



#### College reaffirmation of accreditation

Goal	Results
Program modifications	• Throughout 2023, revised curriculum, courses and policies for BSW & MSW programs
Collect relevant data	<ul> <li>Completed in 2023 for self-study, continuing in 2024 for continuous program assessment.</li> <li>In 2024 will focus faculty and staff retreat on new accreditation standards and expectations.</li> </ul>
Submit self study	Written and submitted December 2023
Host site visit	• Will complete March 2024- decision to be made Fall 2024

#### Access and transparency: Reimagining student experience and advancing student success

Goal	Results
Enhance student experience	<ul> <li>Address student feedback from the climate and exit survey. Dean meeting with student leaders, will continue.</li> <li>Enhance and sustain services and resources for students</li> <li>In 2023 held successful event for scholarship students, gowing in 2024</li> </ul>
Strengthen post-graduate experience	<ul> <li>Retention assessment and interventions to improve graduation rates</li> <li>Significant alumni satisfaction efforts- very successful homecoming event, alumni/student mixer, alumni presentations to students- continuing &amp; expanding in 2024.</li> </ul>

#### Inclusive excellence: Increasing community and economic impact

Goal	Results
Increase & strengthen partnerships	<ul> <li>Identify current and potential community partners- Dean conducted multiple partner visits in 2023 and will continue in 2024. Creating Dean's Advisory Board in 2024 and continuing with our Field Education and Workforce Advisory Committee.</li> <li>Conducted strategic partner interviews &amp; survey for alumni and community partners to assess COSW impressions, used that data in 2023 strategic plan</li> </ul>
Define & celebrate our brand identity	<ul> <li>In 2023, launched first College branded pop-up apparel shop, created "We Are Changemakers" brand concept- created stickers, building branding, College's first billboard. Continuing in 2024 Connecting messaging to our impact on South Carolina- Dean presented in 2023 (continuing in 2024) to SC interest groups.</li> </ul>

#### Service and Integrity: Transforming service delivery and promoting operational excellence

Goal	Results
Strengthen & develop systems	<ul> <li>Streamline internal administrative systems Need to identify a database or system to track prospective applicants, applicants, students and alumni. Determined specific needs and uses for the database.</li> <li>Have identified SalesForce to meet our needs, worked with Darla Moore School on potential partnership. At standstill due to cost.</li> </ul>
Improve organizational climate	<ul> <li>Multi-day faculty and staff strategic planning event in Summer 2023 to revise the College's mission, vision and goals aligned with USC strategic plan. Implementation happening in 2024 and beyond- delayed due to illness and death of College leader, Field Director Melissa Reitmeier.</li> <li>Excellent retention continues- no faculty or staff losses due to climate.</li> <li>Cope with faculty illness and loss- the unexpected long-term hospitalization (starting Aug 2023) and Feb 2024 death of Melissa Reitmeier was a significant loss to all faculty, staff, students, community and professional partners. College faculty and staff came together to cover her tasks,</li> </ul>

## **Blueprint March 2024**



this did lead to some inability to meet goals- as did the prolonged emotional trauma of this loss.

Secure robust funding resources

- Increase financial solvency
  - o Increased efforts for student recruitment and retention- continuing.
  - We significantly decreased spending and have all expenses approved by Provost's officewe will continue efforts to minimize all costs.
  - Increase grant funding
    - Supporting Institute for Families in Society & Center for Child & Family Studies
    - Associate Dean for Faculty & Research met with tenure track faculty to discuss research goals, assisted with finding appropriate funding outlets & complete applications- will continue in 2024
    - Associate Dean for Faculty & Research hosted research colloquia to foster a culture of research excellence in the college- will continue in 2024
    - Associate Dean for Faculty & Research, Senior Director of Development & Dean working with USC foundations- have increased foundation applications
  - o Bridge to Faculty fellow started in 2023, will continue to support her success
  - Tenure track Assistant Professor hired to start Aug 2024
  - Successfully applied for Presidential funding for Tenure track faculty search in Fall 2024
  - Improve development outcomes
    - Senior Director of Development completed onboarding in 2023, hired Assistant Director of Development in 2024.
    - Senior Director of Development exceeded her 2023 goals, asks and visits and in 2024 will
      complete onboarding of Assistant Director of Development. In 2024, we expect to
      continue to exceed goals for gifts, asks and visits and are on track to do so.
    - Open and development team has and will continue to focus on top 25 prospects and increase donor and prospect visits. In 2023 visits were made to major donors who had never been visited before- this will continue and increase in 2024 and strategy for capital campaign will increase.
  - Increase student enrollment
    - Partnered with SC DSS to create scholarship and post-grad employment opportunities for students- started MSW student scholarships in addition to BSW student scholarships in 2023- have expanded # of scholarships for MSW students in 2024
    - o Systems in place to monitor, assess and act on student retention barriers- will continue
    - o In 2023 new recruiter hired- she left after a few months. In 2024 we hired a new recruiter with outstanding potential
    - Continuing to work on transfer pathways with community college systems & USC twoyear campuses.
    - o Targeted efforts for recruitment for Charleston cohort
    - New online course options for PT students delivered in 2024
    - New graduate certificate program in trauma-informed practice will be submitted 2024
    - New undergraduate elective courses to serve BSW students, social work minors and other student
    - Proposal for online MSW submitted to USC and CSWE- marketing begins in 2024 with program start in 2025. In 2024: need to staff the online program & target marketing
    - Action related to DSW program on hold in 2023 to create and submit accreditation report in Fall 2023. Will resume DSW planning in 2024.
  - In 2024, will enhance & increase for-profit professional development certificate program offerings.

