

Transition Coaching: Retaining Students in Transition

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Overview

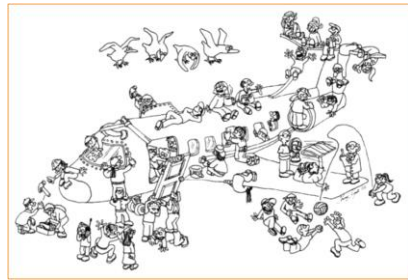
1. Introductions
2. Transition coaching background
3. Identifying students in transition
4. Campus and community collaboration
5. Training
6. Challenges
7. Best practices



Who are we?



Transition Coaching at UTK “Learning By Doing”



Background

- What is transition coaching?
- How & why did it get started at UT?
- Why First-Year Studies?



Activity 1: Identifying Students in Transition



Students in Transition at Your Institution – Who Are They?

(Responses from session participants)

All students	First generation students
1st year students	Students changing majors
Dual enrollment students	2 nd year students
Provisional admits	Students with disabilities
Transfer students	Non-traditional students
Seniors	Veterans
Low income students	Students from foster care
Students on academic probation	Undocumented students
International students	



Students in Transition at UTK Who Are They?

Internal

- Voluntarily separated from their college (without a major)
- Involuntarily released from their college
- Transfer not in major of choice
- Exploratory readmits



Students in Transition at UTK Who Are They?

Internal

- Approved dismissal appeals
- FYS 101 students where we are instructors (transfer, LEAD, traditional)
- Students with Early-Alert notifications



Students in Transition at UTK Who Are They?

External

- Volunteer Bridge program participants
- Potential transfer students from local community college



Activity 2: Identifying Internal & External Partners



Partners at Your Institution

(Responses from session participants)

Internal Partners	External Partners
Career Services	Community Colleges
Disability Services	High Schools
Residence Life	
Transfer Office	
Education Resource Center	
Veterans' Office	
Financial Aid Office	
Orientation	
Counseling Center	
Advising Centers	



Internal Partners at UTK

- First-Year Studies Assistant Directors
- College Advising Centers
- Student Success Center
- Center for Career Development



Internal Partners at UTK

- Counseling Center
- Student Health Services
- Dean of Students Office



Internal Partners at UTK

- Records Office
- Financial Aid Office
- Admissions Office



Internal Partners at UTK

- Academic Appeals Committee
- Transfer Student Task Force
- Housing Advisory Committee
- TRiO



External Partners at UTK

Pellissippi State Community College

- | | |
|------------------------|---------------------|
| • Bridge Liaison | • Academic Advisors |
| • Financial Aid Office | • Campus Deans |
| • Campus Security | |



Training

- Previous academic advising experience
- Academic coaching training (National Tutoring Association)
- College visits/transition coach road tour
- Summer orientation advising



Training

- Craft & adopt a coaching philosophy
- Professional development within the campus advising community
- Consult the experts



Training

- On-going conversation about the work
- Presenting at conferences
- Review student development theories



Challenges

- Resources at local community college are limited
- 9 colleges with their own policies/procedures
- Students and their experiences are not static



Challenges

- Advising community buy-in
- Data: long-term success not yet measurable



Best Practices

- Assessment plan
- Technological capabilities and access
- Hire senior level academic advisors
- Develop a comprehensive transition advising guide



Best Practices

- Outreach to students
- Create a student action plan template
- Participate in campus committees
- Professional development opportunities



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