#### OFFICE OF THE CONTROLLER

#### **Compliance Team**

Subrecipient Monitoring and Workflow

March 2024





Subaward Agreement Process	3
Subrecipient Monitoring	6
Invoicing Process and Requirements	11
Resources	44



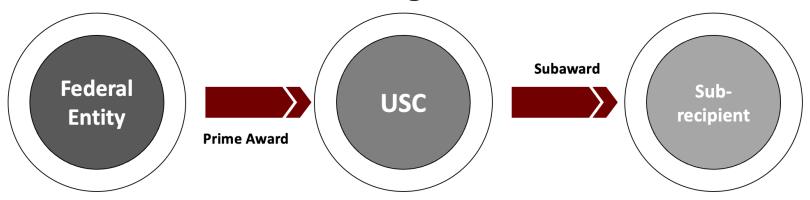
#### Subaward Agreement Process



#### What is a Subaward?

A subaward occurs when a portion of the University's sponsored project is passed through to another entity (the subrecipient) to complete a portion of the sponsored project's scope of work.

#### **Funding Flow**



The terms and conditions of the University's award flow down to the subrecipient as part of the subaward. Therefore, subrecipients must adhere to applicable compliance requirements contained in the prime award.

**UNIVERSITY OF** 

South Carolina

#### **Subaward Agreement Process**

SAM Office

#### **Required Subrecipient Forms Fully Executed Agreement** The Subrecipient must return an executed Subaward Commitment Form, up-to-date **Agreement Drafted Purchase Order Approved** agreement to the SAM Office in order to budget reflecting award reductions and scope of work must be completed and SAM Office receives all needed Purchasing reviews requisition have a valid agreement and begin sent to SAM Office to begin this process. submitting invoices for payment. information and creates draft and creates purchase order Visit the SAM website for additional subinv@mailbox.sc.edu agreement based on the risk level number. information. and PRIME award terms. PI and subrecipient determine timeline 2-3 weeks 2-4 weeks 2-3 weeks 1-2 weeks **Subrecipient Supplier Purchase Requisition Agreement Signed** Submitted Registration The SAM Office reviews for accuracy and sends the agreement to the Controller's Office submits Must complete registration as supplier Subrecipient and PI for final review in PeopleSoft Finance. For additional requisition request to Purchasing.

and approval.

information, please reach out to apsupplr@mailbox.sc.edu.

<sup>\*</sup> These are suggested time frames, and they can vary. Please reach out to your <u>SAM Administrator</u> with questions or for updates.

## **Subrecipient Monitoring**



## **Subrecipient Monitoring**

Under Uniform Guidance, 2 CFR 200.332, all pass-through entities must perform subrecipient monitoring to ensure the subaward is being used for the authorized purpose, in accordance with federal requirements and the terms and conditions of the subaward.

While Uniform Guidance applies to federal awards, the University enforces its requirements across all awards, regardless of source (e.g., federal, state, local). This practice services to promote compliance and achieve consistency.

Non-federal sponsored awards commonly refer to Uniform Guidance, thereby making them subject to it.



#### **Subrecipient Monitoring Ownership**

The responsibility for subrecipient monitoring is a team effort that requires the coordination of multiple parties.

For example, the Office of Sponsored Awards Management (SAM) reviews and approves subaward contracts, while the Principal Investigator (PI) monitors the scope of work and project progress.

The Office of the Controller's respective duties are outlined in University policy/procedure FINA 3.31.



#### Subrecipient Monitoring – Controller's Office

The Office of the Controller is responsible for:



Facilitating the completion of annual subrecipient compliance surveys



Completing annual subrecipient risk assessments



Performing desk reviews of subaward invoices



Performing ongoing compliance reviews of subaward invoices received and approved for payment

#### **Annual Subrecipient Risk Assessments**

Based on various factors (e.g., compliance survey responses, recent audit results, recurrent invoicing issues, etc.), a risk classification of high, moderate, or low is assigned to each subrecipient annually. Notices will be sent out on an annual basis to communicate the assessed risk classification to subrecipients.