# **COLLEGE DASHBOARDS**

#### Filter your results:

PI Home Campus PI Home College
All College of Social Work

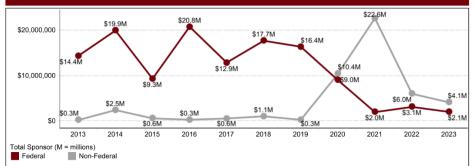
Sponsored Awards Overall Year-to-Date (July-January)

\$4,471,431

#### Sponsored Awards Distribution Year-to-Date (July-January)

Purpose of Funding YTD Source of Funding YTD Top Federal Sponsor YTD 1.0% 15.7% -108.5% 208.5% 80.0% 84.3% Research Federal Health & Human Services (excl. NIH) Training Private National Institutes of Health State Govt

#### Sponsored Awards Trend Graph shows trend lines of federal and non-federal sponsored awards from 2013 to 2023. Amounts are represented in millions of US dollars



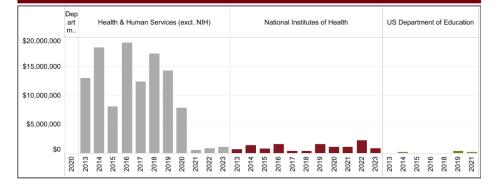
## Sponsored Awards Year-to-Date Comparison Table shows sponsored awards by source year-to-date

Sponsored Awards Fiscal Year Comparison Table shows sponsored awards by source in year 2023

October	Fiscal Year-to-E		ison
	2024	2023	
Federal	43,524	794,787	5%
Private	852,481	260,086	328%
State Govt	3,575,426	1,447,028	247%
Grand Total	4,471,431	2,501,901	179%

Compare to:	2022		
	2023	2022	
Federal	2,052,161	3,142,621	65%
Private	280,982	503,479	56%
State Govt	3,860,336	5,519,838	70%
Local Govt		8,600	0%
Grand Total	6,193,479	9,174,538	68%

#### Sponsored Awards Trend by Top Federal Sponsors Length of bar shows total sponsored awards





**Data Filtering** 

**Admissions** 

**Enrollment** 

**Credit Hours** 

**Degrees Awarded**  **Retention &** Graduation

Faculty & Staff

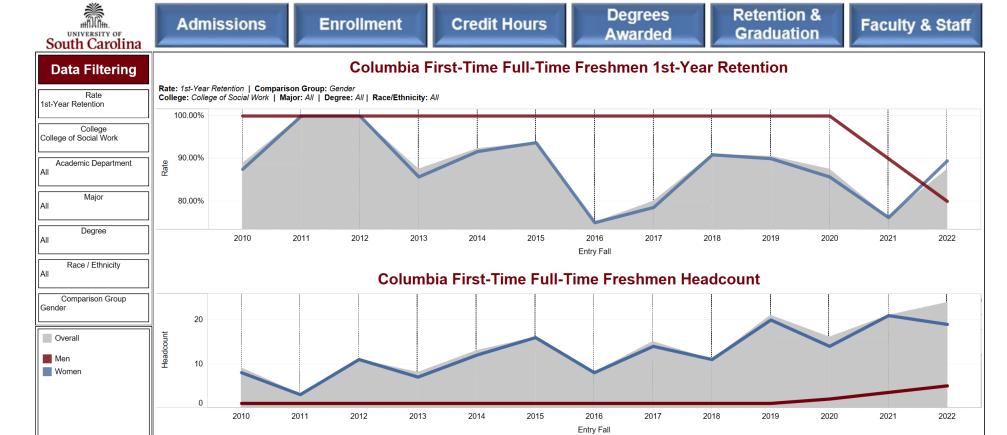
#### **Departmental Employee Trends**

Campus: USC Columbia | College: College of Social Work | HR Department: All | Faculty / Employee Type: All

			2017			2018			19	20	20	202	21	20	22	20	)23
Campus		Men	Women	Unknown	Men	Women	Unknown	Men	Women								
USC Columbia	Full Time Tenured Admin Faculty		1			1			1								1
	Full Time Tenure Faculty	5	9		4	9		4	10	5	11	3	10	3	9	4	8
	Full Time Tenure Track Faculty	2	6		4	5		4	3	3	1	3	1	3	1	2	1
College / Administrative Area	Full Time Non-Tenure Track Faculty	4	10		5	9		5	11	11	24	8	24	7	25	6	21
College of Social Work	Part Time Faculty	12	32		4	19		10	23	8	21	8	23	7	25	5	19
	Full Time Staff	5	20		5	18		7	20	7	19	6	19	5	16	6	15
	Temporary	15	72	1	16	75		24	89	13	65	12	53	6	26	7	30
HR Department	Grad Assistant	18	115	4	13	94	4	9	72	5	62	8	68	9	61	9	62
All	Grand Total	<u>61</u>	<u>265</u>	<u>5</u>	<u>51</u>	<u>230</u>	<u>4</u>	<u>63</u>	<u>229</u>	<u>52</u>	<u>203</u>	<u>48</u>	<u>198</u>	<u>40</u>	<u>163</u>	<u>39</u>	<u>157</u>
			2017		2018			20	19	20	20	202	21	20	22	20	123
		Men	Women	Unknown	Men	Women	Unknown	Men	Women								
Faculty / Employee Type	American Indian / Alaskan		1						1		1						
All	Asian	2	5		2	2		2	3	3	3	3	2	3	3	2	4
	Black or Africa American	15	80		11	73		10	81	9	71	9	65	5	48	5	52
	Hispanic	2	7		1	8		3	11	2	7	2	11	1	8	2	8
	Native Hawaiian								1		1		1		1		1
Headcount Range	White	35	151	1	30	112		42	123	36	110	33	102	29	88	27	83
by Race / Ethnicity	Two or More Races		3		1	6		1	4		4		3	1	2		2
1 151	Non-resident Alien	2	8	4	3	5	3	5	4	2	6	1	14	1	13	3	7
	Race/Ethnicity Unknown	5	10		3	24	1		1								
	Grand Total	<u>61</u>	<u>265</u>	<u>5</u>	<u>51</u>	<u>230</u>	4	<u>63</u>	<u>229</u>	<u>52</u>	<u>203</u>	<u>48</u>	<u>198</u>	<u>40</u>	<u>163</u>	<u>39</u>	<u>157</u>

