is leaking from. its like everytime we clean it up, it gets flooded again. we need immediate help!! | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5381 | The toliet is making w ierd pumping sounds and it is constant. | Pacer Commons (928) | 0.45 | \$6.88 | \$1.50 | \$0.00 | \$8.38 |
| 5387 | The batteries need to be changed \& the heater is on but its blow ing out cold air | Pacer Commons (928) | 0.5 | \$8.73 | \$3.98 | \$0.00 | \$12.71 |
| 5388 | Light bulb burnt out. | Pacer Commons (928) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 5389 | Light burnt out in the bathroom hallw ay | Pacer Commons (928) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 5390 | The pipe under the sink is leaking. | Pacer Commons (928) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 5413 | NO tissue is w omen's bathtoom on the 3rd floor | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5414 | Bathtub drain is draining slow. Assuming something is clog up | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5417 | Water is appearing on the bathroom floor and I'm unaw are of where it's coming from. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5422 | Light above the sink in the bathroom on the side of $\operatorname{room} A$ and $B$ is out | Pacer Commons (928) | 0.5 | \$7.65 | \$4.00 | \$0.00 | \$11.65 |
| 2/9/20 | 3:50:31 PM |  |  |  |  |  | 34 of 91 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5427 | The refrigerator is not cooling as well as it should be. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5428 | light out over the stove | Pacer Commons (928) | 0.5 | \$7.65 | \$0.50 | \$0.00 | \$8.15 |
| 5429 | the male restroom on the 300 hall has a clogged toilet. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5432 | Need to install corner protector on column in lobby | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5435 | Repair fire caulk in electrical room around computer wires in conduit | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5437 | The bathroom on the left when facing the sinks, the show er/bathtub does not drain w ater. | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5444 | Toilet is backed up | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5477 | elevator 1 is not w orking | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5481 | Alarm w ent off, no one was in the room, no one cooking, and no smoke. | Pacer Commons (928) | 0.5 | \$7.65 | \$2.50 | \$0.00 | \$10.15 |
| 5484 | hallw ay smoke detector not blinking | Pacer Commons (928) | 0.05 | \$0.76 | \$2.00 | \$0.00 | \$2.76 |
| 5487 | The tub drain in room A bathroom is partially | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |

clogged and water is starting to pool when the
show er is on. Pooling isn't extremely bad, but it
is noticeable and we w ould love to have that
fixed! Thank you
P.S - this is the bathroom w ith the colorful
polka dot show er curtain

| 5488 | I w ould like my bed lifted to the highest notch.... | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5493 | The toilet near rooms c and d is flushing w eird. | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5498 | Ceiling is leaking again in room 409 d . Resident emailed Mrs. Hope Monday night. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5501 | There were bed bugs that craw led on my neck when I w as sitting on the couch in the living room and Im not sure if its just in there or may be coming from our closet in our bedroom. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5513 | Our toilet is acting weird. The last time we tried to plunge it, it overflow ed. We just don't w ant to take that chance again. | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5518 | Table in the living room is uneven. Screw s are missing and others need to be tightened. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5520 | When the toilet $w$ as flushed the $w$ ater level raised all the way to the brim. Now it w on't go back dow n . | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5521 | The toilet is clogged | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5522 | Thermostat w ill not w ork. Will not come on in suite | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5524 | Self in the closet is broken | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5527 | The tub faucet in the bathroom on the left is leaking hot $w$ ater. | Pacer Commons (928) | 0.5 | \$7.65 | \$18.10 | \$0.00 | \$25.75 |
| 5528 | Move one of the new sofa in the Commons' Shop to 206 living room. Take the sofa in living room back to the Lounge we removed it from a couple of months ago. | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5542 | Hall w ay light out | Pacer Commons (928) | 0.45 | \$6.88 | \$3.82 | \$0.00 | \$10.70 |
| 5562 | The light in the kitchen blew out and no longer is working. Probably just needs changing. | Pacer Commons (928) | 0.45 | \$6.88 | \$12.00 | \$0.00 | \$18.88 |
| 5566 | Battery needs to be replaced in hallw ay smoke detector | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5567 | Battery needs to be replaced in smoke detector | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5568 | Refrigerator in 420 is leaking | Pacer Commons (928) | 0.45 | \$6.88 | \$2.50 | \$0.00 | \$9.38 |
| 5569 | The smoke detector is hanging loose. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5570 | The men's bathroom is clogged up | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5571 | 1 bulb in cieling | Pacer Commons (928) | 0.5 | \$8.73 | \$1.99 | \$0.00 | \$10.72 |
| 5572 | 4 bulbs out in ceiling | Pacer Commons (928) | 0.5 | \$8.73 | \$7.96 | \$0.00 | \$16.69 |
| 5573 | 3 bulbs out in laundry room | Pacer Commons (928) | 0.5 | \$8.73 | \$5.97 | \$0.00 | \$14.70 |
| 5574 | Replace 4 bulbs in ceiling | Pacer Commons (928) | 0.5 | \$8.73 | \$5.97 | \$0.00 | \$14.70 |
| 5575 | Replace 6 bulbs in ceiling | Pacer Commons (928) | 0.5 | \$8.73 | \$7.96 | \$0.00 | \$16.69 |
| 5576 | Replace 3 bulbs in ceiling | Pacer Commons (928) | 0.5 | \$8.73 | \$5.97 | \$0.00 | \$14.70 |
| 5577 | Replace 3 bulbs in ceiling | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5578 | several emergency lights do not w ork at all when test button pressed in center and outer stair well need to be checked for pow er. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5580 | Emergency light not w orking by room 417 | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5581 | Emergency light not w orking in hallw ay by men's room 4th floor | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5582 | Emergency light not w orking by w omen's room | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5584 | The toilet in bathroom A is broken. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5597 | The smoke head is blinking rapidly. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5598 | The smoke head is blinking rapidly. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5599 | The smoke head is blinking rapidly. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5600 | The light is out in the bedroom. | Pacer Commons (928) | 0.5 | \$8.73 | \$9.98 | \$0.00 | \$18.71 |
| 5601 | The toilet lid is lose. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5602 | The w ater and toilet keep running. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5607 | Vaccuum number 4 smells burnt when starting to vaccuum. | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5608 | vaccuum number three not w orking properly | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5609 | Smoke Dector is hanging | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5610 | Can I have my bed lifted all the way up. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5613 | hallw ay smoke detector is beeping/may be dying <br> Repeat issues $7 / 17,9 / 18,10 / 13,11 / 7,11 / 24$ | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5617 | Water goes dow n tub drain slow ly | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5643 | Vacuum \#1 bag needs to be changed | Pacer Commons (928) | 0.45 | \$6.88 | \$2.50 | \$0.00 | \$9.38 |
| 5644 | Cart \#1 w heels needs to be fixed/ not rolling properly | Pacer Commons (928) | 45 | \$688.05 | \$0.00 | \$0.00 | \$688.05 |
| 5645 | Front office door is not shutting/jammed | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5647 | Smoke detector beeping | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5648 | I need a light replace over the stove. | Pacer Commons (928) | 0.5 | \$7.65 | \$1.00 | \$0.00 | \$8.65 |
| 5653 | Please put the screen back up in B2 Classroom. The screen is on the floor in front of the Whiteboard. <br> Thanks Hope | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5656 | The fire alarm is dying in room 320 B . | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5666 | the lobby has a sew age smell to it. We checked the bathrooms on the second and third floor and found nothing. We looked behind all the furniture in the lobby for a dirty diaper or something similar nothing. Please check the odor out. <br> Thanks Hope | Pacer Commons (928) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5675 | the smoke detector in the room is beeping. | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5687 | The sink takes forever to drain out. | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5688 | SPIDERS $\mathbb{N}$ MY ROOM!!!!!!!! I have had several all over my dorm, most recent in my room but w ould like the WHOLE entire dorm room sprayed. | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5690 | Toilet clogged | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5691 | Kitchen sink is leaking. One of the pipes may need to be tightened. | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5708 | Fire Alarm goes off 3 times a day! Campus police has come to the room multiple times during the night! | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5709 | All of the smoke detectors in the dorm are dying and need to be replaced. | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5715 | The show er is clogged, w ater takes a long time to drain out. | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5723 | I pulled the draw er to my dresser too hard and now I can't get it back in. I just need the draw er out back in so I can use it again. | Pacer Commons (928) | 1 | \$17.46 | \$5.00 | \$0.00 | \$22.46 |
| 5724 | My smoke detector is hanging. I'm not sure if that's a problem. | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5731 | Clean light covers in both elevators | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5733 | Please recore the A room door. Key code AH21 <br> Thanks <br> Hope | Pacer Commons (928) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5734 | Please re-core the door. The key code is AD44 | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5738 | The is a light on the back side of the building on the 3rd floor that is out. it is on the balcony across fromthe elevators | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5740 | The show er drain for the bathroom near room C and D is clogged. | Pacer Commons (928) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5762 | the light is out on the fourth floor on the balcony near the female restroom. | Pacer Commons (928) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5763 | Smoke detector in hallw ay near bedroomb is dying. | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5764 | smoke detector in bedroom a is dying | Pacer Commons (928) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5765 | smoke detector in pacer commons 205 D is dying | Pacer Commons (928) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 2434 | the ac in the kitchen is not cooling | Pacer Crossing (929) | 2 | \$34.92 | \$20.00 | \$0.00 | \$54.92 |
| 2435 | the ac in the kitchen is not cooling | Pacer Crossing (929) | 1.5 | \$26.19 | \$40.00 | \$0.00 | \$66.19 |
| 2462 | The outside light beside the handicap lot across from the AD parking space, the first one on the walkw ay going tow ards Pacer Crossings is not working. We will put an orange string around it. Thanks Hope and Rebecca | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 2465 | Next to room 365 there is splattered coffee or soda all over the w all. Please clean or paint. Thank you. | Pacer Crossing (929) | 0.5 | \$0.00 | \$20.00 | \$0.00 | \$20.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2466 | Please clean the graffiti next to room 164. It looks like a draw ing and someone w rote their name on the w all. Thank you. | Pacer Crossing (929) | 0.5 | \$0.00 | \$20.00 | \$0.00 | \$20.00 |
| 2475 | Please repair the toilet paper holder in the bathroom. Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$4.70 | \$0.00 | \$12.35 |
| 2476 | 245 bathroom C vanity light needs changed | Pacer Crossing (929) | 0.5 | \$7.65 | \$35.00 | \$0.00 | \$42.65 |
| 2477 | betw een 261 and 265 light out hallw ay | Pacer Crossing (929) | 0.5 | \$7.65 | \$10.00 | \$0.00 | \$17.65 |
| 2478 | light out in elevator 2 | Pacer Crossing (929) | 0.5 | \$6.00 | \$7.50 | \$0.00 | \$13.50 |
| 2486 | 3rd floor computer lab, remove all the keyboard holders attached to the bottom of the desks, they are broken and hanging dow $n$ causing people to hit there legs and knees | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2491 | commons kitchen AC not w orking in 309 and 301 | Pacer Crossing (929) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
| 2494 | Please paint brow n stains by door in Room 463A. | Pacer Crossing (929) | 0.5 | \$0.00 | \$20.00 | \$0.00 | \$20.00 |
| 2554 | Tighten hand rail. Elevator did not pass yearly inspection because of this. Please repair | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 2566 | living room needs blind replaced bedroom A needs blind replaced | Pacer Crossing (929) | 2 | \$30.58 | \$54.50 | \$0.00 | \$85.08 |
| 2567 | needs painting | Pacer Crossing (929) | 0.5 | \$0.00 | \$25.00 | \$0.00 | \$25.00 |
| 2568 | living room needs blind replaced bathroom C light out vent in ceiling needs to be replaced (hallw ay) bedroom C mirror of track | Pacer Crossing (929) | 2 | \$30.58 | \$124.80 | \$0.00 | \$155.38 |
| 2576 | The handicap button is hanging from the $w$ all by it's wires. | Pacer Crossing (929) | 0.5 | \$8.73 | \$60.00 | \$0.00 | \$68.73 |
| 2578 | I need you to help Michelle calk tubs and vanity's also hang show er rods in the building. about 3 days w ork starting Monday the 18th. Darryl | Pacer Crossing (929) | 32 | \$384.00 | \$72.00 | \$0.00 | \$456.00 |
| 2580 | bathroom A needs a light replaced | Pacer Crossing (929) | 1.5 | \$22.94 | \$15.00 | \$0.00 | \$37.94 |
| 2581 | bedroom C desk chair broke | Pacer Crossing (929) | 1.5 | \$22.94 | \$75.00 | \$0.00 | \$97.94 |
| 2596 | Please add a new room sign for Pacer Crossings Room 443. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2597 | Please change the light bulb in the bathroom (it is the room with the toilet and show er) for Crossings Room 453, on the A/B side of the apartment. | Pacer Crossing (929) | 1.5 | \$22.94 | \$15.00 | \$0.00 | \$37.94 |
| 2623 | Please change light bulb in living room (light closest to the front door) in Room 355. | Pacer Crossing (929) | 0.5 | \$6.00 | \$12.00 | \$0.00 | \$18.00 |
| 2624 | Please light bulbs on the $A / B$ side for the bathroom in Room 355. | Pacer Crossing (929) | 0.5 | \$6.00 | \$4.00 | \$0.00 | \$10.00 |
| 2625 | Please change light bulb in the bathroom of the C/D side of room 355 . | Pacer Crossing (929) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 2626 | Please fix the mirror sliding door in room 441 A. It is sw inging back and forth and off the tracks. Thank you. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2627 | the toilet bow I is cracked, replace w ith a new bowl | Pacer Crossing (929) | 1 | \$12.00 | \$200.00 | \$0.00 | \$212.00 |
| 2628 | frig door needs to be repaired or the frig replaced. this is a micro frig. still working microw ave and frig still w orks but door is busted | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2641 | Window Latch Repairs - Pacer Crossings | Pacer Crossing (929) | 2.5 | \$38.23 | \$20.00 | \$0.00 | \$58.23 |
|  | Please fix the window latches in the follow ing rooms: |  |  |  |  |  |  |
|  | 264 bedroomw indow 265 A bedroomw indow |  |  |  |  |  |  |
|  | 345 B bedroom w indow 354 bedroomw indow 365 A bedroomw indow |  |  |  |  |  |  |
|  | 4th floor Lounge w indow |  |  |  |  |  |  |
|  | 443 (no room tag) - living room w indow 443 A bedroomw indow |  |  |  |  |  |  |

Thank you for your time.

| 2665 | Please repair the toilet in Crossings, Room <br> 142. It isn't flushing w ell, but is not stopped <br> up. <br> Thank you. | Pacer Crossing (929) | 0.5 | $\$ 6.00$ | $\$ 0.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |$\$ \$ 6.00$ bedrooms:

251A
251B
451A
451D
The draw ers w ere left slightly open for the ones needing repair. Thank you!

| Thank you. |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 2692 | Name | Alexis Cockfield | Pacer Crossing (929) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |

Facility
Pacer_Crossing
S
Apartment
464
Room
Other
Problem
Maintenance Needed
AC OR HEAT
The AC w ithin
the room is no longer w orking.

| 2710 | toilet paper holder needs fixing | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 10.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
| 2711 | mirror off track | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| 2713 | bathroom C valance needs to be changed <br> bedroom C w indow seal is broke | Pacer Crossing (929) | 3 | $\$ 45.87$ | $\$ 20.00$ | $\$ 0.00$ |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2745 | Kitchen Sink Leak - Crossings 124 | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
|  | Please take a look at the kitchen sink pipes. There is a leak, because a large puddle of w ater w as found under the sink, but for right now, it isn't dripping. I put a trash can underneath, in case it starts up again. |  |  |  |  |  |  |
|  | Thank you for your time. |  |  |  |  |  |  |


| 2756 | Please change the vanity light above the sink <br> in Apartment 165, B bathroom. Please also <br> change the light in the bathroom in 165, also B <br> bathroom. Thank you. | Pacer Crossing (929) | 1.5 | $\$ 22.94$ | $\$ 16.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 2757 | Test | Pacer Crossing (929) | 0 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 2773 | Please fix the air conditioning unit in Crossings <br> Room 454. The panel in the room isn't lighting <br> up; it doesn't appear to be running. <br> Thank you. | Pacer Crossing (929) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |
| Please move all of the furniture (that is by the <br> elevators) on the 1st, 2nd, 3rd, and 4th floors <br> out of Pacer Crossings and to storage. All of <br> these pieces are either extra or damaged <br> pieces.Thank you for your time. | Pacer Crossing (929) |  |  |  |  |  |


| 2852 | Pacer Crossings | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Please add show er curtain liners in Room 261 and Room 461. Thank you for your time. |  |  |  |  |  |  |
| 2853 | Please remove the trash. It's beginning to have an odor <br> thank You <br> Hope | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2860 | Please low er the bed in Crossings 342. Thank you. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2861 | Pacer Crossings - Show er Rods / Show er Curtains | Pacer Crossing (929) | 3 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
|  | Please change out the show er rods (or take dow $n$ the extra show er rod), and please change out the show er curtains in the bathrooms for the follow ing rooms: |  |  |  |  |  |  |

341,343 (AB side only), 361, 363 , and 365.

