

# **CAS FACULTY TEACHING WORKLOADS: IMPROVING DATA COLLECTION PROCESSES**

Lydia Frass, PhD

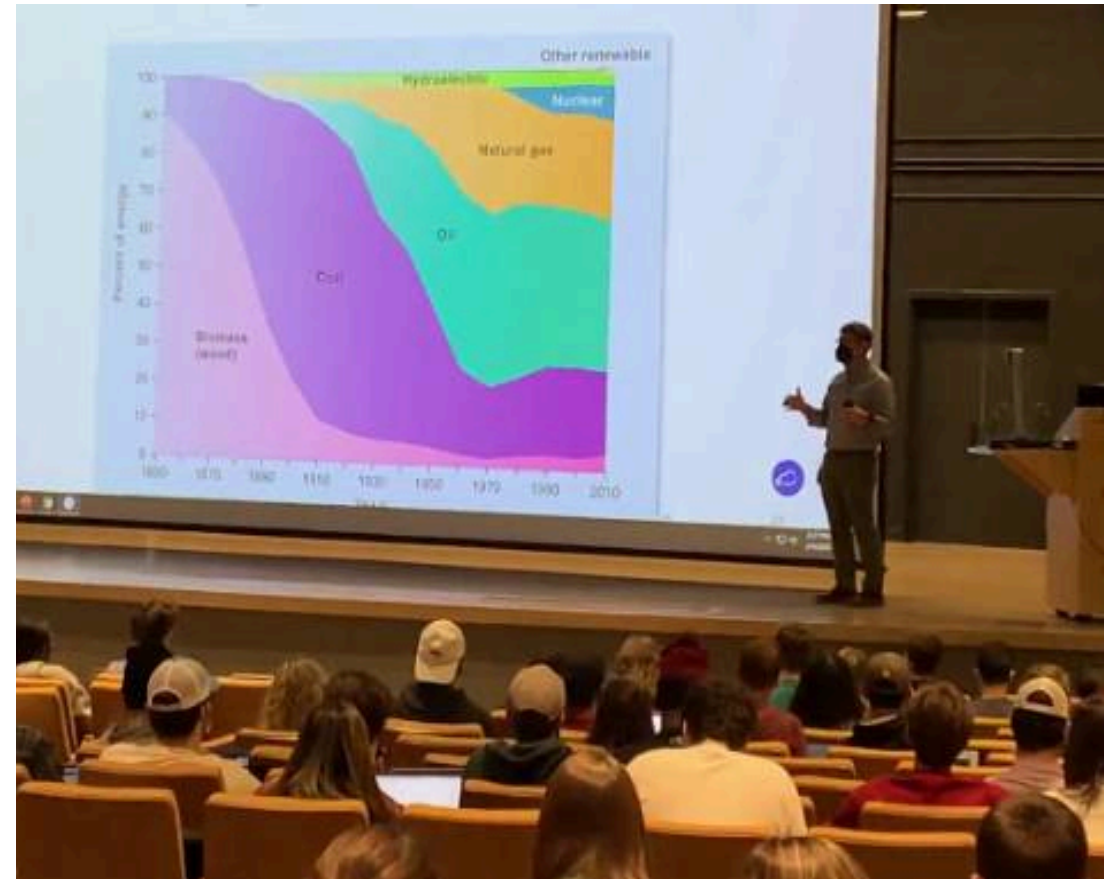
Director, Assessment & Online Learning | College of Arts and Sciences

March 21, 2024



# PURPOSE

- **Why this project?**
  - Need a sustainable process & consistent data for dean's office & units to help inform instructional capacity decisions
- **Goals**
  - Simplify & clarify processes for chairs/directors
  - Improve reports used to collect data from chairs/directors
  - Save staff and chairs/directors time
  - Develop an online collection process & database



# CAS AT-A-GLANCE: (EST) UNOFFICIAL NUMBERS

## No. Depts

25

## No. Course Sections

Fall 2023	3,370
Spring 2024	3,323
Winter 2024	19
<b>Grand Total</b>	<b>6,712</b>

## No. Enrollments

Fall 2023	78,306
Spring 2024	74,106
Winter 2024	648
<b>Grand Total</b>	<b>154,060</b>

