



U N I V E R S I T Y O F
SOUTH CAROLINA

AMENDMENT NO. 3 TO SOLICITATION

TO: ALL VENDORS

FROM: Charles Johnson, Procurement Manager

SUBJECT: SUBJECT: SOLICITATION NUMBER: USC-RFP-2141-CJ
POST-WARRANTY OCTEL MAINTENANCE CONTRACT FOR VOICEMAIL SYSTEM

DATE: February 27, 2012

This Amendment **No.3** modifies the Request for Proposals only in the manner and to the extent as stated herein.

BIDDER SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT **NO. 3** IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

Authorized Signature

Name of Offeror

Date

THE FOLLOWING QUESTION WAS RECEIVED FROM VENDOR A REGARDING THE SOLICITATION:

QUESTION #1: My company is interested in providing Octel Voicemail maintenance for the University Of South Carolina. Per the Request For Proposal, I see that there are 84 ports installed. Would you be able to share a parts list and platform type.

ANSWER: The platform is Aria. The critical spares that will be needed are Octel 350 CPU Card, Octel 350 File Card, and an Octel 350 5 Volt DC Power Supply.

THE FOLLOWING QUESTIONS WERE RECEIVED FROM VENDOR B REGARDING THE SOLICITATION:

QUESTION #1: What is the model of the Octel system?

ANSWER: The model is Aria 350.

QUESTION #2: What are the type of line cards...analog or digital?

ANSWER: Line cards are digital.

QUESTION #3: The requested coverage is 8am-5pm Monday-Friday. Is there an on-site dispatch requirement or is the service remote only?

ANSWER: Remote service only – no on-site dispatch requirement.