

October 10<sup>th</sup>



To improve information security throughout the Columbia campus and remote access, IMAP and POP3 protocols will be disabled beginning October 18, 2018. IMAP and POP3 are older protocols used to access email messages. The connections are unsecure and are used by many hackers to access university information and send malicious emails. The university has seen three attacks that originated from the IMAP protocol within the past six months, causing major outages and lost productivity.

If you currently are an IMAP or POP3 user, we ask that you begin to access your email via a new email client (using modern authentication) or [webmail.sc.edu](http://webmail.sc.edu).

If you need assistance with any of these options, we are happy to help. Simply contact your local IT contact or the Service Desk at (803) 777-1800. We can walk you through the necessary steps to change your client to access email.

An article with helpful information can also be found here: [https://scprod.servicenow.com/sp/?id=kb\\_article&sys\\_id=f084b0f5dbf4e380716ea5f74b96199d](https://scprod.servicenow.com/sp/?id=kb_article&sys_id=f084b0f5dbf4e380716ea5f74b96199d).