These risk classifications impact the terms and conditions of the subaward. For example, high-risk subrecipients are required to submit receipt-level documentation to support all invoices.

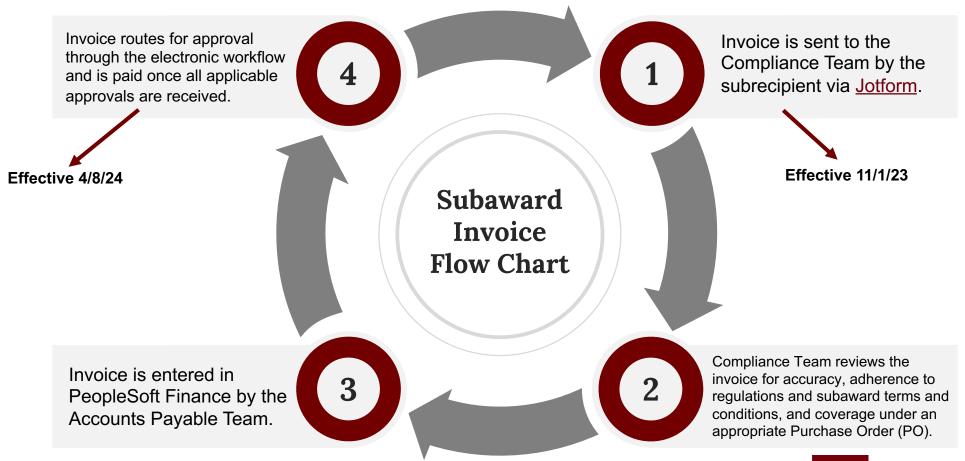


## **Invoicing Process** and Requirements



#### **Subrecipient Invoicing Process**

Review, Processing, and Payment





## Workflow Improvement

Currently, all approvals occur manually through email, which has inherent limitations. Effective **April 8<sup>th</sup>, 2024**, we will begin utilizing existing workflow functionalities within PeopleSoft Finance to streamline the approval process. It will essentially function the same as the workflow process used for Payment Requests.



#### Workflow Sequence

After successfully matching against the PO and returning a valid budget check, each subaward invoice flows through the following sequence of approvers in the workflow:

- 1. Controller's Office Compliance Team approval required
- 2. Project Approvers (USCSP): Both the PI <u>and</u> Approver 1 (if applicable) approval required
  - Query: SC\_SECURITY\_PROJ\_APPROVER
- 3. Department Approver: One Approver 2 approval required
  - Query: SC\_SECURITY\_DEPT\_APPROVER\_ROLE



#### **Project Approvers**

Query: SC\_SECURITY\_PROJECT\_APPROVER

sc_	SECUR	RITY_PR	OJ_A	PPRO	VER - Pr	oject A	pprovers									
PC B	usiness	Unit	Q													
	Pro	ject 1001	200													
	Use	rID					Q									
Te	am Mem	nber					Q									
	Sta	atus				~										
Viev	v Results	3														
Dov	nload re	sults in :	Excel 8	SpreadS	heet CSV	/ Text File	XML File	(3 kb)								
View	All															
Row	Unit	Project	Descr	Project Status	Resource Class	Member Type	Team Member	Description	User	Schedule	Proj Role	Start Date	End Date	Assignment	Sequence Number	Extensi
1	USCSP	100	CTT 2	Active	L	E	CONTRACTOR OF THE PERSON OF TH	Party.	100	1	PI	05/01/2023	04/30/2025		0	)
2	USCSP	100	CTT 2	Active	L	E		Service Servic	in min	1	CGA	05/01/2023	04/30/2025		0	)
3	USCSP	100	CTT 2	Active	L	Е	0.000	Desired to	House of the	1	BM	05/01/2023	04/30/2025		0	)
4	USCSP	100	CTT 2	Active	L	Е	1000	-	NAME OF	1	APPRV_1	05/01/2023	04/30/2025		0	)