| 2876 | Please take dow n the extra show er rods in Crossings Rooms: 241, 261, and 265. Thank you. | Pacer Crossing (929) | 1 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2881 | w aiting on show er rods to come in | Pacer Crossing (929) | 1 | \$0.00 | \$12.00 | \$0.00 | \$12.00 |
| 2882 | someone staying in these rooms will remove old show er rods and hang new when new rods come | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2883 | light out above sink | Pacer Crossing (929) | 1.5 | \$22.94 | \$3.22 | \$0.00 | \$26.16 |
| 2884 | bathrooms C and D show er heads leak its causing hard $w$ ater stains | Pacer Crossing (929) | 1.25 | \$19.11 | \$10.00 | \$0.00 | \$29.11 |
| 2885 | bathroom $C$ need the screw from old show er rod taken out | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2903 | Occupants came in and complained that AC system is not running at all | Pacer Crossing (929) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 2909 | Torn mattress | Pacer Crossing (929) | 1.5 | \$9.63 | \$50.00 | \$0.00 | \$59.63 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2910 | Please replace the vanity light in the bathroom, Room 254. | Pacer Crossing (929) | 0.5 | \$6.00 | \$3.22 | \$0.00 | \$9.22 |
| 2911 | Please low er the bed one notch in Room 264. Thank you. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2912 | Please add a brow n metal stabilizing bar for the bed in Room 142. This is to assist $w$ ith the additional w eight and to add support for the student. Thank you. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2916 | Please replace the battery in the red Fire Alarm square panel machine in the attic. The code on the cover of the machine is LO4M020. It is located on the right, as soon as you get up the stairs. Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 2917 | Pacer Crossings | Pacer Crossing (929) | 0.5 | \$0.00 | \$36.00 | \$0.00 | \$36.00 |
|  | Please add show er rods to apartments 363, 365 , and 464. <br> Thank you. |  |  |  |  |  |  |
| 2920 | Back gate near pacer crossings has been pushed dow n . Though gate is still functional. | Pacer Crossing (929) | 6 | \$96.78 | \$0.00 | \$0.00 | \$96.78 |
| 2921 | ```Outside Lights - Pacer Crossings Residence Hall``` | Pacer Crossing (929) | 1.5 | \$26.19 | \$10.00 | \$0.00 | \$36.19 |
|  | Please replace the light bulbs in the outside lamp posts for the follow ing polls: |  |  |  |  |  |  |
|  | - The lamp post closest to the front door of Pacer Crossings |  |  |  |  |  |  |
|  | - The tw o lamp posts that are behind Pacer Crossings Residence Hall |  |  |  |  |  |  |
|  | All of these lights are out. They are marked w ith fluorescent orange ribbon. |  |  |  |  |  |  |
|  | Thank you very much for your time. Have a great day! |  |  |  |  |  |  |
| 2922 | Please put a new show er rod in Room 364. It fell dow n ! <br> Thank you. | Pacer Crossing (929) | 1.5 | \$12.50 | \$0.00 | \$0.00 | \$12.50 |
| 2942 | Please fix the sliding closet mirror door in the follow ing apartments: 151B, 151D, 253A, 253D, 345A, 351C, 353A, <br> 353C, 353D, 355C, 441D, 445A, 445B, 445C, 445D, 451B and 451C. These closet doors are off the tracks. | Pacer Crossing (929) | 1 | \$12.00 | \$0.00 | \$0.00 | \$12.00 |
|  | Thank you for your time. |  |  |  |  |  |  |
| 2943 | Please fix the show er drip in Crossings apartment 261A. <br> Thank you. | Pacer Crossing (929) | 3 | \$45.87 | \$10.50 | \$0.00 | \$56.37 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2944 | Crossings | Pacer Crossing (929) | 6 | \$24.00 | \$450.00 | \$0.00 | \$474.00 |
|  | Please add mattress covers or replace mattresses in the follow ing rooms: |  |  |  |  |  |  |
|  | 453B (mattress completely coming apart) <br> 441C - ripped <br> 351B (mattress completely coming apart) <br> 355D - ripped <br> 251C - ripped (both beds in 251C) <br> 161A - ripped <br> 165D - ripped <br> 153C - ripped <br> 151B - ripped |  |  |  |  |  |  |
|  | Thank you for your time. |  |  |  |  |  |  |
| 2945 | Please fix the dresser draw ers in Crossings in the follow ing rooms: | Pacer Crossing (929) | 1 | \$12.00 | \$96.00 | \$0.00 | \$108.00 |
|  | 255D |  |  |  |  |  |  |
|  | 361B |  |  |  |  |  |  |
|  | 361D |  |  |  |  |  |  |
|  | 365D (both dressers) 363A |  |  |  |  |  |  |
|  | 345B |  |  |  |  |  |  |
|  | Thank you. |  |  |  |  |  |  |
| 2946 | Please fix the bedroom door lock in 351C. The resident cannot lock the room door. Thank you. | Pacer Crossing (929) | 3 | \$45.87 | \$0.00 | \$0.00 | \$45.87 |
| 2947 | Please change the light bulb in the vanity light in the bathroom of room 261 (AB side). | Pacer Crossing (929) | 0.5 | \$6.50 | \$10.00 | \$0.00 | \$16.50 |
| 2948 | Please add a mattress cover to the ripped mattress in room 241B and 245C. | Pacer Crossing (929) | 1 | \$0.00 | \$100.00 | \$0.00 | \$100.00 |
|  | Thank you so much! |  |  |  |  |  |  |
| 2949 | Please replace the portable flashlights in Rooms 141 and 153 of Pacer Crossings. Thank you! | Pacer Crossing (929) | 0.5 | \$6.00 | \$40.00 | \$0.00 | \$46.00 |
| 3007 | Please replace the air filter in the AC unit in apartment 154. Thank you. | Pacer Crossing (929) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 3030 | Light over sink has a shortage. Takes a minute or so to fully light up. Light also seems to be "shaking". | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3064 | May I have 15 to 20 fire extinguisher for the | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | fire safety event this morning. Iknow this is late notice, Iforgot to put the request in earlier, so I can get them myself, if you tell me where there are. We w ill be using them for the RMs to practice putting out a control fire working With the Aiken Fire Department.


| 3065 | Entryw ay light out | Pacer Crossing (929) | 0.5 | $\$ 6.00$ | $\$ 10.00$ | $\$ 0.00$ | $\$ 16.00$ |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| 3066 | Water damage on ceiling in living room | Pacer Crossing (929) | 10 | $\$ 192.60$ | $\$ 5,060.91$ | $\$ 0.00$ | $\$ 5,253.51$ |
| 3067 | The cable jack in the common area appears to <br> have been pushed into the w all and the outlet <br> is not visible. | Pacer Crossing (929) | 1 | $\$ 15.29$ | $\$ 2.50$ | $\$ 0.00$ | $\$ 17.79$ |
| 3069 | Pease low er the bed (the bed is on the right | Pacer Crossing (929) | 0.5 | $\$ 6.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 6.00$ | side of the room, to the right of the dresser), tw o notches dow n in apartment 245D. The resident is visually impaired and needs the bed low ered for his safety. Thankyou for your time.

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3073 | needs paint from AC condensation leak at some time in the past | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3075 | There is a pest issue in the bedroom $B$ and bathroom B. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3083 | Please replace the bathroom light on the C/D side of Crossings apartment 251. The resident said it isn't w orking. Thank you. | Pacer Crossing (929) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 3084 | Please replace the flashlight in apartment 445 (it does not hold a charge) and room 345 because it is missing. Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$40.00 | \$0.00 | \$47.65 |
| 3111 | The resident w ould like their bed lofted. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3136 | Please change door handle to the handicap study room in the computer to one w ith a lock set. Make to keys to the lock and give them to Rebecca. | Pacer Crossing (929) | 3 | \$45.87 | \$56.45 | \$0.00 | \$102.32 |
| 3139 | Sliding closet door at bottom does not slide correctly and is lose at the bottom. | Pacer Crossing (929) | 0.5 | \$6.00 | \$100.00 | \$0.00 | \$106.00 |
| 3140 | Please make new replacement keys for 451C (BA175) and 451D (BA176). The keys we have do not work for the lock. | Pacer Crossing (929) | 1.5 | \$22.94 | \$5.34 | \$0.00 | \$28.28 |
| 3145 | The resident put to much tissue inside of the toilet and now it is clogged up. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3160 | Light is out in bedroom | Pacer Crossing (929) | 1 | \$12.50 | \$8.00 | \$0.00 | \$20.50 |
| 3199 | The bathroom door for 141 C w ill not shut completely. Resident | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3242 | Fridge and Freezer not getting cold. Resident had dial on 4 but appliances still w asn't getting cold. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3272 | Please change the lights above the emergency door for sections 160 and 150. They are marked with yellow caution tape. | Pacer Crossing (929) | 1 | \$17.46 | \$33.00 | \$0.00 | \$50.46 |
| 3284 | Please fix the kitchen vent fan (above the stove) in Crossings Room 201. Thank you. | Pacer Crossing (929) | 0.5 | \$6.00 | \$50.00 | \$0.00 | \$56.00 |
| 3298 | I have tried to place a room w ork order about the cockroaches in my room,165b, and nobody has came to spray yet. If you could send someone dow n here, that w ould be aw esome! there has been numerous sightings in multiple rooms in suite 165 | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3346 | The AC units for both kitchens on the third floor of the crossings buildings are out of order | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3371 | Outside of Pacer Crossings, there is a hole that some people have tripped over. It needs to be filled. There is caution tape on chairs $w$ here the hole is. | Pacer Crossing (929) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 3411 | There are little ants in my room. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3412 | Three ant on the tv stand in the mornings. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3426 | Please make three additional keys for BA6 (the RM Office Master key). We hired 3 additional employees to cover added office hours this year. | Pacer Crossing (929) | 0.5 | \$7.65 | \$2.67 | \$0.00 | \$10.32 |
| 3429 | Please check red Fire Box on the 3rd floor, 40s section, by staircase. The alarm does not go off $w$ hen the plastic box cover comes out from the $w$ all. | Pacer Crossing (929) | 0.5 | \$7.65 | \$3.75 | \$0.00 | \$11.40 |
| 3460 | Microw ave is missing the plate that inside of the microw ave. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3494 | Resident stated notice of spiders over the w eekend and unknow $n$ bugs around her room. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3515 | My roommate was going to the refrigerator to get a drink and she said that the refrigerator got hot. | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3543 | Suite door does not unlock and Community Coordinator master key w ill not open the space. | Pacer Crossing (929) | 3 | \$86.67 | \$250.00 | \$0.00 | \$336.67 |
| 3551 | Spiders were seen on my roommate side of the bedroom. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3554 | My sink stopper is pushed too far dow n , so the w ater w ill not drain. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3572 | door outside of crossings closest to parking lot behind 160 hall | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3573 | Please put in a new light in the fixture that is oval shaped and directly attached to the bricks, when leaving the back entrance of the Crossings. Please change the third light fixture above the garage door of the basement of Crossings. | Pacer Crossing (929) | 1 | \$17.46 | \$6.00 | \$0.00 | \$23.46 |
| 3585 | Please replace the vanity light above the sink. Thank you! | Pacer Crossing (929) | 0.5 | \$6.00 | \$3.22 | \$0.00 | \$9.22 |
| 3626 | Please do a door recore for Room 241B. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 3628 | The $\mathrm{A} / \mathrm{C}$ unit is not working. The temperature is set on 70 and the room is at 76 . Yesterday $w$ hen the problem first happened the room w as set on 70 with the room actually being at 75. | Pacer Crossing (929) | 1.5 | \$26.19 | \$14.99 | \$0.00 | \$41.18 |
| 3639 | Multiple issues have come to my attention in the pastfew days. | Pacer Crossing (929) | 2.5 | \$12.00 | \$0.00 | \$0.00 | \$12.00 |

These w ere all here when I arrived

1. There is black mold in my bathroom. I have a handicap bathroom and the ramp to get in the show er holds water and I believe it does this because the ramp w as not installed properly.
2. Rips in ceramic floor in the bathroom.
(behind toilet)
3. Black mold around drain in show er
4. Sticky spots on carpet around fridge in our bedroom. I w ent to refill my fridge with w ater today and bugs were all on the bottom and the freezer seemed to be leaking $w$ ater which explains the constant w et spot by the fridge.
5. Door handle to bedroom is broken. Gets stuck when you move it.

Here is a link about the health risk of black mold
http://blackmold.aw ardspace.com/black-mold-
toxic-stachybotrys-mycotoxins.htm
Thank you

| 3640 | Toilet w on't flush | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3644 | The carpet in my room is covered in spots, especially around the fridge. (they w ere here when i got here) Also, I can't w alk around my room w ithout shoes on because the bottoms of my feet get so dirty. I feel like my room w ouldn't have such a bug problem if the carpet w as actually clean... | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3645 | You have came and sprayed for bugs about a w eek ago and i still see bugs. everyw here... | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3649 | Spiders w ere seen in multiple rooms of 155. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3650 | 4th floor lounge balcony light is out. | Pacer Crossing (929) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3671 | My AC isn't w orking for the second time this year. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3675 | Door Re-core for room 443 | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 3681 | In dorm room 355 C there is a bathroom light out around the mirror. | Pacer Crossing (929) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3707 | Bedroom door in room 355 B is having problems shutting. It looks like the door is off the hinge. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3770 | Please door recore for 451 in pacer crossings | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3773 | The light above our sink/counter is out. We need a new bulb put in! | Pacer Crossing (929) | 0.5 | \$6.50 | \$8.00 | \$0.00 | \$14.50 |
|  | Thank you! |  |  |  |  |  |  |
| 3788 | Please make a replacement key for 151A because the key broke. <br> Thank you | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3789 | Please cancel Work Order 3770. The key w as found on campus. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3839 | Please cut a MAILBOX key for the follow ing rooms in Pacer Crossings: | Pacer Crossing (929) | 1.5 | \$22.94 | \$8.01 | \$0.00 | \$30.95 |

143CD - Core 1027PS
145AB - Core 1029PS
153CD - Core 1028PS

255AB - Core 1013PS
341CD - Core 1108PS
361AB - Core 1048PS

361CD - Core 1011PS
443AB - Core 1036PS
453CD - Core 1093PS
Thank you so much!

| 3841 | Student tried to lift bed- left side is stuck. | Pacer Crossing (929) | 0.5 | $\$ 6.50$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 6.50$ |
| :--- | :--- | :--- | :--- | ---: | ---: | ---: | ---: |
| 3847 | the table is broken needs to be taken out | Pacer Crossing (929) | 0.5 | $\$ 6.50$ | $\$ 100.00$ | $\$ 0.00$ | $\$ 106.50$ |
| 3857 | Student has lost room key. Needs recore. | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.89$ | $\$ 0.00$ | $\$ 8.54$ |
| 3866 | The AC in my room continues to w ork then <br> break every now and then for the past three <br> w eeks. Last night my AC temperature w as set <br> to 71 degrees, but it is 85 degrees in my room. | Pacer Crossing (929) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 17.46$ |
|  |  | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 40.00$ | $\$ 0.00$ | $\$ 47.65$ |
| 3873 | The door handle is completely vertical. | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.89$ | $\$ 0.00$ | $\$ 8.54$ |

Crossings for:
463AB - Core 1030PS
Thank you!

