



Posting Date: September 13, 2019

STATEMENT OF AWARD

AWARD - ONE RESPONSE RECEIVED: IN ACCORDANCE WITH SC PROCUREMENT CODE 11-35-1520(10) AWARD, "WHEN ONLY ONE RESPONSE IS RECEIVED, THE NOTICE OF INTENT TO AWARD AND THE DELAY OF AWARD MAY BE WAIVED."

The University of South Carolina makes award to the contractor noted below. Unless otherwise provided in the solicitation, the statement of award serves as acceptance of your offer. University of South Carolina assumes no liability for any expenses incurred by vendor prior to the effective date of the contract.

PROTEST - CPO ADDRESS - MMO: Any protest must be addressed to the Chief Procurement Officer, Materials Management Office, and submitted in writing (a) by email to protest-mmo@mmo.sc.gov , (b) by facsimile at 803-737-0639, or (c) by post or delivery to 1201 Main Street, Suite 600, Columbia, SC 29201.

Solicitation Number: USC-IFB-3523-AS

Issue Date: July 26, 2019

Opening Date: August 20, 2019

Description: Provide Telephonic Behavioral Health Services for Upstate

Initial Term Contract: September 13, 2019 to September 12, 2019

Maximum Contract Term: September 13, 2019 to September 12, 2024

Awarded To: ProtoCall Services, Inc.
Attn: Laura Schaefer
621 SW Alder Street, Suite 400
Portland, OR 97205

See Attached for Rates

Item	UOM	Item Description	Unit Price (Monthly Price)
1	Monthly	Telephone Answering Service - Monthly Base Fee based on 100 calls per month	\$3,650.00 per month
2	Each	Telephone Answering Service - Overage Fee based on over 100 calls per month	\$39.00 per call
3	Each	Language translation services per call	\$1.44 per minute
4	Each	One time set-up charge	\$4,500.00



Ashley Kennedy-Shell
Procurement Officer