#### **Department Approvers**

Query: SC\_SECURITY\_DEPT\_APPROVER\_ROLE

Approver Profile    Department   114	over" column ner/invoice to
View All  Row DEPTID Range Setup Department Description Approver Profile User ID Name USCID Email ID PCard Approver JV Approver Req / Payment Req Approver 1 115 APPRV_1	
1 111 APPRV_1 Req PR	First 1-0 of 0 Last
	er Expenses Approver
	Expenses
2 114 PCard Journal Voucher Req PR	Expenses
3 111 PCard Journal Voucher Req PR	Expenses
4 114 APPRV_1 Journal Voucher Req PR	Expenses
5 11: APPRV_2 Req PR	Expenses
6 115 APPRV_2 Journal Voucher Req PR	Expenses
7 115 PCard Journal Voucher Req PR	Expenses
8 119 Journal Voucher Req PR	Expenses



#### Workflow – Approver Roles

Invoices will automatically route to the users assigned the respective roles in the system. If changes to role assignment are needed, the following steps must be taken:

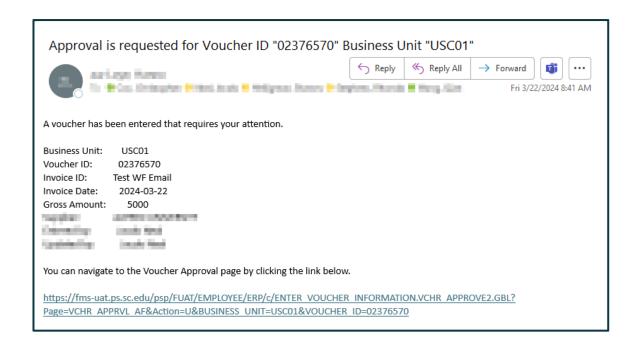
Туре	Role	Required Action
Project Approver	PI	Reach out to your <u>SAM Administrator</u> (in the Office of Sponsored Awards Management) to coordinate the change, per Uniform Guidance regulations.
Project Approver	Approver 1	Reach out to your Post Award Accountant (in Grants and Funds Management) to coordinate the change.
Department Approver	Approver 2	Reach out to the PeopleSoft Finance Team to request the appropriate roles. The PeopleSoft Finance Access Form must be completed, approved, and sent to the pssecure@mailbox.sc.edu mailbox.

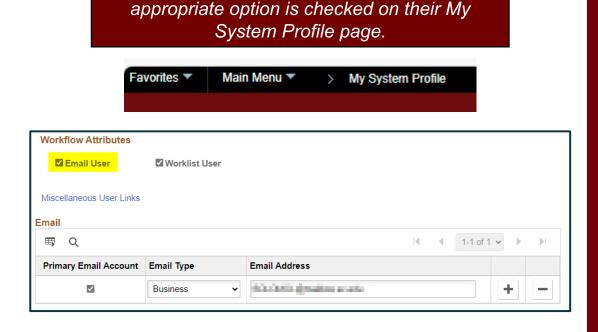
After coordinating with the proper group, use the queries from Slides 15 and 16 to validate the appropriate changes and assignments have been made



## Workflow – Pending Invoices

Once an invoice is ready for approval, the approver can conveniently access it by clicking on the link provided in the email (see below) or utilizing the Worklist feature in PeopleSoft Finance (see next slide).



