



UNIVERSITY OF SOUTH CAROLINA

Amendment One

Date: March 8, 2019
From: Juaquana Brookins, Procurement Officer
Solicitation #: USC-RFP-3422-JB
Description: Student Housing Assignment and Conference Management System for USC Housing Department

This Amendment modifies the solicitation only in the manner and to the extent as stated herein.

Questions and Answers

OFFERORS SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

Authorized Signature

Name of Offeror

Date

The following questions were received prior to the receipt of questions deadline.

1. Qu: is the price proposal for 7,000 beds or 10,000 beds? Do you require pricing for both? Our license is based on the number of beds so we need this clarified so we can price it correctly.

A: The proposal should include pricing for 8,000 beds initially and the cost for additional beds to be added, as needed.

2. Qu: is the price proposal for just cloud (hosted) or both hosted and onsite implementations? I.e. should we include both options in the pricing document?

A: The proposal should include pricing for both options, if both are offered.

3. Qu: are you able to specify how many interfaces are required? or should pricing simply state the costs per interface add on ?

A: There are two primary existing applications that any solution must integrate with:

SunGard Banner – Student Information System, which includes student financials

“Solution must seamlessly and fully integrate with Banner to make accepting and reflecting student fees and payments, meal plan management, student information systems including important information such as emergency contacts, grade and credit information, class standing, class schedules, and mailbox and mailbox combination.”

- CBORD – Access Control, Student ID Card Management

“the implementation must seamlessly integrate with existing card access and meal plan systems using the CSGold application by CBORD. Card access integrations must be real time.”

There could be additional interfaces/integrations that have yet to be identified, based on the functionality available in the selected software solution, so the proposal should include a “cost per interface add-on.”

4. “Demonstrations should include the personnel who would be assigned to work on this project and at least one representative of the offeror’s implementation team” How would you define “the personnel who would be assigned to work on this project”? and

A: The “implementation team” are those individuals assigned to work directly with Housing staff through the implementation of the software, from initial project assessment through go-live.

“Personnel assigned to work on this project” would include the implementation team as well as additional staff that may provide services to USC (sales liaison, customer service, support), but not work closely with USC staff as part of the implementation process.

USC is primarily concerned about those individuals that will be assigned to work closely with our staff throughout the implementation process, from needs analysis to go-live (the implementation team).

5. Qu: what is the difference that you perceive between personnel who would be assigned to work on this project and the implementation team?

A: See response to question 4.

6. “The University will provide only power and internet access”.
Qu: will the university provide a projector and screen or is the vendor expected to bring these items?

A: Yes.

7. Will there be a podium available?

A: No.