University Advisors Network  
September 16th, 2020  
9:30-11:00am

Join via TEAMS: Join Microsoft Teams Meeting


Welcome

- We have a great tradition in advising at the university due to great communication.
- This pandemic has made the communication more essential and we are central to all aspects of advising.
- Reflection on everything that has occurred since we were last together
- Pass/fail grading option in Spring semester – over 14000 grade changes from spring 2020 to the new grading scale
- 15% uptick in summer registration
- Absent or disengaged student referrals has 257 faculty members referred 650+ students in a 7-week period
- Orientation moved online with 30 minutes dedicated appointments was a highly successful format
- Better communication between advisors and students more customized one on one interaction
- Monitoring course seat needs through advisor campus wide network
- New major information sessions through exploratory advising and attended by 9^ of freshmen class for introduction of major areas of interest
- Re-advisement meeting with students who needed options for F2F or online and managed schedule changes
- Non-registered imitative of students and advisors contacted advisees who were not registered for the fall 2020 semester
- President Caslen mentioned advising in nearly every student Townhall and multiple emails
- Academic advisors are most often the first point of contact for students and parents.

Orientation recap, Fall 2020 registration

Bethany Naser (Jacqueline Bonilla)  
Mike Dial  
Paige McKeown
• Saw over 7000 students this summer in individual appointments
• Wrapped final assessment and overall, in a virtual setting and satisfaction was high from the students.
• Students left with a full course load
• We launched an intake survey for all students and it is in the final stages of what freshmen and transfer students expect.
• This survey has some similarities to the first-year survey. It is part of the summer registration process before they have contact with the advisors or the contacts. It will show how the ideas have shifted.
• Preorientation advising worksheet 6288 were submitted in the online version
• 2261 first year students are interested in graduating early spread across 75 majors
• Biology, nursing, psychology, exercise science, sport and entertainment management, international business were the top majors desiring graduation in less than 4 years
• Survey sent to each student that was advised that day 1302 responses on 20 questions.
• Top responses were ample course options to register, understand advised course plan, questions answered, and overall satisfied with my academic advisement at orientation
• Low response rate on the August orientation days
• Registration status on new students. Freshmen- 16-18 hrs- 2742; 12-16 hrs- 2810. Transfer- 12-15 hrs- 621 and 16-18 hrs- 391.
• Registered and then dropped 82 freshmen, 54 transfer.
• Never registered 32 freshmen and 21 transfer
• January orientation – will be virtual – Jan 6 and 7. Wednesday and Thursday; Jan 8 will be a catch all
• Follow the same structure – virtual college visit and BB Collaborate
• Cocky’s Coop is not being used for this set of incoming students and may not have it in the January Orientation. It was not effective for our Top Scholars.
• Orientation Leader recruitment is now starting up. Timothy Lewis will be in touch to discuss how to recommend the student.
• Just opened Spring applications two weeks ago. We hope to maintain the same numbers from last year.

**Faculty Referral process for Absent/Disengaged Students**

- Best practice as stated by the Gardner Institute
- UAC contacts the Academic Advisor of record
- Advisor checks in to encourage participation in classes
- Email, phone, and message students is encouraging. You can find alternated methods for contacting students/advisees here.
- Academic advisor follows up with the faculty member who made the referral. If student is not responsive to the advisor send an email to the student ombudsman
- 575 students were referred unique,
- Already over 100 alerts for the fall semester
- Can be noted that they are not attending class face to face or online
• Students with multiple advisors need to be thought thru

**Education Abroad (Formerly Study Abroad)**

Allison Kretschmar

- Name change of the Study Abroad Office to The Education Abroad Office.
- Seeing growth in internships abroad along with studying
- Database update system. Virtually meeting students
- Announcement of spring 2021 travel will be announced by Oct. 15
- Have 100 applications in system not including IB
- Now the form is Education Abroad Approval Form
- Deadlines are October 1st for partner programs
- Continue to support virtual programming for the spring such as virtual internship or programs send them to their office
- Do not know what the scholarships from their office will look like
- Group workshops for Spain, Australia, and Italy are ongoing
- September 18 will be a faculty symposium via zoom for faculty or if we want to learn more
- Jenna Reese White can set up your
- Sept 22 Virtual Education Abroad Fair – hosting through handshake
- Look at Global Carolina for the information abut both of these events

**Academic Peer Mentorship**

Claire Windsor, Student Government

- Trying to address equity
- Engineering has a robust mentorship program and why can all colleges have this
- Created a website, guidelines, handbook, and application forms on the UAC website
- This is for students to mentor other students in your program.

**Technology update, UAN Tech Subcommittee**

Brian Dusel
Rachel Denmark
Lauren Sanborn

- Created goals statement that students should be able to find their advisor and access an audit, etc.
- Created an Advisor Technology Survey which will be distributed widely but it a deep dive into the technology to gauge what is being used and how is it working
- Want honest responses and not a judgement tool
- Future – MyUofSC experience talking about the cocurricular experience and the student educational planner
- Lauren and Rachel are moving off and the new chairs are Paige McKeown and Stephanie Richards will be taking over the subcommittee
- Rachel is leaving Honors and USC on Sept 24th to join an outside company
• Paige McKeown wants to know if current members are going to continue serving on the committee or if you are interested in joining the committee
• Advisor assignments have been sent out and 98% are updated and set up.
• EAB will have an update this fall semester won’t impact the faculty/staff but an update on the student scheduling side
• Ability to have an advisor signature link
• Rolled out the EAB phone app this summer
• The app has the component of scheduling, see to do list, class schedule, and see how many holds are on the account but not the advisement hold

Announcements

• Loren is making a transition and retiring at the end of this year.
• From the registrar – announce that Spring 2021 will be active on Oct 9th
• Completing advisor transactions on that day, course overrides can be given but overloads cannot be given until courses have been registered in the system.
• SCHC – if you have questions about SCHC advisor assignments who a student is assigned to reach out to Ali Mathwig

Adjourn

Next Meeting – October 21