

AMENDMENT NO. 2 TO SOLICITATION

TO: ALL VENDORS

FROM: Charles Johnson, Procurement Manager

SUBJECT: SOLICITATION NUMBER: USC-RFP-1687-CJ

PROVIDE HVAC SYSTEMS WATER TREATMENT CHEMICALS AND SERVICES FOR USC UPSTATE

DATE: April 22, 2010

This Amendment No. 2 modifies the Request For Proposals only in the manner and to the extent as stated herein.

BIDDER SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT NO. 2 IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

Authorized Signature

Name of Offeror

Date

THE DEADLINE FOR RECEIPT OF PROPOSALS HAS BEEN CHANGED TO 3:00 PM ON MAY 10, 2010.

THE FOLLOWING QUESTION REGARDING THE RFP WAS RECEIVED FROM A VENDOR:

QUESTION 1: . On the USC Upstate Water Treatment bid, on page 11 of the bid packet, there is language of the representative of the company.

Reps shall reside within a radius of the greater Spartanburg area in order to provide

quick response to emergency calls.

What does this mean? What area does this cover?

ANSWER: The radius requirement has been removed from the solicitation. Please see Revision / Modification to Item 2.1 of Section III. Scope of Work / Specifications of the solicitation below.

ITEM 2.1 <u>COMPANY EXPERIENCE</u> OF SECTION III. SCOPE OF WORK / SPECIFICATIONS HAS BEEN RECISED AND NOW READS AS FOLLOWS:

Service Representatives

The **Contractor** must be able to assign a service representative to this contract plus one authorized alternate. All of the service representatives shall be full-time employees of the **contractor**. **Contractor's Service Representatives shall respond to an emergency call placed by USC Upstate with a phone call to USC Upstate within two hours after the emergency call is placed and be physically on-site at USC Upstate within six hours after the emergency call is placed in order to provide quick response to emergency calls.** The **contractor's service** representatives must be available to USC Upstate on a 24-hour basis and must be capable of physically responding within two hours after contact. The **contractor's service** representatives shall be familiar with all aspects of

industrial water treatment and will be required to perform routine testing and monitoring of boilers, condensate systems, softeners, HVAC cooling systems, low conductivity systems, hot water closed loops, and related systems at The USC Upstate site.

USC Upstate requires the **contractor's** service representatives to have the following minimum requirements:

<u>Education Level</u>: Bachelor of Science in Chemistry, Chemical Engineering or Related Engineering Discipline is preferred, or the equivalent in knowledge, training, skills, education certifications and work experience.

<u>Water Treatment Work Experience:</u> Primary Service Representative - 10 years

Alternate Service Representative - 5 years

The **contractor's** service representative must be trained in the following areas; HAZCOM, personal protective equipment, respiratory protection, hearing conservation, transporting hazardous materials, Lockout/Tagout, and chemical safety.

In the event that any **contractor's** service representative is terminated from employment, or reassigned, a replacement representative of equal or superior qualifications shall be offered (via resume) **by the contractor** for USC Upstate approval prior to commencing service.