| 3889 | The door does not completely lock, it can <br> easily be opened w ithout a key. | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3891 | Small insects are being found in the restroom <br> and bedroom. | Pacer Crossing (929) | 1 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3897 | The laundry people need a 110 v 15 or 20 Amp outlet installed on the back $w$ all. there is an $x$ on the $w$ all $w$ here they $w$ ant it. | Pacer Crossing (929) | 1.5 | \$28.89 | \$40.00 | \$0.00 | \$68.89 |
| 3899 | The $\mathrm{A} / \mathrm{C}$ is out. The thermostat no longer controls the temperature in the room. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3904 | Need a New Mattress. <br> Have tears and rips in it. (Requested On First Day) | Pacer Crossing (929) | 0.5 | \$0.00 | \$50.00 | \$0.00 | \$50.00 |
| 3909 | A brand new mattress | Pacer Crossing (929) | 0.5 | \$0.00 | \$50.00 | \$0.00 | \$50.00 |
| 3910 | New mattress needed because bed bugs w ere found in the bedroom. | Pacer Crossing (929) | 1 | \$0.00 | \$50.00 | \$0.00 | \$50.00 |
| 3920 | Multiple bleach stains in the center of the floor | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3921 | Spots on the right side of the $w$ all $w$ here paint has been chipped off. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3926 | The light pole on the back side of the building closest to the Crossigns Parking Lot is out. It is the first pole on the right side of the sidew alk leading up to the fire escape. It is marked with a Bright orange ribbon. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3938 | 463A <br> Please replace the window blind in 463 bedroom A. <br> Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$25.00 | \$0.00 | \$32.65 |
| 3952 | The air in the living room w orks w onderful blows air where we can feel it and hear it. In my actually room it does not blow either very little or not at all you cannot hear it blow ing like in the living room. In my friends room $w$ ho lives on the 2nd floor it is alw ays cold in their rooms. The blows out hard and you can feel it unlike in my room. My vents are open in my room and i still am not able to feel nothing. | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3959 | There are a ton of ants in my room. Can't even stand still $w$ ith out getting bitten by ants. Honestly do not know where they are coming frombut they are everyw here. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3963 | The refrigerator door in suite 263 B w ill not close and is not getting cold. | Pacer Crossing (929) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3991 | Bedroom D door w ill not lock. You can just push it open. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3997 | 355D left side bed up right side bed low er | Pacer Crossing (929) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4003 | Please cut a new key for 441A, which core number is BA133. <br> The key is bent with a hole in it, and it is not usable. Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4004 | I w ould like to get my bed low ered. | Pacer Crossing (929) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4011 | The light in my bathroom w ith my show er is burned out. | Pacer Crossing (929) | 0.5 | \$6.50 | \$12.00 | \$0.00 | \$18.50 |
| 4012 | The air in my room still does not work. I w as told my roommate told the maintenance guy that she $w$ as not having trouble w ith it but she is only in this room once a w eek. It is hot in my room and i should not have to have my fan on 24/7 and be in a hot room w hile everyone else has air. If the air cannot be fixed then i need to request to move rooms. i w as in class when he came today. Tomorrow after $12: 45$ i w ill be in my room until $2: 50$. Please come during this time if you plan to come. | Pacer Crossing (929) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 4014 | The freezer has started to melt the ice in it and <br> the w ater is dripping from it. It is not as cold as <br> Cit's supposed to be. | Pacer Crossing (929) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ |
| The fire alarm w ent off for 443B and the fire <br> pane stated that it w ent off due to "smoke", <br> but upon further investigation their w as no <br> smoke in the room. | Pacer Crossing (929) | 0.5 | $\$ 9.63$ | $\$ 0.00$ | $\$ 0.00$ |  |
| 4022 |  |  |  |  |  |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4238 | we tried turning the air on and off to see if it w ill get cool but it just continues to blow out hot air. | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4239 | we have been finding spiders in certain bathrooms in the suite. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4242 | Room 461 D the AC is not w orking | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4244 | Please patch the hole in the living room in Crossings, Room 463. <br> The resident responsible was charged to repair the hole in the $w$ all. | Pacer Crossing (929) | 2.5 | \$38.23 | \$0.00 | \$0.00 | \$38.23 |
| 4245 | Resident lost room key. Suite door needs to be recored. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4246 | Please clean the oven in the 2nd floor kitchen in Crossings. There is burnt stains and the oven needs to be cleaned, to prevent it from smelling like it is burning when someone is cooking. The kitchen has been locked. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4247 | Door Lock | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
|  | Please fix the main suite door for Crossings Room 443. Our master key and room keys do not w ork to open the lock. Thank you. |  |  |  |  |  |  |
| 4272 | Please check the smoke detector in the 3rd floor kitchen in Pacer Crossings. When there w as smoke in the 3rd floor kitchen, due to a cooking incident, the learning center alarm w ent off to notify staff, how ever, the staff did not hear the alarm in the kitchen. The kitchen has been locked. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4275 | Please install the screw s in the kitchen window on the 3rd floor kitchen in Pacer Crossings. The screw s go to the window on the right side. The w indow s are locked, but the screw s need to be placed back in for further security. Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$12.00 | \$0.00 | \$19.65 |
| 4317 | Lamppost outside behind Pacer Crossings is out. Lamppost has caution tape w rapped around it. Light bulb needs to be changed. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4325 | Remove and/or replace chair covered with mildew in one of our office rooms | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4355 | Resident lost room key. Door needs to be recore. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4356 | Light Pole out on back side of crossings near parking lot. Marked with yellow caution tape. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4379 | The refrigerator in our dorm room keep shutting off and coming back on and some one came out last month and all they did was reset the refrigerator but then that next w eek it shut off again. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4380 | Window on stairw ay betw een 150 and 250 hall has a latch issue. | Pacer Crossing (929) | 0.5 | \$7.65 | \$3.00 | \$0.00 | \$10.65 |
| 4413 | Light pole out in front of crossings and marked w ith yellow caution tape. | Pacer Crossing (929) | 1 | \$17.46 | \$9.99 | \$0.00 | \$27.45 |
| 4415 | When we come into our room it feel wet, muggy and hot and when night time hits it feel wet,muggy and cold. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4416 | Dryer Number 5 not w orking even though student paid the 1.00 the screen for that machine keeps flashing "door" and counting dow n the minutes. Though the dryer is not drying. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4417 | When cool air is set on the low est it can be, the air is coming out hot. Example: cool air is set on 68 but the room temp is 78 . | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4484 | In Pacer Crossings 453B, the bathroom light above the sink on the left side. | Pacer Crossing (929) | 0.5 | \$6.00 | \$1.61 | \$0.00 | \$7.61 |
| 4508 | None of the outlets in our bedroom are w orking and our fridge is leaking. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4514 | This is more for your information since this probably cannot be fixed. Iw as told that w ater had come into the bedroom because of the rain. Iw ent to the room of 141B and found that it $w$ as $w$ et along the baseboard of the entire w all that the window is on. I proceeded to check the living room and it $w$ as $w$ et as $w$ ell. My guess is that it rained so much that the w ater must have pooled and seeped into the first floor wall in that suite at least. Thank-you for your time and have a w onderful day! | Pacer Crossing (929) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 4518 | Came back and The entire room is at 80 degrees, adjusting temperature does not w ork, at 65 and the room is not getting cooler | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4519 | The light above our bathroom has w ent out. I put in a w ork order about a month ago and nothing has been done to resolve this issue. Please come replace our light bulb, because it is difficult for my roommate and Ito get dressed when we can not see in our bathroom. | Pacer Crossing (929) | 0.5 | \$6.00 | \$4.44 | \$0.00 | \$10.44 |
|  | Thank you. |  |  |  |  |  |  |
| 4522 | The bathroom for 141D has no w orking lights. The bathroom lights stopped working today and we have no light source while going to the restroom/show ering if the door is closed. Please come fix our lights! Thank you for your time. | Pacer Crossing (929) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 4543 | Main door handle for suite 365 in Crossings is vertical. | Pacer Crossing (929) | 1 | \$15.29 | \$25.00 | \$0.00 | \$40.29 |
| 4545 | Smoke Detector - Crossings Bedroom 163D <br> Please check the smoke alarm in Crossings bedroom 163D. It was detected for carbon dioxide on Sunday, October 10, 2016 and it is chirping every 60 seconds. Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$1.00 | \$0.00 | \$8.65 |
| 4556 | The AC in room 461 in Pacers Crossings is out of order. The room is extremely hot. | Pacer Crossing (929) | 2.5 | \$38.23 | \$125.00 | \$0.00 | \$163.23 |
| 4557 | Toliet handle | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4566 | Please replace the batteries in the carbon dioxide detectors in the bedrooms in Crossings rooms 163A, 163B, and 163C. Thank you. | Pacer Crossing (929) | 0.5 | \$6.00 | \$15.00 | \$0.00 | \$21.00 |
| 4571 | The air conditioner is not w orking | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4577 | Light pole out in front of crossings that flickers on and off for long period of times. The pole is marked with yellow caution tape. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4583 | Please cut a additional key for Crossings 145B Core Number: BA82 (2) | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4588 | The microw ave is not operating properly. | Pacer Crossing (929) | 0.5 | \$7.65 | \$75.00 | \$0.00 | \$82.65 |
| 4590 | Bottom draw er wheels came off. Ido have the wheels sitting on the top of my dresser. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4651 | Crossing resident said that main door 453 w ill not open from neither the inside nor the outside. | Pacer Crossing (929) | 1 | \$15.29 | \$25.00 | \$0.00 | \$40.29 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4659 | Bedroom 363 B in Pacer Crossings has a light out on the bedroom ceiling, closest to the window. | Pacer Crossing (929) | 0.5 | \$6.00 | \$16.00 | \$0.00 | \$22.00 |
| 4661 | The first light outside of the crossing w ent out. The light bulb needs to be replaced. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4676 | Please cut a new mailbox key for Crossings room 341CD. <br> The core is 1108 PS. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4677 | Please fix the handicap show er on the CD side of Crossings Room 341. During a quick show er, the w ater w ill cut off completely and w ater w ill barely drip. Thank you. | Pacer Crossing (929) | 0.5 | \$8.73 | \$9.99 | \$0.00 | \$18.72 |
| 4678 | Please cut a new key for Crossings room 341C. <br> The key core code is BA55 (1). Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4687 | The air conditioning is fine during the day but at night side $A$ and $B$ is hotter than side $C$ and D. Side $A$ and $B$ is $w$ aking up sw eating and side $C$ and $D$ are freezing and it is becoming an issue betw een suite mates. We hate to freeze them out and not feel anything. Thank you! | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4691 | Student has lost mailbox key. Needs to be recored. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4710 | Please cut a new mailbox key for Crossings room 461C. <br> The core is 1018 PS. Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4750 | The elevator has stopped working. tits the first one which is the one that is to the left when you w alk into the building. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4758 | Hole punched in w all. Needs repatching. | Pacer Crossing (929) | 1 | \$15.29 | \$20.50 | \$0.00 | \$35.79 |
| 4765 | The light in the front of the pacer crossings door is out. Tape w as placed around the light that is out. | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4787 | A resident spilled a pot of boiled peanuts in the floor and tried cleaning it up but an odor is starting to form and a spot w ill not come up out of the carpet. Thanks. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4791 | Please patch giant hole on the 3rd floor of the middle staircase in Pacer crossings | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4793 | The stove handle in kitchen 409 needs to be reattached. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4794 | Please patch up the baseboard by the main door on the 4th floor kitchen 401. | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4795 | The door w ill not lock even when the coat rack has been removed from the door. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4796 | Please fix the main door lock for Pacer Crossings Room 363. The residents are locked in the room from the inside and the master key does not w ork to open the door. | Pacer Crossing (929) | 1 | \$15.29 | \$25.00 | \$0.00 | \$40.29 |
| 4797 | Their is what appears to be mold above on the ceiling above the toilet. | Pacer Crossing (929) | 2 | \$30.58 | \$0.00 | \$0.00 | \$30.58 |
| 4798 | Please cut a new room key for Crossings 441B. The tip of key broke off. The key code is BA 134 (1). | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 4802 | I w as going to lift my bed and the one corner of the bed got stuck and I am unable to move it. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4809 | Need to replace wax ring on toilet because it dripping to the room below . | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4816 | The base board on the left side under the window in the living room need to be either replaced or painted because it has bad stains. I believe that these stains are due to the water damage from when it rains. The stains look bad and have been there since before this semester. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4817 | The base board under the window needs to be painted because it has some stains. I believe that these stains are due to the $w$ ater damage from $w$ hen it rains. The stains look bad and have been there since hurricane Matthew. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4822 | I w as asked to put a w ork order in for the card sw ipe by the main doors in pacer crossings. It has been slow to $w$ ork and for the last few days. Most of the time it does not let the residents enter the building. Thank-you for your time. | Pacer Crossing (929) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 4823 | The room has a strong unpleasant odor. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4828 | Drip pan may need to be drained. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
|  | Thank you! |  |  |  |  |  |  |
| 4829 | My draw er got pulled out all the w ay on accident. Could you please come and put it back in when there is time because it w on't go back in. Please and Thank you . | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4831 | Our mini fridge freezer has an inch thick layer of ice and we had to physically pull all of our frozen food and throw it all aw ay, the cold knob w as not set to the low est temperature so we don't understand w hy it froze the $w$ ay it did. and some cans exploded in the fridge part. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4840 | card sw ipe at out gate of crossing Was not w orking DERI \& Jeff reset it | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4843 | Right Side mattress. Student complains of giant tear, mattress is sinking in and student can barely manage laying on top of it. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4853 | The AC w ithin this room is on and running but no cool air is coming out. This room temperature is set on 70 degrees and it is currently 78 degrees within the room and has been for the past 3 days. | Pacer Crossing (929) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
| 4854 | Please fix the toilet paper holder in the bathroom next to the kitchen in Crossings 124. It is on the counter and need to be re-attached. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4855 | Tried unclogging the toilet but the toilet still w on't flush. | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4856 | Please patch up the bedroom door on door D. | Pacer Crossing (929) | 1.5 | \$26.19 | \$45.00 | \$0.00 | \$71.19 |
| 4875 | My sink stopper w on't come back up. tt's stuck | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4878 | Bed higher in room 351 D right side | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4879 | Bugs coming from out the drain in the bathroom. | Pacer Crossing (929) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4891 | Certificate frame bent in elevator | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4909 | We think the sink is clogged. It takes way too long to drain. | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4922 | Please recore the room key for Crossings suite 153 (BA155-1). The key w as lost. | Pacer Crossing (929) | 1 | \$15.29 | \$0.89 | \$0.00 | \$16.18 |
| 4923 | Please cut a new mailbox key for Crossings $153 C D$. The key core code is 1023PS. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 4956 | Lamppost in front of Crossings building is out. <br> Lamppost has caution tape w rapped around it. | Pacer Crossing (929) | 0 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 4971 | Someting is w rong w ith the lock on the door of <br> 165 A. The resident tried her key to open it <br> and could not and then I tried the spare key <br> and the master key and nothing w ould open <br> the door. She claims that it was w orking <br> yesterday but is not today. Could you please <br> see if you can get it w orking. Ibelieve that it is <br> the lock and not the keys that is messed up. <br> Thank-you! | Pacer Crossing (929) | 2 | $\$ 34.92$ | $\$ 0.00$ | $\$ 0.00$ |


|  | 107 Study 108 Restroom |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Thank you. |  |  |  |  |  |  |
| 4976 | Please fix vacuum \#4 that is in Pacer Crossings. It is located in Crossings Room 116. The plug is coming out of the socket. Thank you. | Pacer Crossing (929) | 1 | \$15.29 | \$12.00 | \$0.00 | \$27.29 |
| 4977 | Light out by back parking lot of crossing marked with yellow caution tape. | Pacer Crossing (929) | 10 | \$174.60 | \$50.00 | \$0.00 | \$224.60 |
| 4989 | 441 cb handicap bathroom is heavily claw ed | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4992 | In our bathroom above the mirror, the light bulb has w ent out. This the THIRD w ork order I have put in about this issue. Can someone please come put a new light bulb in our bathroom!!!! | Pacer Crossing (929) | 0.5 | \$7.65 | \$2.32 | \$0.00 | \$9.97 |
| 4993 | Please check living room smoke alarm in 343. The alarm company called and stated there w as a malfunction w ith this suites fire alarm. It $w$ as only this alarm that $w$ ent off. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5000 | The light above the sink is blow ed. | Pacer Crossing (929) | 0.5 | \$7.65 | \$3.22 | \$0.00 | \$10.87 |
| 5009 | Please have pest control spray Crossings Room 451A. The resident requested the room be sprayed because she found a few bugs in her bedroom. Thank you. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5010 | Please order a new red sign for Crossings which says 251-255. | Pacer Crossing (929) | 5 | \$76.45 | \$20.35 | \$0.00 | \$96.80 |
| 5048 | Please re-attach the Certification of Operation for the Crossings elevator. It is located on Rebecca's desk in Crossings and was turned in by a staff member. Thank you. | Pacer Crossing (929) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 5049 | Please order and replace tw o signs in Pacer | Pacer Crossing (929) | 0.5 | \$7.65 | \$117.80 | \$0.00 | \$125.45 |

Crossings:
Elevator 2, Floor 1 - In Case of Fire Use Stairs
Elevator 2, Floor 4 - In Case of Fire Use Stairs
Thank you.

| 5075 | Mini fridge in room sw itches from hot and cold <br> causing w ater to go all over the carpet. | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 5077 | Need bed lift to the highest point. | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |
| 5081 | The stopper in my sink keeps falling dow n, so <br> my water fills up in my sink as if it is clogged. <br> The stopper is broken. | Pacer Crossing (929) | 1 | $\$ 17.46$ | $\$ 5.00$ | $\$ 0.00$ | $\$ 22.46$ |
|  |  |  |  |  |  |  |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5094 | Cracks in door. Door knob locks on it's own. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5097 | The pipes under my bathroom sink are leaking every time I turn the w ater on. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5101 | bathroom has ran out of soap. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5102 | The show er in my bathroom doesn't get w arm at all. | Pacer Crossing (929) | 1 | \$15.29 | \$17.50 | \$0.00 | \$32.79 |
| 5106 | The light in the Pacer Crossings Area Office, one closes to the door, is flickering. Like it is about to go out. Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5112 | The bedroom door does not lock | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5120 | Please do a door re-core for 361 D Crossings. The key code core number is BA 76(2). | Pacer Crossing (929) | 0.45 | \$6.88 | \$0.00 | \$0.00 | \$6.88 |
| 5121 | Please cut a mailbox key for $361 \mathrm{C} / \mathrm{D}$. The key code core number is 1011PS. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 5124 | There 3 lite pole out in the crossing. I have tag them An w ill call in to SCE\&G | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5129 | In 145 A it feels like the air is not coming out of the vent even when it is open | Pacer Crossing (929) | 3 | \$52.38 | \$45.00 | \$0.00 | \$97.38 |
| 5137 | The dresser in my room has broken. The part that makes the dresser roll in and out has broken off. | Pacer Crossing (929) | 1 | \$17.46 | \$10.00 | \$0.00 | \$27.46 |
| 5182 | The toilet it clogged and close to overflow ing | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5192 | The other day, I had my hands full and I sw ung open my door and it hit the $w$ all $w$ here the door stop is. For some reason it made a hole exactly where the door stopper is. The hole needs to be covered $w$ ith something. I don't know why it w as so easy to break. Thank you! | Pacer Crossing (929) | 0.5 | \$7.65 | \$1.75 | \$0.00 | \$9.40 |
| 5203 | the toilet w ater begins to fill as you flush it. The | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |


|  | W ater will not completely go dow n and is <br> becoming higher and higher. |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 5224 | for the past 3 days my toilet continues to clog | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |

after plumbing each day it w ill w ork for maybe
tw o flushes then continue to clog again right
after. The water fills up to the top of the toilet
and continues to build.

| 5229 | please fix the black plastic chair the top piece <br> broke off in study room 407 | Pacer Crossing (929) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 5232 | Please open the vent in the living room and <br> clean around the vent in Crossings Suite 151. <br> The residents are concerned there is mold. | Pacer Crossing (929) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ |
| Pease change the outside light on the back <br> exit door of crossings 140's hallw ay y the left of <br> the tw o lights when facing back of the <br> building). | Pacer Crossing (929) | 0.5 | $\$ 8.73$ | $\$ 10.00$ | $\$ 0.00$ | $\$ 18.73$ |
| 5234 |  |  |  |  |  |  |


| 5262 | Please fix the door handle for Crossings <br> bedroom 263A. The handle is w obbling back <br> and forth. It is very loose as w ell. Thank you. | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| The vacuum cleaner \#4 is currently giving off a <br> burning odor w hen being used, and also w ill <br> not pick up anything on the floor. | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |


|  | Thanks |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 5285 | Please fix vacuum number 1, it makes loud <br> sound | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| 5291 | Please repair the oven door in Crossings <br> Kitchen Room 209. The handle is on the <br> counter to the oven because it fell off. | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
|  |  | Pacer Crossing (929) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| 5296 | The kitchen sink is leaking w ater. |  | $\$ 7.65$ |  |  |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5313 | Air is broke. Air is set on a certain number but it is warmer in the room. Example-set on 69 inside is 78 | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5327 | The second back outdoor light from the rear parking lot on the right (facing the building) is out. It is marked with an orange ribbon tied around the pole. Thank-you for your time! | Pacer Crossing (929) | 0.05 | \$0.76 | \$10.00 | \$0.00 | \$10.76 |
| 5329 | The stopper for the bathroom sink is stuck and will not come up. Please see if you can unstick it. Thank-you! | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5357 | Please do a door recore for Pacer Crossings 143A. The key code core number is BA33 (2). Thank you for your time. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5359 | Residents has described foreign bugs craw ling out of a light closest to the window on top of the ceiling. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5361 | an infestation of Asian beetles in our living area | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5364 | Infestation of Asian Beetles clumping and spreading throughout the living space and into other dorm rooms. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5367 | Please fix the AC unit in Crossings Room 441. The resident reported it is blow ing air and not w orking. THank you. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5383 | Maintance came by on 11/28/16 to fix the unit, how ever the room is still blow ing out hot air $w$ hen the setting is for cool. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5396 | Pacer Crossings 161B needed smoke detector replaced. The Smoke Detector that was replaced w as number L01D083. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5399 | Residents' door handle is very loose. Door barely shuts all the way or locks automatically. | Pacer Crossing (929) | 0.5 | \$7.65 | \$100.00 | \$0.00 | \$107.65 |
| 5412 | Saw bug craw ling on the floor. | Pacer Crossing (929) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5415 | A resident in room 241 A has complaints that | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |

his room is on 79 degrees and has been for a while. He claims that the buttons on the thermostat do not work and he w ould like for his suite to be the normal temperature. Thank you!

