

October 22nd



Dual Email Account Holder,

Good news! We were able to complete some processes of the account movement to the Cloud faster than originally anticipated. Beginning today, all dual account holders regained access to calendars. You can now free/busy search before making appointments, and others can also free/busy search your calendar. To free/busy search dual users, the @email.sc.edu address will need to be entered in the To field of the meeting appointment since dual users are not yet in the address book.

We estimate that all dual account holders will be able to select their primary email address by November 12, 2018. (You can go back to using an email address other than @email.sc.edu after this date.)

Thanks for your cooperation during this process. We know it has been challenging but we appreciate your partnership as we improve the services provided to our university. If you have any questions, please contact the Service Desk at (803) 777-1800 or sc.edu/ithelp.

Division of IT