## No. FTE Faculty

Fall 2023	630
Spring 2024	626
Winter 2024	13
<b>Grand Total</b>	<b>644</b>

## No. TFAC + Non-CAS

Term	Non-CAS Home	TFAC	Grand Total
Fall 2023	45	190	413
Spring 2024	44	176	220
Winter 2024		5	5
<b>Grand Total</b>	<b>68</b>	<b>211</b>	<b>279</b>

## No. GTA Instructors

Fall 2023	174
Spring 2024	167
Winter 2024	1
<b>Grand Total</b>	<b>195</b>



# PEOPLE INVOLVED

## Sponsor

Christy Friend  
Dean Samuels

## Project Team

Amanda Atkinson  
Lydia Frass

## Subject Matter Experts

Claudia Benitez-Nelson  
Dept Chairs  
Sonya Brown

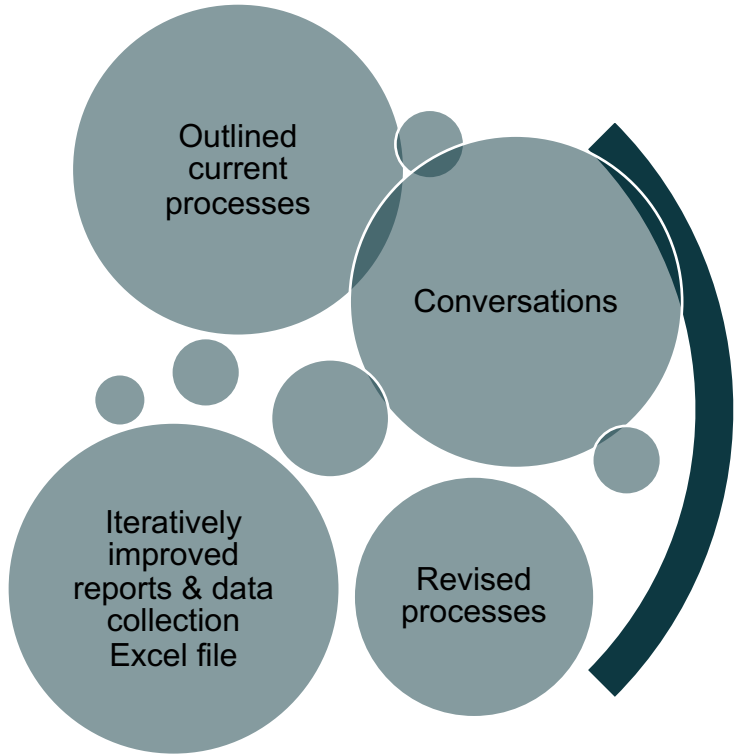
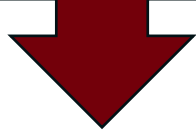
## End Users