| 5416 | Wont get cold. Room stays hot all night | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5433 | replace one cieling tile in lounge | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5450 | BED WILL NOT RISE ON THE LEFT SIDE | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5473 | Please cut a new key for Pacer Crossings Room 241D. The key code core number is BA 100 (2). The key is slightly bent and does not w ork. The key is labeled on Rebecca's desk. Thank you. | Pacer Crossing (929) | 0.05 | \$0.76 | \$0.89 | \$0.00 | \$1.65 |
| 5476 | The Exit Gate Card Reader by Pacer Crossings w ould not allow anyone to exit. Deri and Taylor w orked on the issue on $12 / 4$ at 11:15pm until midnight. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5478 | I notice on my 1st walk of day PANEL TROUBLELEAVEN @ 261 Ishow ed to Robert \& I, Went in to the room an found the head lose. FIX it Panel is normal now . | Pacer Crossing (929) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5479 | Exit light out in hallw ay | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5485 | Exit gate card sw ipe not w orking. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5486 | Exit gate card sw ipe is not w orking. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 5489 | Residents w indow latch has broken off; <br> w indow w ill not lock. Pieces of latch will be <br> located in front office. | Pacer Crossing (929) | 0.05 | $\$ 0.76$ | $\$ 5.00$ |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5604 | Please cut a mailbox key for 255A Pacer Crossings. The key code is 1013PS. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 5606 | Monthly - Monthly Fire extinguisher PM - Refer to PM schedule details. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5611 | Please repair the wood panel on the kitchen cabinet that is directly to the left on the refrigerator in Kitchen 201 in Crossings. the panel is coming off from the cabinet and needs to be fixed. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5612 | The residents have asked that please replace the air filter in the $\mathrm{A} / \mathrm{C}$ unit in Crossings living room in Room 263. | Pacer Crossing (929) | 0.5 | \$7.65 | \$2.89 | \$0.00 | \$10.54 |
| 5614 | Please put window screen back in place in the left side window in Crossings Kitchen 201. <br> Thank you. The screen is in Kitchen 201. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5618 | Please fix the bedroom window (on the right side) in Crossings 345 B . It w ill not lock. Thank you. | Pacer Crossing (929) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5654 | Please recore 255A in Pacer Crossings. The key code core number is BA 49 (1). Thank you. | Pacer Crossing (929) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5686 | In Crossings 124, in the kitchen, please attach the tube pipe under the sink to the correct outlet. It might connect to the dishw asher. Thank you for your time. | Pacer Crossing (929) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5727 | The first two lights outside the front entrance of Pacer Crossings is out. Orange tape is around. | Pacer Crossing (929) | 1.1 | \$19.21 | \$0.00 | \$0.00 | \$19.21 |
| 5732 | Clean light covers in both elw evators | Pacer Crossing (929) | 1 | \$12.00 | \$0.00 | \$0.00 | \$12.00 |
| 5741 | The light on the right side of the door as you are walking out tow ards the back parking lot of Crossings is out. It is marked with orange ribbon. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5742 | The light on the left side of the door near where the AD lives tow ards the back parking lot of Crossings is out. It is marked with orange ribbon. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5743 | The light on the right side of the walk way dow $n$ to the basement of Crossings is out. Next the the back parking lot of Crossings. It is marked with orange ribbon. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5744 | The light next to the the back parking lot of Crossings is out. It is on the right side of the building ( w hen you are facing the building from the back parking lot) going up tow ards the fire escape. It is marked with orange ribbon. | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5745 | The w ood paneling next to the trash can in kitchen 409 has slightly come off the cabinet. Please reattach so that it does not completely come off. Thank-you! | Pacer Crossing (929) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 2431 | Bedroom A w indow seal has termites flying around, Dee from Pest Bureau found while doing regular spraying in that room | Pacer Dow ns (927) | 3 | \$57.78 | \$0.00 | \$0.00 | \$57.78 |
| 2432 | smoke detector beeping | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2433 | hot w ater heater area has a w ater leak on the floor, could be AC condensation line | Pacer Dow ns (927) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |
| 2459 | The bathroom sink for bedroom B takes a long time to drain $w$ ater. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$7.50 | \$0.00 | \$15.15 |
| 2479 | bathroom A tub knob needs to be tightened up | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
| 2480 | mirror needs fixing | Pacer Dow ns (927) | 0.5 | \$6.00 | \$100.00 | \$0.00 | \$106.00 |
| 2481 | bedroom A mirror needs fixing | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost | Total <br> Costs |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| 2482 | bedroom B cracked mirror and off track | Pacer Dow ns (927) | 2 | $\$ 34.92$ | $\$ 100.00$ | $\$ 0.00$ | $\$ 134.92$ |
| 2483 | cable TV not w orking, check and call someone <br> if necessary | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |  |
| 2484 | There isn't any air circulation in our bedroom. | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 10.00$ | $\$ 0.00$ | $\$ 27.46$ |
| 2485 | repair vinyl siding that w as blow n loose from a <br> storm on 11 Building in pacer dow ns | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 8.73$ |
| 2490 | AC not w orking | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 20.00$ | $\$ 0.00$ | $\$ 28.73$ |
| 2510 | A/C is broke could you please bring tw o <br> portable A/C units! Thanks! | Pacer Dow ns (927) | 2 | $\$ 36.72$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 36.72$ |
|  | please check to see if it is the unit or just BR <br> B |  |  |  |  |  |  |
| 2559 | put back vinyl siding that is missing | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 17.46$ |
| 2570 | a/c not w orking | Pacer Dow ns (927) | 1.5 | $\$ 26.19$ | $\$ 30.00$ | $\$ 0.00$ | $\$ 56.19$ |
| 2574 | we need to start removing the hot water | Pacer Dow ns (927) | 7 | $\$ 84.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 84.00$ |

heaters and dryw all exposing the CPVC
piping. also the board above the carbonates.
YOHE plumbing is coming to install tank less
units. cut off $w$ ater to all 10 building units

| 2585 | no hot w ater | Pacer Dow ns (927) | 6 | \$104.76 | \$250.00 | \$0.00 | \$354.76 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2587 | Picture fell off the wall and there is broken glass. Supplies or help cleaning up would be greatly appreciated! | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2588 | Please cut new key for 11AA D-81 (2) | Pacer Dow ns (927) | 0.5 | \$7.65 | \$1.00 | \$0.00 | \$8.65 |
| 2594 | The bed without a comforter set needs to be raised the same height as the other bed please. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2629 | TORO zero turn mow er needs belt and pulleys for mow er deck repaired | Pacer Dow ns (927) | 6 | \$96.78 | \$310.91 | \$0.00 | \$407.69 |
| 2632 | BARN alarm is show ing longrange 103 error | Pacer Dow ns (927) | 3 | \$57.78 | \$0.00 | \$0.00 | \$57.78 |
| 2661 | Please cut new key D-3 (1). | Pacer Dow ns (927) | 0.5 | \$7.65 | \$1.00 | \$0.00 | \$8.65 |
| 2662 | Please cut new key D-190(10) | Pacer Dow ns (927) | 0.5 | \$7.65 | \$1.00 | \$0.00 | \$8.65 |
| 2672 | Name Gabrielle <br> McEveen  <br> eMail mcelveg@email | Pacer Dow ns (927) | 2 | \$34.92 | \$28.99 | \$0.00 | \$63.91 |

usca.edu
Facility
Pacer_Dow ns
Apartment
9B
Room
Bedroom_B
Problem
AC OR HEAT
Replace battery
for thermostat


## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2687 | bathroom A sink is dripping w ater | Pacer Dow ns (927) | 1 | \$17.46 | \$0.50 | \$0.00 | \$17.96 |
| 2688 | bedroom B needs a new blind | Pacer Dow ns (927) | 0.5 | \$7.65 | \$50.00 | \$0.00 | \$57.65 |
| 2689 | molding above stove needs to be put back up bedroom A needs a new blind | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2694 | Please remove the extra desk, desk chair chest of draw er, bed and mattress out of bedroom listed below. The yellow highlighted room has someone living in them. Hope will w ork with them on the furniture being removed. <br> Thanks, Deri <br> Pacer Dow ns 01A A <br> Pacer Dow ns 04A A <br> Pacer Dow ns 07A A <br> Pacer Dow ns 09A A <br> Pacer Downs 11A A <br> Pacer Dow ns 12A A <br> Pacer Dow ns 14A A <br> Pacer Dow ns 17A A <br> Pacer Dow ns 18A A <br> Pacer Dow ns 20A A <br> Pacer Dow ns 23A A | Pacer Dow ns (927) | 24 | \$327.04 | \$0.00 | \$0.00 | \$327.04 |
| 2695 | Name Marlica Nicole <br> Tilley  <br> eMail  <br> Icom mtilley32@gmai | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |


|  | Facility |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Pacer_Commo |  |  |  |  |  |  |
|  | ns |  |  |  |  |  |  |  |
|  | Apartment | 17 A |  |  |  |  |  |  |
|  | Room | Bathroom |  |  |  |  |  |  |
|  | Problem | PLUMBING |  |  |  |  |  |  |
|  | Maintenance Needed really slow | The drain is |  |  |  |  |  |  |
| 2696 | Name | Marlica Nicole | Pacer Downs (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
|  | Tilley eMail |  |  |  |  |  |  |  |
|  |  | mtilley32@gmai |  |  |  |  |  |  |
|  | I.com |  |  |  |  |  |  |  |
|  | Facility | Pacer_Dow ns |  |  |  |  |  |  |
|  | Apartment | 17 A |  |  |  |  |  |  |
|  | Room | Bathroom |  |  |  |  |  |  |
|  | Problem | PLUMBING |  |  |  |  |  |  |
|  | Maintenance Needed | The water is not |  |  |  |  |  |  |
|  | hot!!!! |  |  |  |  |  |  |  |
| 2697 | Name | Marlica Nicole | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
|  | Tilley eMail |  |  |  |  |  |  |  |
|  |  | mtilley32@gmai |  |  |  |  |  |  |
|  | I.com |  |  |  |  |  |  |  |
|  | Facility | Pacer_Dow ns |  |  |  |  |  |  |
|  | Apartment | 17 A |  |  |  |  |  |  |
|  | Room | Livingroom |  |  |  |  |  |  |
|  | Problem | ElECTRICAL |  |  |  |  |  |  |
|  | Maintenance Needed | The light is out |  |  |  |  |  |  |
|  | in the living area. |  |  |  |  |  |  |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description |  | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2699 | Name Tilley eMail | Marlica Nicole | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
|  |  |  |  |  |  |  |  |  |
|  |  | mtilley32@gmai |  |  |  |  |  |  |
|  | I.com |  |  |  |  |  |  |  |
|  | Facility | Pacer_Downs |  |  |  |  |  |  |
|  | Apartment | 17 A |  |  |  |  |  |  |
|  | Room | Livingroom |  |  |  |  |  |  |
|  | Problem | ElECTRICAL |  |  |  |  |  |  |
|  | Maintenance Needed | The light is out |  |  |  |  |  |  |
|  | in the living area. |  |  |  |  |  |  |  |
| 2700 | Name | Marlica Nicole | Pacer Dow ns (927) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
|  | Tilley eMail |  |  |  |  |  |  |  |
|  |  | mtilley32@gmai |  |  |  |  |  |  |
|  | I.com |  |  |  |  |  |  |  |
|  | Facility | Pacer_Dow ns |  |  |  |  |  |  |
|  | Apartment | 17 A |  |  |  |  |  |  |
|  | Room | Bathroom |  |  |  |  |  |  |
|  | Problem | PLUMBING |  |  |  |  |  |  |
|  | Maintenance Needed | The w ater is not |  |  |  |  |  |  |
|  | hot!!!! |  |  |  |  |  |  |  |
| 2701 | Name Tilley eMail | Marlica Nicole | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
|  |  |  |  |  |  |  |  |  |
|  |  | mtilley32@gmai |  |  |  |  |  |  |



Please check the roof of Pacer Dow ns above
Apartment 17D for a room key and a mailbox
key.
The resident was notified on July 23, 2016 that he w ould be charged if the keys w ere not found. His name is Arthur Ward and his apartment at Pacer Dow ns is 17D.

Thank you for your time.

| 2734 | The ac w on't get cold in the room. | Pacer Dow ns (927) | 1.5 | $\$ 26.19$ | $\$ 10.00$ | $\$ 0.00$ | $\$ 36.19$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location


## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2850 | Name Marlica Nicole | Pacer Dow ns (927) | 10 | \$149.04 | \$300.00 | \$0.00 | \$449.04 |
|  | Tilley eMail |  |  |  |  |  |  |
|  | mtilley32@gmai |  |  |  |  |  |  |
|  | I.com |  |  |  |  |  |  |
|  | Facility Pacer_Dow ns <br> Apartment 17 A |  |  |  |  |  |  |
|  | Room Other |  |  |  |  |  |  |
|  | Problem OTHER |  |  |  |  |  |  |
|  | Maintenance Needed The hot w ater |  |  |  |  |  |  |
|  | tank $w$ as releasing hot $w$ ater and it flooded the kitchen floor |  |  |  |  |  |  |
| 2854 | My w ater heater expelled w ater last night and flooded the floor. The officer who came to the room turned off the pow er and water to prevent it from happening again. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2855 | bathroom B tub faucet runs constantly | Pacer Downs (927) | 2.5 | \$43.65 | \$200.00 | \$0.00 | \$243.65 |
| 2897 | Bathroom toilet in Police Station needs to be re-bolted to the floor. Thank you. | Pacer Dow ns (927) | 1.5 | \$24.35 | \$200.00 | \$0.00 | \$224.35 |
| 2898 | The outdoor light bulb w ent out. | Pacer Downs (927) | 0.5 | \$6.00 | \$2.50 | \$0.00 | \$8.50 |
| 2904 | I received a call at 2am from a resident in the | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
|  | Dow ns 3B concern a mouse that $w$ as spotted in their apartment. She stated she saw the mouse move from the living room to the bathroom $w$ here there is a hole under the toilet and believes it escaped through there. She requested that the hole be patched up if possible. |  |  |  |  |  |  |
|  | The resident 3 B also mentioned that her hot w ater heater has been leaking slightly and $w$ anted to request it be repaired as well. |  |  |  |  |  |  |


| 2919 | Resident in 3B saw mouse in living room/bathroom. Believes mouse came in through hole under toilet in bathroom. Request hole be patched up. | Pacer Dow ns (927) | 3 | \$55.98 | \$0.00 | \$0.00 | \$55.98 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2933 | Resident stated AC does not cool dow n apartment. | Pacer Dow ns (927) | 1 | \$19.26 | \$40.00 | \$0.00 | \$59.26 |
| 2934 | Resident stated that batteries in air conditioning saying it needs to be changed. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
| 2938 | Ants in bathroom, kitchen, and bedroom A. | Pacer Downs (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2939 | The mirror to the closet has come off track. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2940 | The w alls are dirty, and have markings on them. | Pacer Dow ns (927) | 2 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2941 | Can you please remove the black mail boxes to right of main entrance door. | Pacer Downs (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 2950 | In bedroom A can my bed be lofted dow n one level please. Thank you | Pacer Downs (927) | 1 | \$12.50 | \$0.00 | \$0.00 | \$12.50 |
| 2961 | A/C is not w orking, thermostat is not reading anything | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
| 2962 | A/C batteries are about to die, very low | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
| 2963 | Living room lightbulb is out. | Pacer Downs (927) | 0.5 | \$6.50 | \$2.50 | \$0.00 | \$9.00 |
| 2964 | Show er rod is broken | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2965 | In apartment 18 D the battery in the thermostat needs to be replaced. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
|  | Thankyou |  |  |  |  |  |  |
| 2976 | The light fixture w ent out. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$5.00 | \$0.00 | \$11.50 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2978 | The water hose on the kitchen sink handle is broken | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 2988 | Ethernet port in w all not w orking. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3011 | AC unit is leaking | Pacer Dow ns (927) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 3018 | The carpet in my apartment is FILTHY! I w ould really like it to be steam cleaned and freshened, PLEASE!! Thank you. | Pacer Dow ns (927) | 1 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3029 | Please clean bedroom B and Bathroom B | Pacer Dow ns (927) | 2 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3031 | The blind in bedroom $B$ is broken and hanging fromthe $w$ indow . | Pacer Dow ns (927) | 1 | \$15.29 | \$25.81 | \$0.00 | \$41.10 |
| 3036 | mirrors needs fixing the thing it hangs on is broke bedroom B | Pacer Dow ns (927) | 1 | \$12.00 | \$0.00 | \$0.00 | \$12.00 |
| 3037 | $\mathrm{a} / \mathrm{c}$ is leaking w ater | Pacer Dow ns (927) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 3038 | bathroom B needs new toilet paper holder | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
| 3047 | Hot w ater running slow, barely coming out. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3048 | Internet Box Hanging off of w all. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3053 | Floors in the bathrooms are coming up and in the bathroom on the ceilings there's w riting. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3054 | Air Conditioning is not w orking. | Pacer Dow ns (927) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 3055 | 2 Portable AC Units w ere put in by Taylor and Bre | Pacer Dow ns (927) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 3059 | The thermostat for the ac is out of batteries. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
| 3060 | Resident in Pacer Dow ns 3B w ould like the hole filled in, in the bathroom of her apartment. Resident says there are mice running around in the hole. The resident of $3 B$ said this $w$ as her 2nd request to remove the mice and that she did not $w$ ant to sleep in the apartment. Resident $w$ as moved on 8/10/16 at 1:00am to apartment 4A in Pacer Dow ns for the night. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3074 | hot w ater heater not w orking, checked and it is producing no hot water Darryl | Pacer Dow ns (927) | 1.5 | \$26.19 | \$30.00 | \$0.00 | \$56.19 |
| 3076 | The outside light for building 17 is out. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$4.00 | \$0.00 | \$10.00 |
| 3077 | The outside light for building 18 is out. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$4.00 | \$0.00 | \$10.00 |
| 3078 | The hot w ater does not produce enough hot w ater. It runs out while in the show er. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
| 3085 | The tow el rack is not connected to the w all. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3086 | Toliet seat is not connected to toilet. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3087 | Sink stopper is not in the sink. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$1.79 | \$0.00 | \$9.44 |
| 3088 | The air which was set on 70 Will not go below 85 which it has remained at for 2 days. The vents aren't blow ing out air. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$52.50 | \$0.00 | \$78.69 |
| 3089 | w indow in bedroom w ill not shut fully. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3090 | Front door bolt lock jams and will occasionally not lock. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$6.47 | \$0.00 | \$14.12 |
| 3091 | Light out by Building 8. Pink tape is around the pole. | Pacer Dow ns (927) | 0.75 | \$13.10 | \$0.00 | \$0.00 | \$13.10 |
| 3092 | Light out by building 20. Pink tape is around the pole. | Pacer Dow ns (927) | 0.75 | \$13.10 | \$0.00 | \$0.00 | \$13.10 |
| 3105 | Cold w ater does not w ork in bathroom sink. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3107 | Please remove tape residue from the Pacer Dow ns entrance door. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3108 | The front left burner is not w orking. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3119 | Water leaking | Pacer Dow ns (927) | 0.75 | \$13.10 | \$0.00 | \$0.00 | \$13.10 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3120 | Leaking w ater unto floor. | Pacer Dow ns (927) | 0.75 | \$13.10 | \$0.00 | \$0.00 | \$13.10 |
| 3125 | My suite mate left all of her stuff here for the summer and it's piling up in the living room.. I think it's causing us to have roaches. I killed one that ran onto my room, and another one that $w$ as on my room w all. I don't have any open food counters or anything, but if you all could come spray the room I'd appreciate it. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3128 | the smoke detector is hanging from the ceiling | Pacer Dow ns (927) | 1 | \$19.26 | \$50.00 | \$0.00 | \$69.26 |
| 3129 | the tub is clogged up. | Pacer Dow ns (927) | 1 | \$15.29 | \$0.99 | \$0.00 | \$16.28 |

the is no stopper in the sink.
ceiling has a crack in it above the show er.
show er head seemed to be crooked
painting is aw ful and looks dirty above the
shower

| 3130 | cable jack is broken | Pacer Dow ns (927) | 0.5 | $\$ 6.00$ | $\$ 12.42$ | $\$ 0.00$ | $\$ 18.42$ |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| 3137 | Air Conditioner is blow ing a little to no air. | Pacer Dow ns (927) | 4 | $\$ 69.84$ | $\$ 140.00$ | $\$ 0.00$ | $\$ 209.84$ |
| 3141 | one of the outlets don't w ork and the other <br> outlet is loose | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 8.73$ |
| 3146 | Please fix the w ater heater in Pacer Dow ns, | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 17.46$ |