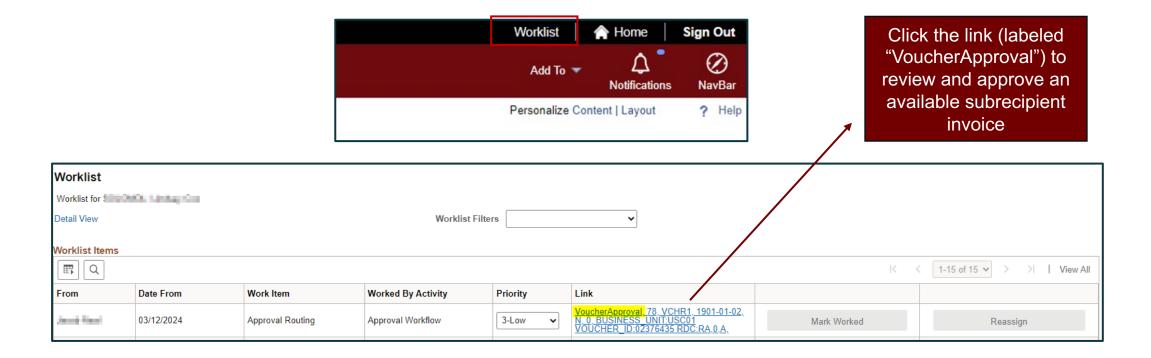


Note: Approvers will only receive an email if the



#### Workflow – Pending Invoices

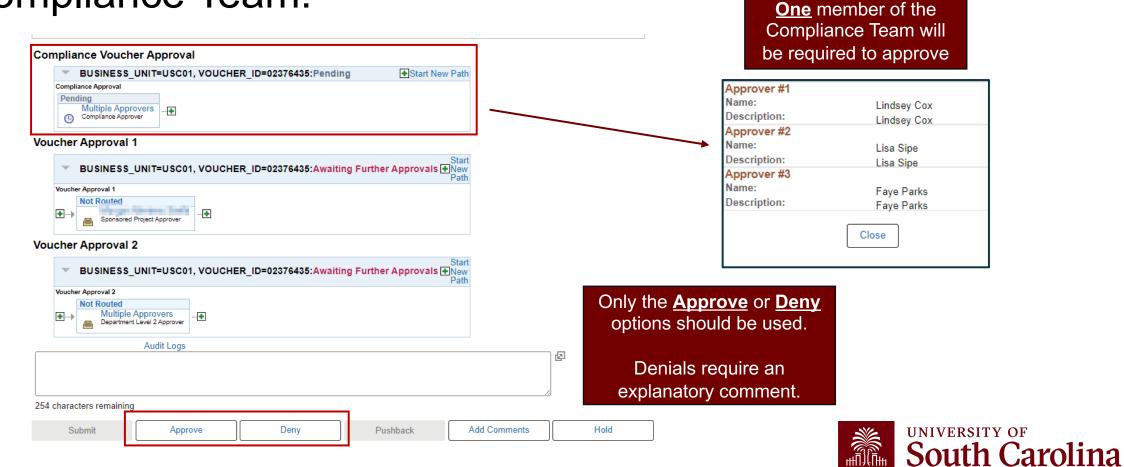
#### Worklist Feature:





## Workflow - Compliance Approval

The first level of approval comes from the Controller's Office Compliance Team:



## Workflow - Project Team Approval

The second level of approval comes from the Project Approvers within the department:



Add Comments

Hold

South Carolina

Pushback

Deny

Approve

Submit

## Subrecipient Invoicing – Pl Approval

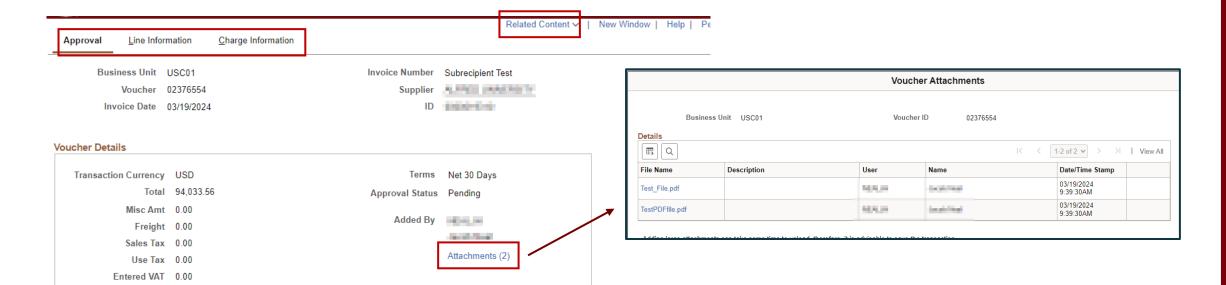
Pls must be satisfied that work is done in accordance with proposed specifications and that expenses are allowable and allocable to the account.

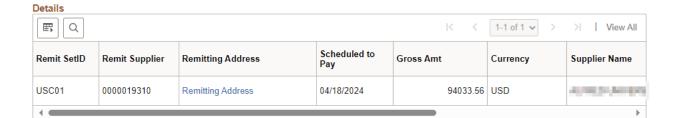
We encourage PIs to collaborate with their Business Managers if there are questions regarding the administrative and budgetary aspects of an invoice. But approval must ultimately be received from the PI.

Designees will only be authorized in limited circumstances, such as extended medical leave.



#### **Invoice Details**





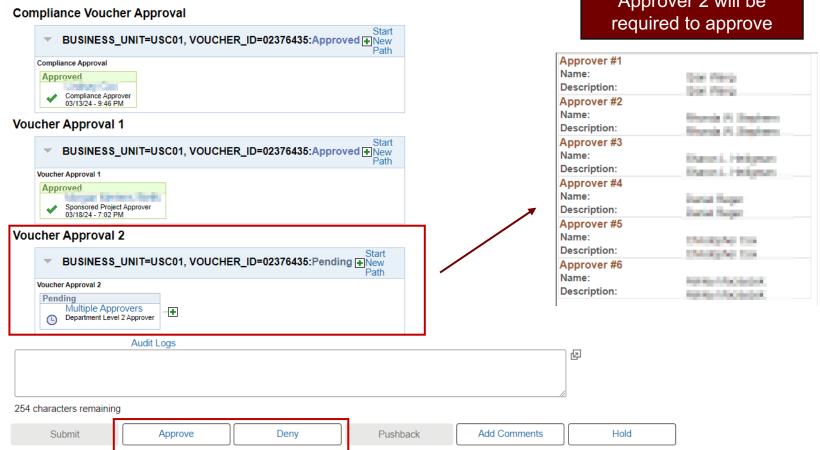
When navigating to the voucher for approval, various invoice details and attachments will be available for review



## Workflow – Department Approval

The final level of approval comes from the Department

Approvers within the department:



**One** Departmental Approver 2 will be

> Only the **Approve** or **Deny** options should be used.

Denials require an explanatory comment.



#### **Subrecipient Invoicing – Payment**

Before payment can be made, several items are required:



Required approvals



A fully-executed subaward agreement or amendment



A dispatched PO, with sufficient funding and budget period



A proper invoice, with all required elements



Any supporting records required by the agreement (e.g., receipts)



## **Subrecipient Invoicing – Payment**

The required items cross multiple parties (e.g., SAM, Purchasing, Office of the Controller, departments, subrecipient).

As such, confirming all items prior to requesting payment often requires significant effort from our Compliance Team (e.g., entering PO requisitions, following up on PO status, following up on subaward agreement status, resolving invoice omissions or discrepancies with subrecipient).

Per 2 CFR 200.305 (and SC Code of Law Section 11-35-45), pass-through entities have 30 days to make payment after receipt of the proper invoice, unless it is reasonably believed to be an improper request.



#### **Subrecipient Invoicing – Terms and Conditions**

When signed by all parties and fully executed, subaward agreements and any associated amendments represent binding contracts. As such, in order to comply with Uniform Guidance, the terms and conditions outlined in the subaward must be adhered to for an invoice to be paid from sponsored funds.

