

# **Request for Quotation**

Page One

THIS IS NOT AN ORDER

Purchasing Department | 1600 Hampton Street, Suite 606 | Columbia, SC 29208 | (803) 777-4115

| Quotation must be received no later than: 11:00 AM |    |      | Send Quotation to above address at Attention of: | Solicitation Number:        | Posting Date: |    |      |
|--|----|------|--|-----------------------------|---------------|----|------|
| 03   | 18 | 2016 | Michelle Robinson                                | USC-RFQ-2918-MR(Re-<br>Bid) | 03            | 07 | 2016 |

Questions regarding this solicitation must be received no later than 11:00 AM on March 16, 2016. Answers to questions will be posted to the Purchasing Department's website in an amendment to the solicitation: <a href="http://purchasing.sc.edu">http://purchasing.sc.edu</a> Please quote your lowest delivered price of the item(s) listed below. The Purchasing Department reserves the right to reject any or all quotes and to waive any or all technicalities. All Quotes must be signed by the vendor's representative per the terms noted. Failure to comply with these instructions may result in disqualification of the Quote. Faxed or Emailed Quotes are accepted. This solicitation conforms to Section 11-35-1550 of the SC Consolidated Procurement Code.

|        | SC Minority Certification Number (if applicable). |
|--------|---|
|        | Signature   |
| E-mail |   |
|        |   |

| Item # | Quantity and Unit | Description of Supplies or Services                | Unit Price | Extended Price |
|--------|-------------------|--|------------|----------------|
| 1      | LOT               | Refer to the Bid Schedule for specified services.  | \$         | \$             |
| 2      |                   | Travel (if applicable)                             | \$         | \$             |
|        |                   | TOTAL  |            | \$             |
|        |                   | Buyer: Michelle Robinson                           |            |                |
|        |                   | Phone: (803) 777-5253; FAX: 803-777-2032           |            |                |
|        |                   | E-mail: marobins@mailbox.sc.edu                    |            |                |
|        |                   | A faxed or e-mailed quote is acceptable.           |            |                |
|        |                   | Quote only as specified. Do not include sales tax. |            |                |
|        |                   | Deliveries Shall be FOB Destination.               |            |                |
|        |                   | Award to be made to one vendor for entire lot.     |            |                |
|        |                   |  |            |                |

#### **GENERAL CONDITIONS**

DEFAULT: In case or default by the Contractor, the University of South Carolina reserves the right to purchase any or all items in default in the open market, charging the Contractor with any additional costs. The defaulting Contractor shall not be considered a responsible bidder until the assessed charge has been satisfied.

All amendments to and interpretation of this RFQ shall be in writing. The procurement officer shall not be legally bound by any amendment or interpretation that is not in writing.

Any contract entered into by the University of South Carolina or its agencies resulting from this quotation shall be subject to cancellation at the end of any fiscal or appropriated year unless otherwise provided by law

Payment will be made in accordance with Section 11-35-45 of the South Carolina Consolidated Procurement Code and Disbursement Regulations. Delay in receiving invoices, as well as errors and omissions on the invoices, will be considered just cause for withholding payment without losing discount privileges. The University reserves the right to withhold payment or make such deductions as may be necessary to protect the University from loss or damage because of defective work, claims, damages, or to pay for repair of correction of materials furnished hereunder.

Quoted prices must remain firm for a period of thirty days beyond the Request for Quotation deadline. Unit prices will govern over extended prices unless otherwise stated.

The University of South Carolina shall consider payment discounts in the award of this contract when such discounts are for thirty days or more after final inspection and acceptance of contract requirements. Payment discounts for less than thirty days are encouraged but shall not be a factor in award determination. Please state your discount terms using the above referenced information as the University's position on the matter.

All materials and products offered must be guaranteed to meet and comply with the requirements all the specifications, terms and conditions indicated or referred to.

The award will be made in accordance with Section 11-35-1520 of the South Carolina Consolidated Procurement Code.

The University reserves the right to: (1) reject any and all quotations and to cancel the solicitation; (2) waive any and all technicalities; (3) reject any quotation in which the delivery time indicated is of substantial length to cause disruption and/or delay in operation for which the item(s) is/are intended; (4) reject ambiguous quotations which are uncertain as to terms, delivery, quantity, or compliance with specifications.