Chairs & Directors  
Associate Deans  
Dean

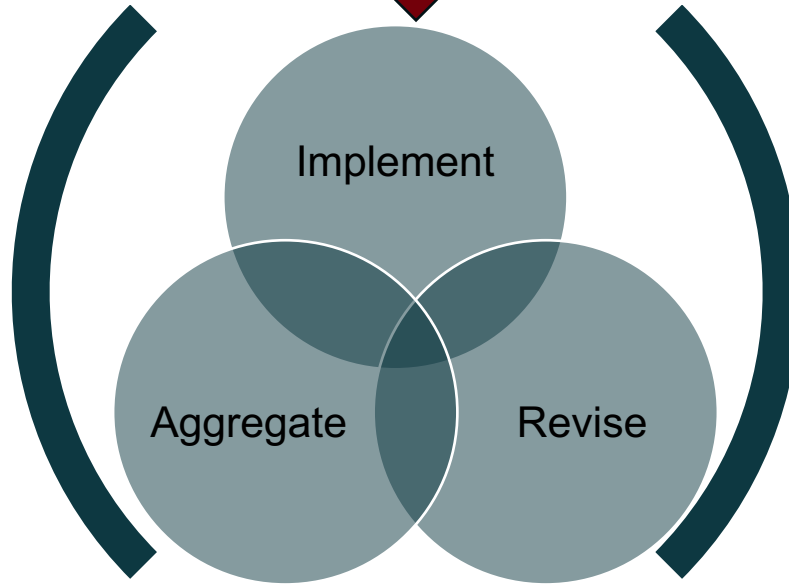


# PROJECT PATH

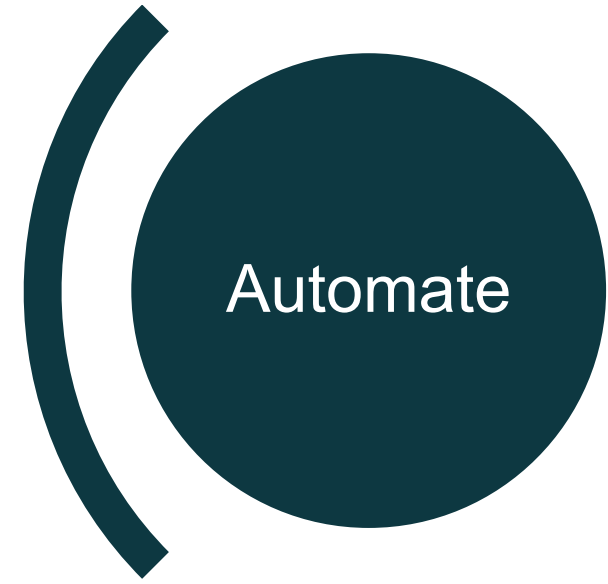
Launched March 1  
Due March 22



Phase 1



Phase 2



Phase 3



# CONVERSATIONAL INSIGHTS

- Learned historical reasons how & why this process started
- Formatting collection report files requires a lot of OUS staff time
- Interdisciplinary faculty with joint appointments may have a disciplinary home but teach primarily in another department
- Departments have unique and discipline-specific reasons for load adjustments
- Need clarification as to what courses count toward load



# KEY IMPROVEMENTS & RESULTS

## What We've Done

- Outlined & revised processes
- Manually merged & **cross-referenced** Banner & HR data
- Identified all FTE faculty and what they're teaching
- Standardized teaching load adjustment justification categories
- Combined Fall & Spring into one request to chairs/dirs. instead of two

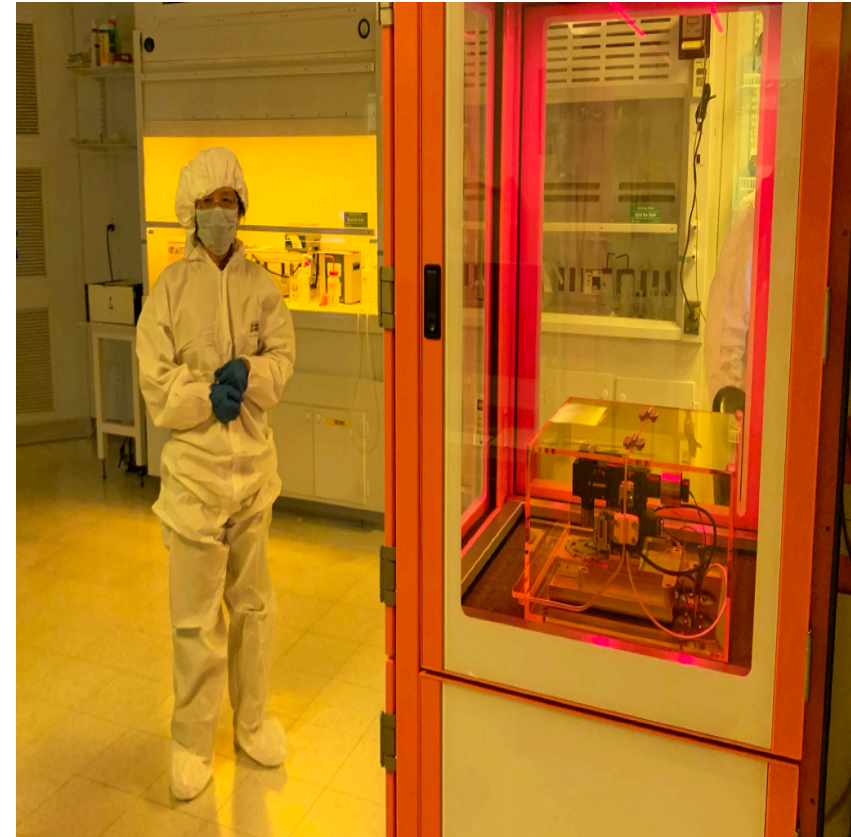
## Results

- Curating better data & simplified collection processes
- Justification consistency
- Clarifying CAS workload policy
- Saving chairs & directors time
- Ultimate Result >> Improving our processes can help CAS better manage instructional resources



