



U N I V E R S I T Y O F
SOUTH CAROLINA

AMENDMENT NO.2 TO SOLICITATION

TO: ALL VENDORS
FROM: Kevin Sanders, Procurement Manager
SUBJECT: SOLICITATION NUMBER: USC-IFB-2348-KS
Symantec Antivirus Protection Suite

DATE: December 5th, 2012

This Amendment **No.2** modifies the Request for quote only in the manner and to the extent as stated herein.

Vendor questions/Answers

BIDDER SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT **NO.2** IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

Authorized Signature

Name of Offeror

Date

1. *Page 3, Section III Scope - Deliver/install Antivirus Protection Suite as specified in bidding schedule of section VIII of the solicitation*

The scope and schedule are not aligned. There are 4 other solutions that need to be delivered and installed. For example, Mobile Device Managed, Workplace Application Streaming, Client Management Suite, Data Loss Prevention, etc.. Would you please clarify?

The AntiVirus portion of the solicitation will be installed first. UTS does not anticipate any issues with the basic installation for SLA departments, but would like to have the process validated by the vendor. Preparation of a "package" for departments not under SLA with UTS will be needed. Once created and documented, it will be made available to those departments to install. The vendor will not be required to assist in that installation. Our intent is to have the AV solution completed for SLA departments by the end of March. Departments not under SLA should be complete by the end of April.

The DLP solution is anticipated to be installed in parallel with the AV solution. They are not interdependent and can be handled separately. The vendor will need to be scheduled for this operation. The time frame for completion of this is not certain. Parties involved with this module will need to meet with the vendor to discuss the time frame and scheduling.

The remainder of the packages will be set up in this order: (1) MDM; (2) CMS; (3) WAS. These will be scheduled after the AV portion has been completed. UTS is flexible with this scheduling. Parties involved with this portion will meet with the vendor to develop and lay out a reasonable schedule for deployment.

2. *How does USC want to install the licenses?*

Phased approach, serial, parallel. A combination of these. Consideration will be given to the contractor's schedule for staffing, and the same for UTS staff. We anticipate having some directional meetings as soon as the contractor is chosen and we are given the go ahead to make the purchase. Scheduling, best approach methods, and such, will come out of these meetings.

3. *You ask what the cost of maintenance for Yrs 2-5. Do you want each year broken out or one accumulative number for Years 2-5?*

Cumulative total must be shown on Bidding Schedule; enter cumulative total in extended price field of the item. The actual maintenance will be paid for on a yearly basis and needs to be broken down on a yearly basis; enter yearly maintenance cost in unit price field of the item.

1. *What is the anticipated method of deployment? Traditional Software Delivery, Streaming, or terminal services*

We anticipate a mixture of these methods being used. USC has a de-centralized computing environment, hence there is no one methodology that can be applied across all environments. UTS has a method to distribute products in an automated fashion to their SLA departments. Departments not under SLA with UTS have technical staffs that install products on a manual basis.

2. *What if any legacy application considerations should there be?*

This is an unknown.

3. *What are some of the benefits USC is looking to achieve by deployment of Application streaming? Is it solely for security.*

AS is not being used solely from a Security perspective. AS will be used to lessen the installation time in an automated fashion which means that personnel involvement is reduced. Additionally, UTS will be working with a virtual desktop environment moving forward, and this new arena may utilize this as well.