The successful contractor assumes sole responsibility and shall hold harmless the University of South Carolina, its directors, officers, employees and agents from and against any and all claims, actions or liabilities of any nature which may be asserted against them by third parties in connection with the performance of the successful bidder, its directors, officers, employees and agents under this agreement. The University of South Carolina agrees to accept responsibility for claims, actions or liabilities resulting from negligent acts of its employees occurring within the scope of their employment which may be asserted against them by third parties in connection with the performance of the University of South Carolina, its members, directors, officers, employees and agents under this agreement.

Contractor agrees not to refer to award of this contract in commercial advertising in such a manner to state or imply that the products or service provided are endorsed or preferred by the user.

Upon award of a contract under this quotation, the person, partnership, association or corporation to whom the award is made must comply with the laws of South Carolina that require such person or entity to be authorized and/or licensed to do business in this State. Notwithstanding the fact that applicable statutes may be exempt or exclude the successful quoter from requirements that it be authorized and/or licensed to do

business in this State, by submission of this signed quote, the quoter agrees to subject itself to the jurisdiction and process of the courts of the State of South Carolina as to all matters and disputes arising or to arise under the contract and the performance thereof, including any questions as to the liability for taxes, licenses or fees levied by the State.

<u>Termination:</u> Subject to the provisions below, the contractor may be terminated for any reason by the University providing a thirty-day advance notice in writing is given to the contractor.

<u>Termination for Convenience</u>: In the event that this contract is terminated or cancelled upon request and for the convenience of the University may negotiate reasonable termination costs, if applicable.

<u>Termination for Cause</u>: Termination by the University for cause, default, or negligence on the part of the Contractor shall be excluded from the foregoing provisions; termination costs, if any, shall not apply. The thirty day advance notice requirement is waived and the default provision in this bid shall apply.

HIPAA Law: The Contractor agrees that to the extent that some or all of the activities within the scope of this Contract are subject to the Health Insurance Portability Accountability Act of 1996, P.L. 104-91, as amended ("HIPAA"), or its implementing regulations, it will comply with the HIPAA requirements and will execute such agreements and practices as the University of South Carolina may require to ensure compliance. Additional information may be viewed at: http://www.sa.sc.edu/shs/hipaa/

## IRAN DIVESTMENT ACT – CERTIFICATION (JAN 2015)

(a) The Iran Divestment Act List is a list published by the Board pursuant to Section 11-57-310 that identifies persons engaged in investment activities in Iran. Currently, the list is available at the following URL: <a href="http://procurement.sc.gov/PS/PS-iran-divestment.phtm">http://procurement.sc.gov/PS/PS-iran-divestment.phtm</a>. Section 11-57-310 requires the government to provide a person ninety days written notice before he is included on the list. The following representation, which is required by Section 11-57-330(A), is a material inducement for the State to award a contract to you. (b) By signing your Offer, you certify that, as of the date you sign, you are not on the then-current version of the Iran Divestment Act List. (c) You must notify the Procurement Officer immediately if, at any time before posting of a final statement of award, you are added to the Iran Divestment Act List.

**IRAN DIVESTMENT ACT – ONGOING OBLIGATIONS (JAN 2015):** (a) You must notify the procurement officer immediately if, at any time during the contract term, you are added to the Iran Divestment Act List. (b) Consistent with Section 11-57-330(B), you shall not contract with any person to perform a part of the Work, if, at the time you enter into the subcontract, that person is on the then-current version of the Iran Divestment Act List.

**OPEN TRADE REPRESENTATION (JUN 2015):** By submitting an Offer, Offeror represents that Offeror is not currently engaged in the boycott of a person or an entity based in or doing business with a jurisdiction with whom South Carolina can enjoy open trade, as defined in SC Code Section 11-35-5300.

## **SPECIAL CONDITIONS**

BUDGET MAXIMUM: The funds available for this project are limited to \$40,000.00. If the total price of your offer exceeds this amount, your offer will be rejected as non-responsive.

LICENSES, PERMITS, INSURANCE: All costs for required licenses, permits and insurance shall be borne by the Bidder.