#### \*\*NOTES ON DATA:

Trends of employeed Faculty and Staff across seven Academic Years (Fall Terms only) across USC System. Race, Gender, Employee Type and Department are defined and reported by the Office of Insitutional Research, Assessment and Analytics.



#### \*\*NOTES ON DATA:

Trends of retention and graduation across 13 Academic Years (Fall Terms only) at the Columbia campus. Headcounts and rate yields are based on incoming first-time, full-time Freshmen (Freshmen cohort) in the Fall semester. Retention yields are based on a Freshman cohort starting in Columbia and being retained the following years at Columbia. Graduation yields are based on a Freshman cohort starting in Columbia and graduating within four or six years at the Columbia campus. College-to-College retention and graduation yields can also be observed by selecting the "Same College" rate options in the top left corner filter menu. Multi-color trend lines refer to the headcount and rates yields of Freshmen cohort by Gender comparison. Cohorts who may have passed away before earning a degree at USC are included. The gray area trend refers to the overall rate yield and headcount of the entire Freshmen cohort. Definitions Race, Gender, Under-Represented Minority, First-Generation, and Residency are defined and reported by the Office of Institutional Research, Assessment and Analytics.



**Data Filtering** 

Campus

College College of Social Work

**USC** Columbia

Admissions

Enrollment

**Credit Hours** 

Degrees Awarded Retention & Graduation

**Faculty & Staff** 

#### Degrees Awarded by Primary Major / Secondary Major - Head Count and GPA

| | Campus: USC Columbia | College: College of Social Work | Academic Department: All | Major: All | Degree Type: All

	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023
Degree Display	Primary Major				
BSW (Bachelors)	45 (3.5)	28 (3.57)	34 (3.53)	42 (3.58)	39 (3.7)
MSW (Masters)	225 (3.88)	197 (3.84)	152 (3.85)	149 (3.89)	170 (3.85)
PBCERT (GRAD Certificate)	29 (3.81)	27 (3.79)			
PBCERT (Post-Bachelors Certificate)			20 (3.82)	11 (3.91)	21 (3.92)
PHD (Doctoral)	3 (3.86)	1 (3.72)	2 (3.67)	3 (3.96)	4 (3.78)
Grand Total	302 (3.81)	253 (3.8)	208 (3.79)	205 (3.83)	234 (3.83)

Academic Department

#### **Degrees Awarded by Race/Gender**

Major			2018-2019		2019-202		2020-2021		2021-2022		2022-2023	
All			Primary		Primary		Primary		Primary		Primary	
			Men	Women	Men	Women	Men	Women	Men	Women	Men	Women
	BSW	Asian		2		2		1				1
	(Bachelors)	Black or African Ameri	1	8	1	4	4	5		7	2	5
Degree Type		Hispanic		3				1	1	4	1	1
All		Non-resident Alien								1		
		Race/Ethnicity Unknown								2		
		Two or More Races		4		4		1		2		4
		White	3	24	1	16	4	18	1	24	3	22
Primary Major	MSW	American Indian or Ala										1
	(Masters)	Asian		3	1	1		2		1		
		Black or African Ameri	7	47	9	44	5	41	6	29	1	42
		Hispanic		11		5		6		8		8
		Non recident Alien				10		_		^		-

<sup>\*\*</sup>NOTES ON DATA:

Trends of all degrees awarded for the past five Academic Years (Fall, Spring, Summer) at USC System (all eight campuses). Primary major counts refer to all degrees awarded that were identified as being the primary program of study. Secondary major counts are additional majors awarded (mutually exclusive) to students who pursued a particular program of study frogram of Study students. Aggregates in parantheses refer to the final USC GPA associated with each student awarded a degree. Race and Gender are defined and reported by the Office of Insitutional Research, Assessment and Analytics.



