



## **IT Executive Board**

### Minutes from August 6, 2019

Attendees: Doug Foster, Hossein Haj-Hariri, Heather Heckman, Eddie King, Luke Rankin, Michelle Foster, Dennis Pruitt, Tina Moody, Tayloe Harding, Ed Walton  
unITe team members: Dave Rodriguez, Ronni Wilkinson, Gary Moore

1. **Welcome and Introductions**  
Doug Foster introduced Interim Provost Tayloe Harding, Faculty Senate IT Committee Chair Heather Heckman and Student Body President Luke Rankin
2. **unITe Integrated Help Desk proposal**
  - Goal of unITe: a collaborative effort of colleges and departments across the university system with a common purpose of enhancing the efficiency and effectiveness of the collective IT function at all campuses.
  - Members of the ITEB reviewed the Integrated Help Desk initiative charter and voted unanimously to approve. A pilot program will begin in the College of Social Work in the Fall.
  - The results of the pilot program will be presented to the ITEB upon completion.
3. **Annual State of IT 2018-2019**
  - Highlights of IT accomplishments from FY 17-18 and FY 18-19 were shared.
4. **DoIT Enterprise Project Portfolio**
  - A list of current IT projects was distributed. Projects that were recently completed include: PeopleSoft HCM HR/Payroll, Data Center Redesign, movement of faculty and staff email to the cloud and more. Large projects that are currently underway include a CRM for Advancement, upgrade to the network core and firewall, decommission of the mainframe computer, network access control and phase five of expanding the service delivery and support model.
5. **Q & A – Future topics**
  - ITEB members were asked to discuss ideas for future topics. Items mentioned included