Apartment 13A.
It is leaking w ater. A bucket w as placed under
the leak, and the breaker in the kitchen w as
turned off.
Thank you.

| 3151 | The temperature of room has not changed from previous attempts to fix it and remains significantly higher than the thermostat is set to. Also the thermostat needs new batteries. | Pacer Dow ns (927) | 1 | \$17.46 | \$3.00 | \$0.00 | \$20.46 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3152 | The stove top is not w orking. It w ould not cut on. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3153 | The light in the dining room w ill not cut off. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3154 | The bedroom door is messed up. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3155 | The handle of the door is very loose. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3156 | The cabinet door in the bathroom (on the left side) is broken. It is hanging dow n and it w ill not shut. The hinge seems to be broken. | Pacer Dow ns (927) | 1.5 | \$22.94 | \$0.00 | \$0.00 | \$22.94 |
| 3157 | The closet doors are falling off. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3158 | Coat rack handles are loose and missing. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3159 | The outside light fixture is not w orking. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$4.00 | \$0.00 | \$10.00 |
| 3162 | for the past 5 days Resident in 23A has been unable to take a hot show er. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3163 | one of the bath tub faucet handles is not attached and the faucet continuously drips causing the tub to have mildew to accumulate. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3165 | Needs a new light bulb | Pacer Dow ns (927) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 3166 | Cold w ater nob in tub isn't w orking | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3167 | Mirror off track/ needs new light bulb in room | Pacer Dow ns (927) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 3168 | show er rod isn't mounted to anything/ light bulb needs to be changed in room | Pacer Dow ns (927) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 3169 | Living room light doesn't come on/ needs a new light bulb | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3170 | Stove light is out and kitchen light is out/ need new bulbs | Pacer Dow ns (927) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3177 | Would like my bed raised in order to fit my dresser under it | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3178 | i w ould like my bed lofted to the top notch so i can finish moving in because i have no room. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3188 | I w ould like to have my bed lifted. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3195 | The doorknob to the bedroom $w$ as put in upside down. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3196 | Leaky sink in kitchen | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3197 | Bath tub and sink drain very slow | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3198 | AC system Makes a noise | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3200 | Pacer Dow ns - Smoke Detector | Pacer Dow ns (927) | 0.5 | \$6.50 | \$5.00 | \$0.00 | \$11.50 |
|  | Please change the battery in the smoke detector in Apartment 18A. <br> Thank you. |  |  |  |  |  |  |
| 3224 | AC is not w orking | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3226 | The main doorknob for our dorm is very loose and either needs to be replaced or fixed. a light bulb is needed in the bathroom of $14 \mathrm{C}-\mathrm{A}$ | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |

please tell them that there $A C$ is on another
w ork order, Darryl

| 3230 | The batteries in the thermostat need changing. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$10.00 | \$0.00 | \$16.50 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3232 | No drain catches for the tub or sink/ toilet is moving up off the floor when you sit on it | Pacer Dow ns (927) | 0.5 | \$8.73 | \$3.98 | \$0.00 | \$12.71 |
| 3233 | Bathroom light needs to be replaced and the resident said something about mold | Pacer Dow ns (927) | 1 | \$15.29 | \$2.50 | \$0.00 | \$17.79 |
| 3234 | Air isn't w orking in room | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3236 | The Kitchen sink leaks when you turn it on | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3237 | The shelf in the closet farthest from the door has screws that are falling out of the wall | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3238 | The sink in the bathroom needs to be tightened. w hen trying to turn on the w ater the whole piece moves. And the sink is filling with w ater | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3239 | The air conditioning in Kitchen and living room w orks but the bedrooms are receiving no air. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3241 | Mold and mildew in bathroom | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3244 | Refrigerator isn't getting cold. Water started going to the bottom of the refrigerator after trying to get it colder. Nothing changed. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3245 | ithink it is BR-A. It needs a new style show er rod, please remove the old style | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3246 | When Icut on my show er, the tub gets full too. So while the show er is running, the tub is getting full too | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3247 | show er rod needs replaced, vanity top is loose, sheetrock in bath needs sanding and painting, bath floor is dirty and discusting | Pacer Dow ns (927) | 2.5 | \$7.65 | \$14.49 | \$0.00 | \$22.14 |
| 3248 | Ethernet port is busted and non useable | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3249 | back BR needs vanity repaired and there is a $w$ ater leak under the vanity, the $w$ ater to the vanity is OFF. | Pacer Dow ns (927) | 1 | \$19.26 | \$0.00 | \$0.00 | \$19.26 |
| 3250 | hot w ater heater is leaking, Replace | Pacer Dow ns (927) | 4.5 | \$78.57 | \$0.00 | \$0.00 | \$78.57 |
| 3251 | Vanity is loose and needs to be put back, needs new sink stopper, | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3253 | Bed needs to be raised. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3254 | The resident $w$ ants the bed to be lifted but one side is stuck. The bed is on the right side of the room facing the bathroom. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3255 | Livingroom/ kitchen light fixture is not w orking. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3256 | The A\C is not functioning | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3257 | Resident requested the w alls to be painted | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3258 | Resident requested the baseboards to be painted | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3259 | The linoleum is peeling. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3260 | The light fixture in the kitchen is hanging dow $n$ from the ceiling w ith no cover on it. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3261 | The apartment has been requested to be painted. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3262 | I have seen several roaches, three spiders, and countless centipedes. I w ould really like for our apartment to be sprayed for bugs. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3263 | The vanity in the bathroom has a broken side and it is sitting on the counter, loose and detached. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$6.38 | \$0.00 | \$12.38 |
| 3264 | Tw o Light in the Dorm Living Room / Kitchen are is not w orking. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$12.00 | \$0.00 | \$18.00 |
| 3265 | Tw o Light in the Dorm Living Room / Kitchen area is not working. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3266 | the door to the utility system in the kitchen is broken | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3267 | The door w ould not lock w en resident w as trying to leave out. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3268 | $\mathrm{A} / \mathrm{C}$ unit is not w orking. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3270 | Not w orking. A/C not w orking temperature malfunction. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3271 | Right underneath the kitchen cabinets, the board is broken. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3273 | Our exterior door has been kick in prior to | Pacer Dow ns (927) | 1.5 | \$25.11 | \$33.00 | \$0.00 | \$58.11 |

moving in. The door does not shut all the way
to secure it. It is extremely hard to lock and
this is a safety concern. We need this fixed
immediately.

| 3274 | Our sink w as leaking on Sunday (move-in day) and flooded the bathroom, the water was shut off and is still currently off. The counter top is detached from the wall, and the faucet leaks. We have not had $w$ ater in the bathroom since Sunday, therefore using the bathroom is extremely difficult. We need this fixed or we are going to have to turn the water back on. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$6.38 | \$0.00 | \$12.38 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3278 | Knob to show er continues to fall off and the show er is clogged. <br> One of the stop top burners is unhooked. The A/C unit is not working the w ay it should. It stays 80 degrees in the room no matter how low we turn it. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3285 | Bed needs to be lofted. Please and Thank you | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3286 | Key for Apartment 10B A does not open door. The spare and the (2) key w ork fine. Please cut new key, the core is as follows; D171 (1) | Pacer Dow ns (927) | 3 | \$45.87 | \$0.89 | \$0.00 | \$46.76 |
| 3287 | Cabinet door loose under sink | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3288 | w indow in the bedroom w ill not lock. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3289 | Hole that needs to be closed behind the toilet. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3291 | The drain in the show er is not w orking properly. The $w$ ater is not going dow n as we show er, it fills up the whole tub before it goes dow $n$ and it goes dow n slow ly. And the w ater also gets cold entirely too fast. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3292 | Resident reported a w asp nest under the balcony of Building 6 | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3301 | The closet shelf is completely coming out of the $w$ all. It is not level and things fall off of the shelf. It looks like it was fixed previously but has fallen out of the wall again. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3302 | The show er head sprays w ater onto the ceiling during show ers and is leaky when turned off. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3303 | There is a crack in my closest door prior to moving in and $i w$ ant to get it replaced. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$100.00 | \$0.00 | \$106.50 |
| 3305 | Room Light bulb is out | Pacer Dow ns (927) | 0.5 | \$6.50 | \$8.00 | \$0.00 | \$14.50 |
| 3306 | In order for the $w$ ater to drain out of the bathtub we have to hold the stopper dow n . | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3308 | Please recore apartment 18B Resident lost her room key, the core is as follows; D29 (2) | Pacer Dow ns (927) | 1.5 | \$22.94 | \$5.34 | \$0.00 | \$28.28 |


|  | The follow ing cores for the rooms are; <br> D29 (1) <br> D29 (3) <br> D30 (1) <br> D30 (2) <br> D30 (3) |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3341 | The air conditioning in our room is not w orking at all. It doesn't come on. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3352 | Dim Light. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3353 | Show er head coming out from the w all, w ater pressure low, and w ater not hot. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$6.00 | \$0.00 | \$32.19 |
| 3354 | The toilet in bathroom A is leaning. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3356 | The AC does not w ork, it's show ing battery need to replace but its not letting us cut the AC on because it gets really hot in here. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3364 | The front door lock is broken and the door w ill not shut properly. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3366 | air conditioner is not cooling | Pacer Dow ns (927) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
| 3367 | I need my bed to be rised up. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3378 | The Envi-Ro-Temp (hot w ater heater), inside the closet in the kitchen has been leaking since August 17, 2016. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3383 | Water is leaking from the heating ventilation/ air condition | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3384 | Our show er rod is broken and so is our blind opener | Pacer Dow ns (927) | 0.5 | \$6.00 | \$15.00 | \$0.00 | \$21.00 |
| 3389 | The tub in 22C A drains w ater out extremely slow ly, it needs to be fixed. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3391 | The show er is flooding when you take a show er your basically taking a show er and bath at the sametime. The sink is flooding to when you turn it on the w ater stays in the sink you have to let the w ater drain. The pest control my room says something bit her in her sleep she doesn't know if its bed bugs or if its just bugs in general maybe if you just come in spray for bugs. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3392 | The show er rod w on't stay up. It looks like the part to the bottom of the rod unattached. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3394 | Show er consistently leaking no matter how tight the knobs are. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.25 | \$0.00 | \$17.71 |
| 3395 | One of the racks in my closet (w hich is the first | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |

closet on the right when you walk in the bedroom) has fallen off the w all, the nails w ere
ripped out when it fell too. Ineed it to be put
back up.

| 3398 | The hot w ater heater is leaking | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3399 | Show er head leaks w hen the show er is turned <br> on and it hits the ceiling of show er | Pacer Dow ns (927) | 0.5 | $\$ 6.00$ | $\$ 15.00$ | $\$ 0.00$ |
| 3400 | Found some bugs w hen moving in | Pacer Dow ns (927) | 0.5 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 3407 | A/C not w orking | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ |
| 3408 | The air isn't circulating in 12 C room B. | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ |
| 3409 | Water bugs and knats | Pacer Dow ns (927) | 0.5 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 3416 | The bling in the living are broken to the point <br> where if you try to put them dow n the left side <br> collapses because the line holding it in has <br> broken | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 23.00$ | $\$ 0.00$ |
| The AC isn't w orking can y'all please come <br> look at it. | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 0.00$ |  |  |
| Apartment 5A reported that the AC is not <br> blow ing in the bedrooms (A and B). | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 17.46$ |
| The hot w ater heater is leaking again all over <br> our floor | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 17.46$ |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3432 | The batteries need to be changed on the thermostat, it w ont come on. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 |
| 3434 | The tub is draining slow ly | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3435 | Bathroom B toilet is loose | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3436 | Bathroom B vent cover needs to be clean | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3437 | Living room carpet needs to be clean | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3440 | The bed needs to be rised up. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3442 | There looks like there is black mold on the bathroom w alls. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3443 | There looks like there is black mold on the bathroom w alls. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3444 | Our toilet in our room is w obbly and our mirror is crooked | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3445 | If you could spray the other side of the room for bugs somebody came yesterday and sprayed my roommate side but I w ould like my side to be sprayed it's the right side when you w alk in the room | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3448 | the air cooling system is leaking on the kitchen floor | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3451 | I acidentally dropped my friend key dow n the bathroom sink. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3452 | My lights are shot out and I need new light bulbs | Pacer Dow ns (927) | 0.5 | \$6.00 | \$8.00 | \$0.00 | \$14.00 |
| 3453 | Show er fixture for hot $w$ ater coming out of the w all. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3454 | Water for show er isn't draining | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3457 | The room is extra hot and the thermostat temperature will not go below 76 degrees. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3461 | my AC unit in my room is leaking a lot of $w$ ater and it's causing my room to smell. if it continues to leak w ater, it might cause mold. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3462 | A/C is not cooling apartment effectively | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3466 | The thermostat is saying "Replace Batteries" and the air conditioner is not cooling the suit. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 |
| 3467 | Toilet is leaking in 12 Croom B | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3487 | One of the racks in my closet has fallen off the w all, it needs to be put back up. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3488 | The fire alarm for 16B w ent off yesterday, and the panel will not reset. We checked the smoke heads, and all are attached. It is show ing as a "System Trouble" | Pacer Dow ns (927) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 3489 | We are receiving a trouble for building 21 and 22 Pull Stations. We checked the area, and nothing has been tampered $w$ ith. | Pacer Dow ns (927) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 3490 | Install outdoor bulletin boards near the 1st floor stairw ell for each building in Pacer Downs. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3498 | The toilet isn't flushing. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |

## Work Order Cost Summary

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| WOID | Description | Location | Labor <br> Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3499 | Please Re-core Apartment 21B Resident Lost Room and Mailbox key The Lost key is - D 162 (1) Mailbox Key - 4709 | Pacer Dow ns (927) | 1.5 | \$22.94 | \$1.78 | \$0.00 | \$24.72 |
|  | Remaining keys for the apartment; <br> D162 (2) <br> D162 (3) <br> D161 (1) <br> D161 (2) <br> D161 (3) |  |  |  |  |  |  |
| 3500 | Hot in the bedrooms and doesn't cool off at night | Pacer Dow ns (927) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |
| 3501 | Please Recore Apartment 16A <br> Resident Lost Room and Mailbox Key <br> Lost Room Key - D120 (1) <br> Lost Mailbox Key - 4055 PS | Pacer Dow ns (927) | 1.5 | \$22.94 | \$1.78 | \$0.00 | \$24.72 |
|  | $\begin{aligned} & \text { Remaining Room Keys; } \\ & \text { D119 (1) } \\ & \text { D119 (2) } \\ & \text { D119 (3) } \end{aligned}$ |  |  |  |  |  |  |
|  | $\begin{aligned} & \text { D120 (2) } \\ & \text { D120 (3) } \end{aligned}$ |  |  |  |  |  |  |
| 3504 | Please clean and paint the black spot around the air conditioning vent on the ceiling in the kitchen and the vent above the door leading into bedroom B. | Pacer Dow ns (927) | 2 | \$24.00 | \$0.00 | \$0.00 | \$24.00 |
| 3505 | Tw o separate outlets in the kitchen are not w orking at all. It is the tw o on the back w all by the refrigerator. The one by the door is w orking. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3508 | There is no air blow ing into bedroom A or B of 5A. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3509 | Bathroom sink w ill not drain properly | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3510 | The bathroom socket is not functioning | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3511 | Closet doors are w obbly | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3512 | Bathroom Fan Vent falling from ceiling | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3513 | The air stops working in the middle of the night. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3514 | The A/C unit is leaking w ater. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3519 | There are maggot-like worms craw ling underneath our toilet. Also, they are craw ling out from our vanity sink drain. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3520 | The light in the bathroom is blow n . | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3521 | Air is not blow ing out at night. It feels extra hot in my room. The living room is very cool, but my room is hot. Building 12 C room B . | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3523 | Bre and Taylor put in two portable A/C units last night. One in bedroom 5A A and one in bedroom 5A B | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3524 | Needs to be replaced w ith new batteries. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |

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| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3527 | The new keys for 21B A will not open the bedroom door. They will open the apartment, but not bedroom. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
|  | Please cut new keys. The current cores are as follow s; <br> D154(1) <br> D154(2) <br> D154(3) |  |  |  |  |  |  |
| 3529 | Once door shuts from the inside you cant open it. You are locked in no matter how you turn or tw ist the knob you can only get out when someone opens it from outside | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3530 | The handicapped sit dow n area in out bathroom is cracked. Our show er also when turned on it pours over side (regardless of how we turn it) and soaks our whole floor | Pacer Dow ns (927) | 0.5 | \$6.00 | \$12.95 | \$0.00 | \$18.95 |
| 3531 | Resident reported w ater heater leaking in kitchen. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3542 | The handicap sign near building 16 is dow $\mathrm{n} / \mathrm{missing}$. Please replace. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3544 | Last w eek, I put in a w ork order for our heating | Pacer Dow ns (927) | 1 | \$17.46 | \$7.50 | \$0.00 | \$24.96 |

tank leaking in the kitchen, i'm unaw are of
w hether or not someone came and fixed it, but
for the last couple of days its been making a
high squealing noise. We've also noticed our
AC is now not working as a result. As well as
the light in the kitchen hasn't w orked since we
moved in.

