NUMBER: SDRC 9.00

SECTION: Student Disability Resource Center

SUBJECT: Complaint and Appeals

DATE: July 1, 2007

REVISED: February 8, 2019

Policy for: Student Disability Resource Center; Columbia Campus Procedure for: Student Disability Resource Center; Columbia Campus

Authorized by: Karen Pettus

Issued by: Student Disability Resource Center

I. Policy

Any student may file a disability-related complaint or appeal in writing to the Director of the Student Disability Resource Center. The Director will act promptly to resolve the issue to include, but not limited to, investigating the complaint, resolving the issue, and/or referring the student to an appropriate campus department.

II. Procedure

Students may issue a complaint or appeal a decision by writing a letter of complaint addressed to the Director of the Student Disability Resource Center. The address is:

Director The Student Disability Resource Center 112A LeConte Columbia, SC 29208

The Director will respond by way of letter within 30days.

If a student wishes to make a further appeal, they may do so by writing:

Executive Assistance to the President for Equal Opportunity Programs University of South Carolina 1600 Hampton Street, Suite 805 Columbia, SC 29208

III. Reason for Revision

Policy was revised on February 8, 2019 in order to reflect changes in department name.