

PALMETTO COLLEGE ASSESSMENT COORDINATION IMPROVEMENT PROJECT

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PURPOSE

Goals

- **Boost instructors' Palmetto College (PC) participation and engagement** in assessment activities.
- **Establish clearer, more consistent communication channels** between OIRAA and PC Campuses
- **Deliver more timely and reliable assessment data** to
- **Drive improvements in student learning** for Palmetto College students.
- **Achieve >70% PC Instructor Response Rate**



Why this project?

- The Palmetto College's SACSCOC accreditation is tied to the Columbia campus, so, the assessment processes for both campuses must be similar.
- The most pressing issue with PC Assessment are communication breakdowns between the USC-Columbia (OIRAA) and the PC Campuses.
- Inability to collect assignments for assessment from the **dual enrollment** sites
- Lack of participation among PC faculty to contribute assignments for assessment across all ten Carolina Core areas.



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PEOPLE INVOLVED

Sponsors



Walt Collins
Executive Vice Chancellor
Palmetto College



Donald Miles
Assoc. Vice Provost for Business
Intelligence and Accreditation
OIRAA

Facilitators



Alexis McCoy
Accreditation Manager, OIRAA



Alexandra Weaver
Asst. Dir. of Gen. Ed.
Assessment, OIRAA

Participants



Chris Nesmith
Palmetto College
Columbia



Ernest Jenkins
Palmetto College
Lancaster



Carmela Gottesman
Palmetto College
Salkehatchie



Sher Chatterji
Palmetto College
Sumter



Katie Kilk
Palmetto College
Union



PROJECT PATH

September 12, 2025

Discovery

Reviewed current state
Identified pain points

December 12, 2025

Planning

Shared project charter
Built action plan

October 8, 2025

Possibility

Generated improvements
Created future state map

January 2026 - Ongoing

Implementation

Guiding implementation
Conducting progress checks



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KEY IMPROVEMENTS

- **Designated PC faculty** as OIRAA liaisons
- **Faculty Reps communicated** assessment processes
- **Expanded OIRAA communications** with PC campuses



RESULTS

PC CC Cycle 1 Assignment Survey Response Rates				RESULTS
Spring 2023 (as of survey close on 2/28/23)	Fall 2023 (as of 9/19/23)	Spring 2024 (as of 3/18/24)	Fall 2024 (as of 1/13/25)	Spring 2026 (as of 3/5/26)
26%	27%	46%	49%	88%

GOAL EXCEEDED !



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NEXT STEPS

1. Recruit expert instructors for secondary assessment
2. Promote collaborative dialogue on assessment results
3. Represent Palmetto College on university assessment committees



REFLECTIONS



- Improved intentionality of project actions
- Focused communications with OIRAA and Palmetto College
- Leveraged OIRAA staff roles
- Outstanding guidance and direction by OOE coaches
- Connections with like minded professionals across USC



THANK YOU!

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