**Admissions** 

**Enrollment** 

**Credit Hours** 

**Degrees Awarded**  **Retention &** Graduation

**Faculty & Staff** 

#### **Data Filtering**

Academic Year

All

All

Academic Period

Campus USC Columbia

College College of Social Work

Course Department

Subject All

Course Level All

Total Range of Course Billing

#### **Student Credit Hours by Course Department and Course Level**

Academic Year: All | Academic Period: All | Campus: USC Columbia
College: College of Social Work | Course Department: Social Work | Subject: All | Course Level: All

Academic	Year	1	Academic Period	

2018-2019					2019-2020		2020-2021				2021-2022			Crond			
Department Desc	Course Level Desc	Fall 2018	Spring 2019	Summer 2019	Fall 2019	Spring 2020	Summer 2020	Fall 2020	Spring 2021	Summer 2021	Fall 2021	Spring 2022	Summer 2022	Fall 2022	Spring 2023	Summer 2023	Grand Total
Social Work	Lower Division	312	300		351	426		297	297	15	258	333	15	324	291	30	3,249
	UpperDivision	1,263	1,344	3	1,044	1,203		1,257	1,488	51	1,386	1,515	21	1,200	1,401	87	13,263
	Senior/Graduate	4	7			5			4			1			40		61
	Graduate (Masters and	5,424	5,136	1,478	4,632	4,440	1,245	4,520	4,378	1,109	4,196	4,055	1,147	4,055	3,885	982	50,682
Grand Total		7,003	6,787	1,481	6,027	6,074	1,245	6,074	6,167	1,175	5,840	5,904	1,183	5,579	5,617	1,099	67,255

							Acader	nic Year /	Academic	Period						
	:	2018-2019		:	2019-2020		2	2020-2021		:	2021-2022			2022-2023		Grand
Course/Title	Fall 2018	Spring 2019	Summer 2019	Fall 2019	Spring 2020	Summer 2020	Fall 2020	Spring 2021	Summer 2021	Fall 2021	Spring 2022	Summer 2022	Fall 2022	Spring 2023	Summer 2023	Total
SOWK201 Intro/Social Work &Social Welf	162	153		204	222		147	150		165	213					1,416
SOWK201 Introduction to Social Work													183	147	9	339
SOWK222 Social Welfare Inst, Pol & Prg	150	147		147	204		150	147	15	93	120	15				1,188
SOWK222 Social Welfare Policies													141	144	21	306
SOWK303 Soc Welfare Serv - Child/Youth	126	57		111	90		78	102		153	156					873
SOWK303 Social Work with Children													186	204	48	438
SOWK304 Soc Welfare Sr- Older/Families				54			78				24					156
SOWK304 Soc Welfare Srv- Families/Aged	33															33
SOWK305 Gender, Race & Social Justice													69	111	33	213
SOWK305 Soc Welfare Srv-Wmn/Minorities	72	60		78	66		78	75	45	75	75	15				639
SOWK307 Int'l Social Work &Soc Justice	63	75		60	87		75	gq		75	75					609

Trends of total credit hour production for the past five Academic Years (Fall, Spring, and Summer) at the Columbia and Palmetto College campuses. Total credit hours refer to credit hours billed to all students registered for a course(s) at a particular campus, college and department. Course Department and Course Level are defined and reported by the Office of Insitutional Research, Assessment and Analytics.

**NEARLY LIVE** 



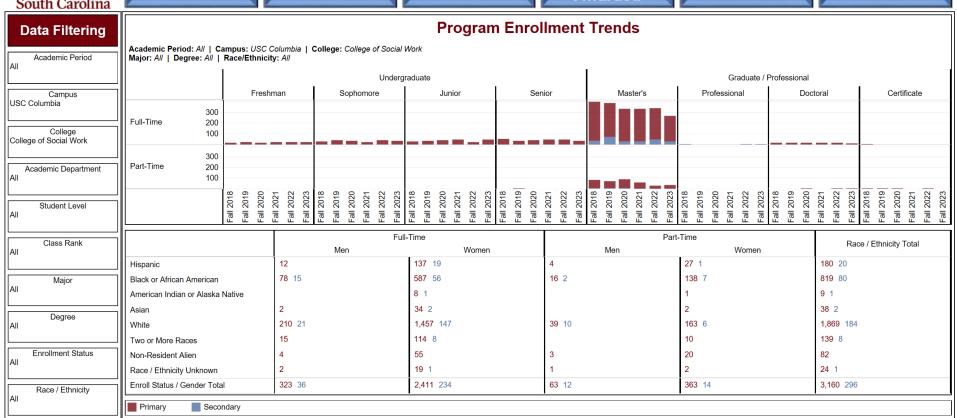
Admissions

**Enrollment** 

**Credit Hours** 

Degrees Awarded Retention & Graduation

**Faculty & Staff** 



#### \*\*NOTES ON DATA:

Trends of enrolled students for the past six Academic Years (Fall Terms only) at the Columbia and Palmetto College campuses. Headcounts are based on distinct students pursuing a program of study in a particular campus and college. Primary counts refer to all enrolled students with a program of study identified as their Primary program of study. Secondary counts are additional students (mutually exclusive) pursuing a particular program of study in addition to Primary Program of Study students.

Definitions Race, Gender, Class Rank, Student Level and Enrollment Status are defined and reported by the Office of Institutional Research, Assessment and Analytics.



