



UNIVERSITY OF
SOUTH CAROLINA

AMENDMENT NO.1 TO SOLICITATION

TO: ALL VENDORS

FROM: Michelle Robinson, CPPB, Procurement Manager

SUBJECT: SOLICITATION NUMBER: USC-RFQ-2680-MR
On-line Tutoring System for the University of South Carolina's Palmetto College

DATE: October 14, 2014

This Amendment No.1 modifies the Request for Qualifications only in the manner and to the extent as stated herein.

Vendor Questions and Answers

BIDDER SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT NO.1 IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

Authorized Signature

Name of Offeror

Date

The following Questions were received from Vendor A

Question # 1

Submission issue: The RFQ states to submit one electronic copy on a "compact disc." Is a USB drive acceptable?

Answer

Yes, actually a USB drive is preferred.

Question #2

The RFQ states "submit (contact information) for the references requested above" – does that mean we need a reference for each of the 5 Qualification areas?

Answer

References should be provided for all individuals providing each separate function so if a person is responsible for more than one, his/her listing once will suffice.

Question # 3

Question on number of students: Would all of the students at Lancaster, Salkehatchie, Sumter and Union as well as the USC Ft. Jackson Associate Degree program be candidates for online tutoring (e.g., does the 4300 noted include all on-ground students)?

Answer

Yes, and the updated fall 2014 numbers (still unofficial) are around 5150.

Question # 4

Question on #3 qualification on integration to "instructional technology, voice response systems, self-service web-based applications, and web portals": Can you please indicate the names of the different applications (if they are 3rd party applications) the university would require us to integrate with or if they are internally developed applications?

Answer

Blackboard and Banner are the two third party applications the qualified vendors need to be prepared to integrate to from the RFP.

The following Questions were received from Vendor B

Question #1

Is it possible that more than one vendor will be selected to move on to Step II, namely the RFP process?

Answer

Yes

Question #2

Is it expected that more than one vendor will be selected to move on to Step II, namely the RFP process?

Answer

Yes

The following Questions were received from Vendor C

Question #1

Regarding References on Page 5: How many references would you like us to submit?

Answer

5

Question #2

Past Use: Has The University of South Carolina ever utilized online tutoring in the past? If so, who was your provider?

Answer

No, the University of South Carolina has not utilized online tutoring in the past.

Question #3

Pricing: Is this RFQ requesting that we submit pricing information regarding our online tutoring service (or will that be requested later, if a provider makes it to Step II)?

Answer

No, Pricing will however be requested in the Request for Proposal (RFP).