Guide to **STUDENT HEALTH**













Student Health Services is committed to improving the health and well-being of our Carolina community.

We are excited that you have chosen to join the University of South Carolina and hope you will find your education here both challenging and rewarding. If you have a passion for helping people and making a difference, you are in the right place.

While you are here, rest assured that your care will be in very capable hands. Our highly trained clinicians and staff are dedicated to making sure your experience is as pleasant and comfortable as possible, which always includes keeping you well informed and safe.

Recognizing that health visits can sometimes be overwhelming and often unexpected, we are pleased to offer you this guide. In the pages that follow, you will find helpful information about Student Health Services, what to expect, how care is delivered, and how to access a variety of available resources.

Thank you for putting your trust in Student Health Services.



THOMSON BUILDING

1409 Devine Street Columbia, SC 29208

FLOOR 1 Gamecocks LiveWell Student Wellness Coaching

FLOOR 2 Welcome Center Changing Carolina Peer Leaders Sexual Assault and Violence Intervention & Prevention

Facilities

Student Health Services

FLOORS 2, 3 & 4 Counseling & Psychiatry



CENTER FOR HEALTH AND WELL-BEING

1401 Devine Street Columbia, SC 29208

FLOOR 1

Laboratory Allergy, Immunization & Travel Healthy Campus Initiatives Registered Dietitians

FLOOR 2

Welcome Center Pharmacy Financial Services Demonstration Kitchen C.A.L.M. Oasis Meditation Space

FLOOR 3 Primary Care

FLOOR 4 Women's Health Radiology Sports Medicine & Physical Therapy

FLOOR 5 Administration

Guide to the **CENTER FOR HEALTH & WELL-BEING**

Primary Care

Floor 3

We offer students primary and urgent health care provided by experienced, board-certified physicians, licensed nurse practitioners and certified physician assistants. In-person and telemedicine appointments can be made in **sc.edu/myhealthspace**. Visit us for:

- COVID-19 evaluations and symptomatic testing
- Cold, strep, flu and other respiratory illnesses
- Ear infections
- Cuts, wounds and other skin injuries
- Conjunctivitis (pink eye) and other eye injuries
- Gastroenteritis (stomach concerns)
- Minor surgical services such as laceration repair
- Care for chronic conditions
- Sexually Transmitted Infections (STIs)
- Vaccinations, including flu shots, HPV, tetanus and other recommended immunizations
- Referrals to community specialty physicians

Women's Health

Floor 4

Women's Health offers students gynecological services by highly qualified, board-certified gynecologists and licensed women's health nurse practitioners. It is recommended that college-aged students begin periodicroutine well visits and cervical cancer screening. Appointments can be made at **sc.edu/myhealthspace**. Visit us for:

- Annual well-woman visits
- Long-acting reversible contraceptives (LARCs)
- Birth control consultations
- STI/UTI testing and treatment
- Reproductive consultations
- Gynecological problems (including irregular periods and bleeding issues)
- Pap tests
- Breast exams



Sports Medicine & Physical Therapy

Floor 4

Sports Medicine offers students evaluations, management and prevention of musculoskeletal injuries including concussions and fractures. In addition, our board-certified physicians perform sports physicals and multiple office procedures such as joint injections and the casting of simple fractures. Sports Medicine appointments can be made online at **sc.edu/ myhealthspace**. Physical Therapy services are provided at the health center in a full-size rehab gym. Licensed Physical Therapists develop individual treatment plans to assist patients in the recovery process following an injury or surgery. Please call **803-576-6383** to schedule a Physical Therapy appointment.

Pharmacy

Floor 2

The pharmacy provides professional, confidential and economical prescription services and over-the-counter medical products at competitive prices. We fill prescriptions written by on- or off-campus providers. For your convenience, refill your prescriptions online at **UHSRX.com**, through the PocketRx app, or by calling 803-777-4890. Transfer your prescriptions to our pharmacy online at UHSRX.com. Click on Transfer Form, uncheck green check mark to enter name of medication(s) you need transferred and submit to the Pharmacy.

Make in-person and telemedicine appointments at sc.edu/myhealthspace. If you have any questions, visit sc.edu/healthservices.

Lab

Floor 1

Our accredited laboratory accepts and orders lab tests from both Student Health Services and off-campus health care providers. Costs may apply. We can also perform COVID-19 diagnostic tests for symptomatic patients.

Radiology

Floor 4

X-rays and EKGs are provided and interpreted by board-certified specialists. MRIs, CT scans, ultrasounds, mammograms and nuclear medicine studies are referred to off-campus partners.

Allergy, Immunization & Travel

Floor 1

We provide allergy shots, required and recommended immunizations, plus travel consultations for study abroad or spring break travel. Appointments can be made online at **sc.edu/myhealthspace**.

