Internet Explorer Browser Updates for Dell Punchout

For security reasons contents of certain pages will not load because there are mixed contents on the page. Below you will find a couple of solutions to resolve the "blank page" error within the Chrome browser.

Solution 1:

1. For version 7, click "Yes" to continue to display the non-secured content on the page.

Internet Explorer Version 7/Warning Dialog Box for Mixed content



2. For version 8, click "No" when asked whether you only want to display the secured content on the page.

IE 8 Security Information / Warning Dialog Box for Mixed content



Solution 2:

3. If the above dialog boxes do not appear, follow the steps below to add *.dell.com and enable the "Mixed Content" popup window.

Add dell pages in trusted sites:

- 1. Open IE Browser
- 2. Click Tools Menu
- 3. Click on Internet Options option. [DETAILED STEPS BELOW WITH SCREENSHOTS]

4. Internet Options model window is displayed

Internet Options						
General Security Privacy Content Connections Programs Advanced						
Home page To create home page tabs, type each address on its own line. http://go.microsoft.com/fwlink/?LinkId=69157						
Use <u>c</u> urrent Use de <u>f</u> ault Use <u>b</u> lank						
Browsing history						
Delete temporary files, history, cookies, saved passwords, and web form information.						
Delete Settings						
Search						
Change search defaults. Settings						
Tabs						
Change how webpages are displayed in Settings tabs.						
Appearance						
Colors Languages Fonts Accessibility						
OK Cancel Apply						

5. Select Security Tab



- 6. Select the Trusted Sites icon
- 7. Click the **Sites** button



- 8. "Trusted Sites" child window comes up
- 9. Type *.dell.com in Add this website to the zone text box
- 10. Un-Check require server verification (https:) for all sites in this zone checkbox
- 11. Click on Add button

Trusted sites	×			
You can add and remove websites from this zor this zone will use the zone's security settings.	ne. All websites in			
Add this website to the zone:				
*.dell.com	Add			
Websites:				
	Remove			
Require server verification (https:) for all sites in this zone				
	Close			

12. Click the **Close** button to save the settings and close child window

Trusted sites	×				
You can add and remove websites from this zon this zone will use the zone's security settings.	ie. All websites in				
Add this website to the zone:					
	Add				
<u>W</u> ebsites:					
*.dell.com	<u>R</u> emove				
Require server verification (https:) for all sites in this zone					
	<u>⊆</u> lose				

- 13. Click **OK** button to close model window
- 14. Close and open the Internet Explorer again
- If necessary, please follow the below steps to enable the Mixed Content Settings.
 - 1. Open IE Browser
 - 2. Click Tools Menu
 - 3. Click on Internet Options option. [DETAILED STEPS BELOW WITH SCREENSHOTS]

- 4. Select the **Trusted Sites** icon
- 5. Click the **Custom Level** button

Internet Options	? ×					
General Security Privacy Content Connections	Programs Advanced					
Select a zone to view or change security settings.						
🔮 👒 🗸 🕻	>					
Internet Local intranet Trusted sites Rest	tricted tes					
Trusted sites	Sites					
This zone contains websites that you trust not to damage your computer or your files.	Dites					
Security level for this zone						
Custom Custom settings. - To change the settings, click Custom level. - To use the recommended settings, click Default level.						
Enable Protected Mode (requires restorting I	nternet Explorer)					
<u>C</u> ustom level	<u>D</u> efault level					
Reset all zones to default level						
OK Car	ncel <u>Apply</u>					

6. In the Settings area, scroll down to the Miscellaneous section and select **Enable** in the Display mixed content area.

Security Settings - Internet Zone	X
- California	
Settings	
O Disable	A
O Enable	
Prompt	
Allow websites to open windows without address or sta	atus ba
O Disable	
O Enable	
Display mixed content	
O Enable	
Dop't prompt for client certificate selection when no set	vtificat
Direpton promperior clienc ceruncate selection when no cer	uncau
	-
*Talaa affaat aftaa waxaa daab Talaara da Talaara	
*Takes errect arter you restart Internet Explorer	
Reset custom settings	
Poset ter	
Medium-high (default)	set
ОК	Cancel

- 7. Click the **Yes** for activating the mixed content settings
- 8. Click on **OK** at the bottom

Internet Options	<u>?</u> ×
Security Settings - Internet Zone	×
Settings	
 Disable Enable Prompt Allow websites to open windows without address or status bate Disable Enable Display mixed content 	
Warning!	×
Are you sure you want to change the settings for this zo	ne?
O Disable	-1
	<u> </u>
*Takes effect after you restart Internet Explorer	
Reset custom settings	_
Reset to: Medium-high (default) Reset	
OK Canc	el
OK Cancel App	ly

Mozilla FireFox Browser Updates for Dell Punchout

For security reasons contents of certain pages will not load because there are mixed contents on the page. Below you will find a couple of solutions to resolve the "blank page" error within the Mozille FireFox browser. Typically, users will see a blank screen with a small shield symbol in the address bar, as circled below.