| 3545 | The show er is not draining properly | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3546 | I am not able to hook my cable chord into the cable box located under the bed. Something is stuck in it. I just moved into this room and w ould really like to watch my tv | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3547 | Multiple roach sightings. Big and Small. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3548 | The knob for hot water on the kitchen sink leaks w ater. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3549 | The internet/Ethernet box does not connect to the wifi. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3550 | Front door is not completely sealed. Allow s for bugs and hot air to get in. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3552 | There are multiple spiders | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3561 | The stove eye on the back right is not turning on. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
| 3562 | Pest control for the entire room, thermostat battery is low and show er head is leaking | Pacer Dow ns (927) | 1.5 | \$16.38 | \$4.00 | \$0.00 | \$20.38 |
| 3568 | Hello, there are actually a few minor issues in our room 18 B . The first issue is that we in room $18 B$ is that we noticed that there are many little worms appearing throughout the apartment. The second issue is that there is a leak in bathroom 18BB in the corner betw een the tub and the show er. Lastly if the inside of the tub in bathroom 18BB could be resealed. Thank you in advance!!! | Pacer Dow ns (927) | 0.5 | \$7.65 | \$6.50 | \$0.00 | \$14.15 |
| 3570 | Worms are in the entire room but the worst spot is the living room all around the $w$ alls. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3574 | Deri has purchased outdoor boards for every building at the dow ns, these are to be installed on the brick $w$ all somew here near the staircase. Before starting we w ill need to get exact location from Deri | Pacer Dow ns (927) | 4 | \$61.16 | \$0.00 | \$0.00 | \$61.16 |
| 3575 | remove Welcome banner and give to office staff | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3578 | I w ant to go into this room and clean both bathroom fan covers, clean the w alls throughout the apartment where there are hand prints on them, if the hand prints will not come off, then spot paint. FIX any small issues you find throughout both bedrooms and bathrooms and the kitchen, living area. You can take Cheryle or Michelle with you to help | Pacer Dow ns (927) | 5.5 | \$76.45 | \$15.39 | \$0.00 | \$91.84 |
| 3579 | 21C A Key D187 (2) gets stuck in front door | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |

and is unable to open door.
It w orks fine in the bedroom door.

|  | Please recut key D187 (2) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3581 | Water is leaking out of the bottom of the toilet on both sides after flushing | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3582 | Toilet tissue still broken and pest control for the entire suite. | Pacer Dow ns (927) | 1 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3587 | The mailbox key for 16B B w ill not open mailbox. Please recut key. <br> The code is as follow s; 4013PS | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 3591 | battery in thermostat is dead | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3595 | The blinds are broken | Pacer Downs (927) | 0.5 | \$7.65 | \$23.00 | \$0.00 | \$30.65 |
| 3614 | Please put up one of the mailboxes that were previously taken dow $n$ in the Dow ns Office on my office door. There is a sticky note where it can be placed. Thank you! | Pacer Downs (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3623 | Inside Bathroom door handle isn't w orking. Already had it fixed a few days ago, but now it isn't w orking again. Only this time, it doesn't allow the door to open once closed. Outside handle w orks fine | Pacer Dow ns (927) | 0.5 | \$6.00 | \$25.00 | \$0.00 | \$31.00 |
| 3629 | Please drop off batteries for thermostats in Pacer Dow ns to keep in the office. | Pacer Downs (927) | 0.5 | \$9.63 | \$50.00 | \$0.00 | \$59.63 |
| 3630 | Moved in with big stain on carpet and couch. I w ould like to know if it could be cleaned pr steamed | Pacer Downs (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3632 | The unit in our room is leaking w ater. | Pacer Downs (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3638 | The show er w ill not properly drain, generally | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |

takes 2 hours to drain 20 minutes worth of show er water. This also makes it a bit difficult to keep it clean.

| 3651 | Our air is set on 69 and the temperature <br> continues to increase. It is very w arm in the <br> bedroom. I stay in bedroom A. | Pacer Dow ns (927) | 2.5 | $\$ 43.65$ | $\$ 0.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3668 | The toilet is leaking a large quantity from the <br> base. | Pacer Dow ns (927) | 1 | $\$ 13.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 3669 | Thermostat says replace battery. H's super hot <br> in our room. | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 3.00$ | $\$ 0.00$ |
| Please clean this apartment. No one is living <br> in it. | Pacer Dow ns (927) | 4.75 | $\$ 14.45$ | $\$ 12.00$ | $\$ 0.00$ | $\$ 26.45$ |
| Pease clean this apartment. No one is living <br> in it. | Pacer Dow ns (927) | 1.5 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 3677 |  |  |  |  |  |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3678 | AC isn't w orking | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3682 | Cable in w all causing tv to freeze | Pacer Dow ns (927) | 0.5 | \$6.00 | \$12.42 | \$0.00 | \$18.42 |
| 3683 | Toilet is running and overflow ing and leaking from the bottom. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3686 | we have water dripping from our vent in the bathroom. There is $w$ ater around the toilet. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3688 | The ox that cable goes in is out of the $w$ all. Cable is froze, stuck with one picture on screen. Tv w as w orking fine before. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3689 | Leak in our w ater heater | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3691 | I only have one light bulb in my room and it w as out when I moved in.. it is very dim in my room | Pacer Dow ns (927) | 0.5 | \$6.00 | \$4.00 | \$0.00 | \$10.00 |
| 3692 | There is $w$ ater coming from the vent in the bathroom it's leaving puddles around the toilet | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3693 | I don't think my vent is flow ing. it is coller in the suite then in my room | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3706 | A pipe is leaking on the heating unit in the kitchen | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3710 | I am requesting that my bed be low ered to the fourth notch. (even with my roommate's bed.) | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3716 | thermostat battery is dead cant turn on air | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3717 | thermostat battery is dead no air is in the room pacer dow n5d | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 |
| 3724 | We need a pest killer to be sprayed please | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3726 | The TV cable is not w orking properly. The screen is frozen | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3730 | $\mathrm{a} / \mathrm{c}$ is not cooling | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3733 | There are a ton of ants that are craw ling | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

getting on all of our stuff. As a student who has
myrmecophobia (a fear of ants) this causes
me much distress and interferes greatly with
my school w ork.

| 3737 | Our air is not w orking. | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 1.98$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 3738 | Please low er my suitemate's bed 2 notches. <br> She is in room B and her bed is the higher <br> one. She can not submit a w ork order. | Pacer Dow ns (927) | 0.5 | $\$ 6.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 3742 | Please tighten cable port and cover to w all in <br> living room | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| Please tighten ethernet port in Bedroom B of <br> apartment 01A | Pacer Dow ns (927) | 1 | $\$ 15.29$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 15.29$ |
| 3743 |  |  |  |  |  |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3745 | tw o residents from room 14C came into the pacer dow ns office at around 7:10 pm complaining about at strong odor of smoke in their dorm. upon personal investigation by the RM Cristen Wheatley it $w$ as found that the smell $w$ as very similar to that of burning plastic or rubber and could be smelled from outside the building but not in other dorms, just in 14C. upon examining the furnace and water heater in 14C it $w$ as observed that there $w$ as a steady drip of $w$ ater from the $A C$ unit onto $w$ hat the RM believed to be the electrical unit for the AC. There is presently no visible smoke but the smell is very pungent. the AD on duty was contacted and will be by shortly to investigate as well and possibly call the Maintenance w orker on-call. At this time ( $7: 50$ pm on $8 / 31 / 16$ ) no current action has been taken but the situation will continue to be monitored. | Pacer Dow ns (927) | 3.5 | \$64.71 | \$0.00 | \$0.00 | \$64.71 |
| 3746 | The air is not w orking | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 |
| 3747 | The air vent doesn't w ork in the bathroom anymore and the air conditioning still isn't helping to cool dow $n$ the apartment. It was 90 degrees in the apartment last night. Also the hot $w$ ater knob on the kitchen sink is leaking. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$750.00 | \$0.00 | \$776.19 |
| 3748 | the faucet has a steady stream pouring when you close the hot water and it is making the bathroom more hotter than it needs to be. It is closed properly but the water keeps coming out. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$22.22 | \$0.00 | \$48.41 |
| 3750 | AC unit leaking a lot of water onto the Water heater. STRONG burning smell throughout the apartment. Smell so strong residents had to be temporarily moved into another dorm. previous w ork order submitted at about 8pm but incorrectly had boiler selected as the issue. I apologize for this error on my part. <br> --Cristen Wheatley, RM in Pacer Dow ns | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3756 | Tv channels not w orking and light bulb needed in bathroom B | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.88 | \$0.00 | \$8.53 |
| 3757 | Please strip caulking in Bathroom B and recaulk. - Residents Request. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$6.38 | \$0.00 | \$12.38 |
| 3759 | Idon't know if there is something in our room but l've been getting bites since Sunday. I check my bed every night but every night I get bit. It looks like mosquito bites but Im not sure. Idon't see anything but I know for sure something is biting me. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3764 | The thermostat is reading at "replace batt," so the battery needs to be replaced. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
| 3765 | Bed in the room collapsed! | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 3766 | There are centipedes everyw here!!! Please help!!! Can we also get a general spray for the outside door, there are crickets that constantly sit on the door and it is frightening to enter or exit the room. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3769 | Please patch the $w$ all to the right of the mirror (far wall when you enter the bedroom). There is a dent that needs filled and sanded. | Pacer Dow ns (927) | 1 | \$15.29 | \$9.98 | \$0.00 | \$25.27 |
| 3774 | Air w ent out, battery has to be replaced. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 |
| 3775 | The AC is out | Pacer Dow ns (927) | 4.5 | \$78.57 | \$100.00 | \$0.00 | \$178.57 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3783 | The light above the balcony in Building 10 is out. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$4.00 | \$0.00 | \$10.50 |
| 3785 | The light above the balcony in Building 11 is out. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$12.00 | \$0.00 | \$18.50 |
| 3786 | The light above the balcony in Building 23 is out. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$4.00 | \$0.00 | \$10.50 |
| 3799 | There is one light pole completely out by building 14 and one light pole that is flickering badly betw een building 13 and 14 . I have tied pink ribbon around these tw o poles. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3806 | The show er drains the water extremely slow. It may be clogged. We also have a problem w ith getting hot $w$ ater in the show er. We only get cold and almost w arm w ater. Thanks. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3808 | Continuous stream of $w$ ater coming from a broken w hite plastic pipe seen outside to the left of building 23. Currently the apartment suite 23A has no hot water which I suspect is due to this substantial leak. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3835 | Yellow jackets by our stairs | Pacer Dow ns (927) | 0.5 | \$6.50 | \$5.00 | \$0.00 | \$11.50 |
| 3836 | Mold on ceiling is falling dow n . It is near the closet. There are also crickets in the bathroom vent. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3837 | A.C is broken and needs batteries. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 |
| 3840 | The rack in my closet (in bedroom A) has fallen for a second time and I need it to be put back up. Also if you have to move anything out of my closet for more space, please put it back as found $w$ hen you're done. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3843 | When we turn the light on/off in the bedroom it kills the outlets and turn off the lights even when we turn it back on. | Pacer Dow ns (927) | 1 | \$17.46 | \$5.00 | \$0.00 | \$22.46 |
| 3845 | Window blinds have been messed up since beginning of the semester. We need someone to take a look at them and fix them | Pacer Dow ns (927) | 0.5 | \$7.65 | \$12.00 | \$0.00 | \$19.65 |
| 3854 | Sink is clogged. It w ill fill up all the $w$ ay if $w$ ater running | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3855 | Shelf inside closet is bent | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3856 | Bathroom tub drain clogged | Pacer Dow ns (927) | 1 | \$13.00 | \$0.00 | \$0.00 | \$13.00 |
| 3861 | The hot w ater valve in my bathroom drips, | Pacer Dow ns (927) | 0.5 | \$8.73 | \$10.00 | \$0.00 | \$18.73 |

continuously, and it is becoming harder to turn
off after I run w ater. It is not an immediate
problem, but I w ould like to be home when the
issue is fixed, please. Thank you!

| 3862 | People came today to try and fix the <br> apartment's air conditioner, but couldn't. my <br> suite mate received an air unit to keep her <br> room cold. how ever, I did not receive one and <br> our room is currently 82 degrees. Iw ould like <br> to request an air unit for my room. | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Pease paint w alls in Bathroom B of apartment <br> 01A. - Resident Request. <br> The resident has offered to remove their items <br> from the bathroom for the painting to take <br> place. | Pacer Dow ns (927) | 2 | $\$ 0.00$ | $\$ 25.00$ | $\$ 0.00$ | $\$ 25.00$ |
| 3863 |  |  |  |  |  |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3872 | Air Conditioning is not blow ing cold air. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3876 | The toilet w ill not flush. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3883 | the door handle is coming apart | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3892 | Residents called about w orms in their room and in their bed. They informed me they already put in two work orders prior to this incident. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3895 | Hot water heater appears to be leaking, it may be an AC condensation line, i could not tell | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 3896 | The laundry people need 110 v 15 or 20 Amp outlet installed $w$ here the $X$ is on the $w$ all above the folding table | Pacer Dow ns (927) | 2.5 | \$48.15 | \$50.00 | \$0.00 | \$98.15 |
| 3901 | Trouble reading "Card 4, Central Station Communication" will not allow us to reset our panel. Trouble registered on the panel at 9:15AM. | Pacer Dow ns (927) | 3 | \$57.78 | \$0.00 | \$0.00 | \$57.78 |
| 3913 | In my bathroom there is water coming from the ceilling | Pacer Dow ns (927) | 2 | \$32.26 | \$0.00 | \$0.00 | \$32.26 |
| 3914 | Please clean vent above closet in bedroom B of apartment 01A. Resident reported air quality issues in his bedroom only and requested the vent be cleaned. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3922 | Please come spray for spiders and other bugs in the bedroom and bathroom. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3924 | I started to get very hot in our dorm room. I | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 | w ent to check the thermostat and it says replace batt. I am not sure if our air is broken or if the thermostat has just died, but it is hot. I w ould like for it to be checked to see what the problem actually is. Thank you.


| 3931 | I w as sick w ith a stomach bug last night and the toilet is clogged. Please come fix ASAP because my roommate and Icannot use the bathroom. Thank you!! | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3933 | Can you come as soon as possible please? the ceilling of the bathroom started to open | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3937 | Unable to fully insert key into the room door (2AA). <br> Oven light w ent out. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$4.00 | \$0.00 | \$11.65 |
| 3942 | Stove overhead vent is out, and the thermostat need new batteries | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 |
| 3951 | My room does not receive any air conditioning. The main roomlliving room has air conditioning but once in my room, there is no air conditioning. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 3954 | I tried to use the stove but every eye was smoking after it heated up. I turned it off to let it cool to try cleaning them, but thirty minutes later I came back and although the eyes were no longer hot, the stove still says the eyes are hot. I'm afraid to mess with it. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3956 | The battery in our Air Conditioner says that it needs to be replaced. Can someone come fix it please? It has never been this hot in here before. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 |
| 3957 | The air is broken | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3962 | The air conditioning is broken and it's so hot. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3964 | Our room just needs to be sprayed for cockroaches. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3982 | The thermostat is set at 72 degrees but the temperature is $77 / 78$ degrees at most times even at night. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3990 | Front Door does not close | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 3992 | Resident unable to use her ow n bathroom. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3994 | The toilet is moving up off the floor. | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 3996 | Residents saw 3 medium sized spiders in the dorm room this w eekend. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4000 | The tub drains slow ly and has since moving in, not sure if that's just the way the drain w orks or if it has a clog in it | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4010 | Resident states that the thermostat is set to 72 but it is 80 degrees in the room. | Pacer Dow ns (927) | 4.5 | \$78.57 | \$750.00 | \$0.00 | \$828.57 |
| 4015 | We have centipedes and spiders and other bugs in both of our rooms (room a \&b) and also both bathrooms and throughout the kitchen and living room. Most have been found alive and some found dead.we dont know how to get rid of them or where they are coming from. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4016 | In the bathroom there is a hole in the ceiling. A pipe is leaking from the hole. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4017 | Thermostat batteries are dead/ need new batteries | Pacer Dow ns (927) | 0.5 | \$8.73 | \$1.98 | \$0.00 | \$10.71 |
| 4021 | The show er/bath is not draining properly. I just scrubbed it dow $n$ and cleaned it yesterday ( 1 even cleaned out the drain and used cleaning products to clean out the drain). I w ore gloves and tried to see if I could get the w ater to drain, but it w ould not. I did not want to have to put in a request for this problem because I thought I could fix it myself, but the water w ill not drain anymore. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4026 | The air conditioning unit in the kitchen is leaking water and it is flow ing onto the kitchen floor. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4027 | Since last w eek end, I have a problem w ith the | Pacer Dow ns (927) | 3 | \$52.38 | \$0.00 | \$0.00 | \$52.38 |

ceiling of my bathroom, consequently, I cannot take any show er could you please come to fix it out?

Even if I'm not at home today (or even another day), could you please come and solve this problem in order for me to use my bathroom normally? It is a sort of emergency...