The University of South Carolina requires all contractual activities to be performed in a manner that is consistent with all applicable federal, state and local laws, regulations, rules, rulings and ordinances. These

include, but are not limited to: the Occupational safety and Health Act, The Environmental Protection Act, The South Carolina Hazardous Waste Management Act.

## IMPORTANT - Please Note

Vendors, we MUST have your Federal ID # (company) or Social Security # (individual) before processing any invoices for payment. Failure to provide this information will result in delay of payments until this information is received. Please include this information with your quote.

PREFERENCES – A NOTICE TO VENDORS (SEP. 2009): On June 16, 2009, the South Carolina General Assembly rewrote the law governing preferences available to in-state vendors, vendors using in-state subcontractors, and vendors selling in-state or US end products. This law appears in Section 11-35-1524 of the South Carolina Code of Laws. A summary of the new preferences is available at <a href="https://www.procurement.sc.gov/preferences">www.procurement.sc.gov/preferences</a>. ALL THE PREFERENCES MUST BE CLAIMED AND ARE APPLIED BY LINE ITEM, REGARDLESS OF WHETHER AWARD IS MADE BY ITEM OR LOT. VENDORS ARE CAUTIONED TO CAREFULLY REVIEW THE STATUTE BEFORE CLAIMING ANY PREFERENCES. THE REQUIREMENTS TO QUALIFY HAVE CHANGED. IF YOU REQUEST A PREFERENCE, YOU ARE CERTIFYING THAT YOUR OFFER QUALIFIES FOR THE PREFERENCE YOU'VE CLAIMED. IMPROPERLY REQUESTING A PREFERENCE CAN HAVE SERIOUS CONSEQUENCES. [11-35-1524(E)(4)&(6)]

PREFERENCES - RESIDENT CONTRACTOR PREFERENCE (SEP 2009): To qualify for the RCP, you must maintain an office in this state. An office is a nonmobile place for the regular transaction of business or performance of a particular service which has been operated as such by the bidder for at least one year before the bid opening and during that year the place has been staffed for at least fifty weeks by at least two employees for at least thirty five hours a week each. In addition, you must, at the time you submit your bid, directly employ, or have a documented commitment with, individuals domiciled in South Carolina that will perform services expressly required by the solicitation and your total direct labor cost for those individuals to provide those services must exceed fifty percent of your total bid price. [11-35-1524(C)(1)(iii)] Upon request by the procurement officer, you must identify the persons domiciled in South Carolina that will perform the services involved in the procurement upon which you rely in qualifying for the preference, the services those individuals are to perform, and documentation of the your labor cost for each person identified. If requested, your failure to provide this information promptly will be grounds to deny the preference (and, potentially, for other enforcement action).

PREFERENCES - RESIDENT SUBCONTRACTOR PREFERENCE (SEP 2009): To qualify for this preference, You must meet the following requirements. (1) You must -- at the time you submit your bid -have a documented commitment from a single proposed first tier subcontractor to perform some portion of the services expressly required by the solicitation. (2) The subcontractor -- at the time you submit your bid -- must directly employ, or have a documented commitment with, individuals domiciled in South Carolina that will perform services expressly required by the solicitation and the total direct labor cost to the subcontractor for those individuals to provide those services exceeds, as applicable, either twenty percent for a 2% preference or forty percent of bidder's total bid price for a 4% preference. (3) You must identify the subcontractor that will perform the work, the work the subcontractor is to perform, and your factual basis for concluding that the subcontractor's work constitutes the required percentage of the work to be performed in the procurement. [11-35-1524(D)] You can stack this preference, i.e., earn another 2% or 4% preference for each additional qualifying subcontractor, but the preference is capped. [11-35-1524(D)(4), (E)(7)] Upon request by the procurement officer, you must identify the persons domiciled in South Carolina that are to perform the services involved in the procurement upon which you rely in qualifying for the preference, the services those individuals are to perform, the employer of those persons, your relationship with the employer, and documentation of the subcontractor's labor cost for each person identified. If requested, your failure to provide this information promptly will be grounds to deny the preference (and, potentially, for other enforcement action). YOU WILL NOT RECEIVE THE PREFERENCE UNLESS YOU SPECIFY WHETHER YOUR ARE CLAIMING THE 2% OR 4% PREFERENCE AND YOU PROVIDE THE INFORMATION REQUIRED BY ITEM (3) ABOVE.

