



UNIVERSITY OF
SOUTH CAROLINA

Posting Date: July 29, 2016

INTENT TO AWARD

This is a statement of intent to award a contract and becomes the official statement of award effective 8:00 AM August 9, 2016, unless otherwise suspended or canceled. Vendors are encouraged not to begin work on the contract or incur any costs associated with the contract prior to the effective date of the contract. The University of South Carolina assumes no liability for any expenses incurred by vendors prior to the effective date of the contract.

Bidder's right to protest as listed in section 11-35-4210 in the South Carolina Consolidated Procurement Code applies to this award. Protest to be filed with:

Chief Procurement Officer
Information Technology Management Office
1201 Main Street Suite 601
Columbia, SC 29201

Solicitation Number: USC-FPB-2998-CJ

Issue Date: July 1, 2016

Opening Date: July 25, 2016

Description: ServiceNow Professional Services

Initial Contract Term: August 9, 2016 through August 8, 2017

Maximum Contract Term: August 9, 2016 through August 8, 2021

Estimated Potential Value of Contract: \$850,000.00 (\$170,000.00 per year)

Awarded To: Acorio, LLC
ATTN: Brian M. Uhelski
260 Franklin Street
Boston, MA 02110

Awarded Items 1-18:

Item No.	Item Description	Quantity	Unit of Measure	Unit Price
1	<p>Item Description: Program Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Program Manager on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$275 or less. Bids over \$275 will be rejected.</p>	1.000	Hours	\$250.00
2	<p>Item Description: Remote Program Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Program Manager Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$245 or less. Bids over \$245 will be rejected.</p>	1.000	Hours	\$230.00
3	<p>Item Description: Project Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Project Manager on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$190 or less. Bids over \$190 will be rejected.</p>	1.000	Hours	\$190.00
4	<p>Item Description: Remote Project Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Project Manager Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$170 or less. Bids over \$170 will be rejected.</p>	1.000	Hours	\$170.00

5	<p>Item Description: Technical Business Analyst</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Technical Business Analyst on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$165 or less. Bids over \$165 will be rejected.</p>	1.000	Hours	\$165.00
6	<p>Item Description: Remote Technical Business Analyst</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Technical Business Analyst Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$150 or less. Bids over \$150 will be rejected.</p>	1.000	Hours	\$150.00
7	<p>Item Description: ServiceNow Platform Architect</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: ServiceNow Platform Architect on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$345 or less. Bids over \$345 will be rejected.</p>	1.000	Hours	\$280.00
8	<p>Item Description: Remote ServiceNow Platform Architect</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote ServiceNow Platform Architect Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of</p>	1.000	Hours	\$240.00

	\$305 or less. Bids over \$305 will be rejected.			
9	<p>Item Description: ServiceNow Administrator</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: ServiceNow Administrator on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$280 or less. Bids over \$280 will be rejected.</p>	1.000	Hours	\$235.00
10	<p>Item Description: Remote ServiceNow Administrator</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote ServiceNow Administrator Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$250 or less. Bids over \$250 will be rejected.</p>	1.000	Hours	205.00
11	<p>Item Description: Senior Technical Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Senior Technical Consultant on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$260 or less. Bids over \$260 will be rejected.</p>	1.000	Hours	\$250.00
12	<p>Item Description: Remote Senior Technical Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Senior Technical Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$230 or less. Bids over \$230 will be rejected.</p>	1.000	Hours	\$225.00

13	<p>Item Description: Technical Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Technical Consultant on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$210 or less. Bids over \$210 will be rejected.</p>	1.000	Hours	\$210.00
14	<p>Item Description: Remote Technical Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Technical Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$185 or less. Bids over \$185 will be rejected.</p>	1.000	Hours	\$185.00
15	<p>Item Description: Quality Assurance Engineer</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Quality Assurance Engineer on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$180 or less. Bids over \$180 will be rejected.</p>	1.000	Hours	\$180.00
16	<p>Item Description: Remote Quality Assurance Engineer</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Quality Assurance Engineer Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$160 or less. Bids over \$160 will be rejected.</p>	1.000	Hours	\$160.00