Demonstration Kitchen

Floor 2

Experience cooking from start to finish in 60-90 minute classes. Learn how to prepare healthy, delicious and affordable recipes. No cooking experience required.

Make appointments at sc.edu/myhealthspace. If you have any questions, visit sc.edu/healthservices.

Guide to the **THOMSON BUILDING**

Sexual Assault and Violence Intervention & Prevention

Floor 2

We provide confidential support and advocacy services for interpersonal violence victims/survivors. We strive to eliminate acts of interpersonal violence at USC through advocacy, education and outreach. Our advocates are accessible 24/7. If you have any questions, please call our SAVIP office at 803-777-8248, 24/7, to speak to a SAVIP advocate. You do not have to give your name when calling.

Gamecocks LiveWell & Wellness Coaching

Floor 1

The Gamecocks LiveWell initiative provides faculty and staff preventive services and programs to assist them in attaining and maintaining wellness in body, mind and spirit. This office is also the home of Wellness Coaching for students, faculty and staff. Call 803-777-8283 for information.

Changing Carolina Peer Leaders

Floor 2

Changing Carolina Peer Leaders are a diverse group of USC student leaders with specialized training in leadership, health and wellness. They advocate for a healthy USC campus.

Counseling & Psychiatry Floors 2, 3, 4

Our mental health providers include board-certified psychiatrists, psychiatric nurse practitioners, psychiatric pharmacists, licensed psychologists, licensed counselors and social workers. Our services are available for students located within the state of South Carolina both virtualy and in-person.

Learn more about mental health services at UofSC by visiting **sc.edu/mentalhealth**.

THOMSON STUDENT HEALTH CENTER

at-a-Time model using brief and solution-focused therapy while augmenting with groups and online modules. Group Counseling We offer a number of skill-building groups, support groups, and process groups as well as some workshops throughout the academic year. Individual Crisis Intervention If you are concerned about a UofSC student and not sure what to do, please call the counseling center at 803-777-5223.

Urgent Concerns

Individual Counseling

We offer individual counseling using a Semester-

We offer Same Day Single Session appointments daily that are web-bookable on My Health Space. We also have walk-in appointments available in the afternoons which are primarily for assessment of safety and referral to appropriate resources.

Thrive@Carolina

Thrive@Carolina provides students with access to additional mental health services which includes a 24/7/365 mental health support line for in-the-moment support regardless of time of day or your location. Students can call (833) 664-2854 to reach the 24/7 support line. To learn more, visit thriveatcarolina.com.

Therapist Assisted Online (TAO)

Online screenings and self-directed modules are available to students to manage symptoms with or without coaching by a counselor.

Preventive mental health programs include:

- Suicide prevention training
- Stress management consultations
- Resiliency workshops
- Wellness coaching
- Programming to promote mental health resources and stress management skills
- Kognito online program to help students recognize signs of psychological distress

If you have any questions about Counseling & Psychiatry, call us 803-777-5223 or visit sc.edu/healthservices.

Psychiatric Evaluations & Medication Management

Our providers can assess for psychiatric symptoms and recommend appropriate treatment (including medication management as indicated). They can coordinate care with other healthcare professionals as needed.

Case Management

To help with off-campus or out-of-state mental health care.

Psychiatric Evaluations & Medication Management

Our providers can recommend treatment for mental, emotional and behavioral problems and can prescribe medications if needed and arrange for ongoing monitoring and coordination with other health care professionals.

Before our psychiatric providers can assume medication management for Attention-Deficit Hyperactivity Disorder (ADHD), Student Health Services requires formal neuropsychological testing to confirm this diagnosis. We do not offer ADHD testing; therefore, the cost of this testing is NOT covered by the Student Health Fee. Testing results from off-campus or out-of-state psychologists will be accepted if it complies with our guidelines. Please contact our clinic for any additional questions.

Faculty & Staff Services

Pharmacy

Fill your prescriptions without leaving campus and get over-the-counter medicine for colds, pain relief, acid reflux, allergies and other common problems.

Lab Work & X-Rays

Faculty and staff can schedule a no-cost preventive worksite screening and additional tests for a fee.

Immunizations & Allergy

Make an appointment for required vaccines before traveling, or bring in your serum to get your allergy shots without leaving campus.

Interpersonal Violence

- Speak with an Advocate
- After-Hours Help
- Supporting a Survivor

Gamecocks LiveWell

The health of our faculty and staff is essential to our university. It impacts your professional success, quality of life and ability to support students in their academic careers. Wellness programs and workshops are offered seasonally to help university faculty and staff meet their health and wellness goals.

Preventive Services:

- Wellness Coaching
- Workplace Screenings

Programs:

- Wellness Ambassadors
- Certified Healthy Departments
- Physical Activity Challenges











What Is MyHealthSpace?

