



U N I V E R S I T Y O F
SOUTH CAROLINA

AMENDMENT NO. 1 TO SOLICITATION

TO: ALL VENDORS

FROM: Charles Johnson, Procurement Manager

SUBJECT: SUBJECT: SOLICITATION NUMBER: USC-FPB-2328-CJ
PROVIDE PROFESSIONAL SERVICES TO ASSIST THE UNIVERSITY TECHNOLOGY SERVICES
(UTS) IN THE NEXT PHASE OF ITS ORACLE IDENTITY MANAGEMENT PROJECT

DATE: October 24, 2012

This Amendment **No.1** modifies the Fixed Price Bid only in the manner and to the extent as stated herein.

Vendor Questions and Answers

BIDDER SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT **NO. 1** IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

Authorized Signature

Name of Offeror

Date

THE FOLLOWING QUESTIONS WERE RECVEIVED FROM VENDOR A:

QUESTION NO. 1: " **Professional Services**" Solicitation Number : USC-FPB-2328-CJ, is this particular bid open for all the vendors? Can we response to this proposal request ?

ANSWER: Solicitation No. USC-FPB-2328-CJ is open to all qualified vendors to respond to appropriately (Reference: Section IV. Information for Offerors to Submit of the solicitation).

QUESTION No. 2: Or is this Information to Bid is only for vendors holding any particular State Term Contracts?

ANSWER: This Fixed Price Bid is not restricted to vendors holding any particular State of South Carolina Term Contracts with the South Carolina Budget & Control Board Procurement Services.

THE FOLLOWING QUESTIONS WERE RECEIVED FROM VENDOR B:

QUESTION NO. 1: We have gone through your proposal of ‘Professional Services-(to assist the UTS in the next phase of its Oracle Identity management Project’ published on GovDirections. Would like to learn more regarding this proposal and would be grateful if you could let me know further steps to register as a vendor.

ANSWER: It is not necessary to register as a vendor in order to be able to respond to the solicitation.

QUESTION NO. 2: Is this replacing a current contract?

ANSWER: As stated in Section I – Scope of Solicitation; “It is the intent of the University of South Carolina to solicit bids to obtain qualified contractors to provide professional services to assist the University Technology Services (UTS) in the next phase of its Oracle Identity Management project in accordance with all the requirements stated in this solicitation.” The contract is estimated to begin January 1, 2013.

QUESTION NO. 3: Can you give a list of titles and or job descriptions the State of New York will be in need of?

ANSWER: This is a solicitation for the State of South Carolina. There are four labor categories to be bid identified in the table in Section VIII. Bidding Schedule / Price-Business Proposal of the solicitation. Further qualifications for resumes and positions to be

submitted should meet the criteria specified in Section IV – Information for Offerors to Submit, part A. Qualifications and Experience, item 5. Resumes.

QUESTION NO. 4: Could you please clarify the pricing required for this RFP?

ANSWER: See Section VIII. Bidding Schedule / Price-Business Proposal of the Fixed Price Bid solicitation.

QUESTION NO. 5: Available number of open positions?

ANSWER: These will be defined based upon the scope of individual statements of work issued during the contract period.

THE FOLLOWING QUESTIONS WERE RECEIVED FROM VENDOR C:

Reference Statement:

“The current Oracle Identity Manager implementation has thus far taken over the functions of linking identities between multiple source systems in support of Banner go-live and integration with authoritative systems including Banner and the legacy mainframe systems. The current direction for the system includes: the improved operationalization of the system, continued integration with both legacy and new authoritative sources and replacing the existing provisioning infrastructure. “

QUESTION NO. 1: Please provide details and/or examples of current needs inferred by “operationalization” of the system? Are there specific challenges needing immediate attention – what are the current-and-long-term implications/issues?

ANSWER: Currently, the University has a need to integrate Banner financial aid with Oracle Identity manager. Longer term the University will replace its legacy provisioning system with OIM and integrate OIM with systems such as Carolina Card and systems provisioned from AD Exchange.

Reference Statement:

“Oracle IdM / Banner Integration Assistance...”

QUESTION NO. 2: Please describe the integration points supporting the current interfaces feeding Oracle Identity Manager. Specifically, what additional data elements may need to be added to the feeds?

ANSWER: See answer to Question No. 1.

Reference Statement:

“Build connectors and provisioning process for multiple Active Directories including Active Directory Accounts and Exchange Accounts, LDAP Accounts, and custom target databases ... Instantiate and provision multiple Sun LDAP installations ...”

QUESTION NO. 3: How many Active Directory and Sun LDAP instances are targeted by the effort? What is the level of integration required for each instance (e.g. OU placement, attribute needs, group assignments)?

ANSWER: There are three Active Directories. The scope for these services has not yet been determined.

Reference Statement:

“Bidder must demonstrate knowledge of the technical details of upgrading from one major release of Oracle Identity Manager to the next major release. Specifically the Bidder must have adequate exposure to the details of Oracle Identity Manager 11gR2 to assist USC in performing an upgrade to that release of OIM.”

QUESTION NO. 4: To what extent will any upgrade activities overlap with the work outlined in the request for services? The statement indicates a need to assist. Will an additional team (not provided by the vendor) be engaged with upgrading the current Oracle Identity Manager Deployment?

ANSWER: Yes, there will be upgrade activities planned during the project. These will be handled in house by the University.

Reference Statement:

“Support for the existing provisioning will continue to exist until all provisioning targets can be converted.”

QUESTION NO. 5: What is the targeted timeline to completely replace the current mainframe administrative system with the Banner application?

ANSWER: The mainframe administrative system is planned to be replaced with Banner for the student phase by the fall of 2013.