Academic Coaching Program

University Advising Center
University of South Carolina
2015-2018 aggregate student survey data
Definition of Academic Coaching

- **Academic Coaching**: Academic Coaches meet one-on-one with academically at-risk students to create an academic plan, set goals, and share resources. Each Coaching session is tailored to the students’ needs and focuses on general academic advising, academic planning/success strategies, strengths identification, engagement planning/campus involvement, and navigating campus resources ultimately resulting in skill development, performance improvement, and increased persistence.
Satisfaction with Academic Coaching
(Aggregate Data 2015-2018)

Percentage of Students Who Responded Highly Satisfied

- My Coach was concerned about my wellbeing: 65.80%
- I felt comfortable with my coach: 65.80%
- I developed a clear plan for academic success: 63.10%
I Discussed the Following with my Coach (Aggregate Data 2015-2018)

Coaching Pillars

- General Academic Advising: 847
- Academic Planning and Success Strategies: 962
- Strengths Identification: 730
- Engagement Planning and Campus Involvement: 545
- Navigating Campus Resources: 666
Student Quotes: Motivational

• “I can’t wait to get started and do better in my classes and be able to finish strong and graduate”

• “I felt that this was a very helpful meeting that put to rest a lot of the stress that had been weighing on my mind.”
Student Quotes: Needed

• “I really need this and wish I had come a long time ago.”

• “Academic coaching has helped me a lot and I wish I would have done this when I first started in the fall.”
Student Quotes: Caring

• “My Academic Coach is very interested in helping and seems to have genuine concern for the student in her office. They are willing to assist in any way that they can.”

• “My Academic Coach really showed she cared about the students she meets with even if it is for a short time, she made me feel comfortable and gave me a secure feeling that everything would work out. I even saw her after my appointment without an appointment just to let her know the news and she was still willing to help with any problem that might have occurred.”