



U N I V E R S I T Y O F
SOUTH CAROLINA

Posting Date: June 30, 2011

INTENT TO AWARD

This is a statement of intent to award a contract and becomes the official statement of award effective 8:00 AM, July 12, 2011, unless otherwise suspended or canceled. Vendors are encouraged not to begin work on the contract or incur any costs associated with the contract prior to the effective date of the contract. The University of South Carolina assumes no liability for any expenses incurred by vendors prior to the effective date of the contract.

Bidder's right to protest as listed in section 11-35-4210 in the South Carolina Consolidated Procurement Code applies to this award. Protest to be filed with:

Michael B. Spicer
Chief Procurement Officer
Information Technology Management Office
1201 Main Street Suite 600
Columbia, SC 29201

Solicitation Number: USC-RFP-1944-CJ

Issue Date: April 25, 2011
Deadline for Receipt of Proposals: May 16, 2011 at 3:00 PM

Description: Furnish, Deliver, Implement and Support a Comprehensive Service Desk System that is ITIL Compliant for the University Technology Services of the University of South Carolina

Awarded To: Service-now.com
ATTN: Andrew Chedrick, Chief Financial Officer
12225 El Camino Real
Suite 100
San Diego, CA 92130

Initial Contract Term: July 18, 2011 through July 17, 2012
Maximum Contract Term: July 18, 2011 through July 17, 2016

Estimated Potential Value of Contract: \$769,660.00

Evaluated Amount: \$491,200.00

Charles C. Johnson, III.

Charles C. Johnson, III
Procurement Manager