



U N I V E R S I T Y O F
SOUTH CAROLINA

AMENDMENT NO.1 TO SOLICITATION

TO: ALL VENDORS

FROM: Kevin Sanders, Procurement Manager

SUBJECT: SOLICITATION NUMBER: USC-RFP-2763-KS
Digital Media Management Software License, Implementation, and Training

DATE: February 25th, 2015

This Amendment **No.1** modifies the Request for quote only in the manner and to the extent as stated herein.

Vendor questions and answers

BIDDER SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT **NO.1** IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

Authorized Signature

Name of Offeror

Date

Q1. Section I.A. Scope of Solicitation

Does the offeror have to provide peripherals such as Storage, Transcoders, etc., or can the offeror provide just the Asset Management Admin software solution to control most of industry standard devices either via directly or through API?

A1. The offeror must include any peripherals (other than storage) that will be needed to deliver an end-to-end solution. The University will provide storage and virtual servers to accommodate any software needed for ingestion, transcoding and management of the digital assets.

Q2. Section II.A. System Architecture

For the initial self-hosted solution, Does the offeror have to provide peripherals such as Storage, Transcoders, etc., or can the offeror provide just the Asset Management Admin software solution to control most of industry standard devices either via directly or through API?

For the future cloud-hosted solution, is it necessary to provide pricing at this point or can it be provided when the moment for such an addition is considered by the University?

A2. For the initial self-hosted solution, The offeror must include any peripherals (other than storage) that will be needed to deliver an end-to-end solution. The University will provide storage and virtual servers to accommodate any software needed for ingestion, transcoding and management of the digital assets.

For the future cloud-hosted solution, it is not necessary to provide pricing at this time. The University will request and consider this pricing when the moment for such is needed. It is important to note that the University seeks a solutions whose architecture is easily modified between deployment models.

Q3. Section II.B. Transcoding, delivery and storage

For the CDN necessary for content delivery, or can the offeror provide just the Asset Management Admin software solution?

A3. Content Delivery Network (CDN) requirements are only applicable to the cloud-hosted model. Future moves to a cloud-hosted model will require the provider to maintain a robust CDN.

Q4. Section III.B. Implementation – Installation

Is the University providing any existing equipment to be integrated with the new system? Can a detailed list be provided to estimate the need for any API development for control/communication?

Is there a need to migrate the existing Windows home-grown system's database into de new system? Can you provide detailed information to evaluate the need for any software implementation to accomplish this?

A4. The University does not have any existing equipment that will be integrated with the offeror's solution nor need to be controlled via API, other than needed virtual servers and required storage. This will be a standalone solution without any connectivity to the existing legacy Windows system.

Q5. Section III.C. Technical Support

The RFP specifies a contract period of 4 years. Is the cost of an associated Support Plan considered to be prepaid for those initial 4 years? How about after the 4 initial years given the system is still operable and updated?

A5. The University requires the ability to renew annually over the contract period with an option to terminate by written notice no less than 30 prior to renewal date.

Q6. Section VI. A, B, C – Evaluation Factors

Is it possible to demonstrate the system onsite for the purpose of complementing and achieving a detailed explanation of the proposed system?

A6. Demonstrations are not allowed.