OFFICE OF EXPLORATORY ADVISING & ACADEMIC COACHING

University Advisor’s Network
Wednesday, January 17, 2024
OVERVIEW

• What Has the EA Team Been Up To Lately?
• Inter-college Major Migrations: Student Comings and Goings
• Tis the Season: First Years on Probation Mandate
• How Do EA and Colleges Collaborate?
• Q&A
MEET OUR EA & COACHING TEAM

Dr. Catherine Studemeyer, Director
Josh Weakland, Assistant Director
Rachel Bradley, Program Lead, Undeclared-UGS
Lane Kennedy, EA II & AC
Sam Schmoker, EA II & AC
Travis Gardner, EA II CAS Undeclared
Alexis Mynio, EA II CAS Undeclared
Keith Martin, EA & AC
Jay Pou, EA & AC
Rob Arnold, EA
Mike Horton, EA
Courtney Godwin, EA
Kim Tully, UAC Communications Specialist
Stephanie Langford, UAC Communications Specialist

University Advising Center
UNIVERSITY OF SOUTH CAROLINA
WHAT’S THE EA TEAM BEEN UP TO LATELY?

A Brief Recap of Last Academic Year and Last Semester
2022-2023 ACADEMIC YEAR STATISTICS

- Total Appointments Held: 7,651
  - 6% increase over 3 year average

- Total Unique Students Seen: 4,746
  - 19% of undergraduate population (OIRAA spring 2023 enrollment data)
  - 4.5% increase over 3 year average

- EA Team Member Averages:
  - 1,093 appointments per advisor
  - 678 unique students per advisor
• Total Appointments: 3,748
• Unique Students: 2,921
• EA Team Averages:
  • 416 appointments per advisor
  • 325 students per advisor
• Primary Advising Support:
  • CAS (5 Majors)
  • ASPH (3 Majors)
Each year, Travis and Alexis advise a caseload that is an average of 128% of their max caseload size.

Complexity, difficult conversations, longer advising appointments (45 mins)

Additional primary advising support:
- CAS Economics
- Philosophy
- Religious Studies
UAC “CENTRAL COMMAND” FALL 2023

• 777-1222 (UAC Main Line): 1,718 calls
  • Peak month: August (602)
  • Peak week: November 13-17 (219)
  • Peak day: November 16 (77)

• LiveChat (sc.edu/advising): 203 chats

• advising@sc.edu: 958 emails
INTER-COLLEGE MAJOR MIGRATIONS
Student Comings and Goings, Last Academic Year and Last Semester
POWER BI

- Fall 2022 to Fall 2023
FIRST YEARS ON PROBATION
# First Year Freshmen on Probation: 13 Years of Success

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<tr>
<th>Mandate Size</th>
<th>Compliance Rate</th>
<th>GPA Differential (Students in Compliance)</th>
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<td>13 Year Average (2010-11 through 2022-23)</td>
<td>214</td>
<td>80%</td>
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- **Other Statistics of Note**
  - Average 1 Year Retention Rate, Students in Compliance: 67% (2018-presenter)
  - Spring 2024 FY freshmen on probation: 179
  - Spring 2024 FY transfers on probation: 56 (inaugural mandate year!)
First Year Freshmen on Probation: 13 Years of Success

First Years on Probation End of Year Cumulative GPAs

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<tbody>
<tr>
<td>No Coaching</td>
<td>0.97</td>
<td>0.95</td>
<td>0.38</td>
<td>0.74</td>
<td>0.92</td>
<td>0.93</td>
<td>0.94</td>
<td>0.55</td>
<td>0.53</td>
<td>1.17</td>
<td>1.61</td>
<td>1.2</td>
<td>0.67</td>
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<tr>
<td>Coaching Appointment</td>
<td>2.04</td>
<td>1.88</td>
<td>1.80</td>
<td>1.97</td>
<td>1.88</td>
<td>2.12</td>
<td>1.92</td>
<td>1.79</td>
<td>1.74</td>
<td>2.00</td>
<td>1.61</td>
<td>1.57</td>
<td>1.8</td>
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HOW DO EA & COLLEGES COLLABORATE?
EA & COLLEGE COLLABORATION

• EA is lucky to enjoy successful, collaborative relationships with all 11 colleges and schools— and is always interested in expanding our support!

• How do EA and colleges work together?
  • Regular meetings
  • Ad hoc collaboration on specific student issues
  • Major Spotlights and Minor Spotlights
  • Dismissal process into Undeclared-Undergraduate Studies (for non-progression)
  • Centralization of major change processes (one stop shopping for students!)
SINCE FALL 2019
4,275 major changes

SINCE FALL 2022
441 major changes

SINCE FALL 2023
299 major changes

CENTRALIZING MAJOR CHANGE
COLLEGE TRAILBLAZERS

Arts and Sciences
UNIVERSITY OF SOUTH CAROLINA

College of Information and Communications
UNIVERSITY OF SOUTH CAROLINA

Arnold School of Public Health
UNIVERSITY OF SOUTH CAROLINA
CENTRALIZING MAJOR CHANGE

WHO IS IT GOOD FOR?

Students!

• In one appointment they get:
  • Major program overview/comparison
  • Major change requirements check
  • Course requirements
  • Progression standards
  • Existing credit analysis
  • College requirements
  • College fees
  • College/department messaging & info
  • Estimated time to graduation
  • Course advisement
  • Advisement hold lifting

Advisors, Admin Staff, and Colleges!

• Significant reduction in time, job tasks, and administrative burden, e.g.
  • New major info sessions (scheduling, planning, hosting)
  • Prospective major screening for eligibility
  • Existing credit analysis for prospective students
  • Advising for upcoming semester
  • CCR processing

• Program growth

• Centralized MC process customized according to college needs, wants
EA & COLLEGE COLLABORATION

• Reach out any time of year! cottrelc@mailbox.sc.edu
  • Centralizing/streamlining major change
  • Presenting a major and/or minor spotlight to the EA team
  • Ad hoc meetings in addition to annual summer meetings for updates
  • Any other ideas—brainstorming welcome!