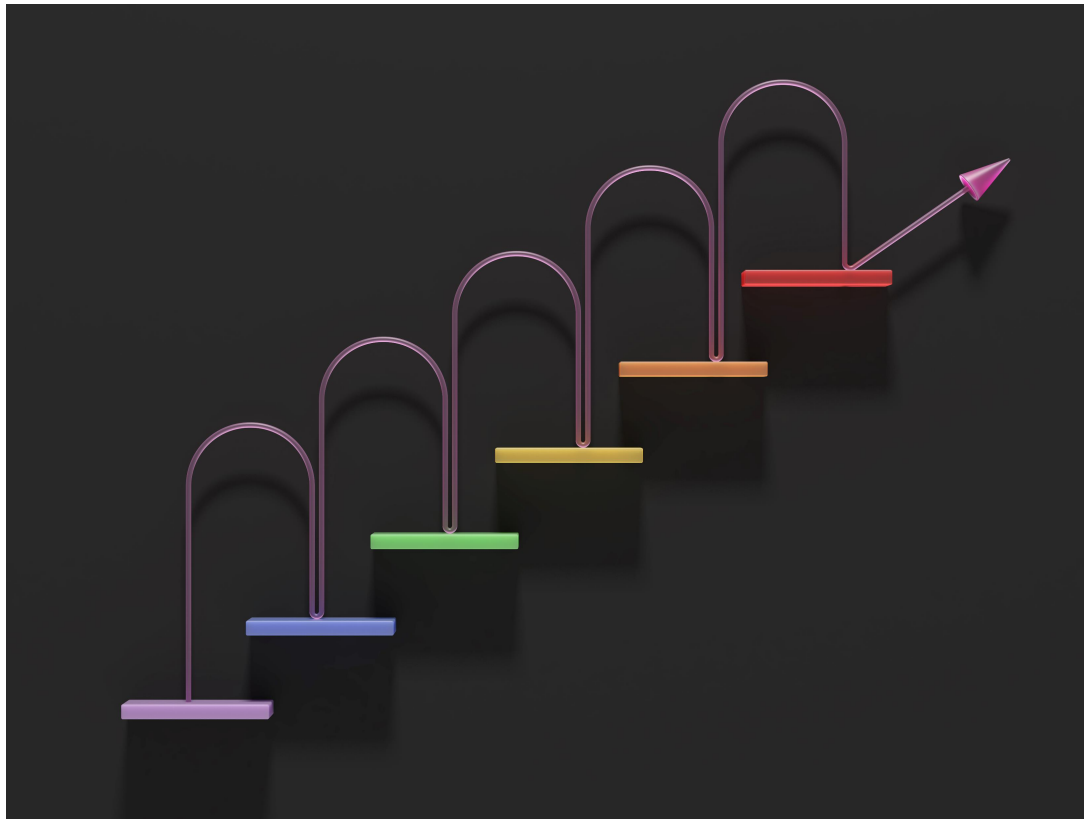
# ADJUSTED TEACHING LOAD JUSTIFICATIONS

- Administrative Releases
- Course Buyouts: Grants & Other Project Releases
- Course Overloads
- Joint Appointment Releases
- Medical/FMLA or Modified Duties
- Sabbaticals
- Scholarly Activity & Research Releases





# NEXT STEPS



## Phase 2: In Process

- Collect responses from units
- Aggregate into one spreadsheet
- Incorporate revisions from lessons learned

## Phase 3: Next

- Develop an online workload portal & database



# REFLECTIONS



UNIVERSITY OF  
**South Carolina**

