



U N I V E R S I T Y O F
SOUTH CAROLINA

Posting Date: April 19, 2013

INTENT TO AWARD

This is a statement of intent to award a contract and becomes the official statement of award effective 8:00 AM April 30, 2013, unless otherwise suspended or canceled. Vendors are encouraged not to begin work on the contract or incur any costs associated with the contract prior to the effective date of the contract. The University of South Carolina assumes no liability for any expenses incurred by vendors prior to the effective date of the contract.

Bidder's right to protest as listed in section 11-35-4210 in the South Carolina Consolidated Procurement Code applies to this award. Protest to be filed with:

Michael B. Spicer
Chief Procurement Officer
Information Technology Management Office
1201 Main Street Suite 600
Columbia, SC 29201

Solicitation Number: USC-RFP-2381-CJ

Issue Date: March 4, 2013

Opening Date: March 22, 2013

Description: ITIL Training for University Technology Services (UTS)

Initial Contract Term: June 10, 2013 through June 9, 2014
Maximum Contract Term: June 10, 2013 through June 9, 2014

Estimated Potential Value of Contract: \$300,000.00

Awarded To: Creative Enterprise Solutions LLC (dba Beyond 20)
ATTN: Erika Flora
11445 E. Via Linda
#2-103
Scottsdale, AZ

Evaluated Amount: \$44,710.00

Each individual course session is priced separately. Pricing includes all course materials, certification exams, as well as all instructor travel expenses.

One (1) day simulation training for its senior management team / leaders of up to 15 participants **\$6,000.00**

Three (3) day ITIL version 3 Foundations training, certification exam prep, and exam for up to 20 participants **\$13,410.00**

Four (4) days of Intermediate (Tier II – Service Lifecycle Certification Training) for the project team of six (6) participants in one or more of the following Tier II – Service Lifecycle module courses with exam prep and certification testing: **\$11,600.00**

- Service Strategy
- Service Design
- Service Transition, and
- Continual Service Improvement

Five (5) days of Intermediate (Tier II – Service Capability Certification Training) for the project team of six (6) participants in one or more of the following courses: **\$13,700.00**

- Release Control and Validation (RCV)\
- Service Offerings and Agreements (SOA)
- Operational Support and Analysis (OSA)
- Planning Protection and Optimization

Charles C. Johnson, III.

Charles C. Johnson, III
Procurement Manager