SUBCONTRACTOR SUBSTITUTION PROHIBITED-RESIDENT SUBCONTRACTOR PREFERENCE (SEP 2009): If you receive an award as a result of the subcontractor preference, you may not substitute any business for the subcontractor upon which you relied to qualify for the preference, unless first approved in writing by the procurement officer. If you violate this provision, the State may terminate your contract for cause and you may be debarred. In addition, the procurement officer may require you to pay the State an amount equal to twice the difference between the price paid by the State and the price offered by the next lowest bidder, unless the substituted subcontractor qualifies for the preference. [11-35-1524(D)(5)(c)]

#### ADDITIONAL CONDITIONS

SHIPPING / RISK OF LOSS (JAN 2006): F.O.B. Destination. Destination is the shipping dock of the Using Governmental Units' designated receiving site, or other location, as specified herein. (See Delivery clause)

MATERIAL AND WORKMANSHIP (JAN 2006): Unless otherwise specifically provided in this contract, all equipment, material, and articles incorporated in the work covered by this contract are to be new and of the most suitable grade for the purpose intended.

CONTRACTOR'S OBLIGATION – GENERAL (JAN 2006): The contractor shall provide and pay for all materials, tools, equipment, labor and professional and non-professional services, and shall perform all other acts and supply all other things necessary, to fully and properly perform and complete the work. The contractor must act as the prime contractor and assume full responsibility for any subcontractor's performance. The contractor will be considered the sole point of contact with regard to all situations, including payment of all charges and the meeting of all other requirements.

#### SCOPE OF WORK / SPECIFICATIONS

**Purpose:** To develop messaging architecture that will drive the branding effort for a new facility for USCB's Bachelor of Science Degree in Hospitality Management on Hilton Head Island and associated changes in academic program direction.

## **PROJECT REQUIREMENTS:**

- This project will include national higher education research on the field of Hospitality
   Management enrollment trends and program differentiation and enrollment strategies for distinct,
   specific targeted groups recommended by the consultant.
- The outcome will be an evaluative report with strategic direction for positioning, differentiation, and the associated communications plan and digital and print communications products.

**NOTE:** A successful bid must demonstrate bidder's experience and access to national and regional data sources, quantitative and qualitative data collection from higher education's sources and through focus groups with higher education professionals and analysis that justifies the communications plan, key messages and design elements. This experience and access will be necessary for a successful contract.

**NOTE:** The bidder must demonstrate success in developing these strategies and creating pieces that will recruit students and inform the community. The contractor will be responsible for developing strategies and creating pieces that will recruit students and inform the community.

# **Expertise:**

- The bidder must describe previous examples of running focus groups and interviews that yielded qualitative data from higher education faculty and staff and translating the research into printed and digital pieces and/or tools.
- This prior knowledge and experience is essential due to the scope of the project. A new, \$24 million dollar Hospitality Management Center that must generate significant enrollment growth to meet its financial goals will open on Hilton Head Island in August 2018. The business model requires that enrollment more than doubles in six years. To achieve this growth, communication tools must perform effectively in regional, national and international markets, in which the institution currently has no expertise.
- Higher education communication professionals with experience at least on a national level are required.
- Bidder's experience with many higher education institutions is required to understand the effect of messaging on the program and the institution as a whole.
- Please provide at least three (3) references that validate your company's experience in this area.
- In addition, a description of similar research of strategy to messaging to communications products completed by the bidder serving as contractor for higher education clients must be provided in order to be considered for the bid. This description must include how complex messages for education services were translated into engaging, effective messages for appropriate non-academic audiences.

## **CONTRACTUAL REQUIREMENTS**

#### Research:

• In order to articulate program details, the bidder will need to review available planning documents and materials.

## **Market Research:**

- Provide higher education marketing research based on geographical area and current trends that will impact the outcome of the product.
- Use higher education marketing research to provide an analysis of additional ways to reach the target audience(s). The research will need to be interpreted to provide direction for this and future projects.

#### **One to Two-Day Discovery Visit:**

- Meeting with USCB project lead to review details, goals and strategies.
- Develop a research interview protocol.
- Complete one-on-one and focus group interviews with key faculty and staff including department head, professors and USCB staff. In addition, interview current students, local business leaders, employers and alumni to gather more information. Others may need to be interviewed to gather everything needed.
- Identify potential photo opportunities and testimonial candidates.