When an instance of noncompliance is identified and cannot be resolved, the associated invoice cannot be paid with sponsored funds. Instead, the department will have the option to pay the invoice from departmental funds or deny the invoice.



#### Subrecipient Invoicing – Submission

<u>Subrecipients</u> must submit subaward invoices using the Subaward Invoice Payment Request Form available at the following link:

#### **Subaward Invoice Payment Request Form**

Use of this form will generate an automatic confirmation email with a unique Submission ID.

Effective 11/1/23, the language was updated in subaward agreements to reflect the new submission requirement (typically in Attachment 3A):

		,					
Financial Contact N	lame:	Controllers Office Compliance Team					
Email:	SUBINV@r	mailbox.sc.edu		Telephone Number:			
Email invoices?	Yes O N	lo Invoice email	(if different):	https://form.jotform.com/2	232335498975067		



#### **Subrecipient Invoicing – Questions**

Questions regarding this process may continue to be addressed to the central subrecipient invoicing mailbox, <a href="mailbox.sc.edu">SUBINV@mailbox.sc.edu</a>, or directly to our Compliance Team:

- Faye Parks, Senior Compliance Manager
- Lisa Sipe, Senior Compliance Accountant

Please note – any specific question should reference the associated Submission ID.



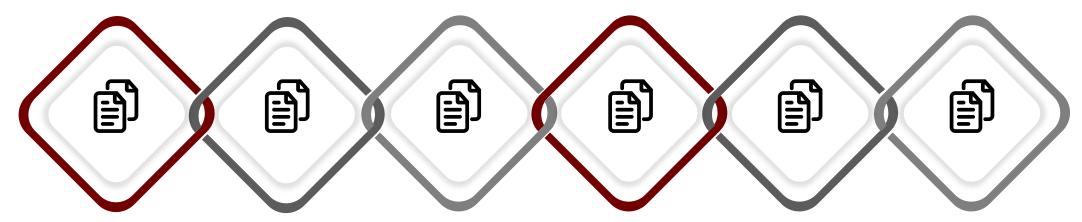
#### Subrecipient Invoicing – Submission Form

This process improvement was implemented to:

Improve the uniformity of invoice submissions

Reduce the frequency of subsequent follow-ups

Facilitate improved tracking of outstanding invoices



Obtain required information at the time of submission

Limit the number of returned invoices

Provide subrecipients with invoice receipt confirmation and a Submission ID for referencing purposes

#### Subrecipient Invoicing – Submission Form

Along with attaching a copy of the invoice and any required supporting documentation, the form requires an identification of the following at the time of submission:



**Subaward Number** 



**Invoice Performance Period or Services Dates** 



Certification



**Purchase Order Number** 



**Invoice Number** 



Organizational Contact Information



**Project Number** 



**Invoice Amount** 



From: Subaward Invoice Jotform <noreply@jotform.com>

Sent: Monday, October 2, 2023 1:58 PM

To:

Subject: We have received your submission for Inv001, 2,500.00



We have recieved your subaward invoice submission for invoice Inv001 in the amount of 2,500.00 on subaward 23-8734. Please allow 5-7 business days for approvals and processing.

If you have questions regarding this submission; please reach out to Lisa Sipe or Faye Parks at <a href="mailto:submission"><u>subinv@mailbox.sc.edu</u></a>. Please include you submission ID in any inquires.

#### Subaward Invoice Payment Request

Submission ID: 5720786581025808797

Organization/Entity Name: Clemson University

Purchase Order Number or Subaward Number (All invoice submissions must include the purchase 23-8734

order number or subaward number)

Purchase Order Number 2000045863

Project Number 10010325

Invoice Performance

Start Date

**End Date** 

## Subrecipient Invoicing – Submission Form

Upon submission, the subrecipient will receive a confirmation email that includes all invoice details and a message from the Compliance Team.