Solution 1:

- Clicking on the shield symbol will trigger the option to "Disable Protection on this Page".
- This solution will allow the supplier's page to load for this one session only.

Solution 2:

- It is possible to disable the Mixed Content Blocker so that you only have to do it one time.
- To disable the Mixed Content Blocker, perform the steps below:
 - 1. Open Firefox and in the address bar, type **about:config** and press Enter.
 - 2. Click the I'll be careful, I promise! button

lieffox *	aboutconfig	+		
S about	config		$d_{\rm ell}^{\rm A} = G$	🔀 = Google
		This might unid upour us	arrant d	
		A This might void your w	arranty:	
		application. You should only cont	s can be harmful to the stability, security, and performan inue if you are sure of what you are doing.	ice of this
		🖓 Show this warning rest time		
			111 be careful, 1 promise!	

3. In the search field, type **block_active**.

Firefox Soutconfig	+			
(e aboutconfig				☆ ▼ C 🔣 * Google
Search:				
Preference Name	+	Status	Туре	Value
accessibility.accesskeycausesactivation		default	boolean	true
accessibility.blockautorefresh		default	boolean	false
accessibility.browsewithcaret		default	boolean	false
accessibility.browsewithcaret_shortcut.enabled		default	boolean	true
accessibility.delay_plugin_time		default	integer	10000
accessibility.delay_plugins		default	boolean	false
accessibility.force_disabled		default	integer	0
accessibility.mouse_focuses_formcontrol		default	boolean	false
accessibility.tabfocus		default	integer	7
accessibility.tabfocus_applies_to_xul		default	boolean	false
accessibility.typeaheadfind		default	boolean	false
accessibility.typeaheadfind.autostart		default	boolean	true
accessibility.typeaheadfind.casesensitive		default	integer	0
accessibility.typeaheadfind.enablesound		default	boolean	true
accessibility.typeaheadfind.enabletimeout		default	boolean	true
accessibility.typeaheadfind.flash8ar		default	integer	1
accessibility.typeaheadfind.linksonly		default	boolean	false
accessibility.typeaheadfind.prefillwithselection		default	boolean	true
accessibility.typeaheadfind.soundURL		default	string	beep
accessibility.typeaheadfind.startlinksonly		default	boolean	false
accessibility.typeaheadfind.timeout		default	integer	5000
accessibility.usebrailledisplay		default	string	
accessibility-usetexttospeech		default	string	
accessibility.warn_on_browsewithcaret		default	boolean	true
advanced.mailftp		default	boolean	false
alerts.disableSlidingEffect		default	boolean	faise
app.releaseNotesURL		default	string	http://www.mozilla.com/%LOCALE%/firefox/%VERSION%/re
app.support.baseURL		default	string	http://support.mozilla.org/1/firefox/%VERSION%/%OS%/%L
app.update.altwindowtype		default	string	BrowsenAbout
app.update.auto		default	boolean	true

4. Set the value for the one search result ("security.mixed_content.block_active_content") to **false** by double-clicking on it. **[DETAILED STEPS BELOW WITH SCREENSHOTS]**

Firefox about:config	+				
🗲 🕲 about:config					☆ マ C 🛛 🗧 Google
Sea <u>r</u> ch: block_active			_		
Preference Name	*	Status	Туре	Value	
security.mixed_content.block_active_content		user set	boolean	false	

Chrome Browser Updates for Dell Punchout

For security reasons contents of certain pages will not load because there are mixed contents on the page. Below you will find a couple of solutions to resolve the "blank page" error within the Chrome browser.

Solution 1:

- Change iframe URL to http ('s' removed from the URL).
- This solution will allow the supplier's page to load for this one session only.

Solution 2:

- After you click the Dell Punchout link in PeopleSoft it will take you to the Dell website, from here you will follow the steps below. You should only have to do this one time.
 - 1. Click on the Shield icon, as seen in the screenshot below
 - 2. Select the first option Load anyway, and you are done