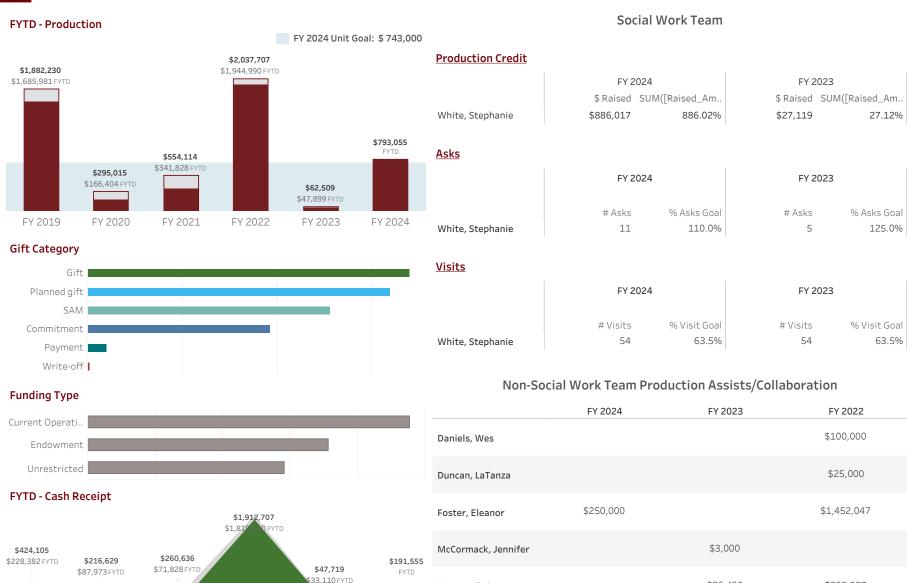
FY 2019

FY 2020

FY 2021

FY 2022

FY 2023



FY 2024

Segars, Chris

Shelek, Christine

\$36,490

\$603,500

\$383,827



**College of Social Work** 

University of South Carolina
College of Social Work
Five Year Strategic Plan
October 1, 2023 | September 30, 2028



# **VALUED**

**ENGAGING COLLABORATIVE** 

INSPIRING WELL-FUNDED

**ENERGIZING** 

**INCLUSIVE** 

HRIVING



THE #1 PREMIER SOCIAL WORK PROGRAMS

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**College of Social Work** 



Letter from the Dean 3

Dear College of Social Work Community,

It is my pleasure to present to you the College of Social Work's 2023-2028 Strategic Plan. This plan is the result of our faculty and staff coming together to align our strategic directions, set goals, and devise strategies to guide us in the coming years. Our work was guided by rich feedback from stakeholders, alumni, and students. The College of Social Work team was thoughtful and thorough in their discussions that led to these strategic decisions. This Strategic Plan serves as our guiding compass, providing a clear direction that will steer us toward our goals as a college and the larger Strategic Priorities of the University of South Carolina.

As we stand at the threshold of a new journey filled with both challenges and opportunities, it is imperative that we chart a course that not only navigates the complexities of our ever-evolving landscape but also ensures our continued growth and success. To do this, we welcome the support of the students, alumni and the community in helping us to achieve our goals.

I very much look forward to these next five years.

Teri Browne

Thank you,

Teri Browne, PhD, MSW

Dean and Professor





### The University of South Carolina's Strategic Plan

The College of Social Work's success is linked with the overarching goals and aspirations of the University of South Carolina. In the endeavor to construct this strategic plan, a crucial consideration was alignment with the broader strategic plan of the University as a whole. The three strategic directions outlined by the University of South Carolina's strategic plan offered a comprehensive roadmap for the College of Social Work to utilize.

In the endeavor to construct this strategic plan, a crucial consideration was alignment with the broader strategic plan of the University as a whole. This offered a comprehensive roadmap for the College of Social Work to utilize. However, it is important to acknowledge that while shared strategic directions exist, the College of Social Work possesses its own unique strengths, challenges, and ambitions. Therefore, customized goals, strategies, and objectives were created within each of these shared strategic directions over a two-part strategic planning retreat attended by faculty and staff of the College of Social Work. This tailored approach allows for the leveraging of the College's unique strengths, the addressing of program-specific opportunities, and meaningful contributions to the overall success of the University of South Carolina.

This report delves into the details of the College of Social Work's strategic plan, outlining the goals that will guide the college in the next five years. An unwavering commitment to excellence, integrity, and access underpins every decision made as the College of

Social Work and its stakeholders collectively shape a brighter future for the state of South Carolina and the field of social work.



# The University of South Carolina's Strategic Design

#### **VISION STATEMENTS**

#### Our Students Change the World for the Better

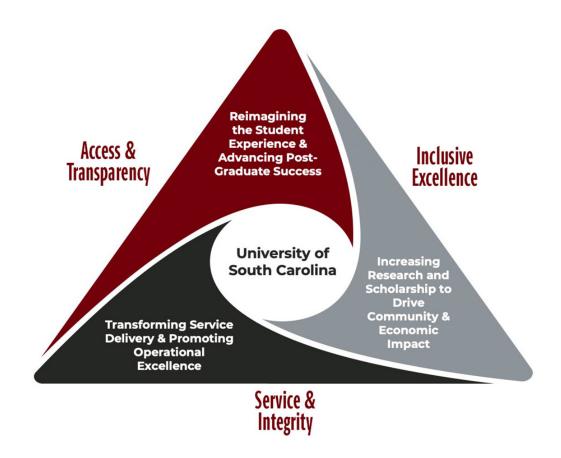
Using their knowledge to build a better future.

#### **Our Faculty and Staff are Innovators**

Bringing ideas and solutions that advance the state, nation, and world.

#### **Our Institution is Committed to Operational Excellence**

Redesigning operations and enhancing delivery for faculty, staff, students, and the community.