#### ACTION: Sub Invoice 23-5555, 003, 1800, SC State



Jotform <noreply@jotform.com>
To ○ SUB. INVOICE



sample\_invoice\_template.pdf 196 KB



23-5555 - 003 - 1800 - SC State

SC State has requested payment for 003 in the amount of 1800 on subaward 23-5555, purchase order 2000056998. Please review and approve for payment by replying directly to this email message.

#### Subaward Invoice Payment Request

Submission ID: 5715448783117241094

Organization/Entity Name: SC State

Purchase Order Number or Subaward Number (All invoice submissions must include the purchase order number or subaward number)

Purchase Order Number 2000056998

Project Number 10013354

Invoice Performance

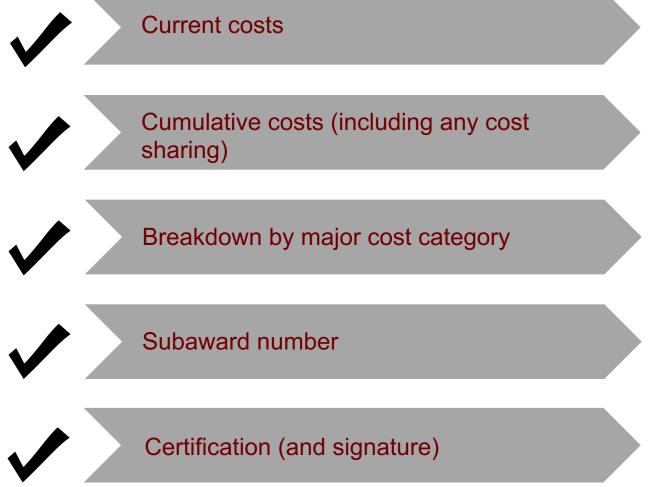
# Subrecipient Invoicing – Submission Form

Simultaneously, the Compliance Team will receive an email notifying them of the submission, which will trigger the review process.



#### Subrecipient Invoicing – Required Elements

The Terms and Conditions section of the subaward agreement (typically item 2) specify the required minimum elements that must be included on the invoices prior to payment. These usually include:





#### Subrecipient Invoicing – Required Elements

#### Example certification:

"By signing this report, I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the expenditures, disbursements, and cash receipts are for the purposes and objectives set forth in the terms and conditions of the Federal award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil, or administrative penalties for fraud, false statements, false claims, or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812)."

The invoice must also be submitted using the Subrecipient's standard invoice. While invoice templates/examples and guidance can certainly be provided to assist, the invoices must be prepared by the subrecipient.



#### Subrecipient Invoicing – Timeliness

The following language is typically included in subaward agreements:

"A final statement of cumulative costs incurred...marked as 'FINAL', must be submitted to the pass-through entity's Financial Contact...not later than 60 days after the final Budget Period end date..."

If an agreement is amended to extend the budget period end date (e.g., no-cost extension), the language below is typically included in the amendment:

"The purpose of this amendment is to extend the end date. End date is changed from X/X/20XX to X/X/20XX... A final statement of cumulative costs, marked 'FINAL', must be submitted no later than 60 days after the subaward end date."

Note: Due date requirements are based on the terms and conditions of the prime award. While the 60-day deadline is the most common, some agreements have 15, 30, or 45-day deadlines, for example.



## Subrecipient Invoicing – Timeliness

This means that, in order to be paid with sponsored funds, a final invoice <u>must</u> be submitted through Jotform by the subrecipient within 60 days\* of the Budget Period end date specified in the subaward agreement.

