UNIVERSITY OF SOUTH CAROLINA

ADDENDUM NO. 1

TO: ALL VENDORS

FROM: William (Dennis) Gallman

SUBJECT: USC-BVB-1516-DG/Furnish/Deliver Data Management Software

OPENING DATE AND TIME: See Item One

DATE: June 14, 2006

This Addendum No. 1 modifies the IFB only in the manner and to the extent as stated herein.

ITEM ONE: NO CHANGE

ITEM TWO: CLARIFICATIONS TO QUESTIONS PRESENTED BY VARIOUS VENDORS

1. **Question:** Specification 1.f.x (8) - Terra Dotta uses 256-bit AES encryption before transmitting backup files to an industry-standard secure backup service (Amazon S3). Terra Dotta can implement PGP encryption for backup as a custom service but costs for doing this are not included in this bid. Please confirm the necessity for PGP encryption which would cost an additional $2,400 annually.

    Answer: AES encryption of transmitted backups is adequate for current requirements.[We currently use PGP for secure file storage and transfer within the division and the desired availability of PGP encryption in the Application is specified as a potential future enhancement. I would expect some implementation or licensing fees should we choose to implement it later on. Probably the ability to increase the encryption level to 512-bit or 1024-bit, or some other standard encryption algorithm would be a much more likely future requirement.]

    2. Question: Appendix A – Question 57 – What is meant by wireless monitoring capabilities?   Is the question asking whether our support staff receive notification of issues on their PDAs and cell phones?

    Answer: Yes, does the ASP provide the ability for support personnel to use wireless or cellular devices to monitor system health and availability, or to receive alarm notifications via wireless devices? [We are concerned/interested in knowing that awareness of impairments and response to system problems would be timely and implemented in a way that would reach support personnel quickly at any time or location.]

    3. Question: Graphical Layout – We assume the university will want a graphical look similar to other University of South Carolina web pages but this is not listed as a

requirement. Would you like us to include Professional Services to integrate a web design into your StudioAbroad installation?

 Answer: Yes, we would want some ability to customize the look and feel of the user interface or web design for consistency with University websites. [The University can provide graphical images, backgrounds, logos,page design, etc. as required, provided the capability is available in the Application.At the very minimum we would probably want some branding, customized banner page or USC Logo in the webpage header, along with the ability to place legal notices, FERPA warnings, disclaimers, etc. on the main page where login starts .]

 4.**Question:** Installation, Training and Support Requirements states that vendor must have ability to complete implementation by 7/15/09. Can you correct and specify the actual implementation date?

 Answer: The University would like implementation by 9/15/2009. However depending on

the date of award the requested implementation date of 9/15/2009 can change.

 5. Question: Does the University have an approved budget for this? Can you provide us with a ballpark expectation?

 Answer: The estimated will not be given to any potential vendors

 6. Questions: Bidders Schedule on Page 20/33 requires a cost input for Unit Price and Extended Amount. Is Extended Amount = Quantity * Unit Price, or something else?

 Answer: Since the bid will be one entire job the Unit price should be the same as the extended amount

BIDDER SHALL ACKNOWLEDGE RECEIPT OF ADDENDUM NO. 1 IN THE SPACE PROVIDED BELOW AND RETURN IT **WITH THEIR BID RESPONSE**. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

_____   _____
Authorized Signature   Firm

_____
Date