# The College of Social Work's Vision, Mission and Values

#### **Vision**

Our vision is to be a leading institution for innovative, interdisciplinary approaches to educating social work practitioners and scholars, conducting research, and serving as a catalyst for positive social change.

#### **Mission**

The College of Social Work drives positive change through innovative teaching, dynamic research, public service, and experiential learning to empower communities, expand belonging, transform systems, and prepare the next generation of social work leaders.

#### **Values**

Community, Excellence, Competence, Fairness, Integrity, Relationships

# We ARE CHANGE MAKERS College of Social Work





# The College of Social Work's Strategic Design/Framework

#### **SERVICE AND INTEGRITY**

Transforming service delivery and promoting operational excellence.

For the College of Social Work, the current status of service and integrity can best be maintained and improved over the next five years by focusing on streamlining internal administrative systems and securing additional funding. This will allow for the financing of initiatives meant to improve the accessibility of on-campus and virtual spaces as well as improve the stakeholder experience.

#### The following goals have been identified to address this:

- Strengthen and develop systems
- Secure robust funding resources



# The College of Social Work's Strategic Design/Framework

#### **ACCESS AND TRANSPARENCY**

Reimagining student experience and advancing student success.

Access and transparency are essential to the College of Social Work. Within the context of the College, this dedication will best be seen through improving graduation rates, student and alumni satisfaction, and the ability to meet the needs of students through the programs offered. By committing to the following goals, the College of Social Work will improve the student experience and advance student success.



- Enhance the student experience
- Strengthen post-graduate experience
- Increase online and in-person enrollment







# The College of Social Work's Strategic Design/Framework

#### **INCLUSIVE EXCELLENCE**

Increasing research scholarship to drive community and economic impact.

The College of Social Work views research and community engagement as paramount to their mission. By 2028, inclusive excellence will be demonstrated through initiatives meant to increase community trust and build a stronger presence in South Carolina and its social work communities. We will achieve this by improving upon existing partnerships and building new ones to best meet the needs of South Carolina communities, and by promoting the excellent work already achieved.

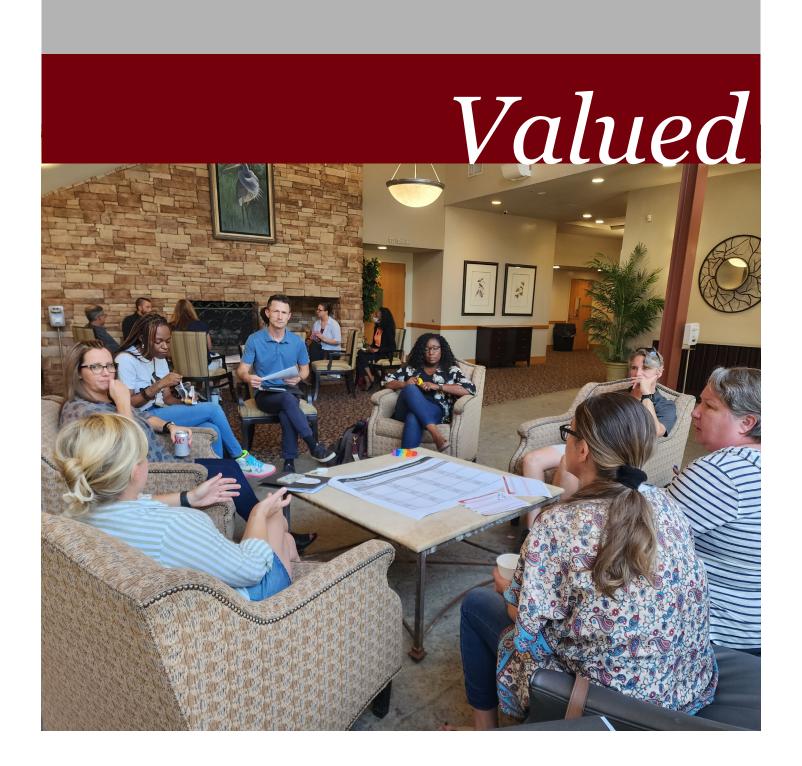
#### The following goals have been identified to address this:

- Increase and strengthen partnerships
- Define and celebrate our brand identity









Strategic Direction One 12

## STRATEGIC DIRECTION ONE

#### SERVICE AND INTEGRITY

Transforming service delivery and promoting operational excellence

#### **Key Performance Indicators**

- Established database and structure
- Increased accessibility in physical spaces and processes

#### **GOALS**

# STRENGTHEN AND DEVELOP ORGANIZATIONAL SYSTEMS

Strategies and Objectives

# Identify a database or system to track prospective applicants, applicants, students and alumni.

- Determine specific needs and uses for the database
- Pull information from existing systems for reports
- Within the next two years, identify three potential systems (such as SalesForce)
- Begin use of content management system by year three
- Have a usable content management system in place by year four

#### **Develop inclusive policies**

· Identify and create policies

# **Our Building Blocks**

- Our reputation
- Strength of faculty and their relationships with students
- Student services
- Human Resources staff
- Finance Department
- Practicum office
- Collaborations with USC colleges and schools
- Partnerships with state agencies, social work employers, and community stakeholder organizations
- Alumni success

Conduct "360-Degree Evaluations" to determine individual strengths and college objectives.