Thanks.

| 4030 | The thermostat says to replace the batteries in <br> the system. We are not getting any cool air <br> from the vents. On the thermostat screen the <br> numbers are not show ing up to indicate the <br> temperature of the apartment. It only show s <br> the strip that says Replace Batteries. | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 1.98$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Need a new battery on fire alarm in kitchen <br> area | Pacer Dow ns (927) | 0.5 | $\$ 6.50$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 6.50$ |
| 4034 |  |  |  |  |  |  |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 4038 | We just recently had a room inspection and <br> were told we need to put in a w ork order for <br> our bedroom w indow. <br> theas tried to close it, it w ouldn't close. we w ere <br> told it could potentially affect the w ay our air <br> conditioning w orks and affect the air circulation <br> through the house as well. If possible could <br> Ms.Cheryle please be sent. Thank you. | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4163 | We have a lot of spiders. We have killed 7 or more in the last week | Pacer Downs (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4164 | The AC doesn't w ork in the w hole suite | Pacer Downs (927) | 1 | \$17.46 | \$12.50 | \$0.00 | \$29.96 |
| 4166 | Show er does not get hot anymore, needs to be checked out. Having to take cold show ers. | Pacer Downs (927) | 1 | \$17.46 | \$35.00 | \$0.00 | \$52.46 |
| 4171 | Toilet is clogged and w ill not flush w ithout flooding. | Pacer Downs (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4173 | My Sink is still clogged up. Nothing changed. It got w orse. | Pacer Downs (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4174 | The mobile air conditioner that w as put into our rooms keeps falling apart and w international stay together. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4175 | Hot water heater is leaking and pouring w ater on our kitchen floor. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4176 | The toilet is constantly running. It has been for about a w eeknow . | Pacer Dow ns (927) | 0.5 | \$7.65 | \$11.79 | \$0.00 | \$19.44 |
| 4177 | I live in Pacer Dow ns 3C and our hot w ater heater is leaking and pouring w ater on our floor. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4184 | leaky faucet (steady flow of w ater) maintenance came and turn off cold water to stop the leak, so we don't have cold w ater. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4185 | Bathtub w ater w on't drain sometimes, and when it does and I take a show er tub fills too quickly with water, ultimately regurgitating whatever is in the pipes into the tub. No hot w ater either. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4190 | There are centipedes every where! And other unidentifiable pests! Every morning I see something different craw ling on the kitchen floor and who know s w hat is craw ling on the carpet! | Pacer Downs (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4195 | The w ater heater has been leaking continously and it needs to be fixed. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4196 | Beg bugs w ere found in one of the couches in the living room. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4200 | The batteries in the thermostat died | Pacer Dow ns (927) | 0.5 | \$6.00 | \$10.00 | \$0.00 | \$16.00 |
| 4202 | Brighter lights in the living area and bedroom , the light over the stove needs to be replaced, and one of the bathroom lights are out . | Pacer Dow ns (927) | 1 | \$12.00 | \$38.52 | \$0.00 | \$50.52 |
| 4203 | the toilet is stopped up. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4204 | Can we please get someone to come and spray our entire room. We have had to many insect sightings. | Pacer Downs (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4206 | please do a general cleaning on the entire apartment | Pacer Dow ns (927) | 1 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4207 | install new hot w ater heater | Pacer Dow ns (927) | 8 | \$177.04 | \$400.00 | \$0.00 | \$577.04 |
| 4210 | The "show er" kind of thing you can use to rinse off dishes leaks whenever the sink on, and gets $w$ ater all over the counter. | Pacer Downs (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4216 | There is still w ater leaking in our room. We believe the bottom may be rusted out of our hot $w$ ater heater. Please send some asap. Thank you. | Pacer Downs (927) | 10 | \$196.88 | \$600.00 | \$0.00 | \$796.88 |
| 4226 | TV channels aren't w orking. | Pacer Downs (927) | 1 | \$25.00 | \$0.00 | \$0.00 | \$25.00 |
| 4233 | Alarm company called and reported a Telecom 1 \& 2 Trouble. | Pacer Dow ns (927) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 4241 | The alarm keeps beeping about every 5 minutes | Pacer Dow ns (927) | 0.5 | \$6.00 | \$5.00 | \$0.00 | \$11.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
| 4249 | Our AC is broke. | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 10.00$ | $\$ 0.00$ |
| 4250 | Cable not w orking | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| 4254 | The same shelf has collapsed in the left closet. | Pacer Dow ns (927) | 0.5 | $\$ 6.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 4256 | 21D is now empty again. Please clean <br> apartment. | Pacer Dow ns (927) | 1 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 4257 | hot w ater w on't come out of the kitchen sink. | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| 4258 | The A/C w orked last night but today the <br> temperature is 76 w ith the thermostat on 72. | Pacer Dow ns (927) | 0 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 4259 | Strong leak: There is a strong leak under the | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 12.50$ | $\$ 0.00$ |

kitchen sink. Water has formed into a puddle
underneath the pipes and on the other end of
the cabinets on the carpet.
Note: The w ater under the sink has been temporary cut off for the night.

| 4262 | There is a light pole that is broken. It is in the parking lot closest so Pacer Commons. I have tied a pink ribbon around it. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4266 | AC is frozen up | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4267 | AC is frozen up | Pacer Dow ns (927) | 2 | \$34.92 | \$37.50 | \$0.00 | \$72.42 |
| 4268 | There is a foul smell coming from the vents. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4276 | Blinds collapsed w hile asleep. | Pacer Dow ns (927) | 0.5 | \$6.00 | \$12.00 | \$0.00 | \$18.00 |
| 4279 | Thermostat needs new batteries | Pacer Dow ns (927) | 1 | \$17.46 | \$10.00 | \$0.00 | \$27.46 |
| 4280 | Please low er my bed and the bed next to mines 4 levels dow $n$ | Pacer Dow ns (927) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 4281 | multiple roaches/w ater bugs seen within the last w eek. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4282 | Both closet in the room shelfs are broken | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4283 | The bottom part of the bed frame w ill not lock into place | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4302 | Please recore apartment 14A Resident of 14A B lost her key. <br> Her core is as follow s; <br> Room- D106 (1) | Pacer Dow ns (927) | 1 | \$15.29 | \$0.81 | \$0.00 | \$16.10 |

Mailbox - 4027 PS
Remaining Keys;
14A A
D105 (1)
D105 (2)
D105 (3)
14A B
D106 (2)
D106 (3)

| 4303 | Show er pressure is extremely low | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 10.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 4310 | Fire Loop Trouble in Pacer Dow ns - called in <br> by alarm company. | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ |
| 4316 | The show er and sink is clog up we have gotten <br> it fix multiple times but it still clogged up. | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| Water pressure in the kitchen sink is low <br> When using the sprayer, we have to adjust the <br> hot w ater knob a certain w ay to use it. | Pacer Dow ns (927) | 0.5 | $\$ 8.73$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 8.65$ |
| 4324 |  | Pacer Dow ns (927) | 0.5 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 4330 | There was a huge spider outside of my door | $\$ 0.00$ |  |  |  |  |

w hen I returned from class!!!!!!!! Can we get sprayed for that and the centipedes again!!
Thank you!!!

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4331 | Hot w ater fill valve on w asher 6 is leaking. | Pacer Dow ns (927) | 1 | \$15.29 | \$0.00 | \$0.00 | \$15.29 |
| 4339 | The AC is out again. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$37.50 | \$0.00 | \$63.69 |
| 4354 | A/C isn't flow ing throw my vents and its hot in my room during the day | Pacer Dow ns (927) | 1.5 | \$26.19 | \$0.00 | \$0.00 | \$26.19 |
| 4359 | The fire panel read "Trouble - Card 4 Central Communication Station" and w ill not clear from our panel when we systemreset. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4361 | Public Safety called to inform us that the Fire Panel is off in Pacer Downs. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4364 | Our air conditioning unit doesn't w ork and our apartment is hot. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$25.00 | \$0.00 | \$33.73 |
| 4365 | Replace couch in apartment 20B | Pacer Dow ns (927) | 1 | \$15.29 | \$10.00 | \$0.00 | \$25.29 |
| 4372 | Thermostat off: says clean ball | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4375 | Our AC has gone out. Please come ASAP considering the heat in this state is pretty intense, and it's miserable in here. <br> Thanks, <br> Rachel | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4382 | Trouble building 22 w ork station. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4383 | There is a leak coming from the ceiling and it | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |


|  | room above them $15 \mathrm{D}(\mathrm{B})$ and it $w$ as not leaking up there. |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4397 | Tile in kitchen is lifting up around $w$ alls, and has purple stains throughout. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4398 | Water Damage on w all behind sink in kitchen. | Pacer Dow ns (927) | 1 | \$15.29 | \$10.00 | \$0.00 | \$25.29 |


|  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| and is re-opening. |  |  |  |  |  |  |
| 4399 | Toilet moves w hile seated. | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 1.00$ | $\$ 0.00$ |
| 4401 | There is a large stain on couch cushion in the <br> living room. | Pacer Dow ns (927) | 0.5 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 4402 | Carpet stains throughout living room. | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |
| 4403 | Black spots around tops of w alls in bathroom <br> near show er. | Pacer Dow ns (927) | 1 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 4412 | The string on our blinds broke. | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 12.00$ | $\$ 0.00$ |
| 4414 | There's a leak in the kitchen under the sink. | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ |

When you have the $w$ ater on to $w$ ash dishes or something it'll run through the pipes and make a mess on the kitchen floor.

| 4445 | The bottom of the doors on Bedroom A and B <br> are cracked and w obbling. | Pacer Dow ns (927) | 0 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 4446 | There is black mildew on the ceiling of the <br> bathroom. | Pacer Dow ns (927) | 1 | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| 4449 | The w hite handle for the sliding closet mirror is <br> broken and hanging. Also, the door is off the <br> sliding track. | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 17.46$ |
| 4452 | my sink is clogged up | Pacer Dow ns (927) | 1 | $\$ 17.46$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 17.46$ |
| 4474 | My roommate clogged the toilet after using <br> and then told me. So our toilet is clogged with <br> tissue and poop. This is preventing me from <br> using the bathroom. | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |
| 4478 | Toilet clogged | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |
| 4481 | Iput plumbing but w asn't sure about the tub | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 0.00$ | $\$ 0.00$ | $\$ 7.65$ |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4482 | Our living room and kitchen ventilation work, but not our bedrooms. Though there is a light flow coming through vents, I am w orried about the winter weather coming and would like for this to be checked out. Thanks! | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4491 | Touble Alarm in 1A at approximately 10:15. The panel read "signal circuit | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4498 | The thermostat is prompting that the batteries need to be replaced. | Pacer Dow ns (927) | 1 | \$17.46 | \$10.00 | \$0.00 | \$27.46 |
| 4499 | The water pressure in our show er is extremely low. | Pacer Dow ns (927) | 1 | \$17.46 | \$9.99 | \$0.00 | \$27.45 |
| 4500 | There is a leak in the bathroom. Maintenance came out before and fixed it and it stopped, but now it is back leaking again. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$2.00 | \$0.00 | \$9.65 |
| 4502 | The thermostat needs batteries | Pacer Downs (927) | 1 | \$17.46 | \$10.00 | \$0.00 | \$27.46 |
| 4503 | Starting to see a lot of bugs in bedroom A. I need the entire room and bathroom sprayed. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4504 | SOS, PLEASE SAVE ME! The AC is broken, its about 80 degrees. | Pacer Dow ns (927) | 2.5 | \$43.65 | \$25.00 | \$0.00 | \$68.65 |
| 4509 | Bathtub and sink not draining properly | Pacer Dow ns (927) | 0.5 | \$6.00 | \$0.00 | \$0.00 | \$6.00 |
| 4551 | Refridgerator and freezer not w orking | Pacer Downs (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4575 | front door to the apartment w on't fully open. It gets stuck. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4580 | Ithink our batteries are low in our smoke detector in our room. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$5.00 | \$0.00 | \$12.65 |
| 4591 | Room is w arm, dripping sound from across unit and puddle on the floor | Pacer Dow ns (927) | 2 | \$34.92 | \$25.00 | \$0.00 | \$59.92 |
| 4593 | Blinds need to be fixed or replaced, and brighter light bulb in the bedroom. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$25.00 | \$0.00 | \$32.65 |
| 4595 | I w ant to low er my bed one level | Pacer Dow ns (927) | 1 | \$13.65 | \$0.00 | \$0.00 | \$13.65 |
| 4614 | at about 12:30pm on 10/14/16 a resident from dorm 9B bedroom A called the pacer dow ns area office regarding a potential $w$ ater leak in her closet. upon further inspection done by the RM on Duty, Cristen Wheatley, she felt that the carpet in base of the closet on the right side $w$ as indeed $w$ et and there $w$ as visible signs of water damage (mildew) on the wall above the dampened carpet. the RM on duty inspected the bathrooms and walls to find no obvious sings regarding the potential source of the leak. | Pacer Dow ns (927) | 1 | \$12.00 | \$0.00 | \$0.00 | \$12.00 |
| 4624 | The ventilation w as leaking w ater. | Pacer Downs (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4626 | Bathroom door is locked and can not get it | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4628 | Resident from 14C called at 6:47 regarding smoke smell coming from dorm. upon inspection the RM on Duty, Cristen Wheatley, suspects that the smell is coming from the w ater heater because the AC unit is substantially leaking w ater onto it. Cristen cut both the AC Unit and the hot water heater off at the breaker box. The AD on duty has been attempted to be called several times with no answ er. will continue to monitor the situation and try to reach the AD on duty at this time. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4629 | Correction to previous w ork order submitted. electrical smoke smell w as coming from 17C.... NOT 14C. I apologize for this error. <br> -Cristen Wheatley <br> (RM on duty) | Pacer Dow ns (927) | 2.5 | \$43.65 | \$0.00 | \$0.00 | \$43.65 |
| 4649 | Pull linens and clean apartment. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4650 | Pull linens and clean appartment | Pacer Dow ns (927) | 1 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4653 | Tub and sink aren't draining right in B room | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4654 | I received an email over fall break that our front door had been repaired. The email stated that the door had been repaired prior to their visit to fix the door frame. I do not see how that is possible. There are still 4 screw s in the old door frame that I w atched the head of maintenance put in. We do not have a new door frame and we w ere told a w eek before school started that a new one was being ordered. Prior to move-in for this school year our door had been kicked in. This is an issue for our entire suite due to safety concerns. We w ere told the door frame would be replaced and it has not been. I'm assuming a new door frame should be here by now seeing it is October. | Pacer Dow ns (927) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |
| 4660 | The residents do not have any hot w ater | Pacer Dow ns (927) | 2 | \$34.92 | \$0.00 | \$0.00 | \$34.92 |
| 4662 | Our show ers tend to get extremely cold after about 3 or 4 minutes of scalding hot $w$ ater. I have heard that many of the show ers in the Dow ns community are like that due to alot of usage at one time, particularly at night. I lived in commons last year and could take hour long show ers while all other show ers w ere being used around the same time, Idon't know if our hot water heater is messed up or if everyone is affected by this. Im hoping the issue can be resolved, I have tried to take show ers at different times but it hasnt changed. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4663 | Our bathtub drain did not drain well at the beginning of the year and now it hardly drains at all. Water pools above our ankles while show ering for less than 10 minutes. Mold particles float out of the drain when the $w$ ater stops up in the show er. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4686 | Cold w ater dial/faucet still leaking | Pacer Dow ns (927) | 1 | \$17.46 | \$19.99 | \$0.00 | \$37.45 |
| 4690 | Our hot water is not staying hot long enough. It stay hot for 3 minutes then gets cold, and also our tub $w$ as filling up $w$ ith $w$ ater and $w$ hen $i$ checked the drain its a clump of someones hair stuck in the drain. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4702 | Siding is dow n behind the 6 building | Pacer Dow ns (927) | 0.5 | \$6.50 | \$0.00 | \$0.00 | \$6.50 |
| 4705 | The entire suite does not have hot w ater. | Pacer Dow ns (927) | 3.5 | \$61.11 | \$389.00 | \$0.00 | \$450.11 |
| 4706 | The thing that holds the tow els and wash clothes in the bathroom has broken off the w all. It needs new screw s or something to help it be more sturdier because every time we hold on to it or put our tow els on it, it detaches from the $w$ all. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4707 | We need our bedroom sprayed. Especially the bathroom......There has been really huge spiders and roaches in our show er. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Location | Labor <br> Hescription | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 4708 | When you first w alk into our bedroom, the <br> paint on the right side of the w all is chipped off. <br> l think the people w ho previously stayed there <br> before us may have peeled some of the paint <br> off of the w all and it needs to be covered. | Pacer Dow ns (927) | 0.5 | $\$ 7.65$ | $\$ 4.00$ | $\$ 0.00$ |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4889 | The wifi box is blinking red and the wireless internet in the dorm is super slow. The devices are still able to be connected, so the wireless isn't completely gone but it feels like it's w eaker than it should be. <br> Plus the red blinking seems like something might be w rong | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4893 | the bathroom tub is not draining like it should | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4896 | The mirror in the bathroom is broken. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$29.99 | \$0.00 | \$56.18 |
| 4902 | The refrigerator is not cooling, the freezer part of it is fine. Everything in the fridge is hot. I noticed it around 8 this morning. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4905 | The drain in the show er is clogged. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4908 | Our toilet is stopped up. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 4910 | The toilet continuosly clogs up | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4913 | Broken glass on mirror | Pacer Dow ns (927) | 1 | \$17.46 | \$148.50 | \$0.00 | \$165.96 |
| 4914 | The resident believes that "mold"/mildew is coming from their ventilation system. There w as a previous leak. The vent is facing the living room. The vent is currently closed. | Pacer Dow ns (927) | 3.5 | \$61.11 | \$0.00 | \$0.00 | \$61.11 |
| 4915 | There a plumbing issue where as there is $w$ ater on the floor in the room and in the bathroom | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4917 | Bathroom sink drains w ater slow ly. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4918 | Bathroom in Dow ns dorm 8A Bedroom A flooded due to over flow ing toilet. residents able to get overflow ing to stop how ever there w as extensive water soaked into bedroom carpeting. RM Cristen Wheatley attempted to use wet vac how ever there may be a need for additional vacuuming over with a better vac because the Dow ns does not have a good working unit. No fans available in housing so residents w ere instructed to use their ow $n$ small personal fans to dry the carpet. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4919 | The kitchen sink is leaking, underneath the cabinets | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 4920 | The AC is dysfunctional yet again. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$37.50 | \$0.00 | \$63.69 |
| 4946 | Air conditioning is not working is super hot. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$37.50 | \$0.00 | \$63.69 |
| 4950 | We need the room to be sprayed, we see little bugs. And the show er needs to be looked at because sometimes it gets backed up, and stuff comes back up from it. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4957 | One of the lights have gone out in the bathroom and have found several small spiders. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4958 | Set to cold but still hot | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4961 | There is mold in the bathroom above the show er w all to the right. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4967 | The ethernet ports in the living room and in room $B$ are no longer working | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4986 | The Windo blinds fell dow n and are coming apart | Pacer Dow ns (927) | 1 | \$17.46 | \$15.00 | \$0.00 | \$32.46 |
| 4987 | Door Handle coming apart again | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 4997 | Mirror on one of the closet doors has cracked and the siding has come off. | Pacer Dow ns (927) | 2 | \$34.92 | \$50.00 | \$0.00 | \$84.92 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor <br> Hours | Labor <br> Cost | Purchase <br> Cost | Inventory <br> Cost | Total <br> Costs |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
| 4998 | The toilet has been running for hours, after it | Pacer Dow ns (927) | 1.5 | $\$ 26.19$ | $\$ 4.13$ | $\$ 0.00$ | $\$ 30.32$ |