#### **Photo Shoot Art Direction:**

- Create a custom shot list based on research and the discovery visit.

- Create detailed specifications for photos or provide on-site art direction for photography.

## **Deliverables:**

- Research report summarizing key findings and proposing at least two messaging and design directions.
- File ready brochure including all messaging, editorial and design work and meeting specifications determined by USCB.
- Three-email series targeted toward prospective students—with messaging, photo specification and design work that complements USCB's primary brand
- Tailored messaging and editorial content for a landing page.

Note that all materials must complement the look and feel and the messaging architecture of all current marketing products: "Discover Your Powerful Future" USCB branding.

#### **Timeline:**

- National enrollment trends and quantitative market analysis as well as strategic assessment of market position of at least 3 top Hospitality Management programs provided by March 25.
- Two day Discovery visit completed by March 31.
- All digital development must be completed by April 18.
- Brochure files provided within one month of completed digital work.

# **Bid MUST Include the Following:**

- Must provide two samples of higher education pieces with similar reach, market scope and quality as that of the "Discover Your Powerful Future" brand (one digital and one printed) at the time of submission of bid.

DELIVERY / PERFORMANCE LOCATION – PURCHASE ORDER: After award, all deliveries shall be made and all services provided to the location specified by the University of South Carolina in its purchase order.

## **BIDDING SCHEDULE**

| <b>PRICE FOR</b> build a branding effort for the new on Hilton Head Island - \$ | the hospitality management program presence |                           |
|---|---|---------------------------|
| TRAVEL (if applicable): \$  |   | _                         |
| Resident Contractor Preference  |   |                           |
| Resident Sub-Contractor Preference (2%)   |   | Number of Sub-Contractors |
| Resident Sub-Contractor Preference (4%)   |   | Number of Sub-Contractors |

Note: The service preferences do not apply to a bid for an item of work by the bidder if the annual price of the bidder's work exceeds \$50,000 or the total potential price of the bidder's work exceeds \$500,000. [11-35-1524(E)(3)]

Please refer to the preference clauses listed in the additional conditions of this solicitation to ensure that you qualify to select the above preferences.

Bidder is to submit the following for preferences requested above:

- 1) Identify the subcontractor to perform the work:
- 2) Identify the work the subcontractor is to perform:
- 3) Bidder's factual basis for concluding that the subcontractor's work constitutes the required percentage of the work to be performed in the procurement.

| Total Price   |
|---|
| Delivery: ARO   |
| Note 1: Taxes should not be included with price.  Note 2: All preferences must be claimed by initialing in the space provided in the bid schedule. Preferences are applied by line item whether the award is to be made by line item or lot. If you request a preference, you are certifying that your offer qualifies for the preference you have claimed. |
| MINORITY PARTICIPATION (JAN 2006)   |
| Is the bidder a South Carolina Certified Minority Business? □ Yes □ NO  |
| Is the bidder a Minority Business certified by another governmental entity? □ Yes □ NO  |
| If so, please list the certifying governmental entity:  |
| Will any of the work under this contract be performed by a SC certified Minority Business as a subcontractor? $\square$ Yes $\square$ NO  |
| If so, what percentage of the total value of the contract will be performed by a SC certified Minority Business as a subcontractor? $\square$ Yes $\square$ NO  |
| Will any of the work under this contract be performed by a minority business certified by another governmental entity as a subcontractor? $\square$ Yes $\square$ NO  |
| If so, what percentage of the total value of the contract will be performed by a minority business certified by another governmental entity as a subcontractor? $\square$ Yes $\square$ NO  |
| If a certified Minority Business is participating in this contract, please indicate all categories for which the Business is certified:   |
| □ Traditional minority  |
| □ Traditional minority, but female  |
| □ Women (Caucasian females)   |
| □ Hispanic minorities   |
| □ DOT referral (Traditional minority)   |
| □ DOT referral (Caucasian female)   |
| □ Temporary certification   |
| □ SBA 8 (a) certification referral  |

□ Other minorities (Native American, Asian, etc.)

(If more than one minority contractor will be utilized in the performance of this contract, please provide the information above for each minority business.)