Strategic Direction One 13

#### SECURE ROBUST FUNDING RESOURCES

Strategies and Objectives

# Increase for-profit professional development certificate program offerings.

- Increase our resource base
- Develop more continuing education units (CEUs)
- Increase partnerships with organizations to encourage funding CEU courses for employers
- Create short courses or online modules for alumni and others (i.e., mini- or micro-courses)
- Determine an effective fee structure and identify payment and/or compensation models
- Pinpoint the specific type of courses to create and identify and develop methods to market them

#### **Develop grant funding**

- Enhance our team's grant writing skills
- Proactively seek out grant opportunities
- Be more intentional regarding identifying and obtaining federal funding

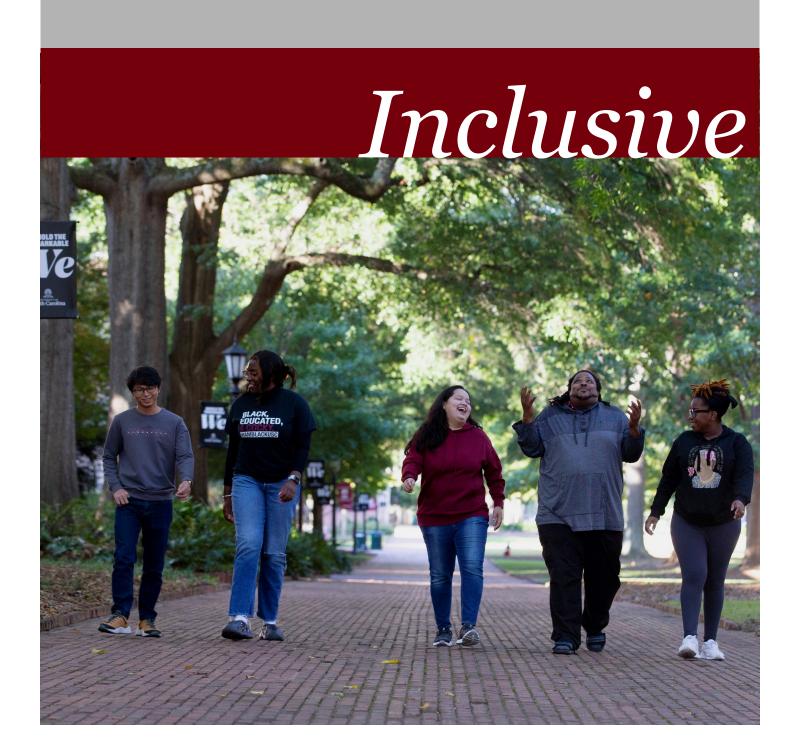
#### Increase scope of donor pool

- Target a diverse group of individuals and business/industry entities
- Help facilitate conversations and a "culture of giving" within theCollege of Social Work

# Increase student enrollment in all programs







Strategic Direction Two 15

## **STRATEGIC DIRECTION TWO**

#### **ACCESS AND TRANSPARENCY**

Reimagining the student experience and advancing student success

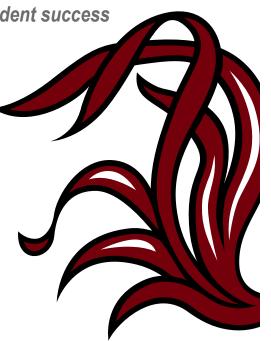
#### **Key Performance Indicators**

- · Increased graduation rate
- Increased student retention rate
- Increased first-time pass rate on licensure exam

#### **GOALS**

# **ENHANCE THE STUDENT EXPERIENCE**

Strategies and Objectives



## Address student feedback from the climate and exit survey

Utilize outside resources to obtain and assess student climate feedback

#### Enhance and sustain services and resources for students

- Improve access to resources and services such as basic needs, mental and physical healthcare, etc.
- Create a referral form for basic needs and mental health services to go to a new in-house case manager, a counselor, or affiliated organization





Strategic Direction Two 16

## **STRATEGIC DIRECTION TWO**

#### STRENGTHEN THE POST-GRADUATE EXPERIENCE

Strategies and Objectives

#### Engage and connect with our alumni

- Bring alumni together for training, events, etc.
- Use social media to communicate with alumni
- Expand the alumni database
- · Build core alumni leaders

#### Serve the needs of the alumni

- Offer alumni a fee-based or tiered membership that includes perks
- Encourage sponsors to help with membership dues
- Incentivize faculty involvement

#### Equip alumni with the skills needed to succeed

- Expand CEU offerings, including both free and fee-based options
- Offer micro-credentials and trainings
- Grow the College of Social Work staff in charge of CEUs and certifications





Strategic Direction Two 17

#### INCREASE ONLINE AND IN-PERSON ENROLLMENT

#### Strategies and Objectives

# Foster workforce development partnerships to place students and employ graduates

• Recruit agency partners, state agencies, private and public organizations

#### Launch MSW and DSW online programs

- Obtain Graduate Council approval of MSW program
- Begin online MSW classes in 2025
- Begin process for online DSW program

#### Increase clinical curriculum and course offerings

- Create a task force to develop a clinic, potentially with USC
- Enhance clinical curriculum, looking at course titles

#### Launch innovative, multi-pronged recruitment strategies

- Faculty and staff participate in recruiting
- Prospective students visit MSW or BSW classes

# **Our Building Blocks**

- Strength of social media presence
- Open admissions process
- Regular online communications
- Diversity of student body
- Strong student services
- Improvements to the website
- Improved application process
- Improved advising
- Redesigning courses/curriculum
- Involvement with USC's U101