For example, for the agreement below, a final invoice for the subaward must be submitted by 05/30/2024:

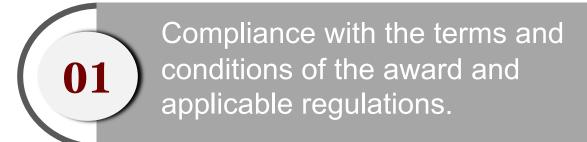
**FDP Cost Reimbursement Subaward** Federal Awarding Agency: Pass-Through Entity (PTE): Subrecipient: University of South Carolina PTE PI: PTE Federal Award No: Subaward No: Project Title: Subaward Budget Period Amount Funded This Action (USD): \$ End 03/31/2024 04/01/2023 Estimated Period of Performance: Incrementally Estimated Total (USD): \$ End: 03/31/2026 04/01/2016

\*Reminder: While this example is based on a 60-day deadline, specific due date requirements are based on the terms and conditions of the prime award.



## **Subrecipient Invoicing – Timeliness**

Adhering to the timeliness requirement for final invoices ensures:



Appropriate time for the Compliance Team to monitor and review activity and address any issues with the subrecipient.

Appropriate time for Grants and Funds Management to complete necessary project close-out activities.



## **Subrecipient Invoicing – Timeliness**

In order to comply with the terms and conditions of the subaward agreement, any requests for no-cost extensions must occur no less than 30 days prior to the desired effective date of the requested change. These requests should be communicated to your SAM Administrator, who will coordinate with the sponsor accordingly.

For example, a no-cost extension for the agreement ending 03/31/2024 would typically have an effective date of 04/01/2024 and need to be requested no later than 03/02/2024.



## Subrecipient Invoicing – Frequency

The following language is typically included in subaward agreements: "Subrecipient shall submit invoices not more often that monthly and not less frequently than quarterly for allowable costs incurred."

This means that subrecipients are required to submit invoices to Jotform on a quarterly basis, at the least.

Invoices should not be submitted that cover service periods exceeding a quarter. For example, an invoice covering a 12-month period would not comply with the terms and conditions of the award.



## Subrecipient Invoicing – Frequency

The quarterly invoicing requirement allows the Compliance Team to appropriately monitor and review activity and address any issues with the subrecipient in a timely manner.

If no activity occurs for a project during a given quarter, it is reasonable that an invoice would not be submitted. However, whenever activity occurs, quarterly invoicing is expected.

Subrecipients may choose to invoice more frequently. However, invoices should not be submitted more frequently than monthly (e.g., weekly, bi-weekly).

outh Carolina

## **Subrecipient Invoicing – Common Issues**

Subrecipients send invoices to departments rather than through the electronic form.



Department submit invoices on behalf of subrecipients.



Identifying information (e.g., subaward, PO number, project number) is omitted from the invoice or incorrect/outdated.



PI approval is not provided in a timely manner.



Required supporting records (e.g., receipts) are not provided with invoice submissions.



Invoices are not submitted timely or as frequently as required.





### Compliance – Departmental Role

To mitigate payment delays and noncompliance, we recommend PIs communicate with the subrecipient on an ongoing basis to ensure the terms and conditions of the subaward are understood.

PIs and Business Managers should routinely monitor project activity.

Upon signing the subaward agreement, subrecipients are attesting to the fact that they understand and will adhere to the terms and conditions.



## Resources



### **Available Resources**

- 2 CFR 200.332
- 2 CFR 200.305
- Policy FINA 3.31 Subrecipient Monitoring
- Procedure FINA 3.31 Subrecipient Monitoring
- Risk Classification Matrix
- Sample Subrecipient Invoice
- SAM Website



### Questions

Contact:

Compliance Team

controllercompliance@sc.edu

- Lindsey Cox Director of Compliance and Tax
- Faye Parks Senior Compliance Manager
- Lisa Sipe Senior Compliance Accountant



# THANK YOU!



Alone, we can do so little; together, we can do so much.

### Office of the Controller



#### **Address:**

1600 Hampton Street Columbia, SC 29208



#### **Contact Number:**

Phone: 803-777-2602 Fax: 803-777-9586



### **Email Address:**

controller@sc.edu