17	<p>Item Description: Training Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Training Consultant on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$240 or less. Bids over \$240 will be rejected.</p>	1.000	Hours	\$235.00
18	<p>Item Description: Remote Training Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Training Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$200 or less. Bids over \$200 will be rejected.</p>	1.000	Hours	\$195.00

Awarded To: Cask Technologies, LLC
ATTN: Michael P. Lemon
9350 Waxie Way, Ste. 210
San Diego, CA 92123

Awarded Items 1-18:

Item No.	Item Description	Quantity	Unit of Measure	Unit Price
1	<p>Item Description: Program Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Program Manager on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$275 or less. Bids over \$275 will be rejected.</p>	1.000	Hours	\$225.00
2	<p>Item Description: Remote Program Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Program Manager Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$245 or less. Bids over \$245 will be rejected.</p>	1.000	Hours	\$225.00
3	<p>Item Description: Project Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Project Manager on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$190 or less. Bids over \$190 will be rejected.</p>	1.000	Hours	\$170.00

4	<p>Item Description: Remote Project Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Project Manager Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$170 or less. Bids over \$170 will be rejected.</p>	1.000	Hours	\$168.00
5	<p>Item Description: Technical Business Analyst</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Technical Business Analyst on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$165 or less. Bids over \$165 will be rejected.</p>	1.000	Hours	\$145.00
6	<p>Item Description: Remote Technical Business Analyst</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Technical Business Analyst Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$150 or less. Bids over \$150 will be rejected.</p>	1.000	Hours	\$145.00
7	<p>Item Description: ServiceNow Platform Architect</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: ServiceNow Platform Architect on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$345 or less. Bids over \$345 will be rejected.</p>	1.000	Hours	\$275.00

8	<p>Item Description: Remote ServiceNow Platform Architect</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote ServiceNow Platform Architect Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$305 or less. Bids over \$305 will be rejected.</p>	1.000	Hours	\$275.00
9	<p>Item Description: ServiceNow Administrator</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: ServiceNow Administrator on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$280 or less. Bids over \$280 will be rejected.</p>	1.000	Hours	\$200.00
10	<p>Item Description: Remote ServiceNow Administrator</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote ServiceNow Administrator Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$250 or less. Bids over \$250 will be rejected.</p>	1.000	Hours	200.00
11	<p>Item Description: Senior Technical Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Senior Technical Consultant on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$260 or less. Bids over \$260 will be rejected.</p>	1.000	Hours	\$200.00

12	<p>Item Description: Remote Senior Technical Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Senior Technical Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$230 or less. Bids over \$230 will be rejected.</p>	1.000	Hours	\$200.00
13	<p>Item Description: Technical Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Technical Consultant on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$210 or less. Bids over \$210 will be rejected.</p>	1.000	Hours	\$145.00
14	<p>Item Description: Remote Technical Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Technical Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$185 or less. Bids over \$185 will be rejected.</p>	1.000	Hours	\$145.00
15	<p>Item Description: Quality Assurance Engineer</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Quality Assurance Engineer on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$180 or less. Bids over \$180 will be rejected.</p>	1.000	Hours	\$135.00

16	<p>Item Description: Remote Quality Assurance Engineer</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Quality Assurance Engineer Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$160 or less. Bids over \$160 will be rejected.</p>	1.000	Hours	\$135.00
17	<p>Item Description: Training Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Training Consultant on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$240 or less. Bids over \$240 will be rejected.</p>	1.000	Hours	\$200.00
18	<p>Item Description: Remote Training Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Training Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$200 or less. Bids over \$200 will be rejected.</p>	1.000	Hours	\$200.00

Awarded To: Consulting-Portal, Inc. dba Navvia
ATTN: Karl Bietsch
9075 Bluffview Trace
Roswell, GA 30076

Awarded Items 19, 20, 22, and 23:

Item No.	Item Description	Quantity	Unit of Measure	Unit Price
19	<p>Item Description: Senior Service Management Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Senior Service Management Consultant on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$285 or less. Bids over \$285 will be rejected.</p>	1.000	Hours	\$285.00
20	<p>Item Description: Remote Senior Service Management Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Senior Service Management Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$265 or less. Bids over \$265 will be rejected.</p>	1.000	Hours	\$235.00
22	<p>Item Description: Remote Service Management Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Service Management Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$225 or less. Bids over \$225 will be rejected.</p>	1.000	Hours	\$230.00

23	Item Description: Process Design/Requirement Gathering Application Services Tool Product Catg.: 91830 - Computer Network Consulting Tendering Text: Rate \$15,000. Please enter rate of \$15,000 or less. Bids over \$15,000 will be rejected.	1.000	Each	\$13,490.00
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Awarded To: Ticomix, Inc. dba Aptis
ATTN: Phyllis Ginestra
5642 N. Second Street
Loves Park, IL 61111

Awarded Items 1-20, 22 and 23:

Item No.	Item Description	Quantity	Unit of Measure	Unit Price
1	<p>Item Description: Program Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Program Manager on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$275 or less. Bids over \$275 will be rejected.</p>	1.000	Hours	\$245.00
2	<p>Item Description: Remote Program Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Program Manager Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$245 or less. Bids over \$245 will be rejected.</p>	1.000	Hours	\$205.00
3	<p>Item Description: Project Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Project Manager on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$190 or less. Bids over \$190 will be rejected.</p>	1.000	Hours	\$190.00

4	<p>Item Description: Remote Project Manager</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Project Manager Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$170 or less. Bids over \$170 will be rejected.</p>	1.000	Hours	\$170.00
5	<p>Item Description: Technical Business Analyst</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Technical Business Analyst on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$165 or less. Bids over \$165 will be rejected.</p>	1.000	Hours	\$165.00
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7	<p>Item Description: ServiceNow Platform Architect</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: ServiceNow Platform Architect on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$345 or less. Bids over \$345 will be rejected.</p>	1.000	Hours	\$265.00
8	<p>Item Description: Remote ServiceNow Platform Architect</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote ServiceNow Platform Architect Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$305 or less. Bids over \$305 will be rejected.</p>	1.000	Hours	\$225.00
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14	<p>Item Description: Remote Technical Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Technical Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$185 or less. Bids over \$185 will be rejected.</p>	1.000	Hours	\$185.00
15	<p>Item Description: Quality Assurance Engineer</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Quality Assurance Engineer on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$180 or less. Bids over \$180 will be rejected.</p>	1.000	Hours	\$180.00

16	<p>Item Description: Remote Quality Assurance Engineer</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Quality Assurance Engineer Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$160 or less. Bids over \$160 will be rejected.</p>	1.000	Hours	\$160.00
17	<p>Item Description: Training Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Training Consultant on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$240 or less. Bids over \$240 will be rejected.</p>	1.000	Hours	\$230.00
18	<p>Item Description: Remote Training Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Training Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$200 or less. Bids over \$200 will be rejected.</p>	1.000	Hours	\$190.00

19	<p>Item Description: Senior Service Management Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Senior Service Management Consultant on site Hourly Rate per laborer that is all inclusive of costs (travel, meals, lodging, equipment, tools, all expenses, etc...) to perform work pursuant to this contract. Please enter an hourly rate of \$285 or less. Bids over \$285 will be rejected.</p>	1.000	Hours	\$265.00
20	<p>Item Description: Remote Senior Service Management Consultant</p> <p>Product Catg.: 91830 - Computer Network Consulting</p> <p>Tendering Text: Remote Senior Service Management Consultant Hourly Rate per laborer that is all inclusive of costs to perform work pursuant to this contract. Please enter an hourly rate of \$265 or less. Bids over \$265 will be rejected.</p>	1.000	Hours	\$225.00
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Charles C. Johnson, III.

Charles C. Johnson, III
Procurement Manager