Strategic Direction Three 19

#### STRATEGIC DIRECTION THREE

#### INCLUSIVE EXCELLENCE

Increasing research scholarship to drive community and economic impact

#### **Key Performance Indicators**

- Increase student research opportunities
- Improve reputation in the research field
- Increase post-graduate professional development and training opportunities

#### **GOALS**

#### INCREASE AND STRENGTHEN PARTNERSHIPS

#### Strategies and Objectives

#### Identify current and potential community partners

- Conduct an environmental scan of community partners in South Carolina
- Identify key university partners to target for strengthening; build on dual-degree program partnerships

#### Assess the strength and quality of existing external relationships

- Identify gaps in partnerships to target organizations' mutual growth potential
- Administer a partnership survey to assess strength of collaboration and quality of relationships

# Enhance and strengthen relations within the college and university

 Administer a partnership survey among faculty, staff, and students in South Carolina

# College of Social Work's Building Blocks

- Variety of our research
- Interdisciplinary research
- Institute for Families in Society (IFS)
- Center for Child and Family Studies (CCFS)
- Community engagement initiatives

Strategic Direction Three 20

#### DEFINE AND CELEBRATE OUR BRAND IDENTITY

#### Strategies and Objectives

#### Define and establish the College of Social Work's brand

- Build on the "We Are Changemakers" brand concept
- Develop consistent messaging
- · Adapt to specific stakeholder groups

#### **Maximize effective communications**

- Use platforms consistently
- Create visual prototypes and design templates
- · Evaluate current protocols, systems, and feedback loops

#### **Emphasize community presence**

- Prioritize current engagements, community leadership, and student involvement
- Connect messaging to our impact on South Carolina







Call to Action 21

#### **CALL TO ACTION**

#### Now the real work begins!

Priorities have been made. Strategies have been outlined and objectives have been identified. The University of South Carolina's College of Social Work needs your help to realize each of the visions set for Service and Integrity, Access and Transparency, and Inclusive Excellence.

This is a five-year strategic plan. Not a one-year or even a three-year plan.

- 1. Pick a priority you would like to support.
- 2. Review the strategies and objectives to see which one suits your role and skills.
- 3. Get with your network, engage the help of the College of Social Work, and put together an implementation plan. (You can start with the first 90 days.)
- 4. Meet every 90 days to share progress, identify blocks and barriers, and then plan the next 90 days!

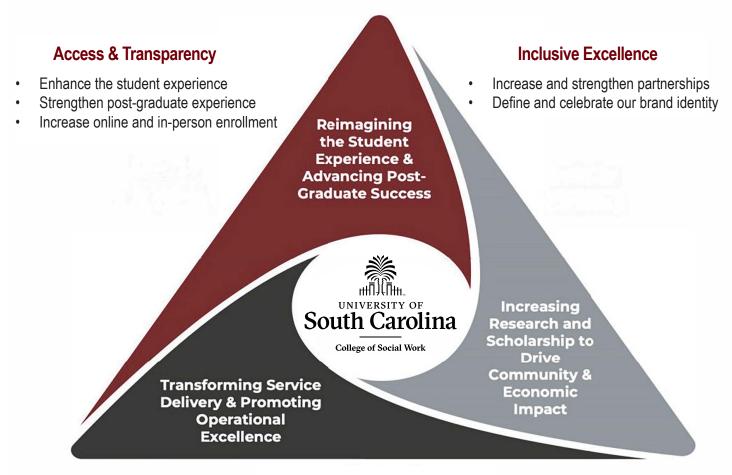




Summary 22

#### **SUMMARY**

As noted in the introduction to this document, alignment with the broader strategic plan of the University as a whole was crucial to our success. We built on the three strategic directions outlined by the University of South Carolina's strategic plan to develop the College of Social Work's focus on Access & Transparency, Inclusive Excellence, and Service & Integrity.



#### **Service & Integrity**

- Strengthen and develop systems
- Secure robust funding resources









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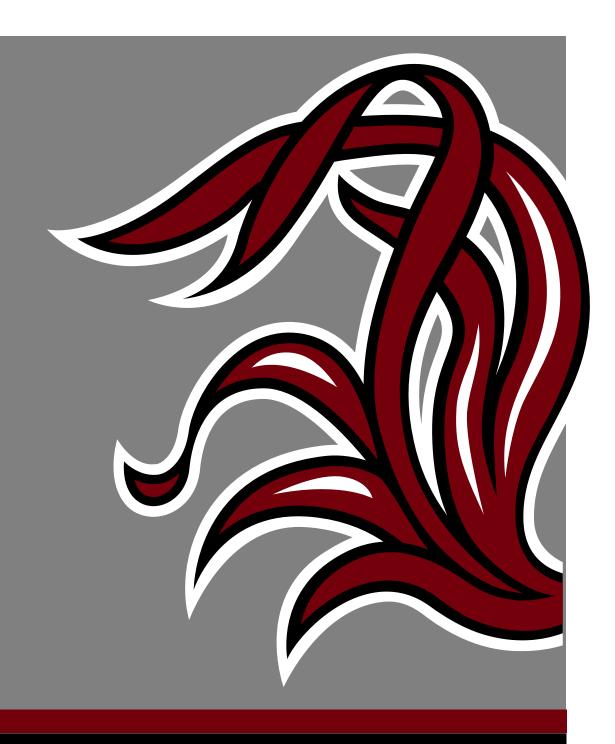
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