| 5001 | Air not w orking | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5002 | There is a hole in one of the pipes above the hot water heater that is causing a leak and moisture is building up under the paint. | Pacer Dow ns (927) | 4 | \$69.84 | \$0.00 | \$0.00 | \$69.84 |
| 5003 | Please clean apartment 1D. | Pacer Dow ns (927) | 1.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5006 | Hot w ater pipe leaking in A/C closet | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5007 | I am currently moving to 14 C B.My bottom draw er has a shirt behind it and $i$ need the bottom draw er taken apart to get behind to reach the shirt and the bathroom need a new light bulb. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5011 | tub does not properly drain when taking a show er. suspect clogged drain. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5018 | The toilet is leaking from the bottom and leaving a very bad odor in our bathroom | Pacer Dow ns (927) | 1.5 | \$22.94 | \$2.00 | \$0.00 | \$24.94 |
| 5019 | No one ever came in the room to fix the cable outlet issue but they marked that they did, saying that we needed a longer cable cord. My cable cord is long enough and has nothing to do $w$ ith the issue. Something is still stuck in the cable outlet and still needs to be fixed. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5020 | Our dryw all formed a crack a few days ago | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5022 | Toilet is leaking at the base. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5040 | There was a roach in my room!! Can you spray in and around the room | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5062 | Toilet is still leaking. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$1.00 | \$0.00 | \$8.65 |
| 5068 | When the heater is turned on this burning smell starts to fill the room. The vents in the bedroom are not blow ing out any heat. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5072 | hole in bathroom floor and ceiling that bugs come through | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5073 | There a hole in our bathroom that cause bugs. Hole in bathroom floor and ceiling that bugs come through | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5078 | toilet w ont flush; chain broken | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5079 | Light bulb out over stove | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.50 | \$0.00 | \$9.23 |
| 5085 | My closet door is messing up and the bathroomtub alw ays drip w ater. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$41.99 | \$0.00 | \$68.18 |
| 5090 | the sink w on't stop running | Pacer Dow ns (927) | 1 | \$17.46 | \$0.99 | \$0.00 | \$18.45 |
| 5091 | Drainage issues with the tub! The water isn't draining out properly. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5104 | Ceiling from upstairs is leaking again. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5107 | Thermostat needs batteries. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$5.98 | \$0.00 | \$14.71 |
| 5123 | when heat was turned on, a burning smell started to form. after a few minutes, the fire alarm went off. vent may need to be cleaned out so problem w ill not happen again | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5130 | Our thermostat needs new batteries and we need someone to come replace them because we don't know how to do it. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$9.98 | \$0.00 | \$18.71 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5132 | The front of one of our draw ers in the bathroom has fallen off, and our show er will not stop running water. It continuously leaks. | Pacer Dow ns (927) | 1.5 | \$26.19 | \$45.00 | \$0.00 | \$71.19 |
| 5159 | Air isn't w orking. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5180 | Multiples spiders are in the bedroom. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5181 | Leaking again | Pacer Dow ns (927) | 1 | \$17.46 | \$10.00 | \$0.00 | \$27.46 |
| 5183 | Hot w ater not w orking. Water only lukew arm. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5194 | I believe I have bed bugs. I seen one one he w all last w eek, so Ikilled it and later on started cleaning. I cleaned my entire room today and found more dead/alive one in the cracks and corners of my room. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5195 | Please spray for spider and remove any web in or around 22B. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5200 | Jeff \& Michelle golf cart both are not working correctly pleases note 12.01.16 cart 3 Michelle token to John. To be look at .12.05.16 Cart \#3 2 new Battery \& serviced .. 12.13.16 new cable \& service on cart \#6 | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5205 | Water does not drain well in the bathtub. Water is not flow ing aw ay properly. There seems to be something clogging the drain. (Something perhaps deep in the pipe. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5208 | all drains are backed up im asking for a w ork to unclog the drains for the sink and bath tube | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5209 | There are ants around my window . | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5218 | Bathtub drain plumbing. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5221 | The Toilet is not secured properly to the floor, and the show er is leaking when it is turned off | Pacer Dow ns (927) | 1 | \$17.46 | \$35.00 | \$0.00 | \$52.46 |
| 5222 | Toilet stopped up, will not plunge. HELP PLEASE, ITS ONLY TISSUE STOPPED UP | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5227 | Was told it $w$ as infested $w$ ith bugs | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5235 | AC is not w orking | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5258 | I w oke up this morning and there w as a big puddle of water on the floor in my bathroom. I think the leak might have come from upstairs. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5259 | The doorknob of the front door is loose. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5260 | There has been some large cockroaches in the suite everyday. Could someone come spray? | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5263 | Our heat does not w ork. It has a burning smell whenever w e turn it on. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5293 | siding blew off of building number 45 near parking lot side | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5300 | The when we turn on the heat it smells really bad and not sure if it w orks or not | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5303 | The stove light is out | Pacer Dow ns (927) | 0.5 | \$7.65 | \$1.00 | \$0.00 | \$8.65 |
| 5305 | When by bed was raised at the beginning of the semester, the beads on my bed post w eren't removed beforehand so now they're stuck on the post and Iam unable to remove them due to the bed frames attachment to the post. Just need help getting them off. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5325 | Building Light on second level above stairs is out for buildings 2, 14, and 15 in the Pacer Downs. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$3.57 | \$0.00 | \$11.22 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5351 | In my bathroom, the sink is stopped up. When you run the water it doesn't just flow right out. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5352 | Roaches and spiders in the rooms please come spray. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5353 | Please replace stove light. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5368 | Hot water goes off within 10 mins of the show er. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5371 | w aterbugs have been spotted through the apartment the kitchen and in my bathroom. Spiders have also been found in the living room. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5372 | One of the knobs broke off when we tried to use it. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5373 | The fan that is suppose to run in the bathroom doesn't w ork anymore, the bathroom gets really hot and steamy and it has no where to ventilate to so it fills the entire bedroom. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5374 | There's no hot w ater | Pacer Dow ns (927) | 2.5 | \$43.65 | \$19.98 | \$0.00 | \$63.63 |
| 5375 | Our air conditioner isn't w orking and when the | Pacer Dow ns (927) | 2.5 | \$43.65 | \$60.00 | \$0.00 | \$103.65 |


| 5380 | The handle on our toilet is broken. My roommate and I aren't sure who broke it. | Pacer Dow ns (927) | 1 | \$17.46 | \$5.00 | \$0.00 | \$22.46 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5382 | Bath tub drains slow | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5384 | Toilet does not flush and the skink and show er cold w ater does not w ork | Pacer Downs (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5391 | Water in show er w ill not drain on show er and w ater leaking for the show er head. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5392 | Roaches | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5393 | Lightbulb over stove went out. | Pacer Downs (927) | 0.5 | \$7.65 | \$0.50 | \$0.00 | \$8.15 |
| 5394 | Our thermostat is broken once more. The numbers don't show up at all, it doesn't w ork at all, and our room is uncomfortably hot. | Pacer Downs (927) | 0.5 | \$8.73 | \$3.98 | \$0.00 | \$12.71 |
| 5395 | Show er drain is clogged. | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5400 | The battery in the fire alarm needs to be replaced. | Pacer Downs (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5403 | The w ater heater w as dripping. Jeff was called out and turned off the w ater to the apartment. | Pacer Dow ns (927) | 3.5 | \$61.11 | \$299.00 | \$0.00 | \$360.11 |
| 5405 | Tub drains slow in Room A | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5407 | The toilet is leaking very bad again. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5409 | The sink w ill not drain | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5418 | Tw o light bulbs went out above in my bathroom! | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5419 | There $w$ as a bug in my bathroom this morning!!! It freaked me out, please spray everyw here!!!! | Pacer Downs (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5420 | I have noticed that the water is cloudy w hen I am using the hot $w$ ater!! The cold $w$ ater also looks a little unfiltered. | Pacer Dow ns (927) | 0.05 | \$1.13 | \$4.00 | \$0.00 | \$5.13 |
| 5421 | The sink drains slow. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5423 | Our suite has been in the high 70s despite the air conditioning being on and set to 70 or below. | Pacer Downs (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5426 | Seen a bug on the kitchen floor | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5439 | Our T.V cable is broken and we get nothing but static. Also, heater is messed up. Every time we try to turn it on and it smells like it is burning. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5442 | The light in the woods is out. I have tied a pink ribbon around the pole that has a light that is not w orking. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5446 | Battery needs to be replaced in thermostat. | Pacer Downs (927) | 0.05 | \$0.76 | \$4.00 | \$0.00 | \$4.76 |
| 5447 | The hot $w$ ater does not $w$ ork and there is a leak in the tub | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5448 | The circle thing in the bathtub fell off. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5449 | The blinds string broke apart. | Pacer Downs (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5482 | golf cart \#3 needs hub replaced | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5483 | Our bedroom light is blown. | Pacer Downs (927) | 0.5 | \$7.65 | \$3.82 | \$0.00 | \$11.47 |
| 5494 | The blinds in my room fell. Also, when Iturn on the heat in the apartment, the air from my room is cold. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5504 | Metal strike fell out.the framing of the door is cracked and one of the w orkers said he w as going to try longer screw s. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5505 | Metal strike fell out.the framing of the door is cracked and one of the w orkers said he w as going to try longer screw s. | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5514 | Pipe burst behind toilet. | Pacer Downs (927) | 3.5 | \$61.11 | \$3.99 | \$0.00 | \$65.10 |
| 5515 | Water Leaking from Ceiling in Bedroom, Bathroom, and Kitchen due to busted pipe in 3b | Pacer Downs (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5516 | Water damage due to overflow from 03C. | Pacer Downs (927) | 0.5 | \$7.65 | \$0.00 | \$0.00 | \$7.65 |
| 5523 | Resident needs bed raised in 19A bedroom B. resident's name is Maya Pencheva | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5525 | There is a missing shelf in the closet on the left in room $B$. Resident requests for a third shelf. | Pacer Downs (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5548 | The light located above the stove is not w orking, and some of the eyes on the stove are not working ( $w$ hen turned on they make a funny smell). eye on the left front is the only one used. | Pacer Downs (927) | 0.05 | \$0.76 | \$1.00 | \$0.00 | \$1.76 |
| 5552 | The tub is leaking. There is a constant dripping. Not sure what exactly is wrong. | Pacer Dow ns (927) | 1 | \$17.46 | \$35.00 | \$0.00 | \$52.46 |
| 5553 | The front door needs to be painted and to hole in the $w$ alls need to be covered | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5554 | Key is bent. Please re-cut key; <br> Core: D66 (2) | Pacer Downs (927) | 1 | \$15.29 | \$1.78 | \$0.00 | \$17.07 |
| 5563 | the round tables need to be tightened | Pacer Downs (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5583 | The door gets jammed and sometimes it does not open. | Pacer Downs (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5591 | Please cut new mailbox key for apartment 05B A 4119PS | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 5592 | Please cut new Master Key - small bend Core - ZZ12 | Pacer Dow ns (927) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 5594 | Please cut mailbox key for apartment 15C Core - 4049PS | Pacer Downs (927) | 0.5 | \$7.65 | \$0.89 | \$0.00 | \$8.54 |
| 5615 | I need my bed closer to the door low ered to match the height of the bed closer to the window. | Pacer Downs (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5616 | I have tried plugging up my cable cord to my TV and when Iscan for channels it only picks up 3 channels. When I go to type in other channel numbers my tv screen goes blue and and says "no signal". | Pacer Dow ns (927) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5639 | Please Recore apartment 4A Core as follow s; <br> D25(1) <br> D25(2) <br> D25(3) | Pacer Dow ns (927) | 0.45 | \$6.88 | \$0.00 | \$0.00 | \$6.88 |
| 5640 | The tow el rack needs to mounted back on to the $w$ all. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5641 | There is air seeping though my window causing cold air to come through. | Pacer Dow ns (927) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5646 | The sink in the bathroom is clogged. The water doesn't go dow $n$ fast and it just over floods. I believe there is something in it but we are unsure. Right now w e just w ant the w ater to go dow $n$ faster. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5660 | Dow ns Community Center Toilet clogged with paper tow els. | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5661 | Entire Suite needs to be re-sprayed for bugs. There has been bugs sighted in every room and this morning a large spider $w$ as killed in Bedroom A's bathroom. | Pacer Dow ns (927) | 0.5 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 5665 | 3 pole out at the dow ns near pd Tag \& called already Please Note SCE\&G man came out an said there is a voltage trouble !! send out a different crew .. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5670 | The hot w ater does not turn off completely in the sink, it has been like this for some while but at one point it w ould turn off but it doesn't anymore. | Pacer Dow ns (927) | ${ }^{1}$ | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5671 | the desk draw er and the bottom draw er to the dresser is difficult to open. | Pacer Dow ns (927) | 0.05 | \$0.76 | \$0.00 | \$0.00 | \$0.76 |
| 5672 | Walls around both beds covered in dark stains, possibly from hair oils or grease. If at all possible could the walls be repainted prior to a new resident moving into the space in the spring semester? | Pacer Dow ns (927) | 1 | \$12.00 | \$0.00 | \$0.00 | \$12.00 |
| 5678 | Resident named Jada Hammonds needs assistance lifting her bed to a higher height in 22B | Pacer Dow ns (927) | 0.5 | \$8.73 | \$0.00 | \$0.00 | \$8.73 |
| 5735 | I tripped over my bag fell dow n and broke one of the sliding glass closet doors. It is the front one closest to the door. | Pacer Dow ns (927) | 1 | \$17.46 | \$0.00 | \$0.00 | \$17.46 |
| 5777 | The resident left the bathroom unclean with harsh stains in the show er and toilet. | Pacer Dow ns (927) | 1 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 2802 | Monthly - 927A-Monthly Generator Inspec Refer to PM schedule details. | Pacer Dow ns Community Building (927A) | 0.5 | \$9.19 | \$0.00 | \$0.00 | \$9.19 |
| 2803 | Monthly - 927A-Quarterly Electrical Check Refer to PM schedule details. | Pacer Dow ns Community Building (927A) | 1 | \$15.17 | \$0.00 | \$0.00 | \$15.17 |
| 2815 | Monthly - 927A-Quarterly HVAC/Mech Check Refer to PM schedule details. | Pacer Dow ns Community Building (927A) | 2 | \$40.38 | \$15.00 | \$0.00 | \$55.38 |
| 3012 | Check cleanness of carpet in bedroom B and living Room. <br> Thanks, | Pacer Dow ns Community Building (927A) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3013 | The last w ork order I meant to says 16 C and not 15C carpet need to be check in living room and bedroom B. | Pacer Dow ns Community Building (927A) | 1 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 3368 | Install new "tobacco free" sign. <br> The specific location he w ould like this set up is: In the grass, on the same side as our Emergency phone, midw ay up, along the black fencing, and the sign should be turned to face diagonally, tow ards the direction of the 15 min . parking spaces that are in front of the Laundry | Pacer Dow ns Community Building (927A) | 2 | \$22.82 | \$0.00 | \$0.00 | \$22.82 |
| 3537 | Check A/C---not cooling | Pacer Dow ns Community Building (927A) | 3 | \$60.57 | \$0.00 | \$0.00 | \$60.57 |
| 3596 | Monthly - 927A-Monthly Generator Inspec Refer to PM schedule details. | Pacer Dow ns Community Building (927A) | 0.5 | \$9.19 | \$0.00 | \$0.00 | \$9.19 |
| 3736 | The pacer Market is 79 deg---check for w ater leak in the ceiling | Pacer Dow ns Community Building (927A) | 2.5 | \$50.48 | \$0.00 | \$0.00 | \$50.48 |
| 3813 | The loudspeaker tow er near our office is not w orking properly. It starts at lunch and only last a few seconds. I contacted the vendor and they stated that it $w$ as the more than likely the battery in the tow er | Pacer Dow ns Community Building (927A) | 5.5 | \$75.14 | \$476.00 | \$0.00 | \$551.14 |
| 3908 | Public Safety Storage - puddle under hot w ater heater | Pacer Dow ns Community Building (927A) | 4.1 | \$70.21 | \$380.00 | \$0.00 | \$450.21 |
| 3911 | Lights in University Police Evidence Storage Room aren't w orking. | Pacer Dow ns Community Building (927A) | 2.5 | \$37.93 | \$33.00 | \$0.00 | \$70.93 |
| 3923 | The Deadbolt on the front door is malfunctioning, key gets stuck and hard to remove. | Pacer Dow ns Community Building (927A) | 4 | \$45.64 | \$0.00 | \$0.00 | \$45.64 |
| 4384 | Monthly - 927A-Monthly Generator Inspec Refer to PM schedule details. | Pacer Dow ns Community Building (927A) | 0.5 | \$9.19 | \$0.00 | \$0.00 | \$9.19 |
| 4408 | Vacuum cleaner \#3 has no brush. | Pacer Dow ns Community Building (927A) | 0 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 4623 | The printer in the Pacer Dow ns Residential office keeps getting paper jams w ith no obvious cause. | Pacer Dow ns Community Building (927A) | 0.5 | \$9.63 | \$0.00 | \$0.00 | \$9.63 |
| 4873 | the card sw ipe door doesnt close all the w ay | Pacer Dow ns Community Building (927A) | 0.1 | \$1.48 | \$0.00 | \$0.00 | \$1.48 |
| 4880 | Monthly - 927A-Monthly Generator Inspec Refer to PM schedule details. | Pacer Dow ns Community Building (927A) | 0.5 | \$9.19 | \$0.00 | \$0.00 | \$9.19 |
| 4924 | Monthly - 927A-Quarterly Electrical Check Refer to PM schedule details. | Pacer Dow ns Community Building (927A) | 0.5 | \$7.59 | \$0.00 | \$0.00 | \$7.59 |
| 5051 | Pacer Market is hot | Pacer Dow ns Community Building (927A) | 8 | \$159.06 | \$337.00 | \$0.00 | \$496.06 |
| 5193 | The toilet in the Dow ns Community Center is stopped up. | Pacer Dow ns Community Building (927A) | 0.5 | \$8.12 | \$0.00 | \$0.00 | \$8.12 |
| 5324 | Monthly - 927A-Monthly Generator Inspec Refer to PM schedule details. | Pacer Dow ns Community Building (927A) | 0.5 | \$9.19 | \$0.00 | \$0.00 | \$9.19 |

## Work Order Cost Summary

Selected Date Range for Request Dates:7/1/2016-12/31/2016 Order By Location

| WOID | Description | Location | Labor Hours | Labor Cost | Purchase Cost | Inventory Cost | Total Costs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5370 | Back door top lock broken. Door does not open from inside or outside. | Pacer Dow ns Community Building (927A) | 1 | \$14.82 | \$0.00 | \$0.00 | \$14.82 |
| 5440 | Middle door of Etherredge Center facing the Quad will not lock. | Pacer Dow ns Community Building (927A) | 0 | \$0.00 | \$150.00 | \$0.00 | \$150.00 |
| 5730 | Open air refrigerator is losing pow er and will not stay running. See Santana | Pacer Dow ns Community Building (927A) | 1.5 | \$30.29 | \$0.00 | \$0.00 | \$30.29 |
| 5776 | Monthly - 927A-Monthly Generator Inspec Refer to PM schedule details. | Pacer Dow ns Community Building (927A) | 1 | \$18.38 | \$0.00 | \$0.00 | \$18.38 |
| Count: 1887 Work Orders |  | Grand Total: | 597.849 | ,478.92 | \$29,308.04 | \$0.00 | 2,786.95 |