MyHealthSpace is the patient portal used to communicate between patients and our providers.

Patients can:

- Upload Medical Forms and Insurance Cards
- Complete Medical Clearance Forms
- Schedule Appointments Online 24/7
- View Referral Information
- Review and Print Immunization Records
- Update Local Address Information
- Complete Surveys
- Exchange Secure Messages with the Health Center Staff

Visit MyHealthSpace at sc.edu/myhealthspace

MyRxSpace at sc.edu/myrxspace to refill prescriptions.

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Insurance & Immunizations

Required Immunizations

All students must provide required immunization records before enrolling to classes by uploading them to **sc.edu/myhealthspace**.

- **MMR**: Two doses of the measles, mumps and rubella vaccine or positive blood titer reports.
- **Meningococcal Vaccine** (Menevo or Menactra): Must have received at least one vaccine after 16th birthday to satisfy requirement
- TB Risk Screening Questions

Failure to meet the university's immunization requirements may result in a hold on your student account.

Health Insurance Requirements

All undergraduate and graduate students taking 6 or more credit hours; graduate students with graduate assistantships; and international students are required to have health insurance.

Failure to provide proof of health insurance will result in automatic enrollment in the **Student Health Insurance Plan**; the premium is due with fall and spring tuition bills.

Students can stay on their personal or family's health insurance plan by waiving out of the university plan and uploading their proof of insurance to <u>sc.myahpcare.com</u>. The university insurance plan is the ONLY in-network plan at Student Health Services. Other plans may incur out-of-network charges. If you have questions about the **Student Health Insurance Plan**, call 1-855-844-3015.

Student Health Fee or Insurance?

In many instances, the **Student Health Fee**, which is paid through tuition each semester, covers the costs for basic services. Insurance will be billed for services not covered by the fee.

If you have any billing or insurance questions, call our Financial Services office at 803-777-3174.

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Examples of services covered by the Student Health Fee:

- Primary Care office visits
- Women's Health office visits
- Sports Medicine office visits
- Limited number of counseling sessions
- Group counseling
- Support groups
- Preventive screenings
- Wellness coaching
- Clinical nutrition, stress management, sexual health consultations
- Public health preparedness
- Advocacy services

Examples of services NOT covered by the Student Health Fee:

- Radiology (X-rays)
- Laboratory services
- Prescriptions
- Physical therapy
- Splints, braces, crutches
- Psychiatric services
- IV hydration, breathing treatments
- Minor surgical procedures
- Allergy shots and vaccines
- Travel consultations
- Services received at another hospital/clinic
- Charges for no-show appointments

Costs will be courtesy-filed to the patient's health insurance and could be subject to copays and deductible.

Hours of Operations:

(Subject to change)

Fall & Spring

Mon.-Fri.: 8 a.m. - 5 p.m.

Holidays: Closed

Mental Health Support 24/7/365 (833) 664-2854

Primary Care 803-777-3175

Women's Health 803-777-8920

Counseling 803-777-5223

Psychiatry 803-777-1833

Sports Medicine, Physical Therapy & Radiology 803-576-6383

Allergy, Immunization & Travel 803-777-9511

Financial Services 803-777-3174

Pharmacy 803-777-4890

Healthy Campus Initiatives 803-777-8283

Nutrition Services 803-777-8283

Sexual Health 803-777-8283

Sexual Assault and Violence Intervention & Prevention 803-777-8248 (24/7)

Visit **MyHealthSpace** at **sc.edu/myhealthspace** to make appointments online; **UHSRX.com** to refill prescriptions.

Like or follow us on social media for the latest campus health news, program announcements and event information:



Location 1409 Devine Street Columbia, SC 29208

Phone: 803-777-3175 sc.edu/healthservices

For Emergencies, call 911 USC Police 803-777-4215

After-hours Care

Doctor's Care has three urgent care clinics near campus and are open after hours and weekends:

2601 Rosewood Dr., Columbia, SC 29205 (1.9 miles from campus), 803-782-4051

1538 Main St., Columbia, SC 29201 (1.1 miles), 803-726-6737

4500 Forest Dr., Columbia, SC 29206 (4 miles), 803-738-9522

For medical emergencies, students can visit a hospital emergency room:

Prisma Health Baptist, 1301 Taylor St., Columbia, SC 29220 (0.9 miles)

Providence Hospital, 2435 Forest Dr., Columbia, SC 29204 (2 miles)

Prisma Health Richland, 3301 Harden St., Columbia, SC 29203 (2.75 miles)

Accreditations:

Accredited by ACCREDITATION ASSOCIATION for AMBULATORY HEALTH CARE, INC.

COLA

American Psychological Association







Student Health Services